



IT Product Officer - IT Solution Manager

Vacancy notice COM/2021/183

Unit - DIGIT.B2.002, Brussels

Publication: from 19/01/2021 to 08/02/2021 until 12.00 hours noon Brussels time

We are

The Directorate-General for Informatics (DIGIT) is responsible for the management and co-ordination of information and telecommunication technology for the Commission's services and, in particular, for identifying, articulating and implementing a modern and dynamic corporate Information Technology vision and a strategy which is fully aligned with the Commission's overall priorities, in close cooperation with the IT governance structures.

DIGIT.B2's mission is to provide corporate digital solutions to help EU Institutions and other bodies run their administrations and decision-making process and implement policies in selected areas. End-to-end service delivery is done in a cost-effective manner by leveraging best practices in software engineering and service management. In close collaboration with other services in DIGIT and its customers, DIGIT.B2 builds and operates solutions in the areas of (i) corporate decision-making, (ii) document management, (iii) managing human resources and (iv) policy implementation.

The sector for Personnel Selection & Rights Information Systems delivers the corporate solutions in the area of Personnel selection (EPSO) and Financial Rights Information systems (PMO). The main role of the sector is to act as the client facing unit and responsible for the product management. Product management includes the business analysis, solution architecture and the service & operations of the products.

We propose

There is currently an open vacancy in DIGIT.B2.002. According to Article 29 of the Staff Regulations, the candidatures from officials of the Institutions and laureates of competitions have precedence over candidatures from other categories of persons. The post is therefore also published internally in the Commission and inter-institutionally, and it is also brought to the attention of competition laureates via the appropriate channels. However, should no suitable candidate be found among the aforementioned

categories, it will be possible to consider other candidates, for a temporary agent position.

For these reasons, any person fulfilling the selection requirements may express his/her interest for the post.

We propose a position as Solution Manager and IT Project Officer in DIGIT to work in close collaboration with the Head of Sector to coordinate the overall delivery of the solutions in the Financial Rights area. The successful candidate will also act as the Solution Manager for the specific solutions eSire (System for managing national experts) and Sermed (Medical Service system). The work includes establishing the work plans in close collaboration with the business stakeholders, monitoring of budget execution compared to delivery of the relevant work packages and overall responsibility for the product management, which includes the work on business analysis and solution architecture, as well as the maintenance of the products. The work will also include liaising with other services in the HR family (EPSO, HR, PMO, OIB) to coordinate activities in relation to the HR Transformation programme which is a multi-annual program aiming at replacing the existing HR solutions running by a state of the art Human Capital Management platform (HCM).

We look for

We look for candidates who are willing to engage in both the IT and business aspects of DIGIT.B.2. The candidate should be able to lead a team and be flexible enough to adapt quickly to changing environment and requirements. The ability to build and maintain good interpersonal relations with business users is essential, as well as the capacity to solve operational problems in a dynamic working environment. Desirable skills and experience include:

- Ability to perform functional and technical analysis, some background and experience in IT Project Management.
Knowledge of Artificial Intelligence in the context of OCR would be an asset.
- Previous experience in IT project management is a clear asset, as well as technical lead of IT developers.

Working language: English and French

	Listening	Reading	Spoken interaction	Spoken production	Writing
English	C2	C2	C2	C2	C2
French	B1	B1	B1	B1	B1

In order to be eligible for the post, the candidate must, as a minimum, fulfil the following conditions:

- (a) be a national of one of the Member States of the Union and enjoy his/her full rights as a citizen;
- (b) to have fulfilled any obligations imposed on him/her by the laws concerning military service;

- (c) produce the appropriate character references as to his/her suitability for the performance of his/her duties;
- (d) be physically fit to perform his/her duties; and
- (e) produce evidence of a thorough knowledge of one of the languages of the Union and of a satisfactory knowledge of another language of the Union to the extent necessary for the performance of his duties.

In addition, candidates must have at least:

- (a) a level of education corresponding to at least 4 years' completed university studies in information and communication technology attested by a diploma, followed by a minimum of 6 years' professional experience in ICT, or
- (b) a level of education corresponding to at least 3 years' completed university studies attested by a diploma, followed by a minimum of 7 years' professional experience in ICT, or
- (c) a level of education corresponding to at least 4 years' completed university studies attested by a diploma, followed by a minimum of 10 years' professional experience in ICT or
- (d) a level of education corresponding to at least 3 years' completed university studies attested by a diploma, followed by a minimum of 11 years' professional experience in ICT.

Selection procedure

No applications will be accepted after the closing date of the vacancy.

The selection panel will choose a limited number of candidates for interview, based on the CV and motivation letter that they submitted.

Due to the large volume of applications received only candidates selected for interview will be notified.

Should they be chosen, candidates will be requested, as part of the actual recruitment procedure, to supply documentary evidence, in original, in support of the statements made in the application.

For functional reasons and in order to complete the selection procedure as quickly as possible in the interest of the candidates as well as that of the institution, the selection procedure will be carried out in English and/or French only.

Should a position be offered, candidates will be required to undergo a mandatory pre-recruitment medical check-up, carried out by the Commission medical service.

Type of contract

The successful candidate will be engaged as a temporary agent under Article 2(b) of the CEOS in function **group AD, grade 7**.

He/she will be classified depending on the length of his/her previous professional experience in step 1 or step 2 within that grade, in accordance with Commission Decision C(2013)8970.

The duration of the contract is for **three years**.

Applicants should note the requirement under the Staff Regulations for all new staff to complete successfully a nine-month probationary period.

For any further information on contractual and working conditions, please refer to the Conditions of Employment of Other Servants of the European Communities, which are available at the following link: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A01962R0031-20140501>

Pay

The pay of staff members consists of a basic salary supplemented with specific allowances, including, where applicable, expatriation and family allowances. The provisions guiding the calculation of these allowances can be consulted in the [Conditions of Employment of Other Servants](#).

The place of employment will be in **Brussels**.

How to apply

The interested candidates should send their application respecting the deadline of the vacancy to the following email address:

Magnus KUMLIN Magnus.KUMLIN@ec.europa.eu

Appeals

Candidates have the right to submit complaints under Article 90(2) of the Staff Regulations, should they wish to challenge any act adversely affecting them taken during this procedure. Such complaints may be addressed to the Appeals and Case Monitoring Unit of DG HR (HR-MAIL-E2@ec.europa.eu).

Equal opportunities

The European Commission applies a policy of equal opportunities and non-discrimination in accordance with Article 1d of the Staff Regulations

Data Protection

For information related to Data Protection, please see the Specific Privacy Statement <https://ec.europa.eu/dpo-register/detail/DPR-EC-01029>