



# **Citizens, Equality, Rights and Values Programme (CERV)**

## **Call for proposals**

Call for proposals to National Roma Contact Points  
for Roma equality, inclusion and participation  
(CERV-2024-NRCP)

Version 1.1  
28 February 2024



<b>HISTORY OF CHANGES</b>			
<b>Version</b>	<b>Publication Date</b>	<b>Change</b>	<b>Page</b>
1.0	21.11.2023	▪ Initial version.	
1.1	28.02.2024	▪ Updated deadline	
		▪	
		▪	



**EUROPEAN COMMISSION**  
Directorate-General for Justice and Consumers

**JUST.H3 – Budget, Programmes and Financial Management**

## **CALL FOR PROPOSALS**

### **TABLE OF CONTENTS**

0. Introduction .....	4
1. Background.....	5
2. Objectives — Themes and priorities — Activities that can be funded — Expected impact .....	6
Objectives .....	6
Themes and priorities (scope) .....	6
Activities that can be funded (scope).....	8
Expected impact.....	9
3. Available budget.....	9
4. Timetable and deadlines .....	9
5. Admissibility and documents .....	10
6. Eligibility.....	11
Eligible participants (eligible countries).....	11
Consortium composition .....	12
Eligible activities.....	13
Geographic location (target countries).....	13
Duration .....	13
Project budget.....	13
Ethics and EU values.....	13
7. Financial and operational capacity and exclusion.....	14
Financial capacity .....	14
Operational capacity .....	14
Exclusion .....	15
8. Evaluation and award procedure.....	16


9. Award criteria.....	17
10. Legal and financial set-up of the Grant Agreements.....	17
Starting date and project duration .....	18
Milestones and deliverables.....	18
Form of grant, funding rate and maximum grant amount.....	18
Budget categories and cost eligibility rules.....	18
Reporting and payment arrangements.....	19
Prefinancing guarantees .....	20
Certificates .....	20
Liability regime for recoveries .....	20
Provisions concerning the project implementation.....	20
Other specificities .....	21
Non-compliance and breach of contract .....	21
11. How to submit an application.....	21
12. Help .....	22
13. Important .....	23

## 0. Introduction

This is a call for proposals for EU **action grants** in the field of EU Roma strategic framework on equality, inclusion and participation under the **Citizens, Equality, Rights and Value Programme (CERV)**. The regulatory framework for this EU Funding Programme is set out in:

- Regulation 2018/1046 ([EU Financial Regulation](#))
- the basic act (CERV Regulation [2021/692](#)<sup>1</sup>).

The call is launched in accordance with the 2023-24 Work Programme<sup>2</sup> and will be managed by the **European Commission, Directorate-General for Justice and Consumers (DG JUST)**.

 Please note that this call is subject to the final adoption of the budget 2024 by the EU budgetary authority. In case there are substantial changes, we may have to modify the call.

The call covers the following **topic**:

- **CERV-2024-NRCP - Call for proposals to National Roma Contact Points for Roma equality, inclusion and participation**

We invite you to read the **call documentation** carefully, and in particular this Call Document, the [Model Grant Agreement](#), the [EU Funding & Tenders Portal Online Manual](#) and the [EU Grants AGA – Annotated Grant Agreement](#).

---

<sup>1</sup> Regulation (EU) 2021/692 of the European Parliament and of the Council of 28 April 2021 establishing the Citizens, Equality, Rights and Values Programme (OJ L 156, 5.5.2021, p. 1).

<sup>2</sup> [Commission Implementing Decision](#) C(2022) 8588 final of 1.12.2022 on the financing of the Citizens, Equality, Rights and Values Programme and the adoption of the work programme for 2023-2024.

These documents provide clarifications and answers to questions you may have when preparing your application:

- the [Call Document](#) outlines the:
  - background, objectives, scope, activities that can be funded and the expected results (sections 1 and 2)
  - timetable and available budget (sections 3 and 4)
  - admissibility and eligibility conditions (including mandatory documents; sections 5 and 6)
  - criteria for financial and operational capacity and exclusion (section 7)
  - evaluation and award procedure (section 8)
  - award criteria (section 9)
  - legal and financial set-up of the Grant Agreements (section 10)
  - how to submit an application (section 11)
- the [Online Manual](#) outlines the:
  - procedures to register and submit proposals online via the EU Funding & Tenders Portal ('Portal')
  - recommendations for the preparation of the application
- the [AGA — Annotated Grant Agreement](#) contains:
  - detailed annotations on all the provisions in the Grant Agreement you will have to sign in order to obtain the grant (*including cost eligibility, payment schedule, accessory obligations, etc*).

You are also encouraged to visit the [CERV Programme Project Results webpage](#), [Europe for Citizens Programme Project Results website](#), [REC Programme results webpage](#) and the [Daphne Toolkit](#) to consult the list of projects funded previously.

## 1. Background

In the new EU Roma strategic framework for 2020 – 2030, adopted on 7 October 2020, the Commission commits to promoting a reform of the national Roma platforms<sup>3</sup> (NRP) through its funding, in particular by making them more representative of the national Roma population, extending them to new stakeholders, encouraging the active engagement of Roma, particularly women and youth, and enabling new learning, tapping into the potential of social innovation, changing mentalities and bringing about lasting social change. A platform representative should be elected to ensure transnational networking between national and European Roma platforms, while Roma youth should be offered dedicated traineeships or junior positions in national structures linked to the implementation of national Roma platforms. Furthermore the Council Recommendation on Roma equality, inclusion, and

---

<sup>3</sup> [EU Roma strategic framework](#): The main mission of the Platforms is threefold: widen policy discussions on the implementation of national Roma strategic frameworks, deepen domestic accountability structures, and reinforce links between the local and national levels.

participation<sup>4</sup> unanimously endorsed by the Council on 12 March 2021, stresses the importance of empowering national Roma contact points (NRCPs) to effectively coordinate and monitor national policies for Roma equality, inclusion and participation, including outreach at local level, and be involved, when relevant, in decision-making on the programming and monitoring of Union funds.

In its Assessment report of the Member States' national Roma strategic frameworks<sup>5</sup>, adopted on 9 January 2023, the Commission invites Member States to ensure and demonstrate the genuine and meaningful participation of all Roma irrespective of their gender throughout all the stages of implementation of national Roma strategic frameworks and of EU funds programmes, as well as in monitoring and reporting, recalling that the National Roma Platforms can help strengthen civil-society participation in these processes.

In line with the new EU Roma strategic framework, the Council Recommendation and the Assessment Report, the Commission is setting up a dedicated call for proposals to promote a full use by Member States and NRCPs of the national Roma platforms or equivalent dialogue, consultation and co-operation processes in the Member States to facilitate the participation and involvement of Roma civil society, transparently and inclusively, in the design, implementation, monitoring and review of national Roma strategic frameworks and local action plans, through reformed national Roma platform processes.

## **2. Objectives – Themes and priorities – Activities that can be funded – Expected impact**

### *Objectives*

The objective of the Call is to foster the implementation of the EU Roma strategic framework on equality, inclusion, and participation (EURSF), and of the Council Recommendation, in the Member States.

Hence, the Call will also actively contribute towards promoting equality and preventing and combating inequalities and discrimination on grounds of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation and respecting the principle of non-discrimination on the grounds provided for in Article 21 of the Charter.

### *Themes and priorities (scope)*

The aim of this Call is to advance the institutional development and capacity of the National Roma Contact Points for Roma equality, inclusion and participation (NRCPs) in their role of facilitating national consultation processes, particularly through reforming and strengthening their established National Roma Platforms (NRPs).

The main mission of the Platforms is threefold: widen policy discussions on the implementation of national Roma strategic frameworks, deepen domestic accountability structures, and reinforce links between the local and national levels. NRPs will promote and facilitate dialogue, mutual learning, cooperation and policy review among all national stakeholders (e.g., Roma and pro-Roma civil society organizations, activists, elected and appointed officials in public administration, representatives of public administration, academia, etc.). Within the context of the NRPs, the NRCPs are also expected to boost, in a gender-sensitive way, the

---

<sup>4</sup> <https://eur-lex.europa.eu/legal-content/EN/ALL/?uri=CELEX:52020DC0621>

<sup>5</sup> <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:52023DC0007>

representation of Roma in the platform structures, including of women and youth, as well as by nominating a Roma representative to ensure the link between National and the European Roma Platforms.

National Roma Platforms aim to:

- provide a transparent and participative forum which ensures a regular consultation process and co-operation between the National Roma Contact Points and all the other members of the Platforms (e.g., representatives of sectoral ministries, public authorities and administration, equality and anti-discrimination bodies, Roma and pro-Roma civil society organisations, activists and professionals from various areas of relevance, elected and appointed Roma officials, entrepreneurs, trade unions, employers' and children's rights organisations, academia, etc.) to support and contribute to the implementation of NRSFs;
- support the NRCPs in their task of coordinating and monitoring the implementation of the national Roma strategic framework on equality, inclusion and participation;
- encourage self-mobilisation, co-operation and strengthening of the Roma and pro-Roma civil society organisations;
- promote mobilization and co-operation between local authorities, Roma civil society and communities at local level, to jointly develop and implement EU-funded programmes and projects advancing Roma inclusion;
- strengthen multi-stakeholder accountability at national and local levels, ownership and transparency of the processes promoting Roma equality, inclusion, and participation, following the adopted EURSF and the Council Recommendation, and the set EU level objectives and targets;
- boost the commitment of the NRCPs and active involvement of all relevant stakeholders, including Roma, and their involvement to ensure an effective implementation of measures promoting Roma equality, inclusion, and participation at national and local level, improving equal access of Roma to public services and opportunities and strengthening mutual trust, understanding and co-operation between Roma and non-Roma;
- strengthen the genuine and meaningful participation of civil society – including in particular Roma and pro-Roma civil society – in the implementation of national Roma strategic frameworks, EU funding programmes, and other equality and inclusion policies and measures benefiting Roma communities, as well as in monitoring and reporting.
- complement and increase synergies with other EU and/or national initiatives, such as the European Platform for Roma inclusion and the Roma Civil Monitoring initiative (ensuring a regular forum for presentation, discussion and debate on its results and recommendations for policy review and monitoring);
- identify gaps and challenges in the implementation of National Roma Strategic Frameworks and contribute with suggestions and recommendations to relevant stakeholders on how to tackle them; contribute to the monitoring and reporting processes at national and EU level on these findings and recommendations, including on data collection and evaluation studies;
- raise awareness, whenever necessary, and catalyse prompt responses by relevant stakeholders, concerning emerging challenging situations;

- encourage the active engagement of Roma, including of women and youth, in the work of the NRPs, including by offering dedicated traineeships or junior positions to Roma youth in national structures linked to the implementation of national Roma platform activities and processes.
- include a transnational dimension, facilitating exchange of knowledge, ideas and promising practices between National Roma Platforms to promote policy learning and upscaling and replication of good practices.

*Activities that can be funded (scope)*

Activities will include:

- Actions to set up, reinforce and strengthen national Roma platforms, involving all relevant stakeholders, with a focus on ensuring close consultation and co-operation on the implementation of the national Roma strategic frameworks, including the joint development of NRPs' workplans and timelines;
- Supporting the NRCPs in their task of coordinating and monitoring of the implementation of NRSFs;
- Meetings, working groups, seminars, events at national, regional or local levels contributing to achievement of the EURSF targets in the field of education, employment, health, housing, promoting participation through empowerment, cooperation and trust, reducing poverty and exclusion and fighting and preventing antigypsyism and discrimination; facilitating discussions and mobilizing joint actions that support implementation of measures covered by the EURSF, Council Recommendation and NRSFs, including by jointly developing programmes and projects advancing Roma inclusion, funded via national and /or EU financial instruments;
- Awareness-raising, dedicated discussions focusing on the outcomes of the Roma civil society monitoring on the implementation of National Strategies for Roma equality, inclusion, and participation, and follow up on the recommended actions;

Activities should be independent from political interests. Good practices will be exchanged and discussed across National Roma Platforms, notably through regular or thematic NRCP Network meetings, to promote policy learning and upscaling and replication.

Projects' design and implementation are expected to promote gender equality and non-discrimination mainstreaming. Thus, applicants should conduct and include in their proposal a [gender analysis](#), which maps the potential different impact of the project and its activities on women and men as well as youth in all their diversity. Applicants are advised to address risks linked to their proposal that stem from intersectional discrimination of Roma. Thereby, unintended negative effects of the intervention on either gender should be forestalled (do no-harm approach).<sup>6</sup>

The gender equality analysis should inform the needs assessments of proposals, notably in the areas of participation and contribution of Roma women and youth in processes related to the National Roma Platforms and implementation of measures and actions as part of the national Roma strategic frameworks. As a result, the design of the activities and their content should reflect and address, as relevant, the differences in situations and conditions for women and men, and youth (girls and

---

<sup>6</sup> For more information see section *Ethics and EU values*



boys). Likewise, applicants should ensure the inclusion of gender aspects in the monitoring and reporting on their project results.

The gender equality perspective should also be taken into account when designing the 'format' of activities such as mutual learning, empowerment, awareness raising and training activities, to ensure that they allow for equal participation of women, men, and youth (girls and boys), as well as that they promote gender-sensitive approaches. Where relevant, applicants should strive for active participation of youth in the design and implementation of activities.

Projects may involve one or more organisations, i.e. a National Roma Contact Point (NRCP), as lead applicant, and co-applicant(s) being private or public non-profit bodies (e.g. Roma civil society organisations, etc.). Projects submitted by consortia formed of NRCP and Roma and pro-Roma civil society organisations are particularly encouraged.

#### Expected impact

- Increased number of established national Roma platforms, more visibly seen as an integral component of coordination and monitoring of activities carried out by the NRCPs to foster stakeholder dialogue, cooperation and coordination, and contribution to the implementation of NRSF measures;
- Increased capacity of NRPs and of all their stakeholders to tackle the identified challenges and promote Roma equality, inclusion, and participation, as well as their regular involvement and contribution in Roma-related or relevant policy-review and reform processes, and in legislative and administrative practices;
- Strengthened cooperation and exchange of information between competent national and local authorities in relation to Roma equality, inclusion, and participation and the implementation of NRSFs measures;
- Increased sustainability of Roma participation and their contribution to relevant policy processes and to the implementation of NRSFs.

### **3. Available budget**

The available call budget is **EUR 1 600 000**.

The availability of the call budget still depends on the adoption of the budget 2024 by the EU budgetary authority.

We reserve the right not to award all available funds depending on the proposals received and the results of the evaluation.

### **4. Timetable and deadlines**

<b>Timetable and deadlines (indicative)</b>	
Call opening:	12 December 2023
<u>Deadline for submission:</u>	<u>10 April 2024 – 17:00:00 CET</u> (Brussels)
Evaluation:	April - June 2024
Information on evaluation results:	June - July 2024
GA signature:	August - October 2024

## 5. Admissibility and documents

Proposals must be submitted before the **call deadline** (see *timetable section 4*).

Proposals must be submitted **electronically** via the Funding & Tenders Portal Electronic Submission System (accessible via the Topic page in the [Search Funding & Tenders](#) section. Paper submissions are NOT possible.

Proposals (including annexes and supporting documents) must be submitted using the forms provided *inside* the Submission System (⚠ NOT the documents available on the Topic page — they are only for information).

Proposals must be **complete** and contain all the requested information and all required annexes and supporting documents:

- Application Form Part A — contains administrative information about the participants (future coordinator, beneficiaries and affiliated entities) and the summarised budget for the project (*to be filled in directly online*)
- Application Form Part B — contains the technical description of the project (*to be downloaded from the Portal Submission System, completed and then assembled and re-uploaded*)
- Part C — contains additional project data and the project's contribution to EU programme key performance indicators (*to be filled in directly online*)
- **mandatory annexes and supporting documents** (*some templates are available to be downloaded from the Portal Submission System, completed, assembled and re-uploaded*):
  - **detailed budget table** (*template available in the Portal Submission System – to be re-uploaded filled out in the format .xlsx*)
  - **CVs (standard)** of core project team
  - **activity report of last year** of the coordinator
  - list of previous projects of the coordinator (key projects for the last 4 years) (*not applicable*)
  - for participants with activities involving children: their **child protection policy** covering the four areas described in the [Keeping Children Safe Child Safeguarding Standards](#). It should be clearly indicated in the application which partner(s) will work directly with children/minors.

⚠ Please note that an annual activity report is NOT a financial audit report or balance sheet, but a report highlighting the activities and projects of your organisation.

Please be aware that since the detailed budget table serves as the basis for fixing the lump sums for the grants (and since lump sums must be reliable proxies for the actual costs of a project<sup>7</sup>), the costs you include MUST comply with the basic eligibility conditions for EU actual cost grants (see [AGA — Annotated Grant Agreement, art 6](#)). This is particularly important for purchases and subcontracting, which must comply with best value for money (or if appropriate the lowest price) and be free of any conflict of interests. If the budget table contains ineligible costs, the

---

7

<https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/programmes/horizon/lump-sum/guidance>

grant may be reduced (even later on during the project implementation or after their end).

At proposal submission, you will have to confirm that you have the **mandate to act** for all applicants. Moreover, you will have to confirm that the information in the application is correct and complete and that the participants comply with the conditions for receiving EU funding (especially eligibility, financial and operational capacity, exclusion, etc). Before signing the grant, each beneficiary and affiliated entity will have to confirm this again by signing a declaration of honour (DoH). Proposals without full support will be rejected.

Your application must be **readable, accessible and printable**.

Proposals are limited to maximum **45 pages** (Part B). Evaluators will not consider any additional pages.

You may be asked at a later stage for further documents (*for legal entity validation, financial capacity check, bank account validation, etc*).

 For more information about the submission process (including IT aspects), consult the [Online Manual](#).

## **6. Eligibility**

Applications will only be considered eligible if their content corresponds wholly (or at least in part) to the topic description for which it is submitted.

### *Eligible participants (eligible countries)*

In order to be eligible:

1. Lead applicants must be National Roma Contact Points, with only one application per Member State being accepted;
2. Co-applicants (if any) must be legal entities - private or public non-profit bodies (e.g. Roma civil society organisations, etc.) formally established in one of the eligible countries; i.e.:
  - EU Member States (including overseas countries and territories (OCTs))
  - non-EU countries:
    - countries associated to the CERV Programme or countries which are in ongoing negotiations for an association agreement and where the agreement enters into force before grant signature ([list of participating countries](#))
3. Activities must take place in any of the eligible countries;
4. The maximum duration of the action is 24 months;
5. The EU grant applied for cannot be higher than EUR 200 000;
6. The project can be either national or transnational;
7. The application may involve one or more organisations (lead applicant and co-applicants).

Beneficiaries and affiliated entities must register in the [Participant Register](#) — before submitting the proposal — and will have to be validated by the Central Validation Service (REA Validation). For the validation, they will be requested to upload documents showing legal status and origin.

Other entities may participate in other consortium roles, such as associated partners, subcontractors, third parties giving in-kind contributions, etc (see section 13).

### *Specific cases*

Natural persons — Natural persons are NOT eligible (with the exception of self-employed persons, i.e. sole traders, where the company does not have legal personality separate from that of the natural person).

International organisations — International organisations are not eligible. The rules on eligible countries do not apply to them.

Entities without legal personality — Entities which do not have legal personality under their national law may exceptionally participate, provided that their representatives have the capacity to undertake legal obligations on their behalf and offer guarantees for the protection of the EU financial interests equivalent to that offered by legal persons<sup>8</sup>.

EU bodies — EU bodies (with the exception of the European Commission Joint Research Centre) can NOT be part of the consortium.

Associations and interest groupings — Entities composed of members may participate as 'sole beneficiaries' or 'beneficiaries without legal personality'<sup>9</sup>. ⚠ Please note that if the action will be implemented by the members, they should also participate (either as beneficiaries or as affiliated entities, otherwise their costs will NOT be eligible).

Countries currently negotiating association agreements — Beneficiaries from countries with ongoing negotiations (see above) may participate in the call and can sign grants if the negotiations are concluded before grant signature (with retroactive effect, if provided in the agreement).

EU restrictive measures — Special rules apply for certain entities (e.g. entities subject to [EU restrictive measures](#) under Article 29 of the Treaty on the European Union (TEU) and Article 215 of the Treaty on the Functioning of the EU (TFEU)<sup>10</sup>. Such entities are not eligible to participate in any capacity, including as beneficiaries, affiliated entities, associated partners, subcontractors or recipients of financial support to third parties (if any).

 For more information, see [Rules for Legal Entity Validation, LEAR Appointment and Financial Capacity Assessment](#).

### *Consortium composition*

Applications by single applicants (National Roma Contact Points) are allowed (single beneficiaries). Affiliated entities and other participants are allowed, if needed, provided they are legal entities - private or public non-profit bodies formally established in one of the eligible countries.

---

<sup>8</sup> See Article 197(2)(c) EU Financial Regulation [2018/1046](#).

<sup>9</sup> For the definitions, see Articles 187(2) and 197(2)(c) EU Financial Regulation [2018/1046](#).

<sup>10</sup> Please note that the EU Official Journal contains the official list and, in case of conflict, its content prevails over that of the [EU Sanctions Map](#).

### Eligible activities

Eligible activities are the ones set out in section 2 above. Activities must be grouped into work packages (e.g., Project Management and Coordination; Communication and Dissemination, etc.), which are major sub-divisions of the project.

Projects should take into account the results of projects supported by other EU funding programmes. The complementarities must be described in the project proposals (Part B of the Application Form).

Projects must comply with EU policy interests and priorities (*such as environment, social, security, industrial and trade policy, etc.*).

Financial support to third parties is not allowed.

### Geographic location (target countries)

Proposals must relate to activities taking place in the eligible countries (*see above*).

### Duration

Projects should normally range between 12 and 24 months.

Extensions are possible, if duly justified and through an amendment.

### Project budget

Project budget (maximum grant amount) cannot be higher than EUR 200 000.

The grant awarded may be lower than the amount requested.

### Ethics and EU values

Projects must comply with:

- highest ethical standards
- EU values based on Article 2 of the Treaty on the European Union and Article 21 of the EU Charter of Fundamental Rights and
- other applicable EU, international and national law (including the General Data Protection Regulation [2016/679](#)).

Projects must seek to promote gender equality and non-discrimination mainstreaming in accordance with the [Gender Mainstreaming Toolkit](#). Project activities should contribute to the equal empowerment of women and men in all their diversity, ensuring that they achieve their full potential and enjoy the same rights. They should also seek to reduce levels of discrimination suffered by particular groups (as well as those at risk of multiple discrimination) and to improve equality outcomes for individuals. Proposals should integrate gender and non-discrimination considerations in proposals and target a gender-balanced representation in project teams and activities. It is also important that individual data collected by the beneficiaries are broken down by sex (*sex-disaggregated data*), disability or age whenever possible.

Applicants must show in their application that they respect ethical principles and EU values based on Article 2 of the Treaty on the European Union and Article of the 21 EU Charter of Fundamental Rights.

Participants with activities involving children/minors must moreover have a child protection policy covering the four areas described in the [Keeping Children Safe Child](#)

[Safeguarding Standards](#). This policy must be available online and transparent to everyone who comes in contact with the organisation. It must include clear information about the recruitment of staff (including trainees and volunteers) and include background checks (vetting). It must also include clear procedures and rules to staff, including reporting rules, and continuous training.

## 7. Financial and operational capacity and exclusion

### Financial capacity

Applicants must have **stable and sufficient resources** to successfully implement the projects and contribute their share. Organisations participating in several projects must have sufficient capacity to implement all these projects.

The financial capacity check will be carried out on the basis of the documents you will be requested to upload in the [Participant Register](#) during grant preparation (*e.g. profit and loss account and balance sheet, business plan, audit report produced by an approved external auditor, certifying the accounts for the last closed financial year, etc*). The analysis will be based on neutral financial indicators, but will also take into account other aspects, such as dependency on EU funding and deficit and revenue in previous years.

The check will normally be done for all coordinators, except:

- public bodies (entities established as public body under national law, including local, regional or national authorities) or international organisations
- if the project requested grant amount is not more than EUR 60 000.

If needed, it may also be done for affiliated entities.

If we consider that your financial capacity is not satisfactory, we may require:

- further information
  - an enhanced financial responsibility regime, i.e. joint and several responsibility for all beneficiaries or joint and several liability of affiliated entities (*see below, section 10*)
  - prefinancing paid in instalments
  - (one or more) prefinancing guarantees (*see below, section 10*)
- or
- propose no prefinancing
  - request that you are replaced or, if needed, reject the entire proposal.

 For more information, see [Rules for Legal Entity Validation, LEAR Appointment and Financial Capacity Assessment](#).

### Operational capacity

Applicants must have the **know-how, qualifications** and **resources** to successfully implement the projects and contribute their share (including sufficient experience in projects of comparable size and nature).

This capacity will be assessed together with the 'Quality' award criterion, on the basis of the competence and experience of the applicants and their project teams, including

operational resources (human, technical and other) or, exceptionally, the measures proposed to obtain it by the time the task implementation starts.

If the evaluation of the award criterion is positive, the applicants are considered to have sufficient operational capacity.

Applicants will have to show their capacity via the following information:

- general profiles (qualifications and experiences) of the staff responsible for managing and implementing the project
- description of the consortium participants
- applicants' activity reports of last year
- list of previous projects (key projects for the last 4 years).

Additional supporting documents may be requested, if needed to confirm the operational capacity of any applicant.

Public bodies, Member State organisations and international organisations are exempted from the operational capacity check.

### Exclusion

Applicants which are subject to an **EU exclusion decision** or in one of the following **exclusion situations** that bar them from receiving EU funding can NOT participate<sup>11</sup>:

- bankruptcy, winding up, affairs administered by the courts, arrangement with creditors, suspended business activities or other similar procedures (including procedures for persons with unlimited liability for the applicant's debts)
- in breach of social security or tax obligations (including if done by persons with unlimited liability for the applicant's debts)
- guilty of grave professional misconduct<sup>12</sup> (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- committed fraud, corruption, links to a criminal organisation, money laundering, terrorism-related crimes (including terrorism financing), child labour or human trafficking (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- shown significant deficiencies in complying with main obligations under an EU procurement contract, grant agreement, prize, expert contract, or similar (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- guilty of irregularities within the meaning of Article 1(2) of EU Regulation [2988/95](#) (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)

---

<sup>11</sup> See Articles 136 and 141 of EU Financial Regulation [2018/1046](#).

<sup>12</sup> Professional misconduct includes: violation of ethical standards of the profession, wrongful conduct with impact on professional credibility, false declarations/misrepresentation of information, participation in a cartel or other agreement distorting competition, violation of IPR, attempting to influence decision-making processes or obtain confidential information from public authorities to gain advantage.

- created under a different jurisdiction with the intent to circumvent fiscal, social or other legal obligations in the country of origin or created another entity with this purpose (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant).

Applicants will also be rejected if it turns out that<sup>13</sup>:

- during the award procedure they misrepresented information required as a condition for participating or failed to supply that information
- they were previously involved in the preparation of the call and this entails a distortion of competition that cannot be remedied otherwise (conflict of interest).

## 8. Evaluation and award procedure

The proposals will have to follow the **standard submission and evaluation procedure** (one-stage submission + one-step evaluation)


An **evaluation committee** (assisted by independent outside experts) will assess all applications. Proposals will first be checked for formal requirements (admissibility, and eligibility, *see sections 5 and 6*). Proposals found admissible and eligible will be evaluated against the operational capacity and award criteria (*see sections 7 and 9*) and then ranked according to their scores.

For proposals with the same score a **priority order** will be determined according to the following approach:

Successively for every group of *ex aequo* proposals, starting with the highest scored group, and continuing in descending order:

- 1) The *ex aequo* proposals within the same topic will be prioritised according to the scores they have been awarded for the award criterion 'Relevance'. When these scores are equal, priority will be based on their scores for the criterion 'Quality'. When these scores are equal, priority will be based on their scores for the criterion 'Impact'.

All proposals will be informed about the evaluation result (**evaluation result letter**). Successful proposals will be invited for grant preparation; the other ones will be put on the reserve list or rejected.

 No commitment for funding — Invitation to grant preparation does NOT constitute a formal commitment for funding. We will still need to make various legal checks before grant award: *legal entity validation, financial capacity, exclusion check, etc.*

**Grant preparation** will involve a dialogue in order to fine-tune technical or financial aspects of the project and may require extra information from your side. It may also include adjustments to the proposal to address recommendations of the evaluation committee or other concerns. Compliance will be a pre-condition for signing the grant.

If you believe that the evaluation procedure was flawed, you can submit a **complaint** (following the deadlines and procedures set out in the evaluation result letter). Please note that notifications which have not been opened within 10 days after sending will be considered to have been accessed and that deadlines will be counted from opening/access (*see also [Funding & Tenders Portal Terms and Conditions](#)*). Please also

---

<sup>13</sup> See Article 141 EU Financial Regulation [2018/1046](#).



be aware that for complaints submitted electronically, there may be character limitations.

## 9. Award criteria

The **award criteria** for this call are as follows:

- 1. Relevance:** extent to which the proposal matches the priorities and objectives of the call; clearly defined needs and robust needs assessment; clearly defined target group, with gender perspective being appropriately taken into account; contribution to the EU strategic and legislative context; European/trans-national dimension; impact/interest for a number of countries (EU or eligible non-EU countries); possibility to use the results in other countries (potential for transfer of good practices); potential to develop mutual trust/cross-border cooperation (40 points)
- 2. Quality:** clarity and consistency of project; logical links between the identified problems, needs and solutions proposed (logical frame concept); methodology for implementing the project with gender perspective being appropriately taken into account (organisation of work, timetable, allocation of resources and distribution of tasks between partners, risks & risk management, monitoring and evaluation); ethical issues and measures/policies to guarantee full compliance with EU values are addressed; feasibility of the project within the proposed time frame; financial feasibility (sufficient/appropriate budget for proper implementation; cost-effectiveness (best value for money (40 points)
- 3. Impact:** ambition and expected long-term impact of results on target groups/general public; appropriate dissemination strategy for ensuring sustainability and long-term impact; potential for a positive multiplier effect; sustainability of results after EU funding ends (20 points)

Award criteria	Minimum pass score	Maximum score
Relevance	25	40
Quality	n/a	40
Impact	n/a	20
<b>Overall (pass) scores</b>	<b>70</b>	<b>100</b>

Maximum points: 100 points.

Individual threshold for the criterion 'Relevance': 25/40 points.

Overall threshold: 70 points.

Proposals that pass the individual threshold for the criterion 'Relevance' AND the overall threshold will be considered for funding — within the limits of the available budget (i.e. up to the budget ceiling). Other proposals will be rejected.

## 10. Legal and financial set-up of the Grant Agreements

If you pass evaluation, your project will be invited for grant preparation, where you will be asked to prepare the Grant Agreement together with the EU Project Officer.

This Grant Agreement will set the framework for your grant and its terms and conditions, in particular concerning deliverables, reporting and payments.

The Model Grant Agreement that will be used (and all other relevant templates and guidance documents) can be found on [Portal Reference Documents](#).

#### Starting date and project duration

The project starting date and duration will be fixed in the Grant Agreement (*Data Sheet, point 1*). Normally the starting date will be after grant signature. The action should start within 6 months following the Grant Agreement signature, except in duly justified cases. A retroactive starting date can be granted exceptionally for duly justified reasons — but never earlier than the proposal submission date.

Project duration: between 12 and 24 months maximum (extensions are possible, if duly justified and through an amendment).

#### Milestones and deliverables

Activities must be grouped into work packages, which are major sub-divisions of the project. For each work package, an objective, list of the activities, milestones and deliverables must be defined. Deliverables must be quantifiable and measurable. The grouping should be logical and guided by identifiable outputs.

The milestones and deliverables for each project will be managed through the Portal Grant Management System and will be reflected in Annex 1 of the Grant Agreement.

Beneficiaries will have to ask attendees in events to participate in the EU Survey on Justice, Rights and Values. This survey allows the granting authority to closely monitor training, mutual learning and awareness-raising events. The beneficiaries will receive a weblink to the survey, to be forwarded to the attendees. They will have access to the survey results for their project and can use it for their project evaluation. The granting authority will aggregate the results of all the projects financed under the CERV programme.


#### Form of grant, funding rate and maximum grant amount

The grant parameters (*maximum grant amount, funding rate, total eligible costs, etc*) will be fixed in the Grant Agreement (*Data Sheet, point 3 and art 5*).

Project budget (maximum grant amount) cannot be higher than EUR 200 000.

The grant awarded may be lower than the amount requested.

The grant will be a lump sum grant. This means that it will reimburse a fixed amount, based on a lump sum or financing not linked to costs. The amount will be fixed by the granting authority on the basis of the estimated project budget and a funding rate of 90%.

 The amounts for each project to be indicated in part "A" of the application form are not the total costs of each partner. They correspond to the maximum EU grant for each partner.

#### Budget categories and cost eligibility rules

The budget categories and cost eligibility rules are fixed in the Grant Agreement (*Data Sheet, point 3, art 6 and Annex 2*).

*Budget categories for this call:*

- Lump sum contributions<sup>14</sup>

*Specific cost eligibility rules for this call:*

- the lump sum amount must be calculated in accordance with the methodology set out in the [lump sum decision](#) and using the detailed budget table provided
- the lump sum calculation should respect the following conditions:
  - the estimated budget must comply with the basic eligibility conditions for EU actual cost grants (see [AGA – Annotated Grant Agreement, art 6](#))
  - costs for financial support to third parties are not allowed
  - communication costs for presenting the project on the participants' websites or social media accounts are eligible; costs for separate project websites are not eligible
  - personnel costs:
    - volunteers' unit costs<sup>15</sup> are allowed (without indirect costs)

*Reporting and payment arrangements*


The reporting and payment arrangements are fixed in the Grant Agreement (*Data Sheet, point 4 and art 21 and 22*).

After grant signature, you will normally receive a **prefinancing** to start working on the project (float of normally **80%** of the maximum grant amount; exceptionally less or no prefinancing). The prefinancing will be paid 30 days from entry into force/financial guarantee (if required) — whichever is the latest.

In addition, you will be expected to submit one or more progress reports not linked to payments.

**Payment of the balance:** At the end of the project, we will calculate your final grant amount. If the total of earlier payments is higher than the final grant amount, we will ask you (your coordinator) to pay back the difference (recovery).

All payments will be made to the coordinator.

 Please be aware that payments will be automatically lowered if one of your consortium members has outstanding debts towards the EU (granting authority or other EU bodies). Such debts will be offset by us — in line with the conditions set out in the Grant Agreement (*see art 22*).

Please also note that you are responsible for keeping records on all the work done.

---

<sup>14</sup> [Decision](#) of 30 September 2022 authorising the use of lump sums for actions under the Citizens, Equality, Rights and Values Programme (2021-2027).

<sup>15</sup> [Commission Decision](#) of 10 April 2019 authorising the use of unit costs for declaring personnel costs for the work carried out by volunteers under an action or a work programme (C(2019)2646)

### Prefinancing guarantees

If a prefinancing guarantee is required, it will be fixed in the Grant Agreement (*Data Sheet, point 4*). The amount will be set during grant preparation and it will normally be equal or lower than the prefinancing for your grant.

The guarantee should be in euro and issued by an approved bank/financial institution established in an EU Member State. If you are established in a non-EU country and would like to provide a guarantee from a bank/financial institution in your country, please contact us (this may be exceptionally accepted, if it offers equivalent security).

Amounts blocked in bank accounts will NOT be accepted as financial guarantees.

Prefinancing guarantees are formally NOT linked to individual consortium members, which means that you are free to organise how to provide the guarantee amount (*by one or several beneficiaries, for the overall amount or several guarantees for partial amounts, by the beneficiary concerned or by another beneficiary, etc*). It is however important that the requested amount is covered and that the guarantee(s) are sent to us in time to make the prefinancing (scanned copy via Portal AND original by post).

If agreed with us, the bank guarantee may be replaced by a guarantee from a third party.

The guarantee will be released at the end of the grant, in accordance with the conditions laid down in the Grant Agreement.

### Certificates

Depending on the type of action, size of grant amount and type of beneficiaries, you may be requested to submit different certificates. The types, schedules and thresholds for each certificate are fixed in the Grant Agreement (*Data Sheet, point 4 and art 24*).

### Liability regime for recoveries

The liability regime for recoveries will be fixed in the Grant Agreement (*Data Sheet point 4.4 and art 22*).

For beneficiaries, it is one of the following:

- limited joint and several liability with individual ceilings — *each beneficiary up to their maximum grant amount*
  - unconditional joint and several liability — *each beneficiary up to the maximum grant amount for the action*
- or
- individual financial responsibility — *each beneficiary only for their own debts*.

In addition, the granting authority may require joint and several liability of affiliated entities (with their beneficiary).

### Provisions concerning the project implementation

IPR rules: *see Model Grant Agreement (art 16 and Annex 5)*:

- rights of use on results: Yes

Communication, dissemination and visibility of funding: *see Model Grant Agreement (art 17 and Annex 5)*:

- additional communication and dissemination activities: Yes

### Other specificities

n/a

### Non-compliance and breach of contract

The Grant Agreement (chapter 5) provides for the measures we may take in case of breach of contract (and other non-compliance issues).



For more information, see [AGA – Annotated Grant Agreement](#).

## **11. How to submit an application**

All proposals must be submitted directly online via the Funding & Tenders Portal Electronic Submission System. Paper applications are NOT accepted.

Submission is a **2-step process**:

### **a) create a user account and register your organisation**

To use the Submission System (the only way to apply), all participants need to [create an EU Login user account](#).

Once you have an EU Login account, you can [register your organisation](#) in the Participant Register. When your registration is finalised, you will receive a 9-digit participant identification code (PIC).

### **b) submit the proposal**

Access the Electronic Submission System via the Topic page in the [Search Funding & Tenders](#) section (or, for calls sent by invitation to submit a proposal, through the link provided in the invitation letter).

Submit your proposal in 4 parts, as follows:

- Part A includes administrative information about the applicant organisations (future coordinator, beneficiaries, affiliated entities and associated partners) and the summarised budget for the proposal. Fill it in directly online
- Part B (description of the action) covers the technical content of the proposal. Download the mandatory word template from the Submission System, fill it in and upload it as a PDF file
- Part C (KPI) containing additional project data. To be filled in directly online.
- Annexes (*see section 5*). Upload them as PDF file (single or multiple depending on the slots). Excel upload is sometimes possible, depending on the file type. Detailed budget table must be re-uploaded filled out in the format *.xlsx*.

The proposal must keep to the **page limits** (*see section 5*); excess pages will be disregarded.

Documents must be uploaded to the **right category** in the Submission System otherwise the proposal might be considered incomplete and thus inadmissible.

The proposal must be submitted **before the call deadline** (*see section 4*). After this deadline, the system is closed and proposals can no longer be submitted.

Once the proposal is submitted, you will receive a **confirmation e-mail** (with date and time of your application). If you do not receive this confirmation e-mail, it means your proposal has NOT been submitted. If you believe this is due to a fault in the Submission System, you should immediately file a complaint via the [IT Helpdesk webform](#), explaining the circumstances and attaching a copy of the proposal (and, if possible, screenshots to show what happened).

Details on processes and procedures are described in the [Online Manual](#). The Online Manual also contains the links to FAQs and detailed instructions regarding the Portal Electronic Exchange System.

## 12. Help

As far as possible, ***please try to find the answers you need yourself***, in this and the other documentation (we have limited resources for handling direct enquiries):

- [Online Manual](#)
- FAQs on the Topic page
- [Portal FAQ](#) (for general questions).

Please also consult the Topic page regularly, since we will use it to publish call updates. (For invitations, we will contact you directly in case of a call update).

### *Contact*

For help related to this call you may contact the [CERV Contact Point](#) of your country, if established.

For individual questions on the Portal Submission System, please contact the [IT Helpdesk](#).

Non-IT related questions should be sent to the following email address: [EC-CERV-CALLS@ec.europa.eu](mailto:EC-CERV-CALLS@ec.europa.eu).

Please indicate clearly the reference of the call and topic to which your question relates (*see cover page*).

## 13. Important



### IMPORTANT

- **Don't wait until the end** — Complete your application sufficiently in advance of the deadline to avoid any last minute **technical problems**. Problems due to last minute submissions (*e.g. congestion, etc*) will be entirely at your risk. Call deadlines can NOT be extended.
- **Consult** the Portal Topic page regularly. We will use it to publish updates and additional information on the call (call and topic updates).
- **Funding & Tenders Portal Electronic Exchange System** — By submitting the application, all participants **accept** to use the electronic exchange system in accordance with the [Portal Terms & Conditions](#).
- **Registration** — Before submitting the application, all beneficiaries, affiliated entities and associated partners must be registered in the [Participant Register](#). The participant identification code (PIC) (one per participant) is mandatory for the Application Form.
- **Consortium roles** — When setting up your consortium, you should think of organisations that help you reach objectives and solve problems.

The roles should be attributed according to the level of participation in the project. Main participants should participate as **beneficiaries** or **affiliated entities**; other entities can participate as associated partners, subcontractors, third parties giving in-kind contributions. **Associated partners** and third parties giving in-kind contributions should bear their own costs (they will not become formal recipients of EU funding). **Subcontracting** should normally constitute a limited part and must be performed by third parties (not by one of the beneficiaries/affiliated entities). Subcontracting going beyond 30% of the total eligible costs must be justified in the application.

- **Coordinator** — In multi-beneficiary grants, the beneficiaries participate as consortium (group of beneficiaries). They will have to choose a coordinator, who will take care of the project management and coordination and will represent the consortium towards the granting authority. In mono-beneficiary grants, the single beneficiary will automatically be coordinator.
- **Affiliated entities** — Applicants may participate with affiliated entities (i.e. entities linked to a beneficiary which participate in the action with similar rights and obligations as the beneficiaries, but do not sign the grant and therefore do not become beneficiaries themselves). They will get a part of the grant money and must therefore comply with all the call conditions and be validated (just like beneficiaries); but they do not count towards the minimum eligibility criteria for consortium composition (if any).
- **Associated partners** — Applicants may participate with associated partners (i.e. partner organisations which participate in the action but without the right to get grant money). They participate without funding and therefore do not need to be validated.
- **Consortium agreement** — For practical and legal reasons it is recommended to set up internal arrangements that allow you to deal with exceptional or unforeseen circumstances (in all cases, even if not mandatory under the Grant Agreement). The consortium agreement also gives you the possibility to redistribute the grant money according to your own consortium-internal principles and parameters (for instance, one beneficiary can reattribute its grant money to another beneficiary). The consortium agreement thus allows you to customise the EU grant to the needs inside your consortium and can also help to protect you in case of disputes.

- **Balanced project budget** — Grant applications must ensure a balanced project budget and sufficient other resources to implement the project successfully (*e.g. own contributions, income generated by the action, financial contributions from third parties, etc*). You may be requested to lower your estimated costs, if they are ineligible (including excessive).
- **No-profit rule** — Grants may NOT give a profit (i.e. surplus of revenues + EU grant over costs). This will be checked by us at the end of the project.
- **No double funding** — There is a strict prohibition of double funding from the EU budget (except under EU Synergies actions). Outside such Synergies actions, any given action may receive only ONE grant from the EU budget and cost items may under NO circumstances be declared to two different EU actions.
- **Completed/ongoing projects** — Proposals for projects that have already been completed will be rejected; proposals for projects that have already started will be assessed on a case-by-case basis (in this case, no costs can be reimbursed for activities that took place before the project starting date/proposal submission).
- **Combination with EU operating grants** — Combination with EU operating grants is possible, if the project remains outside the operating grant work programme and you make sure that cost items are clearly separated in your accounting and NOT declared twice (see [AGA — Annotated Grant Agreement, art 6.2.E](#)).
- **Multiple proposals** — Applicants may submit more than one proposal for *different* projects under the same call (and be awarded a funding for them).

Organisations may participate in several proposals.

BUT: if there are several proposals for *very similar* projects, only one application will be accepted and evaluated; the applicants will be asked to withdraw one of them (or it will be rejected).

- **Resubmission** — Proposals may be changed and re-submitted until the deadline for submission.
- **Rejection** — By submitting the application, all applicants accept the call conditions set out in this this Call Document (and the documents it refers to). Proposals that do not comply with all the call conditions will be **rejected**. This applies also to applicants: All applicants need to fulfil the criteria; if any one of them doesn't, they must be replaced or the entire proposal will be rejected.
- **Cancellation** — There may be circumstances which may require the cancellation of the call. In this case, you will be informed via a call or topic update. Please note that cancellations are without entitlement to compensation.
- **Language** — You can submit your proposal in any official EU language (project abstract/summary should however always be in English). For reasons of efficiency, we strongly advise you to use English for the entire application. If you need the call documentation in another official EU language, please submit a request within 10 days after call publication (for the contact information, see *section 12*).



- **Transparency** — In accordance with Article 38 of the [EU Financial Regulation](#), information about EU grants awarded is published each year on the [Europa website](#).

This includes:

- beneficiary names
- beneficiary addresses
- the purpose for which the grant was awarded
- the maximum amount awarded

The publication can exceptionally be waived (on reasoned and duly substantiated request), if there is a risk that the disclosure could jeopardise your rights and freedoms under the EU Charter of Fundamental Rights or harm your commercial interests.

- **Data protection** — The submission of a proposal under this call involves the collection, use and processing of personal data. This data will be processed in accordance with the applicable legal framework. It will be processed solely for the purpose of evaluating your proposal, subsequent management of your grant and, if needed, programme monitoring, evaluation and communication. Details are explained in the [Funding & Tenders Portal Privacy Statement](#).