Hospital accreditation in Poland

European Reference Networks Awareness Conference

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Accreditation
- Patient safety programs: Surgical checklist; Clean Care is Safer Care
- Quality indicators (PATH system, OECD HCQI)
- Patient opinion surveys (PASAT)
- Staff surveys (SAPER)
- Decubitus register
- Emergency Departments’ assessment
- Evaluation of high specialty procedures
- National ranking of hospitals “Safe Hospital”
- Partnership in EU projects (Marquis, Handover, Joint Action on Patient Safety and Quality of Care)

Annual conference „Quality in Healthcare” since 1995
Education and training in quality for healthcare professionals, managers and teams
ACCREDITATION IN POLAND

- Started in 1998

- Developed by the Accreditation Center at NCQA with the support of USAID and based upon the JCAHO and Canadian models and on the healthcare professionals agreement.

- Hospital Accreditation Program – 1998
- Primary Care Accreditation Program - 2004
- Addiction Centers Accreditation Program – 07.2013
PRINCIPLES OF POLISH ACCREDITATION SYSTEM

- Based on legislation (*Law of 6 November, 2008 on accreditation in healthcare*)
- Voluntary, yet MoH award
- Standards’ based assessment
- A peer review
- Autonomous
- 3 years cycle: Minister of Health may grant accreditation status for 3 years (compliance 75% or above), or may deny accreditation (when compliance is below 75%)
- Recently includes self-assessment
Wsparcie akredytacji zakładow opieki zdrowotnej

221 standards in 15 chapters

Ciągłość Opieki
Prawa Pacjenta
Ocena Stanu Pacjenta
Opieka nad Pacjentem
Kontrola Zakażeń
Zabiegi i Znieczulenia
Farmakoterapia
Laboratorium
Diagnostyka Obrazowa
Odżywianie
Poprawa Jakości i Bezpieczeństwo Pacjenta
Zarządzanie Ogólne
Zarządzanie Zasobami Ludzkimi
Zarządzanie Informacją
Zarządzanie Środowiskiem Opieki
WHAT CONTRIBUTES TO BEING ACCREDITED

- Leadership
- Clinical leaders involvement
- Staff & teams effort

WHAT DOES ACCREDITATION DO TO A HOSPITAL?

Beaurocratic, useless burden if the only goal is to receive a certificate.
539 surveys: 427 accreditation decisions; 45 conditional accreditations (in force till 2009); 67 denials. Recently 152 accredited hospitals.
Average compliance of accreditations standards
EU support for accreditation
„Supporting accreditation process in healthcare organizations”

1 June 2008 – 31 August 2014

Operational Program Human Capital, Priority II,
Activity 2.3. Strengthening of the population health potential and improving performance of the healthcare system.
2.3.3. Improvement of healthcare management

Financing: 2,000 000 Euro (85% European Social Fund, 15% PL gov.)

GOAL: 188 hospitals with accreditation certificate; 233 hospitals will benefit from the project.

Eligible for: hospitals in accreditation process and newcomers.