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# Targeted stakeholder consultation on the implementation of an EU system for traceability and security features pursuant to Articles 15 and 16 of the Tobacco Products Directive 2014/40/EU

Fields marked with \* are mandatory.

This is a targeted stakeholder consultation. The purpose of this consultation is to seek comments from stakeholders:

- directly affected by the upcoming implementation of an EU system for traceability and security features pursuant to Articles 15 and 16 of the new Tobacco Products Directive (Directive 2014/40/EU), or
- considering to have special expertise in the relevant areas.

In the Commission's assessment, the following stakeholders, including their respective associations, are expected to be directly affected:

- 1. manufacturers of finished tobacco products,
- 2. wholesalers and distributors of finished tobacco products,
- 3. providers of solutions for operating traceability and security features systems,
- 4. governmental and non-governmental organisations active in the area of tobacco control and fight against illicit trade.

Not directly affected are retailers and upstream suppliers of tobacco manufacturers (except the solution providers mentioned in point 3 above).

The basis for the consultation is the Final Report to the European Commission's Consumers, Health and Food Executive Agency (CHAFEA) in response to tender n° EAHC/2013/Health/11 concerning the provision of an analysis and feasibility assessment regarding EU systems for tracking and tracing of tobacco products and for security features (hereafter the Feasibility Study). The Feasibility Study was published on 7 May 2015 and is available at <a href="http://ec.europa.eu/health/tobacco/docs/2015\_tpd\_tracking\_tracing\_frep\_en.pdf">http://ec.europa.eu/health/tobacco/docs/2015\_tpd\_tracking\_tracing\_frep\_en.pdf</a>. The interested stakeholders are advised to review the Feasibility Study before responding to this consultation.

The comments received in the course of this consultation will be an input to the further implementation work on a future EU system for traceability and security features. In particular, the comments will be taken into account in a follow-up study.

Stakeholders are invited to submit their comments on this consultation at the following web-address https://ec.europa.eu/eusurvey/runner/trace until 31 July 2015. The web-based survey consists of closed and open questions. For open questions stakeholders will be asked to provide comments up to the limit of characters indicated in the question or to upload (a) separate document(s) in PDF format up to the limit of total number of standard A4 pages (an average of 400 words per page) indicated in the question. Submissions should be - where possible - in English. For a corporate group one single reply should be prepared. For responses from governmental organisations, which are not representing a national position, it should be explained why the responding body is directly affected by the envisaged measures.

The information received will be treated in accordance with Regulation 45/2001 on the protection of individuals with regard to the processing of personal data by the Community (please consult the privacy statement). Participants in the consultation are asked not to upload personal data of individuals.

The replies to the consultation will be published on the Commission's website. In this light no confidential information should be provided. If there is a need to provide certain information on a confidential basis, contact should be made with the Commission at the following email address: SANTE-D4-SOHO-and-TOBACCO-CONTROL@ec.europa.eu with a reference in the email title: "Confidential information concerning targeted stakeholder consultation on the implementation of an EU system for traceability and security features". A meaningful non-confidential version of the confidential information should be submitted at the web-address.

Answers that do not comply with the specifications cannot be considered.

## A. Respondent details

- \*A.1. Stakeholder's main activity:
  - a) Manufacturer of tobacco products destined for consumers (finished tobacco products)
  - b) Operator involved in the supply chain of finished tobacco products (excluding retail)
  - c) Provider of solutions
  - d) Governmental organisation
  - e) NGO
  - f) Other
- \*A.1.c. Please specify:
  - i) Provider of solutions for tracking and tracing systems (or parts thereof)
  - ii) Provider of solutions for security features (or parts thereof)
  - iii) Data Management Providers (or parts thereof)

\*A.2. Contact details (organisation's name, address, email, telephone number, if applicable name of the ultimate parent company or organisation) - if possible, please do not include personal data Text of 1 to 800 characters will be accepted

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+31-24-3533475

- \*A.3. Please indicate if your organisation is registered in the Transparency Register of the European Commission (unless 1d):
  - Yes
    No
- \*A.4. Extract from the trade or other relevant registry confirming the activity listed under 1 and where necessary an English translation thereof.
  - c8952b45-ad44-4038-a124-87ac2c53f044/extract dutch trade register for NXP Semiconductors.pdf

# B. Options proposed in the Feasibility Study

B.1. Please rate the appropriateness of each option for tracking and tracing system set out in the Feasibility Study in terms of the criteria listed in the tables below

B.1.1. Option 1: an industry-operated solution, with direct marking on the production lines carried out by tobacco manufacturers (for further details on this option, please consult section 8.2 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	©	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	©	0	©	©	•
*System integrity (e.g. low risk of manipulation)	0	©	0	0	0	•
*Potential of reducing illicit trade	0	•	0	0	0	•
* Administrative/financial burden for economic operators	0	•	0	•	0	•
* Administrative/financial burden for public authorities	0	©	0	•	0	•

B.1.2. Option 2: a third party operated solution, with direct marking on the production lines carried out by a solution or service provider (for further details on this option, please consult section 8.3 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	©	0	©	©	•
*System integrity (e.g. low risk of manipulation)	•	•	•	•	•	•
*Potential of reducing illicit trade	0	©	0	©	©	•
* Administrative/financial burden for economic operators	0	©	0	©	©	•
* Administrative/financial burden for public authorities	0	©	0	•	0	•

B.1.3. Option 3: each Member State decides between Option 1 and 2 as to an entity responsible for direct marking (manufacture or third party) (for further details on this option, please consult section 8.4 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	•	0	•	•	•
*System integrity (e.g. low risk of manipulation)	0	©	•	•	•	•
*Potential of reducing illicit trade	0	•	0	•	•	•
* Administrative/financial burden for economic operators	•	©	•	•	•	•
* Administrative/financial burden for public authorities	0	©	0	©	•	•

B.1.4. Option 4: a unique identifier is integrated into the security feature and affixed in the same production process (for further details on this option, please consult section 8.5 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	•	0	0	0	•
*Ease of operation for users	0	•	0	•	•	•
*System integrity (e.g. low risk of manipulation)	•	•	•	•	•	•
*Potential of reducing illicit trade	0	•	0	•	•	•
* Administrative/financial burden for economic operators	0	•	•	•	•	•
* Administrative/financial burden for public authorities	0	©	0	©	©	•

- B.1.5. Please upload any additional comments on the options referred to in question B.1 (max. 5 pages)
  - B.2. Please rate the appropriateness of each option for security features set out in the Feasibility Study in terms of the criteria listed in the tables below

B.2.1. Option 1: a security feature using authentication technologies similar to a modern tax stamp (for further details on this option, please consult section 9.2 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	©	0	©	©	•
*System integrity (e.g. low risk of manipulation)	0	•	0	0	0	•
*Potential of reducing illicit trade	0	©	0	0	0	•
* Administrative/financial burden for economic operators	0	©	0	0	0	•
* Administrative/financial burden for public authorities	0	•	0	©	0	•

B.2.2. Option 2: reduced semi-covert elements as compared to Option 1 (for further details on this option, please consult section 9.3 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	©	0	0	0	•
*System integrity (e.g. low risk of manipulation)	0	©	0	0	0	•
*Potential of reducing illicit trade	0	•	0	0	0	•
* Administrative/financial burden for economic operators	0	•	0	0	0	•
* Administrative/financial burden for public authorities	0	©	0	•	•	•

B.2.3. Option 3: the fingerprinting technology is used for the semi-covert and covert levels of protection (for further details on this option, please consult section 9.4 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	•	0	0	0	•
*Ease of operation for users	0	•	0	•	•	•
*System integrity (e.g. low risk of manipulation)	•	•	•	•	•	•
*Potential of reducing illicit trade	0	•	0	0	0	•
* Administrative/financial burden for economic operators	0	©	•	•	•	•
* Administrative/financial burden for public authorities	0	©	0	•	•	•

B.2.4. Option 4: security feature is integrated with unique identifier (see Option 4 for traceability) (for further details on this option, please consult section 9.5 of the Feasibility Study)

	Appropriate	Somewhat appropriate	Neutral	Somewhat inappropriate	Inappropriate	No opinion
*Technical feasibility	0	0	0	0	0	•
*Interoperability	0	0	0	0	0	•
*Ease of operation for users	0	©	0	©	©	•
*System integrity (e.g. low risk of manipulation)	0	•	0	0	0	•
*Potential of reducing illicit trade	0	©	0	0	0	•
* Administrative/financial burden for economic operators	0	©	0	0	0	•
* Administrative/financial burden for public authorities	0	•	0	©	0	•

B.2.5. Please upload any additional comments on the options referred to in question B.2 (max. 5 pages)

# C. Cost-benefit analysis

## C.1. Do you agree with?

	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	No opinion
*The benefit analysis presented in section 11.3.1 of the Feasibility Study	©	©	•	•	•	•
*The cost analysis presented in section 11.3.2 of the Feasibility Study	©	©	©	©	©	•

# D. Additional questions

The questions in this section relate to different possible building blocks and modalities of the envisaged system (questions D.1, D.3, D.4, D.6, D.8, D.10, D.12, D.14 and D.16). When replying please take into account the overall appropriateness of individual solutions in terms of the criteria of technical feasibility, interoperability, ease of operation, system integrity, potential of reducing illicit trade, administrative/financial burden for economic stakeholders and administrative/financial burden for public authorities.

*D.1. Regarding the generation of a serialized unique identifier (for definition of a unique identifier see Glossary in the Feasibility Study), which of the following solutions do you consider as appropriate (multiple answers possible)?  ② a) A single standard provided by a relevant standardization body  b) A public accreditation or similar system based on the minimum technical and interoperability requirements that allow for the parallel use of several standards;	r,
c) Another solution  d) No opinion	
*D.1.a. Please indicate your preferred standardization body  Text of 1 to 400 characters will be accepted	
e.g. GS1	
D.2. Please upload any additional comments relating to the rules for generation of a serialized unique identifier referred to in question D.1. above (max. 2 pages)	
*D.3. Regarding (a) data carrier(s) for a serialized unique identifier, which of the following solutions do you consider as appropriate (multiple answers possible)?  ② a) Solution based on a single data carrier (e.g. 1D or 2D data carriers)  b) Solution based on the minimum technical requirements that allow for the use of multiple data carriers;  ① c) Another solution;  ② d) No opinion	

#### \*D.3.a. Please indicate your preferred data carrier and explain why

Text of 1 to 400 characters will be accepted

RFID tags in view of advantages over other technologies (see e.g. table on page 84 of feasibility study)

- \*D.4. Regarding (a) data carrier(s) for a serialized unique identifier, which of the following solutions do you consider as appropriate (multiple answers possible)?
  - a) System only operating with machine readable codes;
  - b) System operating both with machine and human readable codes;
  - c) No opinion
- D.5. Please upload any additional comments relating to the options for (a) data carrier(s) for a serialized unique identifier referred to in questions D.3 and D.4 above (max. 2 pages)
  - 0d07b1bb-3700-41fc-8c7f-01e33bcdf9f6/1507NXP comments on EU report Tobacco T&T 2 pages.pdf
- \*D.6. Regarding the physical placement of a serialized unique identifier, when should it happen (multiple answers possible)?
  - a) Before a pack/tin/pouch/item is folded/assembled and filled with products;
  - b) After a pack/tin/pouch/item is folded/assembled and filled with products;
  - c) No opinion
- D.7. Please upload any additional comments relating to the placement of a serialized unique identifier referred to in question D.6. above (max. 2 pages)

D.8. Which entity should be responsible for?

	Economic operator involved in the tobacco trade without specific supervision	Economic operator involved in the tobacco trade supervised by the third party auditor	Economic operator involved in the tobacco trade supervised by the authorities	Independent third party	No opinion
*Generating serialized unique identifiers	•	0	0	0	•
*Marking products with serialized unique identifiers on the production line	•	•	•	•	•
*Verifying if products are properly marked on the production line	•	•	•	•	•
*Scanning products upon dispatch from manufacturer's/importer's warehouse	0	0	0	•	•
*Scanning products upon receipt at distributor's/wholesaler's premises	0	•	0	•	•

*Scanning products upon dispatch from distributor's/wholesaler's premises	©	©	©	©	•
*Aggregation of products	0	0	0	0	•

1 ext of 1 to 12	considers relevant				
	200 characters will be accepted				
the following s	ng the method of putting the security feature on the pack/tin/pouch/item, which of solutions do you consider as appropriate (multiple answers possible)? urity feature is affixed;				
b) A secu	urity feature is affixed and integrated with the tax stamps or national tion marks;				
C) A secu	urity feature is printed;				
🚺 d) A seci	urity feature is put on the pack/tin/puch/item through a different method;				
e) No op	vinion				
D.10.d. Please	e explain your other method				
Text of 1 to 80	00 characters will be accepted				
An RFID t	tag as security feature (as well as for track & trace)				
	pload any additional comments relating to the method of putting the security pack referred to in question D.10 above (max. 2 pages)				
feature on the  *D.12. Regardii the following s	e pack referred to in question D.10 above (max. 2 pages)  ng the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?				
D.12. Regarding the following some a) A sing b) An according per manual b.	e pack referred to in question D.10 above (max. 2 pages)  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which of solutions do you consider as appropriate (multiple answers possible)?  In the independent data storage for all operators;  In the independent data				
*D.12. Regarding the following some a) A sing b) An according per manuary	e pack referred to in question D.10 above (max. 2 pages)  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?  In the independent data storage for all operators;  In the independent data storage as envisaged in Article 15(8) of the TPD, which consolutions do you consider as appropriate (multiple answers possible)?				

D.13. Please upload any additional comments relating to the independent data storage referred to

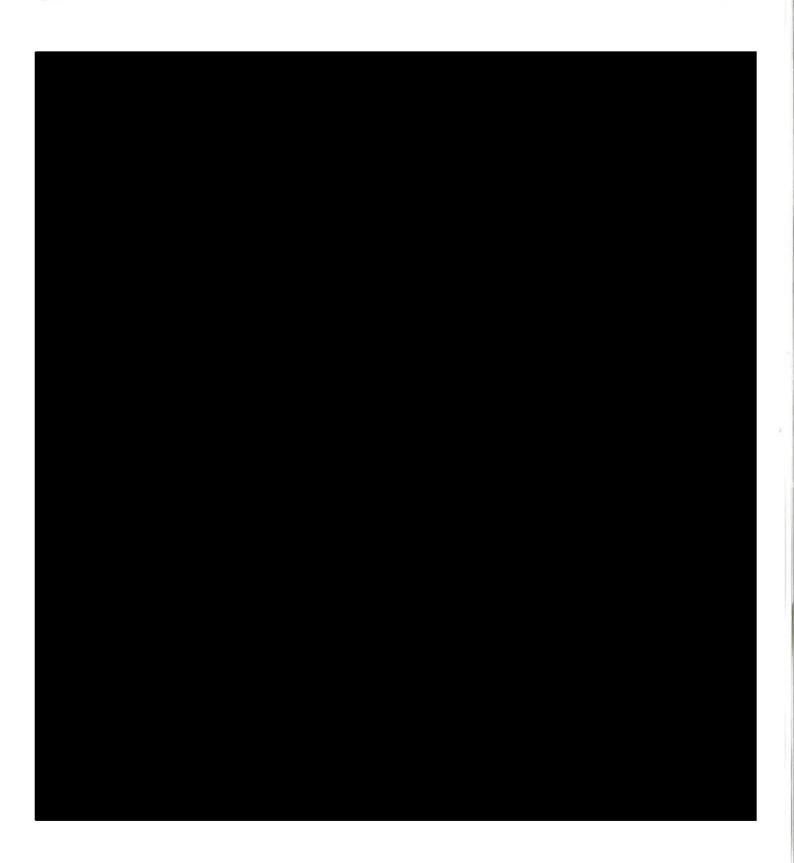
in question D.12. above (max. 2 pages)

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(	swers possible)?
a) Pro	vider of solutions to collect the data from the manufacturing and distribution chain;
b) Pro	vider of data storage services;
C) Ano	other entity
✓ d) No	opinion
	upload any additional comments relating to the development of reporting and query ed to in question D.14. above (max. 2 pages)
improved if	ou consider that the overall integrity of a system for tracking and tracing would be individual consumers were empowered to decode and verify a serialized unique th mobile devices (e.g. smartphones)?
,	
© c) No	opinion
D.16.a. If yes	s, please explain your considerations
-	800 characters will be accepted
attract	martphones have nowadays NFC capabilities, which makes it very tive to use RFID/NFC tags to also have individual consumers check tobacco products they buy
D.17. Please	upload any additional comments on the subject of this consultation (max. 10 pages)
Contact	upload any additional comments on the subject of this consultation (max. 10 pages)  HO-and-TOBACCO-CONTROL@ec.europa.eu

\*D.14. In your opinion which entity(ies) is/are well placed to develop reporting and query tools





### **NXP** comments on EU report

## 'Analysis and Feasibility Assessment Regarding EU systems for Tracking and Tracing of Tobacco Products and for Security Features'

On page 83 of the report the following statements w.r.t. the use of RF ID are made:

'Even if several attemps have been made in the Tobacco domain previously to use RFID, this technology is still seen as being too expensive to be deployed at item level. A hybrid approach (e.g. 2D Data matrix at item level and RFID at secondary and tertiary packaging level) is likely to be a better fit, but it also has the inconvenience of multiplying infrastructure costs (RFID portals and readers required for reading the 2<sup>nd</sup> packaging, with barcode readers required for reading the codes at item level). Therefore, RFID is likely to be confined for the time being extremities of the supply chain,....'

In the report is also mentioned (page 136), when comparing covert security features: 'RFID costs are generally considered prohibitive for pack level (approx. 15x higher than other Security elements)'

W.r.t. the scope of the logistical chain, the report states (page 58): 'The following supply chain illustration shows the scope within the context of the tobacco supply, manufacture and distribution chain.'



'The tobacco growers, processors and retailers are considered out of the scope of the traceability solution. It should be noted that although the Consumer and Retailer are shown as out of scope in terms of the traceability solution, they are both seen as stakeholders and users of the security features. It is envisaged the consumer will be the primary user of the overt (visible) security feature to be applied to tobacco packs to provide a mechanism to authenticate that the product is legitimate.'

In the report, on page 84, also a comparison is given between RF ID and 2D barcode.

#### **Comments:**

As indicated in the report, RFID can fulfil all requirements (T&T, security) with the main drawback being the price of the tag. Indeed the price of the tag itself is more expensive than e.g. a 2D barcode. However, to make a fair comparison the overall costs (investments, operational costs) over the whole logistical chain (incl. retail and consumers), should be taken into account.

On top of the differences between RFID and 2D barcodes, given in the table on page 84 of the report, also the following aspects should also be mentioned (source: Product & Image Security Foundation):

Parameters	RF ID	2D Barcode
Supports track & trace	Yes	Yes

Identifies fakes at consumer	Yes, in conjunction with NFC	Not secure
level	phone	
Inpact on design	Can be covertly embedded in	Needs valuable space due to
	product/packaging	line of sight reading
Serialization	Yes, by default	Complex, time consuming
Operational costs	Low if NFC phone is used	Low
99.999% secure	Yes (embedded cryptography	No
	possible for high protection)	
Can identify tampering	Yes	No
Can prevent stock loss	Yes	No

Although the report does not include the retail outlets and consumers for the track&trace and security solutions, the use of RFID with its multifunctionality, clearly has added value for those parties in the logistical chain:

- On top of the track&trace and security features, the RFID tag can also be used for consumer interaction/brand loyalty programmes and even anti-theft purposes.

Furthermore, RFID tags can be combined with sensors (e.g. for temperature or humidity control) which can be useful e.g. for wholesalers to track the (quality of) the products on pallet/box level.

To counteract illicit trade, also RFID tags will be instrumental for custom officers to quickly check large volumes of tobacco products (e.g. containers) using RFID, instead of individual scanning packs of cigarettes with barcodes.

To reduce costs of having to apply a separate label containing the RFID chip on the cigarette package, it could be considered to have the producers of the cigarette packages integrate the RFID chip in the 'smart package'. If this is done in high volume, it will become even more affordable.

As indicated in the report, the to be chosen solutions should at least be used for 5 years (and then an evaluation is recommended). It's to be expected that prices of RFID tags will come down considerably in that time period in view of the rapidly increasing volume use in other applications.

When high volume tracking on item level is required, this is only feasible (affordable) when that can be done in an automated way. Most likely tracking on item level using barcodes will not happen in the supply chain (when cigarette packs are boxed in larger boxes/containers), due to the labor involved to unpack and individually scan packages. Merely sample checks will be done, which may not deliver all data required. With RFID these checks can be done automatically and without opening boxes. This way of working has already proven itself e.g. by a major EU apparel retailer using RFID tunnel readers.

So, to give a clear conclusion on the use of RFID tags (e.g. compared to 2D barcodes) in the tobacco supply chain, an overall assessment should be made if the higher costs of a RFID tag are off-set by the multi-functionality (T&T, security, loyalty programme, anti-theft,....) and future-proofness of these tags. Although the report rightfully focusses on the T&T and security features for a part of the logistical chain, the choices for certain solutions should not be sub-optimal in view of the overall requirements for all aspects which play a role for all stakeholders over the whole logistical chain.