Safety IMprovement for PATients In Europe

Project findings, lessons and future

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www.simpatie.org
SIMPATIE is about:

Using Europe-wide networks of organizations, experts, professionals and other stakeholders to establish, within two years, a common European set of vocabulary, indicators, internal and external instruments for improving safety in health care.
Consortium partners

- AvMA/ LMCA (Action against Medical Accidents / Long Term Medical Conditions Alliance)
- CoE (Council of Europe)
- CPME (Comité Permanent des Médecins Européens)
- HOPE (European Hospital and Healthcare Federation)
- ESQH (European Society for Quality in Healthcare)
- HAS (Haut Autorité de Santé former ANAES)
- CBO (Dutch Institute for Healthcare Improvement) consortium leader

Project is sponsored by the EC / DG SANCO, as part of the Information for Policy Program
Key Work Packages

- Promotion CoE’s recommendation on management of patient safety and prevention of adverse events in health care Rec. (2006)7
- Knowledge repository of legislation, regulation actions and best practice (national and European)

Tool box:
- Safety vocabulary (definitions) and indicators formulated
- External evaluation and instruments for improvement
- Internal evaluation and instruments for improvement
Mapping exercise

- 22 countries
- Reference, expert group, validation
- Questionnaire: national, local/organization level, specialist resources for safety
- Good practice compendium

Lessons learned:
- Inclusion of all MS difficult
- Useful resource if validated and updated
- Information for professionals, practice, research and policy

Possible way forward:
- Expert network and Competent Authorities (EUNetPaS project)
- Information to facilitate cross border movement
CoE Recommendation

- Adopted by Committee of Ministers May 24, 2006
- Draft used for development other WP (glossary, country overview, medication safety)
- Web based forum www.simpatie.org
- Dissemination project and other meetings
- Further publications in preparation

Lessons learned:
- Participation of all member states
- Representation by formal nomination
- Slow process
- More technical expertise could be useful
- Dissemination plan
Tool box: definitions and indicators

- International expert group and literature / sources based in a national centre
- Vocabulary 24 terms: detection-analysis of risk, resulting actions, failure mode
- 43 Indicators: risk-harm reduction, specific

Lessons learned:
- Many national / local lists, EU cooperation has added value
- Relevance/appropriateness, validity/reliability and feasibility
- Recommendation: use in all MS, some MS, can be used

Next steps:
- Maintain technical exchange
- 9-10 Jan 2008 Odense DK
- Data availability / comparability
Tool box: safety solutions

- National expert group, international resources and consultation, based in national agency
- Tools for analysis of incidents / risk: retrospective and prospective
- Intervention approaches: system / organization and process / professional level

Lessons learned:
- Many interventions being developed all over
- Generic solutions with national / local adaptation
- Similar intervention framework

Future soon:
- Testing international solutions (High 5s’; WHO/CwF 3MS)
- Technical cooperation and solutions repository
Consensus conference

- Two third of project period invitational conference
- Discussed preliminary findings with participants
- Recommendations on three levels; EU level, national level, provider/HCO level
Tool box: external evaluation

- Leading national agency performs an international study including consultation with international experts

- Improvement, accountability; assessing safety initiatives, actual performance, cost efficacy ratios

- Focus: from safety of goods and individuals to clinical standards and governance to dynamic interfaces and patient participation to global management and safety culture

- How do evaluation programs address those issues: definition of requirements (standards, goals, indicators), survey methods, credible decisions and follow-up actions
EE lessons and future

**Easy**

European harmonization:
- Common general goals and principles
- Portfolio of common methods (a minimum tool platform)
- Common standards
  - Physical standards
  - Clinical governance
  - Organization and system approach
- Monitor performance
- Process of evaluation
- Logic of decision

**Proposed European Actions:**
- Make existing information available to MS: programs of external evaluation applicable to HCOs and on hospital quality
- Adopt principles for external evaluation (International Accreditation Program of ISQua)
- Incorporate into those principles European requirements on patient safety as they are being adopted
For and with patients

1. Identify

- Patient organizations focused on safety often cannot be reached through ‘general’ patient associations, targeted effort to identify in each MS needed

2. Facilitate and include

- Issue of resources is crucial, mostly voluntary organizations, networking on EU level desired and could be facilitated… coordinate through EPF but assure structural representation in safety issues

3. Involve

- All actions to include expertise on patient experiences and communication with them
- Specific actions on safety priorities as defined by patients
What’s next?

• All WPs report available on [WWW.SIMAPTIE.ORG](http://WWW.SIMAPTIE.ORG)
• Data to be transferred to Simpatie follow up EUNetPas
• Project coordination by Haut Autorité de Santé (HAS)
SIMPATIE follow up

EUNetPaS;
EUropean Network on Patient Safety
Core WPs;
1. PS culture
2. Education and Training
3. Reporting and learning systems
4. Pilot implementation on Medication Safety
We hope to start in January 2008

Thank you for your attention!