



RAHANDUSMINISTEERIUM

e-Cohesion in Estonia

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Permanent

Representation of Estonia
to the EU

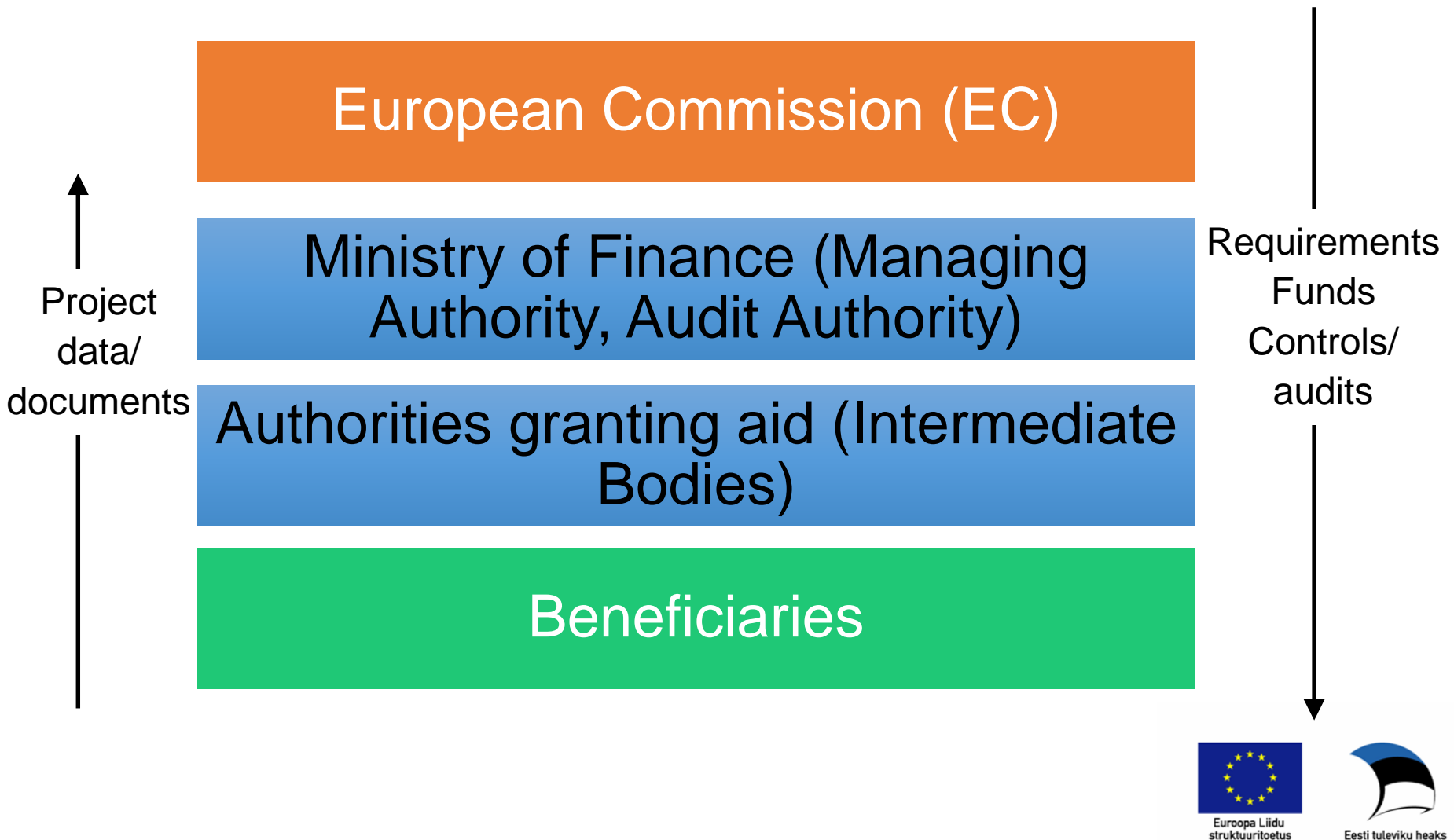


Structural assistance in Estonia

Structural Funds and Cohesion fund in Estonia

- Estonia is a single NUTS 2 region
- All planning and delivery takes place at national level
- 2004-2006 = Single Programming Document (ERDF, ESF, CF, EAGGF, FIFG)
- 2007-2013= 3 operational programmes (1 ESF, 2 ERDF+CF)
- 2014-2020= 1 operational programme (ESF+ ERDF+ CF)

Authorities involved



Numbers

- Period 2007-13: EUR 3,4 billion; period 2014-20: EUR 3,3 billion euros.
- 8 authorities granting aid (*Intermediate Bodies*).
- Volume of projects and payments to beneficiaries (as at Nov 2015):

	2004-06	2007-13	2014-20
Projects	10 898	15 851	277
Payments/ recovery orders	23 765	74 535	186

IT systems

Need for IT systems

- Volume of projects, payments and reports was high, need for IT solutions already in 2004.
- Before 2004 all was done on paper, in Excel:
 - ✓ aggregated data needed on a regular basis (gathered from multiple authorities);
 - ✓ time consuming;
 - ✓ same information requested multiple times;
 - ✓ errors.

IT era

- IT era in Estonia relieved the situation:
 - ✓ Authentication and digital signatures with ID cards from 2002. 18.11.15 ID cards in use 1 259 714 (population of Estonia 1,3 million). Digital signature= signature on paper.
 - ✓ Wide spread usage of e-banking and e-treasury services since 2004.
 - ✓ Shift from paper documents to digital documents. Today most documents sent from beneficiaries or within administration are digital, including in the field of structural assistance.

Structural assistance management information system (MIS) - development

- Central structural assistance IT system for all authorities and funds was created in 2004. Continuously developed during 2004-15:
 - ✓ ID card authentication since 2011;
 - ✓ link with e-treasury since 2005;
 - ✓ link with Central Commercial Register since 2005;
 - ✓ link with address register since 2015;
 - ✓ data exchange with one authority granting aid who has own IT system since 2004.
- Continuity of the system is a major advantage – designation of the managing authority (also CA) for 2014-2020 took place in July 2014

MIS

- Consists of 3 parts:
 - ✓ system for data collection and proceedings (since 2004);
 - ✓ system for compiling reports (since 2004);
 - ✓ e-service for beneficiaries (since Nov 2015) – linked to MIS.

Expenses

- Last contract 02.12.13-01.12.17 in the sum EUR 3 million. Works under contract include:
 - ✓ 2014-20 requirements;
 - ✓ e-Cohesion;
 - ✓ new technical platform (old system from 2004).
- Additional personnel:
 - ✓ 1 additional person in Helpdesk (total 3 persons);
 - ✓ IBs need to plan resources for advising beneficiaries.

Data and processes in MIS

- **Data:** funds, calls for proposals, authorities, project application, reports, procurements, contracts, payments, irregularity reports, financial corrections, checks, audits.
- **Processes:** processing project applications, payment claims (e-treasury link), irregularity reports.
- **Until the end of 2015 most of data has been entered/imported in the MIS by administration authorities.**

E-service- login



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ja investeerimisfondid



Eesti
tuleviku heaks

E-toetus

Struktuuritoetuse e-keskkond

Mobiil-ID



Sisene Mobiil-ID'ga

ID-kaart



Kõigepealt ühenda ID-kaart arvutiga.

Sisene ID-kaardiga



Euroopa Liidu
struktuuritoetus



Eesti tuleviku heaks

E-service

- E-service need from national authorities: speed up processes, single data/document exchange point with beneficiary, less time on data entry by national authorities.
- Possibilities from Nov 2015:
 - ✓ project application on structured form;
 - ✓ all other data through e-service project mailbox;
- First calls for proposals in December 2015. In 2016 structured forms for payment applications and other reports will be developed.

Challenges: MIS

- Structural assistance business requirements are complicated, rules change.
- One system for all national authorities and funds (ESF, ERDF, CF + FEAD+ Norwegian/EEA aid) – a great variety of measures and corresponding needs
- Expectations that all data and processes (including controls) are covered by the MIS (complexity, value for money).
- Shift from data collecting system to project management tool.
- Deadlines are not met by the IT system developer.

Challenges: e-service

- How to keep e-service simple for beneficiary- authorities want maximum data
- Not all beneficiaries are computer literate.
- Software compatibility issues.
- Less flexibility.

SUMMARY



- Exchange of data and information between administration authorities in MIS since 2004.
- E-service possibility with beneficiaries from Nov 2015.
- ID card, e-treasury and other links.
- IT solutions requirements from national authorities to speed up and simplify processes.
- Regulation 1303/2013 Art 122 and 125, Implementing regulation 1011/2014 requirements fulfilled.



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Thank you!

