

## NATIONAL CONTACT POINTS FOR CROSS-BORDER HEALTHCARE

### AUSTRIA

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#### **Gesundheit Österreich GmbH**

Website: <https://www.gesundheit.gv.at/Portal.Node/ghp/public/content/kontaktstelle-patientenmobilitaet.html>

Email: [patientenmobilitaet@goeg.at](mailto:patientenmobilitaet@goeg.at)

### BELGIUM

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#### **Soins de santé transfrontaliers**

Website: [www.crossborderhealthcare.be](http://www.crossborderhealthcare.be)

Email: [information@crossborderhealthcare.be](mailto:information@crossborderhealthcare.be)

### BULGARIA

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#### **National Health Insurance Fund**

Website: [www.nhif.bg](http://www.nhif.bg)

Email: [crossbordercare@nhif.bg](mailto:crossbordercare@nhif.bg)

### CROATIA

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#### **Croatian Health Insurance Fund**

Website: [www.hzzo.hr](http://www.hzzo.hr)

Email address: [ncp-croatia@hzzo.hr](mailto:ncp-croatia@hzzo.hr)

### CYPRUS

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#### **Ministry of Health**

Website: [www.moh.gov.cy/cbh](http://www.moh.gov.cy/cbh)

Email: [ncpcrossborderhealthcare@moh.gov.cy](mailto:ncpcrossborderhealthcare@moh.gov.cy)

### CZECH REPUBLIC

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#### **Health Insurance Bureau**

Website: [www.kancelarzp.cz](http://www.kancelarzp.cz)

E-mail: [info@kancelarzp.cz](mailto:info@kancelarzp.cz)

### DENMARK

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#### **Danish Patient Safety Authority**

Website: <http://stps.dk/da/borgere/internationalpsygesikring/nationaltkontakt punktfor-behandling-i-eueoes>

E-mail: [pob@patientombuddet.dk](mailto:pob@patientombuddet.dk)

### ESTONIA

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#### **Estonian Health Insurance Fund**

Website: [www.haigekassa.ee/kontaktpunkt](http://www.haigekassa.ee/kontaktpunkt)

Email: [info@haigekassa.ee](mailto:info@haigekassa.ee)

FINLAND

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**Kela**

Website: [www.hoitopaikanvalinta.fi](http://www.hoitopaikanvalinta.fi)

Email: [yhteyspiste@kela.fi](mailto:yhteyspiste@kela.fi)

FRANCE

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**Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)**

Website : <http://www.cleiss.fr/presentation/pcn.html>

Email : [soinstransfrontaliers@cleiss.fr](mailto:soinstransfrontaliers@cleiss.fr)

GERMANY

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**Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)**

Website: [www.eu-patienten.de](http://www.eu-patienten.de)

Email: [info@eu-patienten.de](mailto:info@eu-patienten.de)

GREECE

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**EOPYY – National organization for health care services, provision, division of international affairs,  
National Contact Points GR Department**

Website: [www.eopyy.gov.gr](http://www.eopyy.gov.gr)

Email: [ncp\\_gr@eopyy.gov.gr](mailto:ncp_gr@eopyy.gov.gr)

HUNGARY

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**Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ  
National Center for Patients' Rights and Documentation**

For EU citizens that intend to use Hungarian healthcare :

Website: <http://www.patientsrights.hu/>

Email: [info@patientsrights.hu](mailto:info@patientsrights.hu)

For Hungarian citizens seeking healthcare in EU :

Website: <http://www.eubetegjog.hu/>

E-mail: [info@eubetegjog.hu](mailto:info@eubetegjog.hu)

IRELAND

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**Cross-Border Healthcare Directive Department**

Website: <http://hse.ie/eng/services/list/1/schemes/cbd/CBD.html>

Email: [Crossborderdirective@hse.ie](mailto:Crossborderdirective@hse.ie)

ITALY

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**Ministry of Health, Directorate-General for health planning**

Website: [http://www.salute.gov.it/portale/temi/p2\\_4.jsp?lingua=english&area=healthcareUE](http://www.salute.gov.it/portale/temi/p2_4.jsp?lingua=english&area=healthcareUE)

Email: [http://www.salute.gov.it/portale/temi/p\\_sendMailNCP\\_ENG.jsp](http://www.salute.gov.it/portale/temi/p_sendMailNCP_ENG.jsp)

LATVIA

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**National Health Service**

Website: [www.vmnvd.gov.lv](http://www.vmnvd.gov.lv)

Email: [nvd@vmnvd.gov.lv](mailto:nvd@vmnvd.gov.lv)

## LITHUANIA

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### **State Health Care Accreditation Agency under the Ministry of Health**

Website for NCP where patients could find the information in one place:

[www.lncp.lt](http://www.lncp.lt)

For EU citizens intending to use Lithuanian healthcare :

Website: <http://www.vaspvt.gov.lt/en>

Email: [vaspvt@vaspvt.gov.lt](mailto:vaspvt@vaspvt.gov.lt)

### **National Health Insurance Fund under the Ministry of Health**

For Lithuanian insured persons seeking healthcare in the EU :

Website: <http://www.vlk.lt/vlk/en/>

E-mail: [vlk@vlk.lt](mailto:vlk@vlk.lt)

## LUXEMBOURG

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### **Service national d'information et de médiation santé**

For EU citizens intending to use Luxemburgish healthcare :

Email: [info@mediateursante.lu](mailto:info@mediateursante.lu)

Website: [www.mediateursante.lu](http://www.mediateursante.lu)

### **Ministry of Social Security (Caisse nationale de santé)**

For Luxemburgish insured persons seeking healthcare in the EU :

Website: [www.cns.lu](http://www.cns.lu)

Email: [cns@secu.lu](mailto:cns@secu.lu)

## MALTA

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### **Ministry for Health**

Website: <http://health.gov.mt/en/cbhc/Pages/Cross-Border.aspx>

Email: [crossborderhealth@gov.mt](mailto:crossborderhealth@gov.mt)

## NETHERLANDS

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### **Netherlands NCP Cross-border Healthcare**

Website: [www.cbhc.nl](http://www.cbhc.nl)

## POLAND

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### **National Health Fund**

Website : <http://www.kpk.nfz.gov.pl/en/>

Email: [ca17@nfz.gov.pl](mailto:ca17@nfz.gov.pl)

## PORTUGAL

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### **The Central Administration of the Health System**

Website: <http://diretiva.min-saude.pt/home-2/>

Email: [diretiva.pcn@acss.min-saude.pt](mailto:diretiva.pcn@acss.min-saude.pt)

## ROMANIA

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### **National Health Insurance House**

Website: [www.cnas-pnc.ro](http://www.cnas-pnc.ro)

E-mail: [pnc@casan.ro](mailto:pnc@casan.ro)

SLOVAKIA

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**Healthcare Surveillance Authority**

Website: [www.udzs-sk.sk](http://www.udzs-sk.sk)

Email: [web@udzs-sk.sk](mailto:web@udzs-sk.sk)

SLOVENIA

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**Health Insurance Institute of Slovenia (HIIS)**

Website: <http://www.nkt-z.si/wps/portal/nktz/home>

Email: [kontakt@nkt-z.si](mailto:kontakt@nkt-z.si)

SPAIN

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**Ministry of Health, Social Services and Equity**

Website: <http://www.msssi.gob.es/pnc/home.htm>

Email: [oiac@msssi.es](mailto:oiac@msssi.es)

SWEDEN

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**Försäkringskassan**

For Swedish insured persons seeking healthcare in the EU :

Website: [www.forsakringskassan.se](http://www.forsakringskassan.se)

Email: [kundcenter@forsakringskassan.se](mailto:kundcenter@forsakringskassan.se) ; [huvudkontoret@forsakringskassan.se](mailto:huvudkontoret@forsakringskassan.se)

**Socialstyrelsen**

For EU citizens intending to use Swedish healthcare :

Website: [www.socialstyrelsen.se](http://www.socialstyrelsen.se)

Email: [socialstyrelsen@socialstyrelsen.se](mailto:socialstyrelsen@socialstyrelsen.se)

UNITED KINGDOM

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**NHS**

Website: [www.nhs.uk/nationalcontactpoint](http://www.nhs.uk/nationalcontactpoint)

ICELAND

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**Icelandic Health Insurance- International Department**

Website: <http://www.sjukra.is/english>

Email: [international@sjukra.is](mailto:international@sjukra.is)

LICHTENSTEIN

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**Amt für Gesundheit (AG)**

Website: <http://www.llv.li/#/117345/patientenmobilitat-im-euerraum>

E-mail: [patientenmobilitaet@llv.li](mailto:patientenmobilitaet@llv.li)

NORWAY

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**HELFO (The Norwegian Health Economics Administration)**

Website: <https://helsenorge.no/norwegian-national-contact-point-for-healthcare1>

E-mail: [servicesenteret@helfo.no](mailto:servicesenteret@helfo.no)