



**Risk Governance**  
**A new concept for coping with**  
**complex technological risks**

Brussels, January 26, 2011  
EU Workshop on Risk Governance

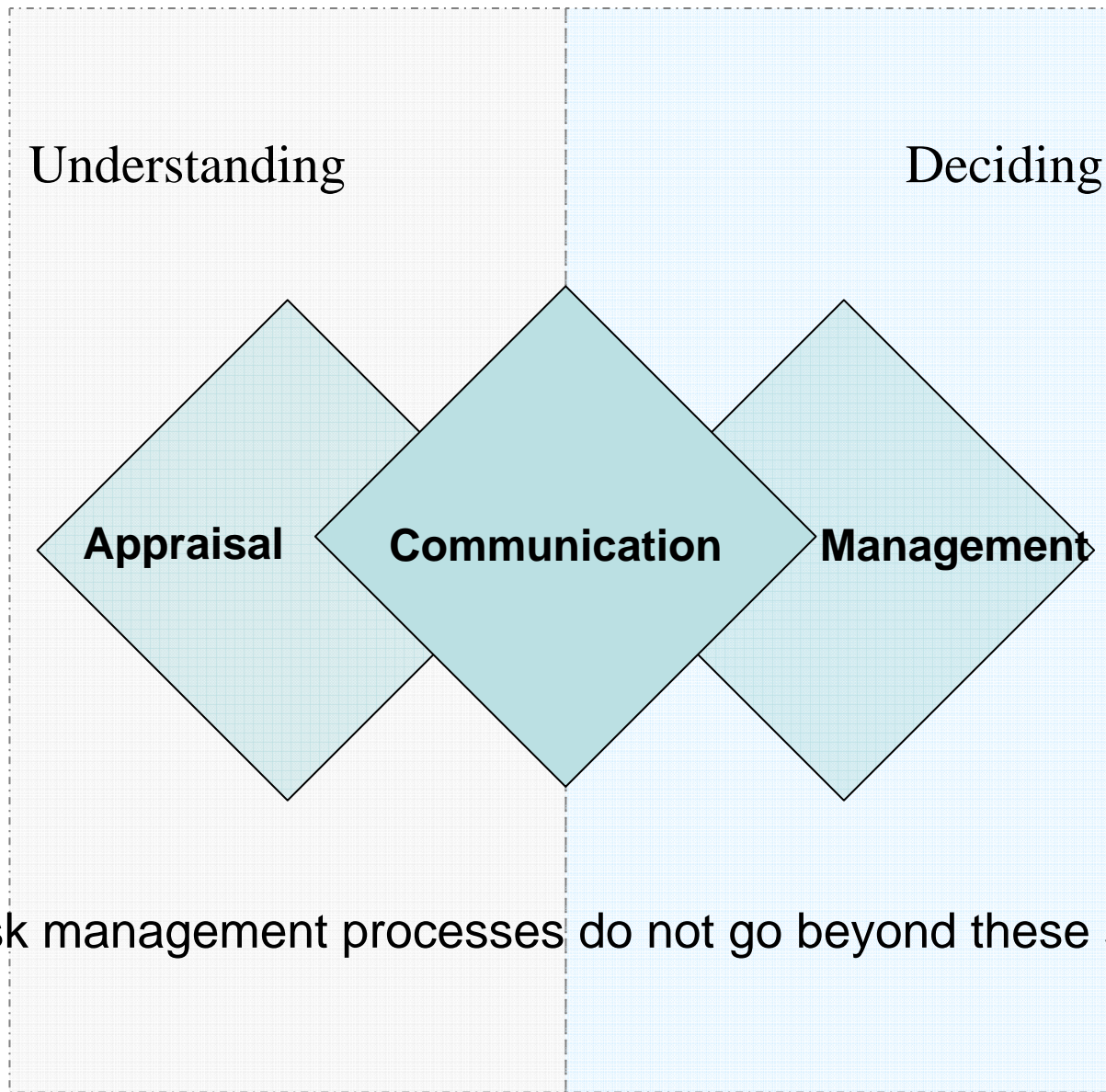
Ortwin Renn  
Stuttgart University  
DIALOGIK gemeinnützige GmbH  
International Risk Governance Council

*The Basic Fabrics of Risk Governance*

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**The Five Components  
of Risk Governance**

# CONVENTIONAL RISK MANAGEMENT

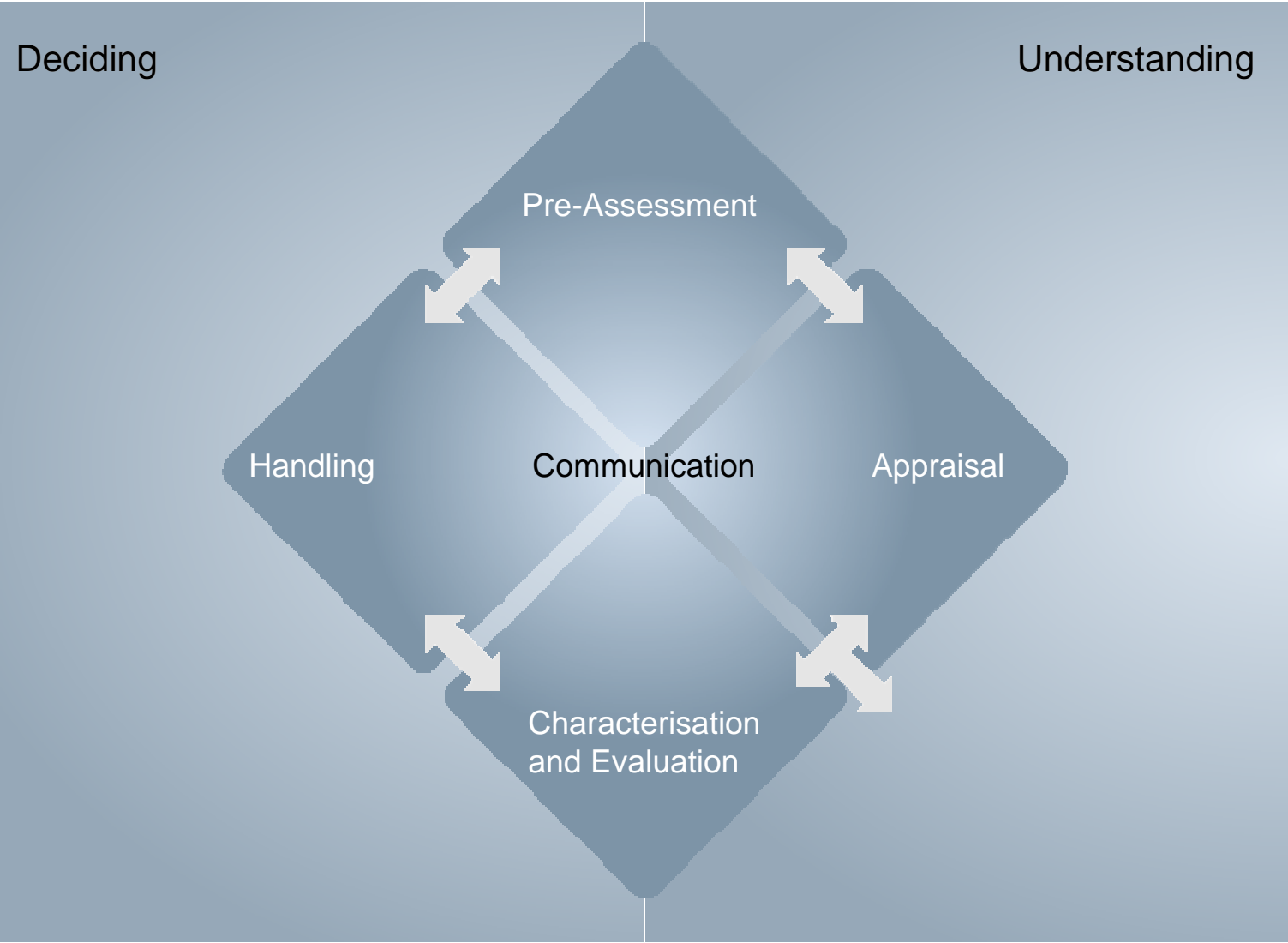


Most risk management processes do not go beyond these steps

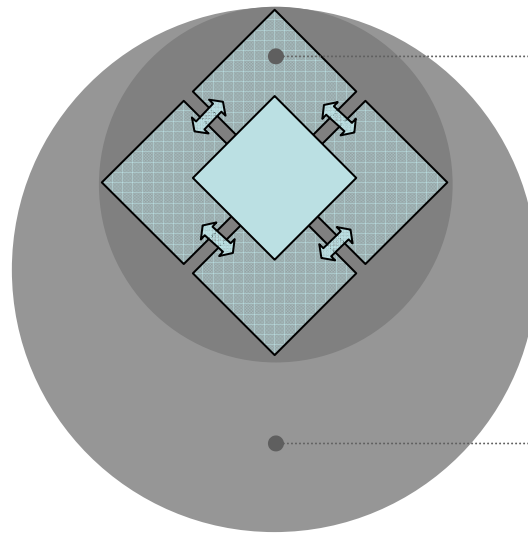
# Need for integration

- Concept that links risk assessment with risk perception and social processing of risk
  - Avoiding relativist view of knowledge
  - Including social constructions of risks;
- Concept that links physical risk analysis with financial, economic and social risk;
  - Explore social amplification pathways
  - Look for cross-fertilization
- Concept that links risk theory with organizational capacity building and management competency
  - Systematic use of management sciences and decision aiding
  - Emphasis on risk communication between and among agencies and professionals

# Risk Governance Process



# RISK GOVERNANCE INCLUDES AND IS SENSITIVE TO CONTEXT



## Core Risk Governance Process

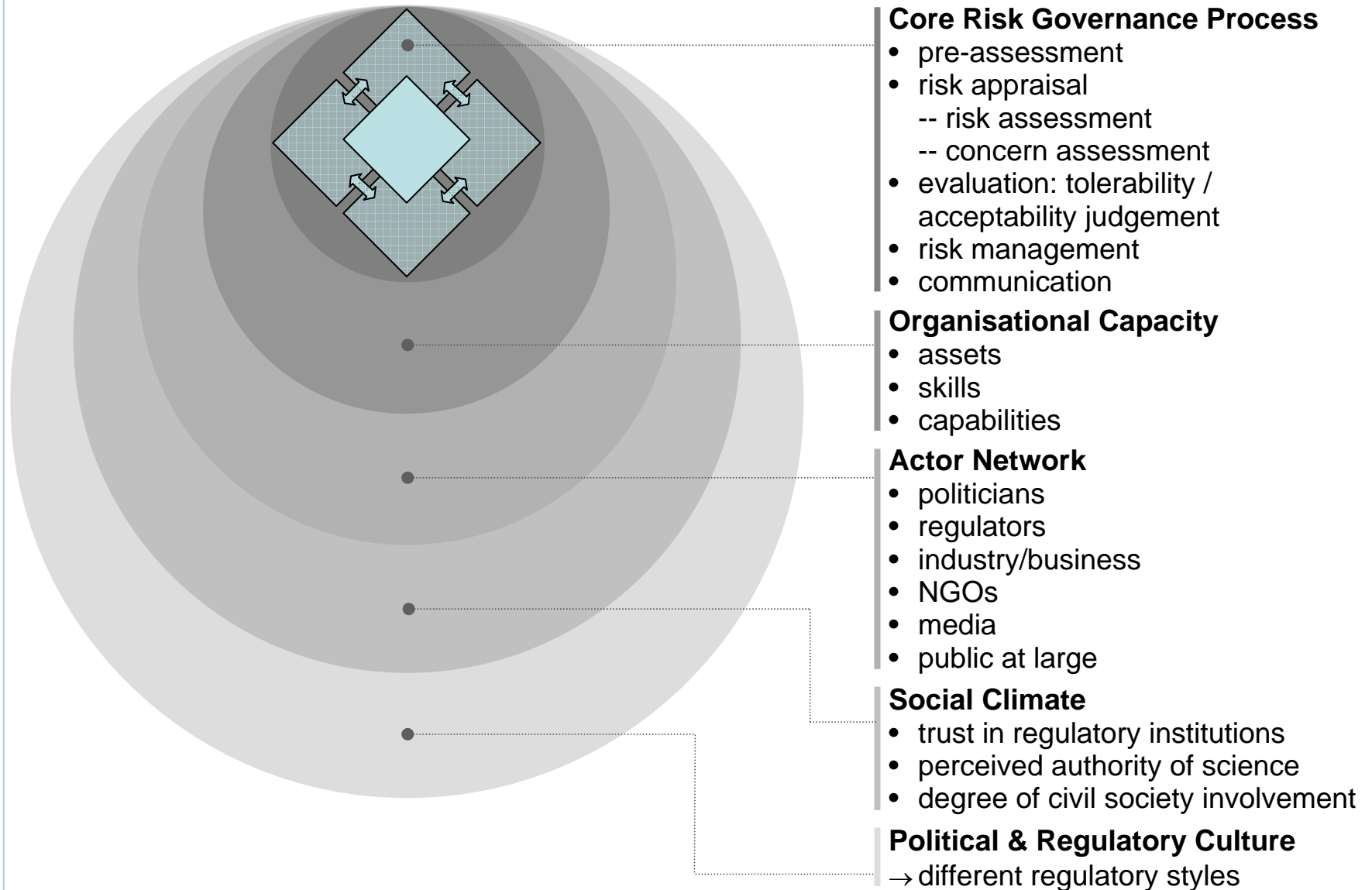
- pre-assessment
- risk appraisal
  - risk assessment
  - concern assessment
- evaluation: tolerability / acceptability judgement
- risk management
- communication

## Organisational Capacity

- assets
- skills
- capabilities

Most risk management processes are done in this context only

# RISK GOVERNANCE GOES MUCH FURTHER



*Part 2:*

*The Unique Features of Risk Governance*

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**What is Different?**



*Phase 1*

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# **Pre-Assessment**

# IMPORTANCE OF FRAMING

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- *Frames represent social, economic and cultural perspectives*
  - Challenge or problem
  - Opportunity or risk
  - Innovation or intervention
  
- *Frames determine boundaries of what is included and excluded*
  - Time and duration (future generations, sustainability)
  - Location and space (the universe, all nation, the Netherlands, Le Hague)
  - Social class and stratus (vulnerable groups, poor, immigrants)
  - Types of adverse effects (physical, mental, social, cultural)
  - Primary or secondary impacts (ripple effects)
  - Criteria taken into account (risk reduction, cost, benefit, equity, environmental justice, value violations...)

*Phase 2*

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# **APPRAISAL**

# Three challenges of risk management

- *Complexity* in assessing causal and temporal relationships
- *Uncertainty*
  - variation among individual targets
  - measurement and inferential errors
  - genuine stochastic relationships
  - system boundaries and ignorance
- *Ambiguity* in interpreting results

# RISK APPRAISAL

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## ■ Risk Assessment

- Hazard identification and estimation
- Exposure assessment
- Risk estimation

## ■ Concern Assessment

- Socio-economic impacts
- Economic benefits
- Public concerns (stakeholders and individuals)

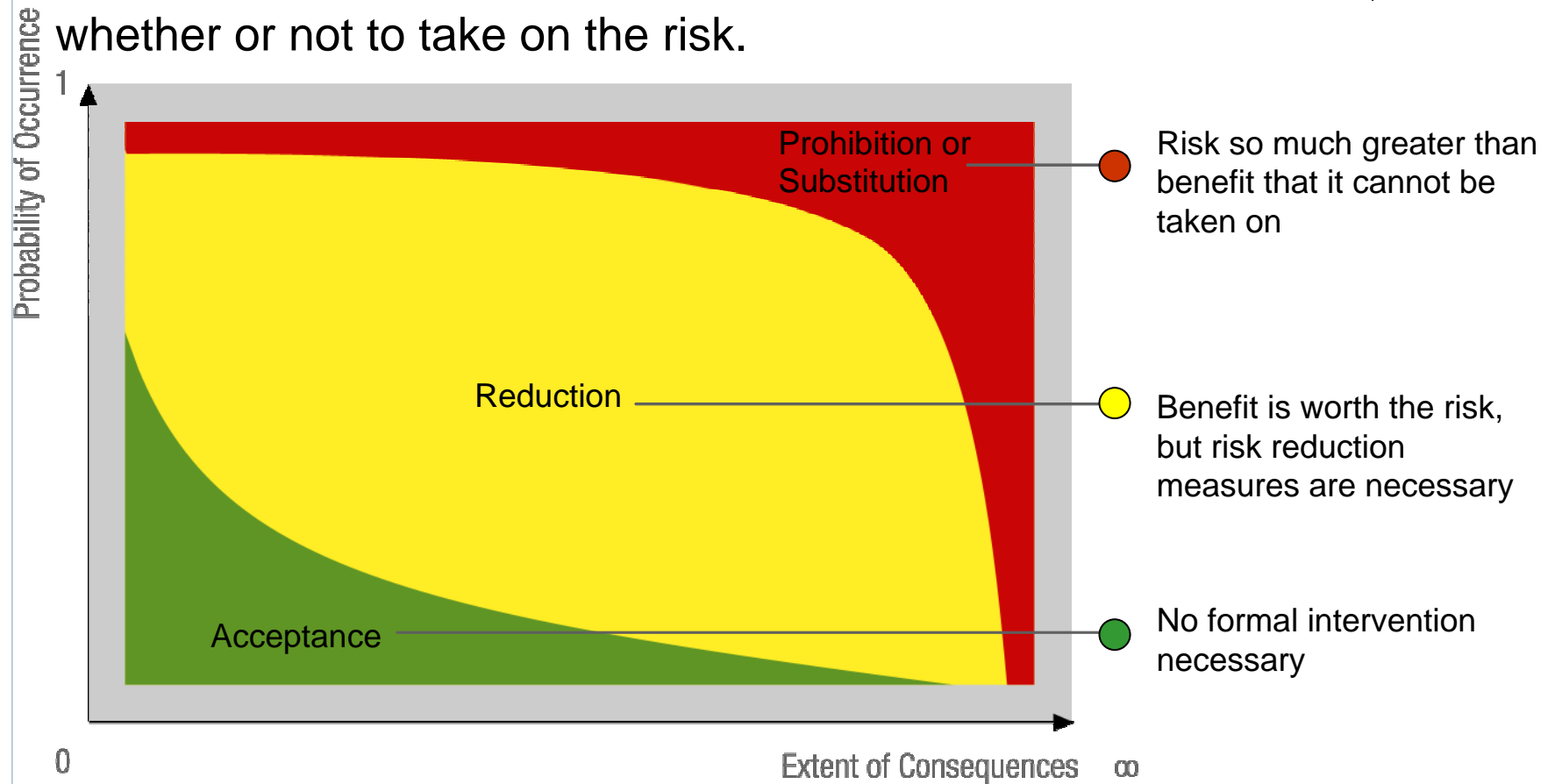
*Phase 3*

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# **Tolerability and Acceptability Judgment**

# EVALUATION – IS THE RISK ACCEPTABLE, TOLERABLE OR INTOLERABLE / NOT-ACCEPTABLE (TRAFFIC LIGHT MODEL)

Based on **both the evidence from the risk appraisal and evaluation of broader value-based choices and the trade-offs involved**, decide whether or not to take on the risk.



Acceptable Risk    Tolerable Risk    Intolerable Risk    Not defined

*Phase 4*

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# **RISK Management**



# NEED FOR DIFFERENT RISK MANAGEMENT STRATEGIES

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- dealing with routine, mundane risks
- dealing with **complex** and sophisticated risks (high degree of modeling necessary)
- dealing with highly **uncertain** risks (high degree of second order uncertainty)
- dealing with highly **ambiguous** risks (high degree of controversy)
- dealing with imminent dangers or crisis (need for fast responses)

# Overview of risk handling strategies

- Four risk handling regimes should be used to deal with these new risk challenges:
  - *Linear strategy*: standard risk assessments
  - *risk-informed strategy*: expanded risk assessments; seeking expert consensus and epistemic clarification
  - *precaution-resilience-based strategy*: negotiated safety level under uncertainty; seeking stakeholder consensus and relying on containment and resilience
  - *discourse-based strategy*: value-based orientation; seeking more public input and stakeholder involvement for interpretative variability and normative controversy

*Complementary Phase*

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# **Risk Communication and Stakeholder Involvement**

# RISK COMMUNICATION

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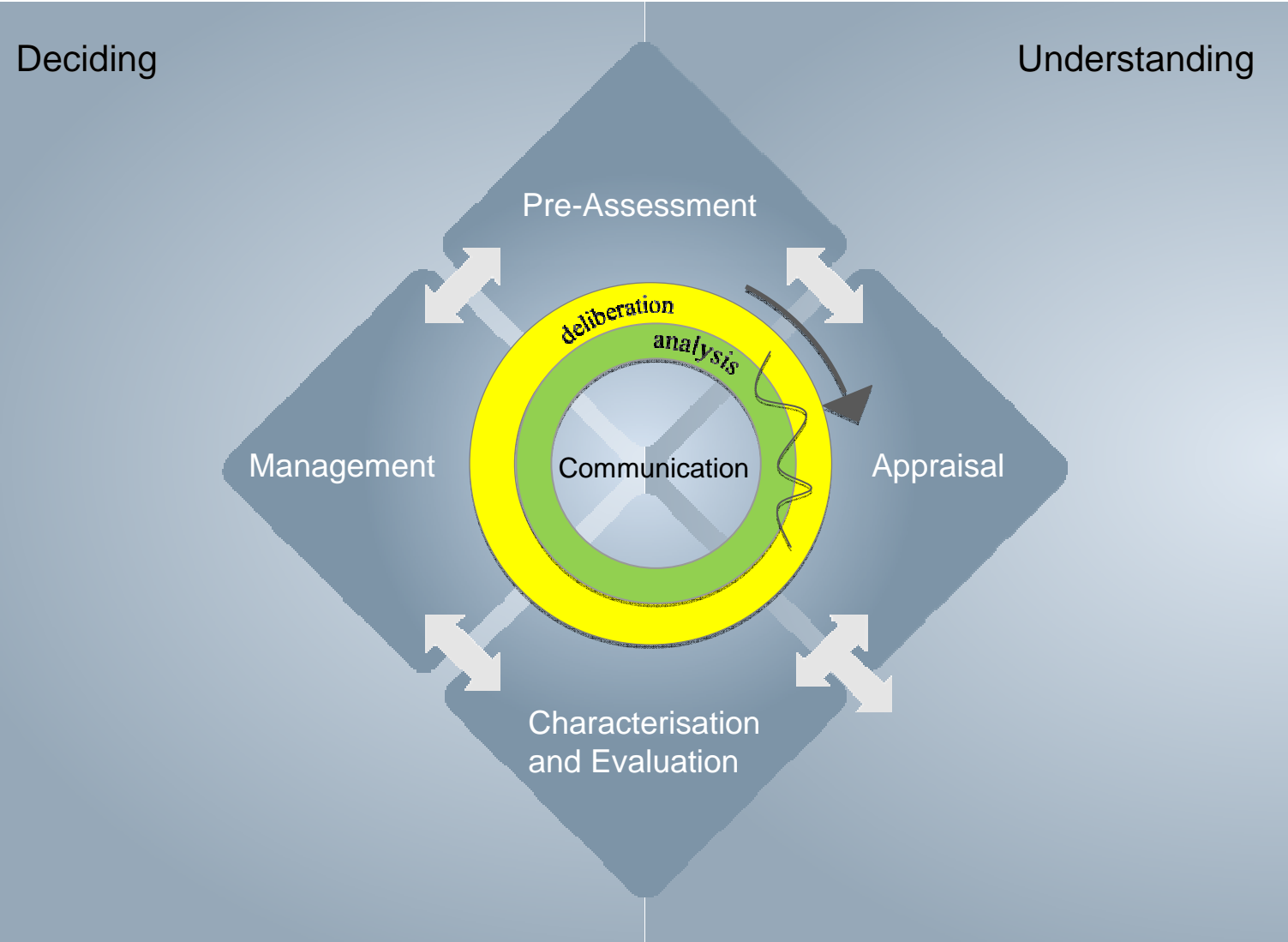
*Risk Communication takes place in all 4 Governance phases*

- **Internally (other agencies, regulatory bodies)**
- **Externally (stakeholders, media, public)**

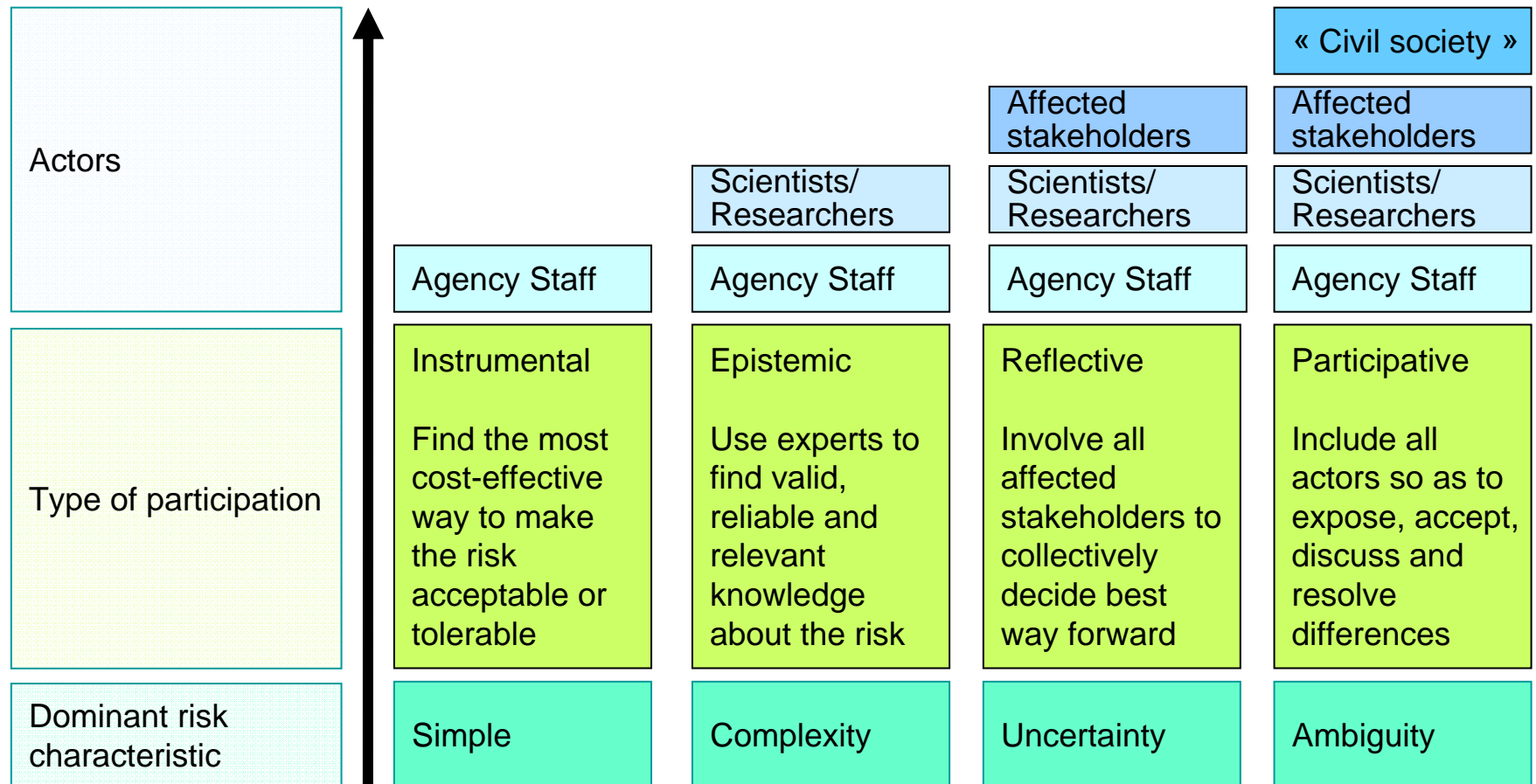
*Risk Communication should match risk characteristics*

- **Complexity, Uncertainty, Ambiguity**

# Risk Governance Process



# STAKEHOLDER INVOLVEMENT



As the level of knowledge changes, so also will the type of participation need to change

# COMMUNICATION PRINCIPLES

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- Stakeholder involvement needs to start already in the framing phase
- Communication is crucial throughout the entire risk governance process
- Epistemic, reflective and normative discourses must be conducted in parallel
- Focus of communication should be on uncertainty and ambiguity
- Sustaining trust requires excellent performance and credible regulation

*Part IV*  
*Conclusions*

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**Lessons for Risk  
Governance**



# Conclusions

## ■ Problems in handling risks:

- Plural values and knowledge claims
- Expert dissent on risk and benefits
- Transboundary and transsectoral nature of risks
- Social amplification and attenuation via perception and social mobilization
- Pressure from globalized economy
- Lack of organizational capacity in many countries
- Lack of effective governance structures

## ■ Emergence of systemic risk that cross national and sectoral boundaries (ripple effects)

## ■ Need for an integrated risk governance approach

# Conclusions II

## ■ Important aspects of risk governance

- Acknowledgement of different frames
- Distinguished strategies to deal with uncertainties and ambiguities
- Importance of both risks and concerns
- Need for explicit risk and benefit evaluation including the consideration of equity impacts
- Need for global governance mechanisms (monitoring, control, supervision)
- Importance of effective risk and benefit communication programs
- Need for inclusive governance integrating government, industry, civil society and science
- Need for gaining public trust and support

# QUOTE

- “What man desires is not knowledge but certainty.”

*Bertrand Russell*

- Policy makers cannot produce certainty but can help people to develop coping mechanisms to deal prudently with the necessary uncertainty that is required for societies to progress

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