

# ICT-PSP Work programme 2011

## Theme 4: ICT for improved public services for citizens and business

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ICT for Government  
and Public Services

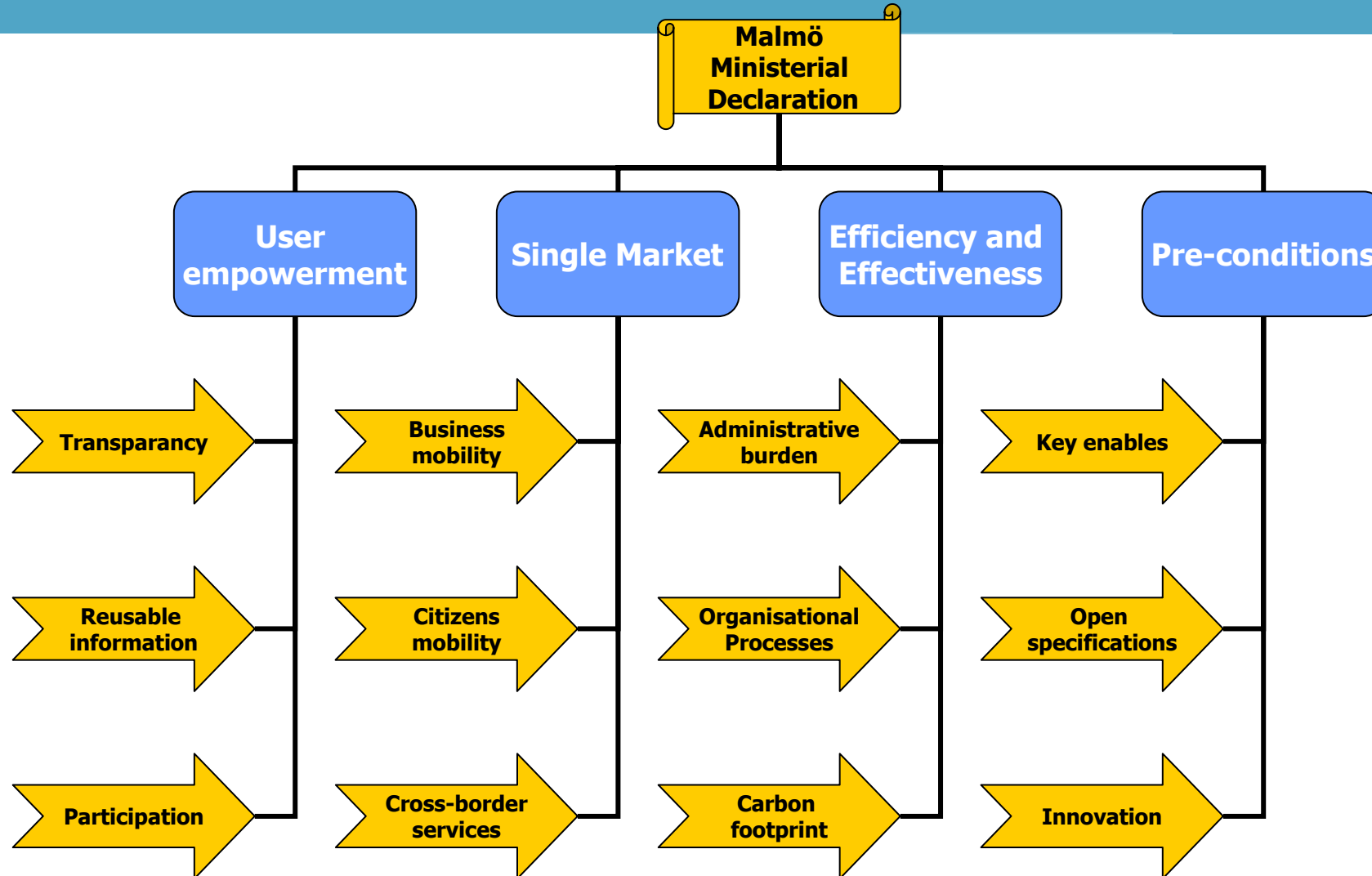


European Commission  
Information Society and Media

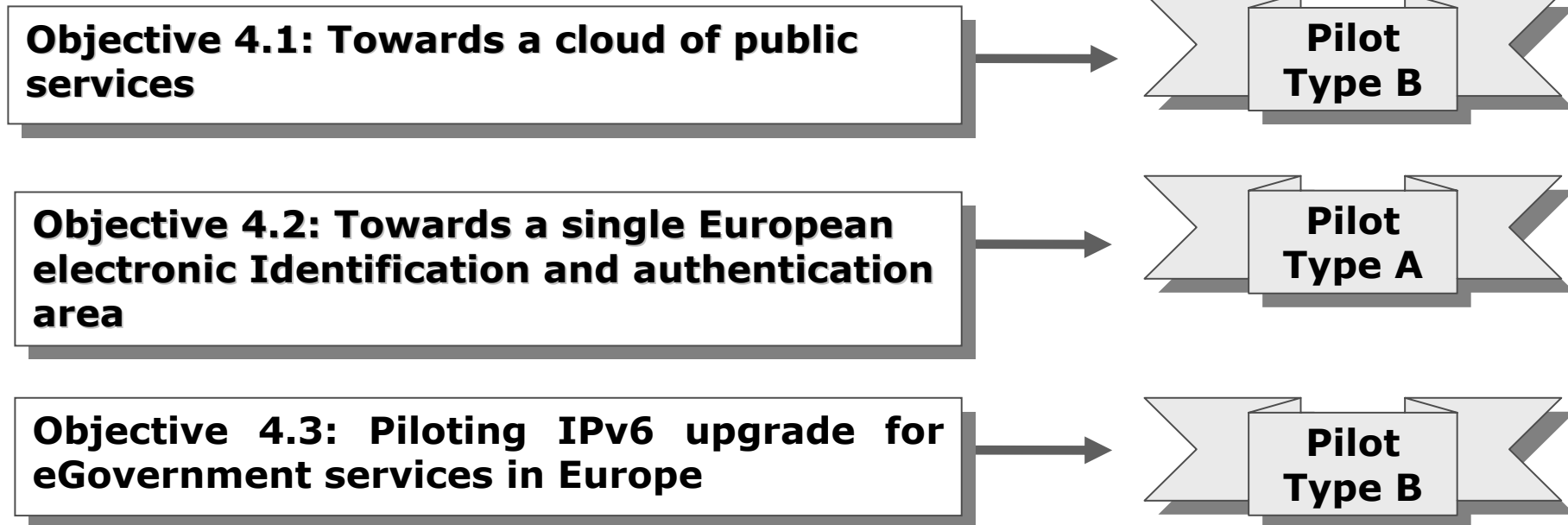


# Teaming up for the eUnion

5th Ministerial eGovernment Conference  
Malmö, 19–20 November 2009



# THEME 4: ICT FOR INNOVATIVE GOVERNMENT AND PUBLIC SERVICES



# Cloud of Public Services (1)

## **Objective 4.1: *Towards a cloud of public services***

- Breaking Silos
- Opening and reuse of services
- Deployment of new architectures
- Large scale demonstrators

# Cloud of Public Services (2)

- **Characteristics**

- **12 Month piloting**
- **Develop business case**
- **Should include all relevant stakeholders, private/public services providers**
- **Dissemination is important activity**

- **Impact**

- **Improve administrative efficiency**
- **Promote the reuse by private sector of public services**
- **Demonstrate the benefit of this new architecture**

# Towards a single European electronic Identification and authentication area (1)

- take further steps towards the creation of a fully operational framework and infrastructure for electronic identities in EU
- use of eID in a number of different application sectors, such as banking, transport, ...
- Address interoperability between the different systems

## **Towards a single European electronic Identification and authentication area (2)**

- validate the architecture for an EU-wide eID management and authentication infrastructure
- Pilot should include at least 3 MS from different sectors
- Build on STORK
- Dissemination critical

# Plans for an IPv6 pilot project under CIP-ICT-PSP (1)

- Minimum 3 complementary upgrade experiments for eGov infrastructures and services of public interest
- Validation of each experiment to create showcases
  - Cost-efficiency, Cost-benefit,
  - Incentive measures,
  - Success factors,
  - Partnership,
  - Methodologies,
  - Immediate and long term benefits
  - Viable transition pass
- Broad and targeted dissemination campaign
  - Europe-wide
  - Stimulate further take-up of IPv6



# Plans for an IPv6 pilot project under CIP-ICT-PSP (2)

- Complementary experiments
- One experiment must have a cross border dimension
- Leadership by stakeholders from different MS
- Participation of stakeholders at the level necessary
- Start from a baseline project
- Prepare a transition plan from IPv4 to IPv6
- Exploit synergies between experiments
- Strong focus on dissemination

# More information

- Websites:

<http://ec.europa.eu/egovernment>

<http://ec.europa.eu/egovernance>

<http://www.epractice.eu>

Future of the Internet: [ec.europa.eu/foi](http://ec.europa.eu/foi)

IPv6 on Europa:

[http://ec.europa.eu/information\\_society/policy/ipv6/index\\_en.htm](http://ec.europa.eu/information_society/policy/ipv6/index_en.htm)