

NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

AUSTRIA

Gesundheit Österreich GmbH

Website: <https://www.gesundheit.gv.at/Portal.Node/ghp/public/content/kontaktstelle-patientenmobilitaet.html>

Email: patientenmobilitaet@goeg.at

BELGIUM

Soins de santé transfrontaliers

Website: www.crossborderhealthcare.be

Email: information@crossborderhealthcare.be

BULGARIA

National Health Insurance Fund

Website: www.nhif.bg

Email: crossbordercare@nhif.bg

CROATIA

Croatian Health Insurance Fund

Website: www.hzzo.hr

Email address: ncp-croatia@hzzo.hr

CYPRUS

Ministry of Health

Website: www.moh.gov.cy/cbh

Email: ncpcrossborderhealthcare@moh.gov.cy

CZECH REPUBLIC

Health Insurance Bureau

Website: www.kancelarzp.cz

E-mail: info@kancelarzp.cz

DENMARK

Danish Patient Safety Authority

Website: <http://stps.dk/da/borgere/internationalpsygesikring/nationaltkontaktpunktfor-behandling-i-eueoes>

E-mail: IS-kontor@patientombuddet.dk

ESTONIA

Estonian Health Insurance Fund

Website: www.haigekassa.ee/kontaktpunkt

Email: info@haigekassa.ee

FINLAND

Kela

Website: www.hoitopaikanvalinta.fi

Email: yhteyspiste@kela.fi

FRANCE

Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)

Website : <http://www.cleiss.fr/presentation/pcn.html>

Email : soinstransfrontaliers@cleiss.fr

GERMANY

Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)

Website: www.eu-patienten.de

Email: info@eu-patienten.de

GREECE

**EOPYY – National organization for health care services, provision, division of international affairs,
National Contact Points GR Department**

Website: www.eopyy.gov.gr

Email: ncp_gr@eopyy.gov.gr

HUNGARY

**Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ
National Center for Patients' Rights and Documentation**

For EU citizens that intend to use Hungarian healthcare :

Website: <http://www.patientsrights.hu/>

Email: info@patientsrights.hu

For Hungarian citizens seeking healthcare in EU :

Website: <http://www.eubetegjog.hu/>

E-mail: info@eubetegjog.hu

IRELAND

Cross-Border Healthcare Directive Department

Website: <http://hse.ie/eng/services/list/1/schemes/cbd/CBD.html>

Email: Crossborderdirective@hse.ie

ITALY

Ministry of Health, Directorate-General for health planning

Website: http://www.salute.gov.it/portale/temi/p2_4.jsp?lingua=english&area=healthcareUE

Email: http://www.salute.gov.it/portale/temi/p_sendMailNCP_ENG.jsp

LATVIA

National Health Service

Website: www.vmnvd.gov.lv

Email: nvd@vmnvd.gov.lv

LITHUANIA

State Health Care Accreditation Agency under the Ministry of Health

Website for NCP where patients could find the information in one place:

www.lncp.lt

For EU citizens intending to use Lithuanian healthcare :

Website: <http://www.vaspvt.gov.lt/en>

Email: vaspvt@vaspvt.gov.lt

National Health Insurance Fund under the Ministry of Health

For Lithuanian insured persons seeking healthcare in the EU :

Website: <http://www.vlk.lt/vlk/en/>

E-mail: vlk@vlk.lt

LUXEMBOURG

Service national d'information et de médiation santé

For EU citizens intending to use Luxemburgish healthcare :

Email: info@mediateursante.lu

Website: www.mediateursante.lu

Ministry of Social Security (Caisse nationale de santé)

For Luxemburgish insured persons seeking healthcare in the EU :

Website: www.cns.lu

Email: cns@secu.lu

MALTA

Ministry for Health

Website: <http://health.gov.mt/en/cbhc/Pages/Cross-Border.aspx>

Email: crossborderhealth@gov.mt

NETHERLANDS

Netherlands NCP Cross-border Healthcare

Website: www.cbhc.nl

POLAND

National Health Fund

Website : <http://www.kpk.nfz.gov.pl/en/>

Email: ca17@nfz.gov.pl

PORTUGAL

The Central Administration of the Health System

Website: <http://diretiva.min-saude.pt/home-2/>

Email: diretiva.pcn@acss.min-saude.pt

ROMANIA

National Health Insurance House

Website: www.cnas-pnc.ro

E-mail: pnc@casan.ro

SLOVAKIA

Healthcare Surveillance Authority

Website: www.udzs-sk.sk

Email: web@udzs-sk.sk

SLOVENIA

Health Insurance Institute of Slovenia (HIIS)

Website: <http://www.nkt-z.si/wps/portal/nktz/home>

Email: kontakt@nkt-z.si

SPAIN

Ministry of Health, Social Services and Equity

Website: <http://www.msssi.gob.es/pnc/home.htm>

Email: oiac@msssi.es

SWEDEN

Försäkringskassan

For Swedish insured persons seeking healthcare in the EU :

Website: www.forsakringskassan.se

Email: kundcenter@forsakringskassan.se ; huvudkontoret@forsakringskassan.se

Socialstyrelsen

For EU citizens intending to use Swedish healthcare :

Website: www.socialstyrelsen.se

Email: socialstyrelsen@socialstyrelsen.se

UNITED KINGDOM

NHS

Website: www.nhs.uk/nationalcontactpoint

ICELAND

Icelandic Health Insurance- International Department

Website: <http://www.sjukra.is/english>

Email: international@sjukra.is

LICHTENSTEIN

Amt für Gesundheit (AG)

Website: <http://www.llv.li/#/117345/patientenmobilitat-im-euewrraum>

E-mail: patientenmobilitaet@llv.li

NORWAY

HELFO (The Norwegian Health Economics Administration)

Website: <https://helsenorge.no/norwegian-national-contact-point-for-healthcare1>

E-mail: servicesenteret@helfo.no