



EUNetPaS

European Union Network for Patient Safety

PSQCWG 2 December 2009

EUNetPaS is a project which has received funding from the European Union in the framework of the Public Health Programme





Patient Safety:

Freedom for a patient from unnecessary harm or potential harm associated with healthcare.

COUNCIL RECOMMENDATION on patient safety, including the prevention and control of healthcare associated infections



OBJECTIVES of EUNetPaS

- To produce European added value of Member States collaboration by mutual support, and exchange of ideas and materials for accelerating progress
- To set up a pan European NETWORK for patient safety involving stake holders organised around national coordinators (National platforms)
- To pilot tools to reduce medication errors as a first step
- To promote education, a change in culture and a learning environment
- To propose a basis for research projects for better safety.



EUNetPaS: an EU network...

A platform at EU level for collaboration and networking between:

- 27 Member States
- international organizations
- stakeholders in the field of Patient Safety (decision makers, health care professionals, patients, researchers ...)



...of National Networks

- National Institutions on Patient Safety (PS):
 - Health Care Quality agencies
 - Dedicated PS agencies or Department
- Decision makers and financers
- Healthcare professionals
- Patient representatives
- Research teams on PS

National
platforms



Network development National Patient Safety platforms

- Austria
- Belgium
- Denmark
- Finland
- France
- Germany
- Greece
- Ireland
- Poland
- Spain
- Sweden
- UK...

WP1: Information sharing

Matrix looking for info and contact in the 27 MS

Culture:

- PS culture surveys?
- PS culture tools?
- PS indicators (national, regional, HCO level)
- Medication safety indicators

Learning activities:

- organisations involved
- Type (under graduate, post graduate, MSc programme...)
- Delivery platform (seminar, book, distance learning...)
- Duration and renewal
- Target audience
- Expected outcomes and evaluation

Reporting and learning systems:

- description
- funding
- organisation and contact person

Good practices in reducing medication errors in hospitals.

- description
- efficiency
- contact



WP1 Patient Safety Culture

- ***Selected instruments***
 - ***Hospital Survey on Patient Safety Culture***
 - ***Manchester Patient Safety Assessment Framework***
 - ***Safety Attitudes Questionnaire***
- **Toolbox**
 - collection and assessment of good and bad learning experiences in using PSC instruments
 - literature review focusing on the association between the PSC and outcome measures of PS
- Questionnaire Indicators of Culture focus in PS
- PSC Pilot in Lithuania 2009-10
 - 8 hospitals using SAQ from IHI
 - 12 hospitals using HSPSC from AHRQ



WP2 Patient Safety Education and Training

Main outcome: A guide for Education and training in Patient Safety

- supporting implementation of the Council Recommendation on Patient Safety
- including practical examples
- to be applied in a pilot mode in the context of running initiatives (under discussion with Spain and Cyprus)
- to be used as a basis for establishing “good practice” and exchanging experiences across Europe

Available in January 2010

elaborated collaboratively with participating MS authorities and key EU

 Stakeholders – professionals and patients





- **a web-based library on best practice regarding**
 - legal framework
 - organisational structure
 - culture
 - data structure
- **Rapid Alert Mechanism**
 - sharing high-priority patient safety issues
- **EU patient safety solution bank**
 - build upon existing data from regional and national R&L Systems



-the safety vest (do not disturb during medicine preparation in wards)

-the sleep card (guideline to reduce unnecessary treatment by sleeping pills)

-bed dispensation (preparation and administration of medicines by the same person reduces the risk of confusion)

-medication reconciliation at discharge (written discharge medication given to the patient and sent to the GP and community pharmacist) and at admission.



EUNetPaS Outcomes and Deliverables

Promote coherence at EU level through recommendations and proposition of common tools

- Culture measurement tool,
- Guidelines for education
- Library of methods for reporting and learning systems implementation
- Rapid response mechanism for sharing high priority patient safety issues or solutions between all member states
- Medication safety recommendation
- **EU community of Hospitals** involved in PS
- Sustainable European Network on PS



1. Promote PS development (strategies and standards) *establish national competent authorities responsible for patient safety*
2. Empower and inform citizens and patients
3. Promote the commitment of HC professionals in PS including for reporting and learning in an open and fair environment
4. Promote education and training of healthcare workers
5. Measure patient safety at the EU level
6. Share experience and best practice at European level on the effectiveness and transferability of patient safety interventions at the healthcare setting level
7. Share major patient safety alerts
8. Promote the prevention and control of HAI



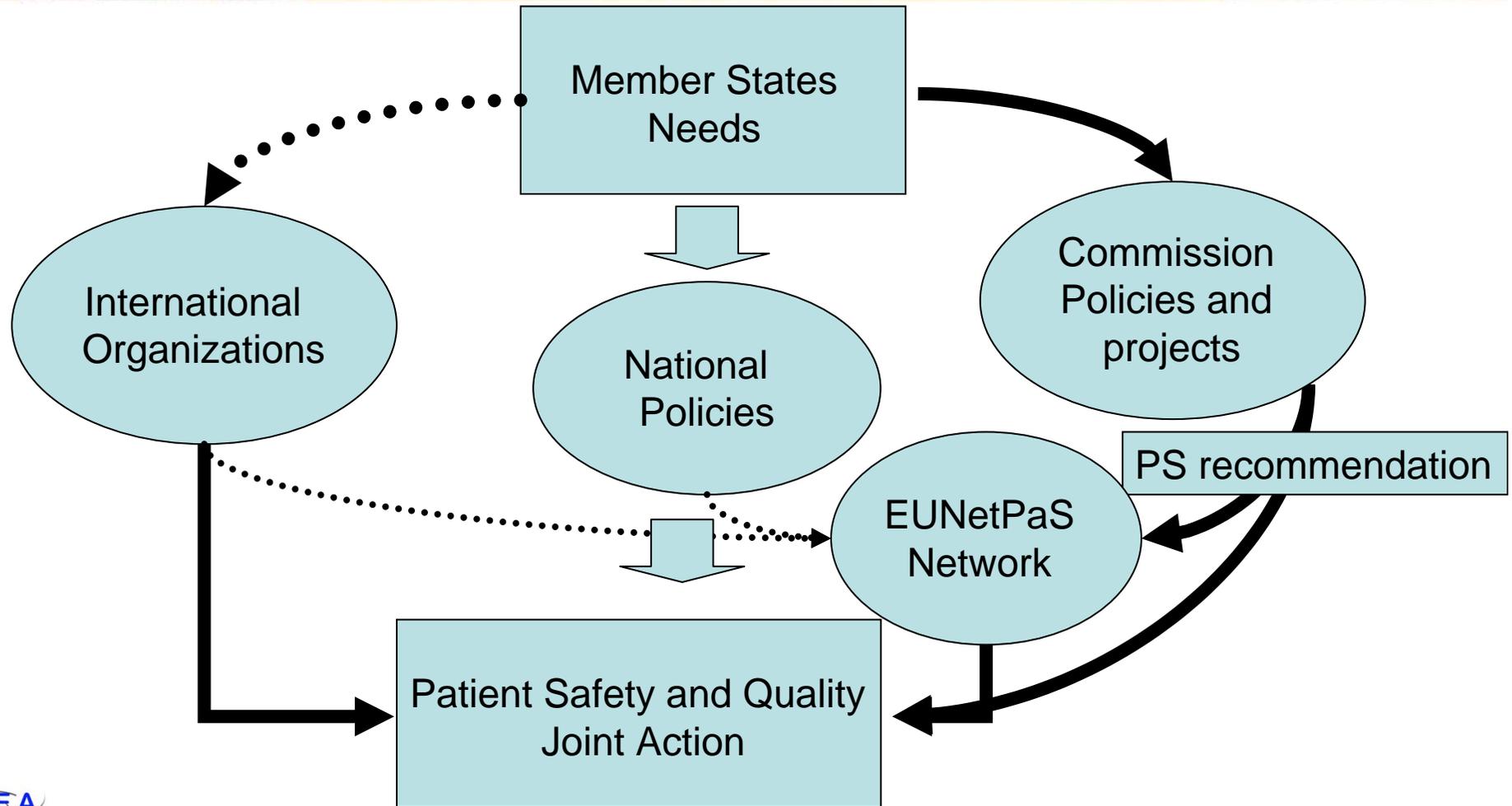
Implementation of the Council Recommendation through a JA

EU field testing of tools and solutions validated by EUNetPaS and other international projects (WHO, FP 7...)

- **Involving the 27 MS**
- **Addressing the main points of the recommendation**
 - **Awareness for PS at MS and EU level**
 - **Implementation of standards and indicators**
 - **Education of Patients and HC professionals**
 - **Development of Reporting and learning systems involving patients and HC professionals**
 - **Sharing of best practices in implementing Patient Safety solutions**
 - **Sharing major Patient Safety Alerts**



A need for a JA in Patient Safety?





Implementation the field approach?

Example of solutions relevant to MS needs

- medication safety
- safe surgery
- hospital fall prevention

Follow up:

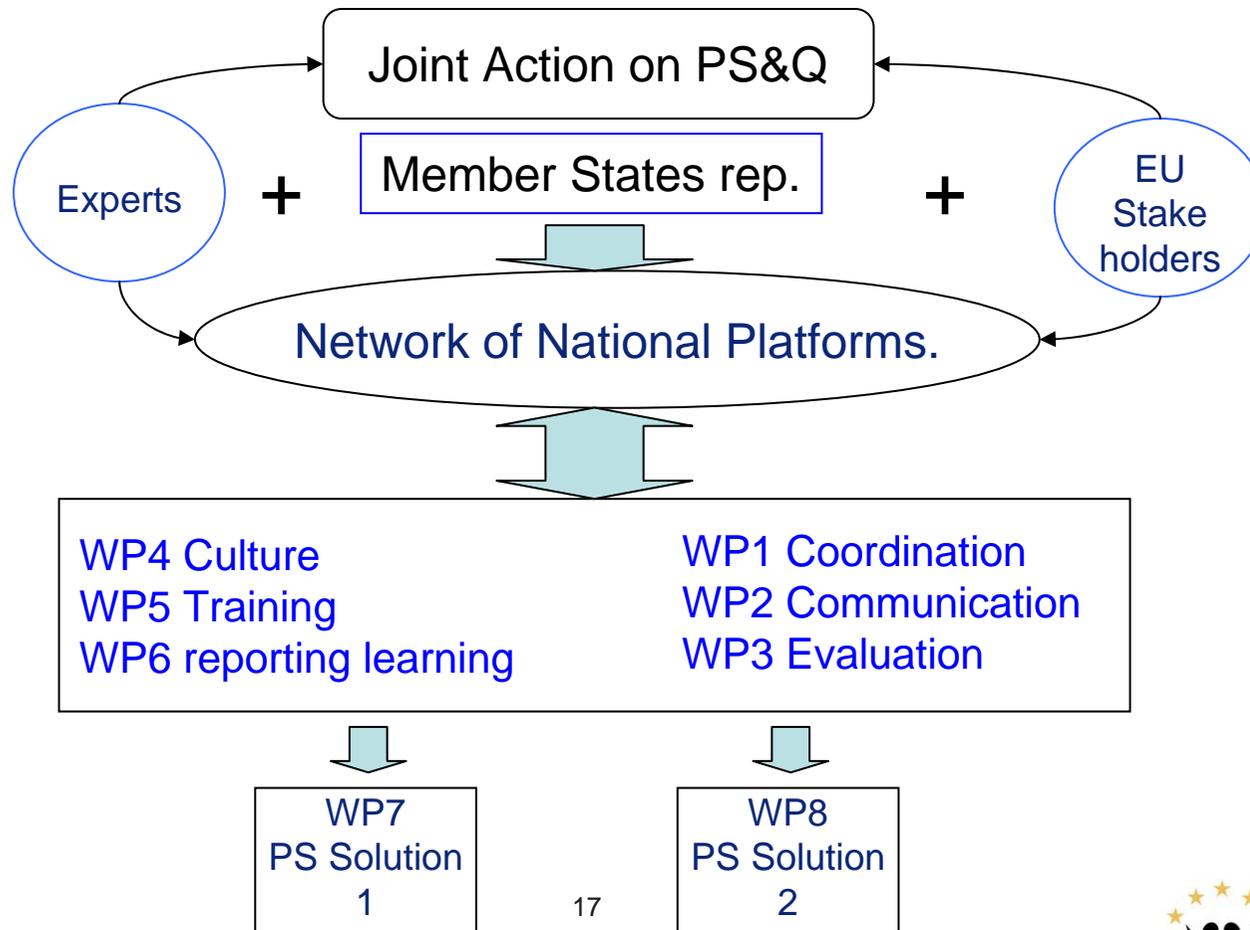
- Implementation SOPs based on EUNetPaS recommendations with clear focus on culture measurement, training of participants reporting of adverse events and RCA patient empowerment

 -impact evaluation





JA what Organization?





Timing

Member States support and commitment to participate to the action

Commission support for preparation of the JA and communication (meeting, web site development)

Joint Action: Feb 2011 SANCO call

Starting date Oct 2011



Commission co-funding should provide an opportunity for MS to implement the Council recommendation through concrete actions relevant to their needs and to develop patient safety through the transfer of good practices based on solutions which have been validated at international level (i.e. High 5 project).

Development and Implementation of good practices based on international standards will contribute to the improvement and convergence of patient safety and quality of care in every Member States



Patient safety is a key foundation of good quality healthcare



« Two sides of the same coin »



EUNetPaS

**demonstrates the ability of
concerted EU actions**

**to improve Patient Safety and
Quality of Care**

**Political consistency will be key
to confirm success**



Acknowledgement to EUNetPaS 46 partners!



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2009
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CONSEIL DE L'EUROPE

ESCP
European Society
In Quality in Healthcare

PGEU

EUNetPaS
European Union Network for Patient Safety

CPME

hope
European Hospital and
Healthcare Providers

PHEA

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