

## State of implementation of the 116 000 hotline in EU countries

The 116000 hotline is operational in all 28 EU countries.

**EU countries**      **116 000**      **116 000**      **116 000**  
**Assigned:**    **Operational:**    **Assigned to/ operated by:**

Austria	Yes	October 2012	<a href="#">Österreichischer Rundfunk/Rat auf Draht</a>
Belgium	Yes	May 2009	<a href="#">Child FOCUS</a>
Bulgaria	Yes	December 2012	<a href="#">Tsentar Nadya</a>
Croatia	Yes	March 2013	<a href="http://www.cnzd.org/site2/">http://www.cnzd.org/site2/</a>
Cyprus	Yes	June 2012	<a href="#">SPAVO (Association for the prevention and handling of violence in family)</a> and <a href="#">Hope for Children/UNCRC Policy Center</a>
Czech Republic	Yes	March 2013	<a href="#">Ztracené dítě</a>
Denmark	Yes	February 2009	<a href="#">TDC (Thora Center)</a>
Estonia	Yes	January 2011	<a href="#">Estonian Advice Centre (Eesti Abikeskused)</a>
Finland	Yes	May 2016	<a href="#">The Emergency Response Centre Administration</a>
France	Yes	May 2009	<a href="#">INAVEM Fédération nationale d'aide aux victimes;</a> <a href="#">Fondation pour l'Enfance (FPE)</a>
Germany	Yes	August 2011	<a href="#">Initiative Vermisste Kinder</a>

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Greece	Yes	October 2008	<a href="#">The Smile of the Child</a>
Hungary	Yes	June 2008	<a href="#">Kék Vonal</a>
Ireland	Yes	December 2012	<a href="#">Irish Society for the Prevention of Cruelty to Children</a>
Italy	Yes	May 2009	<a href="#">Telefono Azzuro</a>
Latvia	Yes	September 2013	<a href="#">Bezvests.lv</a>
Lithuania	Yes	February 2014	<a href="#">Missing Persons' Families Support Centre</a>
Luxembourg	Yes	October 2012	<a href="#">Office National de l'Enfance and Police Grand-Ducale</a>
Malta	Yes	December 2010	<a href="#">Malta Police Force</a>
Netherlands	Yes	September 2008	<a href="#">Centrum Internationale Kinderontvoering</a>
Poland	Yes	March 2009	Telekomunikacja Polska S.A. ( <a href="#">ITAKA - Centre for Missing People</a> )
Portugal	Yes	September 2007	<a href="#">Instituto de Apoio à Criança</a>

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Romania	Yes	May 2009	Rometelecom ( <a href="#">Romanian Center for Missing and Sexually Exploited Children</a> )
Slovakia	Yes	May 2009	Assigned to Orange SK, provided by <a href="#">Slovak Board of UNICEF</a>
Slovenia	Yes	June 2011	Assigned to the Association of Police Officers, transferred to "Zavod 116" <a href="mailto:info@zavod116.si">info@zavod116.si</a>
Spain	Yes	September 2010	<a href="#">Fundación ANAR</a>
Sweden	Yes	December 2013	<a href="#">SOS Alarm</a>
United Kingdom	Yes	July 2010	Charity <a href="#">Missing People</a>