In the 2016 Communication on *Data, information and knowledge management at the European Commission* (1), the Commission recognised data, information and knowledge as corporate assets and set out a strategy to ensure that the Commission remains at the forefront of corporate modernisation. In the same spirit, the President von der Leyen’s ‘political guidelines’ (2) set out a vision of a Commission that leads by example and is fully digital, agile, flexible and transparent. A more inclusive leadership and work culture, a flatter hierarchy, more cooperation and the ‘need to share’ data, information and knowledge will characterise the Commission’s future working methods.

The 2020-2021 work programme focuses on corporate priorities that will have a big impact on the organisation. The outcome of work endorsed by the Information Management Steering Board sets out 14 corporate actions to realise the following four flagship priorities adopted by the information management steering board:

### PRIORITY 1
**Adapt working methods to Commission priorities** — actions will:

- advance the adoption of knowledge management and collaborative work practices, tools and culture;
- improve the capacity of the one-stop shop for collaboration to support the implementation of corporate priority projects;
- make ‘corporate search’ the default means of finding and accessing documents, information and knowledge from sources across the Commission; and
- provide Commission staff with a user-centric, integrated, secure digital solution for collaboration.

**Corporate actions**

- Scaling up the one-stop shop for collaboration
- Making corporate search a default choice for staff
- Delivering a user-centric, integrated, secure, modern digital solution for collaboration

### PRIORITY 2
**Enhance country knowledge** — actions will:

- inform policymaking and improve impact evaluations of Commission policies with better quality, timely and easily accessible country knowledge, including Single Market knowledge;
- pilot digital solutions for enhanced country knowledge management; and
- develop country-specific communities of practice, for internal and external knowledge sharing and collaboration.

**Corporate actions**

- Piloting digital collaborative solutions to improve the management of country knowledge
- Developing country-specific communities of practice
- Foster the use of Single Market data to support policymaking

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(1) C(2016) 6626 final.
(2) A Union that strives for more: my agenda for Europe – political guidelines for the next Commission 2019-2024.
PRIORITY 3
Serve staff needs and enhance their skills — actions will:

- strengthen data, information and knowledge management by improving the collaboration skills of policy staff, managers and experts, and expanding professional communities of practice to enhance, inter alia, information sharing, peer learning and collaboration; and

- define competence frameworks, and design and provide dedicated training, for different job profiles.

Corporate actions
- Enhancing staff’s knowledge management and collaboration skills
- DataStrategy@EC — data skills and data training

PRIORITY 4
Operationalise the DataStrategy@EC action plan — actions will:

- improve data sharing in the organisation and make data easily available to the people who need it;

- ensure wide availability of analytical tools and methodologies for both policymakers and data experts;

- deliver master and reference data, data security and data quality policies to increase trust in the sharing and re-use of data;

- operationalise data governance at corporate level and within directorates general (DGs) and services; and

- put the newly acquired data capabilities into practice to enhance the management and use of key data assets, such as performance, monitoring and evaluation data from the MFF.

Corporate actions
- DataStrategy@EC — data catalogue
- DataStrategy@EC — data platform
- DataStrategy@EC — data analytics
- DataStrategy@EC — data governance and data policies
- DataStrategy@EC — data advisory service
- MFF performance data management

You can consult the complete programme on:
Work Programme 2020-2021 on MyIntraComm

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