COMMISSION NOTICE

of 16.10.2017

EU guidelines on food donation
1. Introduction ................................................................................................................................. 3
  1.1. Background ............................................................................................................................. 3
  1.2. Purpose .................................................................................................................................. 4
2. Scope ........................................................................................................................................... 5
  2.1. What is food redistribution? ...................................................................................................... 5
  2.2. What is surplus food? ............................................................................................................... 6
  2.3. Who are the actors? .................................................................................................................. 7
3. Food redistribution: roles and obligations of actors ..................................................................... 9
  3.1. Activities of redistribution and charity organisations .............................................................. 12
  3.1.1. Sorting of surplus food for redistribution ........................................................................... 13
  3.2. Traceability .............................................................................................................................. 13
4. Determination of primary responsibility and liability when food safety issues arise ................... 15
  4.1. Legal context .......................................................................................................................... 15
  4.2. Implications for redistribution of surplus food ....................................................................... 17
5. Hygiene regulations and redistribution of surplus food ................................................................. 18
  5.1. General hygiene requirements applicable to all food donation activities ............................... 18
  5.2. Specific hygiene requirements applicable to redistribution of food of animal origin ............... 19
  5.3. Hygiene requirements applicable to redistribution of surplus food from the hospitality, catering and food service sectors ........................................................................................ 20
  5.4. Freezing of surplus food to facilitate redistribution .................................................................. 21
6. Food information to consumers .................................................................................................... 21
  6.1. Legal context .......................................................................................................................... 21
  6.2. Implications for redistribution of surplus food ....................................................................... 24
  6.2.1. Information requirements for pre-packed foods ................................................................. 24
  6.2.2. Language requirements ...................................................................................................... 24
  6.2.3. Information requirements for non-prepacked foods ............................................................ 25
  6.3. Date marking ........................................................................................................................... 25
  6.3.1. Legal context ....................................................................................................................... 25
  6.3.2. Implications for redistribution of surplus food ................................................................... 26
  6.3.3. Eggs: date marking rules and redistribution practices .......................................................... 27
7. Fiscal rules ................................................................................................................................... 28
  7.1. Value Added Tax (VAT) ............................................................................................................. 28
  7.2. Fiscal incentives ....................................................................................................................... 29
8. Other EU Programmes .................................................................................................................. 30
8.1. Fund for European Aid to the Most Deprived and food donations.......................... 30
8.2. Common Organisation of the markets in agricultural products.......................... 31
8.3. Common Organisation of the markets in fishery and aquaculture products........... 32
References .................................................................................................................................................. 34
Annex 1: Summary table of legal provisions with relevance for food donation................... 36
Annex 2: Decision tree: Do I need to comply with Regulation EC (No) 853/2004 as a retailer supplying to charity organisation/food bank or as charity organisation/food bank? ....................... 41
1. Introduction

1.1. Background

In the EU, close to one-quarter of the population – 119.1 million people – were at risk of poverty or social exclusion in 2015 and 42.5 million people were not able to afford a quality meal every second day\(^1\). At the same time, it is estimated that around 88 million tonnes of food waste are generated annually in the EU with associated costs estimated at 143 billion euros\(^2\).

In addition to its important economic and societal impact, food waste places undue pressure on finite natural resources and on the environment. According to the Food and Agriculture Organisation of the United Nations (FAO), approximately one-third of all food produced in the world is lost or wasted\(^3\). Food that is harvested but ultimately lost or wasted consumes about one-quarter of all water used by agriculture each year\(^4\) and requires cropland area the size of China\(^5\). Food waste generates about 8% of global greenhouse gas emissions annually\(^6\).

The primary focus of food waste prevention should be to act at the source by limiting the generation of surplus food at each stage in the food supply chain (i.e. production, processing, distribution and consumption). When food surpluses occur, the best destination, which ensures the highest value use of edible food resources, is to redistribute these for human consumption.

Food donation not only supports the fight against food poverty but can be an effective lever in reducing the amount of surplus food put to industrial uses or sent for waste treatment and ultimately to landfill. However, even though redistribution of food surplus is a growing phenomenon and food manufacturers and retailers are willing to donate their surplus to food banks and charities, the amount of food redistributed still represents a small fraction of the overall edible surplus food available in the EU. For instance, in 2016, members of the European Federation of Food Banks (FEBA) distributed 535 000 tons of food to 6.1 million people\(^7\), which represents only a small fraction of the estimated volume of food waste generated annually in the EU.

---

\(^1\) Eurostat, 2017.
\(^2\) Estimates of European food waste levels, FUSIONS (March 2016).
\(^5\) FAO. 2013. *Food Wastage Footprint & Climate Change*. Rome: UN FAO.
\(^7\) European Federation of Food Banks (FEBA): [http://www.eurofoodbank.eu/](http://www.eurofoodbank.eu/). In addition, the Tafel (German "food banks" which are not members of FEBA) distributes some 220 000T of food annually to approximately 1.5 million people.
Member States (MS) and stakeholders have identified legal and operational barriers, for donors and receivers, to the redistribution of safe, edible food in the EU. The Action Plan proposed by the Commission to promote a Circular Economy therefore requires the Commission *inter alia* to clarify EU legislation related to food in order to facilitate food donation.

### 1.2. Purpose

This guidance aims to clarify relevant provisions in EU legislation and help to lift barriers to food redistribution within the current EU regulatory framework. More specifically, these guidelines will seek to:

- facilitate compliance of providers and recipients of surplus food with relevant requirements laid down in the EU regulatory framework (e.g. food safety, food hygiene, traceability, liability, VAT, etc.);
- promote common interpretation by regulatory authorities in the EU Member States of EU rules applying to the redistribution of surplus food.

The EU guidelines on food donation necessarily focus on those issues which need to be addressed at EU level, and hence seek to complement but not duplicate those established in the Member States. Guidelines developed at national and/or sectorial levels, often elaborated jointly by redistribution partners and competent authorities (at national and/or regional levels), play an important role in ensuring food safety, traceability and clarifying the roles and responsibilities of various actors involved in the recovery and redistribution of surplus food. EU-wide sectorial guidelines can also support food redistribution efforts and promote sharing of best practice.

The Commission therefore strongly recommends that relevant rules and/or guidelines on food donation are developed at national level so as to clearly set out for all actors the rules and operating procedures existing at national level, including the respective responsibilities of key players, in order to facilitate compliance and promote best practice. In this regard, the EU guidelines on food donation, adopted by the European Commission in consultation with the

---

8 Documented for instance in *Comparative study on EU Member States' legislation and practices on food donations* (EESC, 2014); *Counting the Cost of Food Waste: EU food waste prevention* (UK House of Lords, 2013-14); *Review of EU legislation and policies with implications on food waste* (FUSIONS, 2015; *Food redistribution in the Nordic Region* (Nordic Council of Ministers, TemaNord, 2014-2016); as well as Commission meetings with and individual contributions received from national competent authorities and stakeholders, including members of the EU Platform on Food Losses and Food Waste established in 2016 as part of the Circular Economy Action Plan (see [http://ec.europa.eu/food/safety/food_waste/eu_actions/index_en.htm](http://ec.europa.eu/food/safety/food_waste/eu_actions/index_en.htm)).

9 Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions *"Closing the loop - An EU action plan for the Circular Economy"* [COM(2015) 614 final].


11 For instance, "Every Meal Matters – Food donation guidelines", by FoodDrinkEurope/EuroCommerce/European Federation of Food Banks – endorsed by the European Commission's Standing Committee on Plants, Animals, Food and Feed.
EU Platform on Food Losses and Food Waste\textsuperscript{12}, can serve as a reference for actors in Member States to take into account when elaborating national guidance and rules.

Member States guidance may also further clarify the roles and responsibilities of food business operators in areas where national rules apply, for instance, in relation to liability (see also section 4). National competent authorities may in addition encourage the elaboration and dissemination of good practice manuals for the recovery and redistribution of surplus food, in accordance with Article 8 of Regulation (EC) No 852/2004 on the hygiene of foodstuffs\textsuperscript{13}. In order to encourage food donation, national competent authorities may wish to consider fiscal incentives for food business operators (cf. section 7.2.) as well as the implementation, by actors concerned, of information, communication and training activities to further support safe food redistribution practices on the ground.

In order to facilitate sharing of information on national food donation practices, the Commission publishes guidelines existing in the EU MS on its website dedicated to food waste prevention\textsuperscript{14}. Where national and EU-wide sectorial guides of good practice related to food donation are developed in the context of EU rules on food hygiene\textsuperscript{15} and notified to the European Commission, these are also made available in an online register\textsuperscript{16}.

2. Scope

The scope of the EU guidelines on food donation encompasses the recovery and redistribution of food by food business operators which are provided, by the holder, free of charge.

2.1. What is food redistribution?

Food redistribution is a process whereby surplus food that might otherwise be wasted is recovered, collected and provided to people, in particular to those in need.

As part of its work to prevent food losses and waste and promote food security, a multidisciplinary team of the Food and Agriculture Organisation (FAO) has proposed a definition for "recovery and redistribution for safe and nutritious food for human consumption" as follows\textsuperscript{17}:

\textit{Recovery of safe and nutritious food for human consumption} is to receive, with or without payment, food (processed, semi-processed or raw) which would otherwise be discarded or wasted from the

\textsuperscript{12} https://ec.europa.eu/food/safety/food_waste.eu_actions.eu-platform_en
\textsuperscript{14} http://ec.europa.eu/food/safety/food_waste/library/index_en.htm
\textsuperscript{16} https://webgate.ec.europa.eu/dyna/hygienelegislation/

Page 6
agricultural, livestock and fisheries supply chains of the food system. Redistribution of safe and nutritious food for human consumption is to store or process and then distribute the received food pursuant to appropriate safety, quality and regulatory frameworks directly or through intermediaries, and with or without payment, to those having access to it for food intake.

In support of ongoing efforts, at both European Union and national levels, to promote healthy and balanced diets for all European citizens, in particular for children, the redistribution of food products should take into account, whenever possible, their contribution to a balanced diet. In this regard, national nutritional guidelines shall be used as guidance documents.

The EU guidelines on food donation – while consistent with the definition of food redistribution proposed by FAO – aim to clarify the relevant provisions of EU legislation which apply when food products are made available by the holder, free of charge. Food redistribution encompasses a diverse range of actors, networks and activities which are rapidly evolving. Although food banks are the most common and main partners in the field of food redistribution, the guidance provided hereafter, relating to the application of relevant EU rules (e.g. food safety, food hygiene, consumer information, liability etc…), can also be applied to other food redistribution models and/or actors. The latter may include entities engaging in not-for-profit food redistribution activities, such as social supermarkets or restaurants, where the end beneficiary can in some instances make a nominal payment in exchange for receiving food or meals.

2.2. What is surplus food?

Surplus food, consisting of finished food products (including fresh meat, fruit and vegetables), partly formulated products or food ingredients, may arise at any stage of the food production and distribution chain for a variety of reasons. Foods which do not meet manufacturer and/or customer specifications (e.g. variations in product colour, size, shape, etc.) as well as production and labelling errors can generate surplus in the agricultural and manufacturing sectors for instance. Difficulties in managing supply and demand can lead to over-ordering and/or cancelled orders. Issues relating to date marking, such as insufficient product life remaining on delivery or national rules preventing the redistribution of foods past the "best before" date, may also prevent foods from being sold and distributed through the usual retail channels.

Surplus food may be redistributed provided that is fit for human consumption and compliant with all food safety requirements, as specified by EU rules on food safety and food information to consumers as well as relevant national rules. Foods suitable for food donation may include, for instance, products which: do not meet manufacturer or customer specifications; have altered packaging and/or labelling but do not compromise either food safety or consumer information; are time marked (such as products intended for a specific holiday season or promotional activity); are harvested in the fields with the consent of the

---

UK WRAP has provided guidance on what constitutes food surplus suitable for redistribution as part of a tool to help industry increase redistribution of surplus food and drink in the UK. Framework for Effective Redistribution Partnerships (WRAP, 2016).
producer; have passed the "best before" date but can still safely be consumed; have been collected and/or confiscated by regulatory authorities for reasons other than food safety, etc.

Redistribution of surplus food and engagement in food donation activities may therefore be carried out by food business operators at each stage of the food supply chain. Food business operators (e.g. farmers, food manufacturers and retailers) may donate surplus food through redistribution organisations (such as food banks), gleaning networks and other charity organisations or directly to consumers themselves (e.g. employees).

2.3. Who are the actors?

The EU guidelines on food donation cover actors involved at each stage of the food supply chain, be they donors or receivers. These guidelines address and aim to clarify the specific responsibilities and obligations of food business operators in the redistribution of surplus food as laid down in EU food law and in particular Regulation (EC) No 178/2002, the so-called General Food Law19.

The redistribution network for surplus food in the EU is complex, involving different types of actors and operating processes.

"Donor" organisations

These are food business operators which may provide surplus food from each stage of the food supply chain, i.e.: primary production, food processing and manufacturing, retail and other distribution as well as the catering and hospitality sectors.

"Receiver" organisations

These are involved in the redistribution of surplus food and can be classified either as "front-" or "back-line" organisations, with some fulfilling both functions20:

- "Back-line" organisations recover donated food from actors in the food supply chain which they transport, store and redistribute to a network of affiliated and qualified charitable organisations including charities, social restaurants, social enterprises, etc.
- "Front-line" organisations receive donated food from "back-line" organisations and/or directly from actors in the food supply chain. They, in turn, provide this food to their beneficiaries in various forms (e.g. food parcels, soup kitchens, meals served in social restaurants/cafés, etc.); some may also sell food products to people in need at a subsidised price.

In many Member States, "back-line" organisations are called "food banks"; however in some Member States (e.g. Estonia, Germany and the Netherlands) "food banks" redistribute food

20 Classification proposed in food donation guidelines elaborated by FoodDrinkEurope, EuroCommerce and the European Federation of Food Banks, *Every Meal Matters*, June 2016, p. 16.
not only to other organisations but also provide food directly to end beneficiaries. Furthermore, the activities of both the "front"- and "back-line" organisations may vary in the Member States: some limit their work to storage, transport and distribution of food; others process and prepare food and/or meals which are provided to the end beneficiary.

This document designates "back-line" organisations as "redistribution organisations" (ROs) and "front-line" as "charity organisations" (COs).

Private donors:

The General Food Law, which sets out the legislative framework underpinning EU food law, does not apply to primary production for private domestic use and the domestic preparation, handling or storage of food for private domestic consumption. It therefore follows that private persons who provide food on an ad hoc basis, at community or other charity events including gleaning initiatives, are excluded from obligations relating to the General Food Law as are charity organisations which occasionally receive food from private persons. Nevertheless, Member States may provide additional clarification in national rules or advice to help charity and community food providers which receive contributions from private donors to comply with the requirement to serve safe food.

Furthermore, EU rules on food hygiene and food information only apply to undertakings, the concept of which implies a certain continuity of activities and a certain degree of organisation. The scope of the EU guidelines on food donation therefore excludes operations such as the occasional handling, preparation, storage and serving of food by private persons at events such as church, school or village fairs. Additional guidance in this area is provided in section 3.8 of the "Guidance document on the implementation of certain provisions of Regulation (EC) No 852/2004 on the hygiene of foodstuffs". National competent authorities may provide further guidance in order to clarify whether community and charity food supply requires registration under the food hygiene rules.

"Facilitator" organisations:

In order to facilitate food redistribution, intermediary organisations may also provide services to enable contact between food donors and receivers and the matching of the supply of surplus food with potential demand. Where information and communications technology (ICT) networks are utilised, the owner of the platform or other digital tool, is encouraged to draw attention of food donors and receivers – in instances where such actors are food business operators (see section 3 below) – to their respective obligations under EU food law. The organisation responsible for the ICT network would be considered as an "information society service" provider as defined in Directive 2000/31/EC on electronic commerce.

---

22 See for instance: Guidance on the application of EU food hygiene law to community and charity food provision, UK Food Standards Agency, March 2016.
In instances where the activities of the "facilitator" organisation include the preparation, handling, storage and/or distribution of food – for example the management of a public refrigerator where surplus food is made available by donors for further redistribution – the owner is likely to be considered as a food business operator. In such cases, the EU guidelines on food donation will be relevant to their activities.

3. **Food redistribution: roles and obligations of actors**

The redistribution of surplus food is covered by the General Food Law. Operations related to the supply of food, whether for profit or not, are clearly considered as "placing on the market" of food:

"placing on the market" means the holding of food or feed for the purpose of sale, including offering for sale or any other form of transfer, whether free of charge or not, and the sale, distribution, and other forms of transfer themselves.\(^{24}\)

Organisations which receive food surplus – be they redistribution (ROs) or charity organisations (COs) – are to be considered as food business operators under the General Food Law:

"food business" means any undertaking, whether for profit or not and whether public or private, carrying out any of the activities related to any stage of production, processing and distribution of food.\(^{25}\)

"food business operator" means the natural or legal persons responsible for ensuring that the requirements of food law are met within the food business under their control.\(^{26}\)

Article 17 of the General Food Law defines the roles of all food business operators in the entire food chain (i.e. farmers, food and feed manufacturers, importers, brokers, distributors, public and private catering businesses, redistribution and charity organisations, etc.) and that of competent authorities in the EU Member States as follows:

"1. Food and feed business operators at all stages of production, processing and distribution within the businesses under their control shall ensure that foods or feeds satisfy the requirements of food law which are relevant to their activities and shall verify that such requirements are met.

2. Member States shall enforce food law, and monitor and verify that the relevant requirements of food law are fulfilled by food and feed business operators at all stages of production, processing and distribution. […]"\(^{27}\).

Article 17 (1) imposes on food business operators an obligation according to which they must actively participate in implementing food law requirements and verify that such requirements are met. This general requirement is closely linked to other mandatory requirements laid

---

\(^{24}\) Article 3(8) of the General Food Law.

\(^{25}\) Article 3(2) of the General Food Law.

\(^{26}\) Article 3(3) of the General Food Law.

\(^{27}\) Articles 17(1) and 17(2) of the General Food Law.
down by specific food legislation [for instance, the implementation of Hazard Analysis and Critical Control Points Principles (HACCP) in the field of food hygiene]. Therefore, it confers the primary responsibility\textsuperscript{28} for compliance with all requirements of (EU and national) food law on food business operators at all stages of production, processing and distribution within the businesses (or activity in the food supply chain) under their control.

Given that a food business operator is best placed to devise a safe system for supplying food and ensuring that the food it supplies is safe, it holds primary responsibility for ensuring compliance with food law and in particular food safety. (In regard to the interaction of primary responsibility and legal liability, please refer to Section 4).

As for all activities related to the production and distribution of food, food business operators engaging in redistribution of surplus food need to assess, on a case-by-case basis, the requirements that are appropriate and ensure, amongst others, that food safety and consumer information are not compromised. Examples of obligations arising from the general requirement of primary responsibility for organisations which handle and redistribute food surplus (ROs and COs) are, for instance, the need to ensure the proper storage of refrigerated foods to maintain the cold chain, as required by EU rules on food hygiene, and the prohibition of redistributing foods past the "use by" date, as specified by EU rules on the provision of food information to consumers in relation to safety requirements laid down in the General Food Law\textsuperscript{29}.

Food business operators involved in food redistribution should apply good hygiene practices and have an auto-control system (HACCP)\textsuperscript{30} in place. The definition of such auto-control systems, adapted to redistribution activities, can support the ROs and COs in managing any operational risks as well as verifying that requirements are met; for instance, through the recording and verification of cold storage temperatures. When establishing such a plan, a proportionate, flexible approach can be envisaged as explained in the relevant Commission Notice\textsuperscript{31}.

As food business operators, ROs and COs must also verify that the requirements of food law are met for the activities under their control and may, in this regard, refuse products proposed for donation which could present a risk for the final consumer (e.g. products with damaged packaging, abnormal aspect of the food, product too close to the "use by" date to allow for its safe redistribution and use by the consumer prior to its expiration, etc.).

\textsuperscript{28} Recital 30 of the General Food Law.
\textsuperscript{29} Article 24 of Regulation (EU) No 1169/2011 on the provision of food information to consumers specifies that "after the 'use by' date a food shall be deemed to be unsafe (OJ L 304, 22.11.2011, p.10) in accordance with Article 14(2) to (5) of Regulation (EC) No 178/2002" (OJ L 31, 1.2.2002, p.10).
\textsuperscript{30} HACCP-based procedures or 'HACCP': procedures based on the hazard analysis and critical control points (HACCP) principles\textit{i.e.} an auto-control system which identifies, evaluates and controls hazards which are significant for food safety consistent with the HACCP principles.
\textsuperscript{31} Commission Notice on the implementation of food safety management systems covering prerequisite programs (PRPs) and procedures based on the HACCP principles, including the facilitation/flexibility of the implementation in certain food businesses (2016/C 278/01).
As for all actors in the food distribution chain, ROs and COs must ensure in particular that food placed on the market is safe in accordance with the food safety requirements laid down in Article 14 of the General Food Law, which reads as follows:

1. Food shall not be placed on the market if it is unsafe.

2. Food shall be deemed to be unsafe if it is considered to be: (a) injurious to health; (b) unfit for human consumption. […]”

The concepts of 'injurious to health' and 'unfit for human consumption' are further explained in Articles 14(3)-14(5) of the General Food Law as well as in guidance elaborated by the Commission and Member States to support all players in fulfilling obligations related to the General Food Law.

The General Food Law also imposes a general traceability requirement on all foods placed on the EU market (see also Section 3.2. where this requirement is further elaborated):

"The traceability of food, feed, food-producing animals, and any other substance intended to be, or expected to be, incorporated into a food or feed shall be established at all stages of production, processing and distribution”.

In order to meet the general traceability requirement, organisations taking part in the redistribution of food surplus need to keep records of where they source foods from and, if they provide foods to other businesses, they must also document to whom the food has been distributed (cf. section 3.2.).

All food business operators are also required to withdraw, recall or notify unsafe food as outlined in Article 19 of the General Food Law:

1. If a food business operator considers or has reason to believe that a food which it has imported, produced, processed, manufactured or distributed is not in compliance with the food safety requirements, it shall immediately initiate procedures to withdraw the food in question from the market where the food has left the immediate control of that initial food business operator and inform the competent authorities thereof. Where the product may have reached the consumer, the operator shall effectively and accurately inform the consumers of the reason for its withdrawal, and if necessary, recall from consumers products already supplied to them when other measures are not sufficient to achieve a high level of health protection.

2. A food business operator responsible for retail or distribution activities which do not affect the packaging, labelling, safety or integrity of the food shall, within the limits of its respective activities, initiate procedures to withdraw from the market products not in compliance with the food-safety requirements and shall participate in contributing to the safety of the food by passing on relevant information necessary to trace a food, cooperating in the action taken by producers, processors, manufacturers and/or the competent authorities.

32 Articles 14(1) and 14(2) of General Food Law.
34 Article 18 of the General Food Law.
3. A food business operator shall immediately inform the competent authorities if it considers or has reason to believe that a food which it has placed on the market may be injurious to human health. Operators shall inform the competent authorities of the action taken to prevent risks to the final consumer and shall not prevent or discourage any person from cooperating, in accordance with national law and legal practice, with the competent authorities, where this may prevent, reduce or eliminate a risk arising from a food. […]

3.1. Activities of redistribution and charity organisations

The nature of an organisation's activity as well as its operating model will determine the specific rules which apply under the EU regulatory framework for food safety and food information to consumers. In particular, whether an organisation redistributes food to another organisation (i.e. "business to business") or directly to an end beneficiary ("business to consumer") as well as the type of activity which it carries out (e.g. donation of food of animal origin, preparation of meals) may lead to different requirements in terms of traceability, food hygiene and food information.

It is therefore important to consider, on a case-by-case basis, the type of activity carried out by organisations engaging in food redistribution as applicable rules and related obligations may differ.

As the activities of redistribution and charity organisations are essentially related to food distribution, they may be considered, under the General Food Law, as food business operators engaging in "retail" activity.

"retail" means the handling and/or processing of food and its storage at the point of sale or delivery to the final consumer, and includes distribution terminals, catering operations, factory canteens, institutional catering, restaurants and other similar food service operations, shops, supermarket distribution centres and wholesale outlets.

Under EU food hygiene rules, ROs and COs are considered essentially as "retail" or distribution centres, with activities limited to storage and transport. The application of EU food hygiene rules, including specific measures related to food of animal origin is further explained in section 5.

Under EU food labelling rules, ROs and COs which prepare food that is ready for consumption by the final consumer may be considered as "mass caterers". The implications of this status for obligations related to food information to consumers are detailed in Chapter 6.

"mass caterer" means any establishment (including a vehicle or a fixed or mobile stall), such as restaurants, canteens, schools, hospitals and catering enterprises in which, in the course of a business, food is prepared to be ready for consumption by the final consumer.

35 Article 3(7) of the General Food Law.
3.1.1. Sorting of surplus food for redistribution

Foods shall not be placed on the market if they are unsafe. Some Member States and stakeholders have called for clarification regarding the redistribution of products which are made up of multiple units, some of which may not be fit for human consumption. These may include for instance: a bag of oranges where one of the oranges is mouldy; multi-pack yoghurts where one may have a broken seal; or a box of eggs where one may be broken. EU food safety rules do not prohibit a food business operator from sorting such foods in view of their redistribution. In particular, Article 14(6) of the General Food Law provides the following:

"Where any food which is unsafe is part of a batch, lot or consignment of food of the same class or description, it shall be presumed that all the food in that batch, lot or consignment is also unsafe, unless following a detailed assessment there is no evidence that the rest of the batch, lot or consignment is unsafe”.

Therefore, such operations as opening up a net of oranges to separate spoiled fruit from that which is suitable for human consumption -- be this carried out by the donor (e.g. retailer) or the receiver (e.g. RO/CO) -- is possible as long as, following a detailed assessment, it can be ensured that the food which is redistributed is safe to eat.

In carrying out such a detailed assessment, the food business operator may be guided by the considerations in determining whether food is unfit for human consumption, as outlined in the Commission’s guidance on the implementation of the General Food Law. Such an assessment may take into account a range of factors such as: the type of product (e.g. perishable/non-perishable food); product composition (e.g. high/low moisture); type/level of processing; visual and organoleptic considerations; integrity of packaging and individual units; product shelf-life; handling, storage and transport conditions; instructions for use (if/where applicable), etc.

3.2. Traceability

Ensuring traceability of foodstuffs at all stages of production, processing and distribution is one of the key obligations imposed on food business operators under the General Food Law in order to protect consumers from any risks associated with the food supply chain and ensure food safety. When a risk has been identified which requires removal of a food from the market, traceability systems ensure that this process can be managed in a timely and effective manner.

Food donors, who are themselves food business operators, are required to set up a traceability system whether these foods are placed on the market for the purpose of sale or made available free of charge to redistribution and/or charity organisations. As explained in section 2.2.,


private persons who provide food on an *ad hoc* basis at community or other charity events and charity organisations which occasionally receive food from private donors are excluded from obligations related to traceability.

 Receivers of surplus food, that is redistribution and charity organisations, as for all food business operators, must also implement traceability measures needed to ensure safety of the food supply chain. Specific rules have also been laid down at EU level for food of animal origin\(^{38}\) as well as for sprouts and seeds intended for the production of sprouts\(^{39}\) in order to ensure the correct application of traceability requirements to these foodstuffs in the light of past experience in handling of food safety crises. Additional information on how to implement traceability requirements in practice is also provided in a guidance document to support all players in fulfilling obligations related to the General Food Law\(^{40}\).

For instance, this guidance specifies that at least the following information should be kept in order to meet requirements laid down in Article 18:

- name, address of supplier, and identification of products supplied;
- name, address of customer, and identification of products delivered;
- date and, where necessary, time of transaction/delivery;
- volume, where appropriate, or quantity.

With respect to the minimum time period for keeping records, the guidance specifies that a 5-year period from the date of manufacturing or delivery would be likely to meet the objectives of the Regulation.

As food redistribution occurs at the end of the food value chain and foods are usually not stored for any significant length of time by ROs and COs, the Commission considers that an indicative time period for record-keeping of 2 to 5 years would be appropriate. Member States may further specify such time periods in national rules and/or guidance; including, for instance, the possible adaptation of time periods required for record-keeping depending on the nature of the activity concerned (e.g. shorter time periods could be required for social restaurants).

The European Commission clarified, in 2004, traceability obligations in the context of food redistribution\(^{41}\). In general, all operators of the food chain are required to record the suppliers of products they receive (one step back) and the recipients of the products (one step forward). However, in the case of the distribution of food to the final consumer, it is not necessary to record the recipients.

---


\(^{41}\) E-2704/04
Ensuring traceability "one step forward" for redistribution activities may therefore be a new obligation for some food business operators, for instance from the retail and catering sectors, which normally only supply food to the final consumer. When such food business operators redistribute food to ROs and COs, they will need to also ensure traceability not only of the products they receive but also those which they deliver (i.e. "one step forward").

The obligations of redistribution organisations and charity organisations are different in regard to traceability. Whereas redistribution organisations must keep a record both of the suppliers of products (these are the suppliers of the products they receive) as well as the organisations to which they redistribute food, charitable organisations which deliver food to the final consumer only need to keep a record of the suppliers of the foods they receive.

In the case of fishery and aquaculture products, general traceability rules must be complemented by the specific traceability rules set out in Article 58 of Regulation (EC) No 1224/2009 establishing a Union control system for ensuring compliance with the rules of the Common Fisheries Policy. In addition to the obligations set out by traceability requirements under the General Food Law, this means that operators at all stages of production, processing and distribution (including redistribution organisations and charity organisations) shall be in possession of the specific information required for tracing fishery and aquaculture products and that it shall be possible to trace those products back to the catching or harvesting stage.

Some Member States also provide additional guidance to help actors fulfil traceability obligations in relation to food redistribution.

4. Determination of primary responsibility and liability when food safety issues arise

4.1. Legal context

Primary responsibility and legal liability

The primary responsibility of food business operators to ensure compliance with (both EU and national) food law (not only food safety legislation but also other food legislation), set out in Article 17 of General Food Law, concerns the activities under their control and is applicable throughout the food supply chain. Member States are therefore prohibited from maintaining or adopting legal provisions at national level which would exonerate any food business operator from this obligation.

The primary responsibility requirement does not have the effect of introducing a Union regime regulating the allocation of liability between the different actors in the food supply chain. Determining the facts and circumstances which may render an operator liable to criminal penalties and/or civil liability is a complex matter which depends very much on the structure of the different legal systems and falls, in principle, within national competence.

Though the requirement laid down in Article 17 (1) is directly applicable, the liability of food business operators should in practice result from the breach of a specific food law requirement, and from the rules for civil or criminal liability which can be found in the national legal order of each Member State. The liability proceedings will not be based on Article 17 but on a legal basis to be found in the specific infringed legislation at national level. Notwithstanding, where a product is found to fail legal requirements, the liability of each actor in the food supply chain should be assessed on the basis of whether it has fulfilled its own responsibilities under the General Food Law.


Article 21 of the General Food Law states that its provisions:


That Directive has established at EU level the principle that in case of damage caused by the defect of (any) product (except primary agricultural products), the producer shall be liable. The producer is defined as being the manufacturer, but also as "any person who, by putting his name, trade mark or other distinguishing feature on the product, presents himself as its producer".

With respect to defective food products, Directive 85/374 applies to the extent that its provisions do not contradict General Food Law, especially as regards the primary responsibility of food business operators to ensure compliance with all requirements of food law established both at EU and national level for the operation under their control. As stated above, where a product is found to be defective, the assessment of liability should take into account whether the producer has properly fulfilled its own specific responsibilities under the General Food Law.

**How are responsibility and liability determined when food safety issues arise?**

In the event of a food safety concern (for instance food poisoning), public health authorities will investigate the whole food supply chain in order to identify the origin and cause of the problem. It may happen that the food safety problem has been found by a food business, which shall take action to withdraw, recall or notify unsafe food (see also Section 3).

---

Determining the liability of (a) given food business operator(s) requires identification of the cause of the problem and the operation/activity, in the course of which the incident occurred on a case-by-case basis, *e.g.*:

-- did the food poisoning result from insufficient pasteurisation (role of food manufacturer);
-- was the cold chain broken during transport of food from supplier to retailer (role of logistics provider);
-- was the food not stored properly at retail before donation (role of retailer);
-- was the food distributed by a charity organisation after the "use by" date (role of charity organisation), *etc.*

Once again, it should be noted that determining the facts and circumstances which may render an operator liable to criminal penalties and/or civil liability is a matter which depends very much on the structure of the different national legal systems. Further information concerning the meaning and impact of Article 17.1 of the General Food Law in relation to the allocation of responsibilities in the agro-food chain can be found in the guidance on the implementation of General Food Law.

4.2. Implications for redistribution of surplus food

Concerns regarding potential liability may be a barrier which restricts food manufacturers and retailers from engaging in food redistribution activities. In addition to legal concerns, food business operators may also have concerns regarding potential damage to corporate/brand reputation in the event of a food safety incident linked to food redistribution.

It should be underlined that the primary responsibility requirement applies to all food business operators regardless of whether food products are sold or donated. Article 17 of Regulation 178/2002 continues to apply in the same way. The only difference is that one more step is added in the distribution chain (that is the redistribution organisation and/or charity) which, as for other food business operators, will be responsible for the operation under its respective area of control.

Whilst the concept of "primary responsibility" laid down in General Food Law always applies to each of the actors involved in food redistribution for the activities under their control, the determination of "who should be deemed liable for what", in the event of a food safety incident for instance, is a matter of national competence. In some Member States, formal partnership agreements are established which document the transfer of ownership of goods concerned between donors and receivers as well as the respective role and responsibilities of


45 *e.g.* France - Mutual agreement model for food donation between a retail company and a food aid association authorised in application of article L. 230-6 of the rural and maritime fisheries code (Convention de dons de denrées alimentaires entre un commerce de détail alimentaire et une association d’aide alimentaire habilitée en application de l’article L. 230-6 du code rural et de la pêche maritime) (see: [http://agriculture.gouv.fr/don-alimentaire-un-modele-de-convention-entre-distributeurs-et-associations](http://agriculture.gouv.fr/don-alimentaire-un-modele-de-convention-entre-distributeurs-et-associations))
these actors in ensuring safety, traceability and consumer information throughout the food redistribution chain.

5. **Hygiene regulations and redistribution of surplus food**

All consumers must be equally protected by the same food safety standards, whether food is marketed directly to consumers or redistributed to those in need by redistribution organisations and other charitable organisations. In order to ensure this principle, the redistribution of food surplus, including delivery and handling of foods as well as the possible further processing and preparation of food (for instance in social restaurants) must comply with EU rules related to food hygiene which are applicable to all food business operators. Food hygiene standards which must be complied with for commercial activities also apply to the activities of redistribution and charity organisations.

In order to protect consumers and ensure food safety, only food which meets requirements laid down in EU food hygiene rules and is fit for human consumption may be placed on the market, including that which is donated to non-profit organisations for distribution to those in need. As food business operators, redistribution organisations and charities must comply with the General Food Law and with EU rules related to food hygiene (the so-called ‘hygiene package’ composed of Regulations (EC) No 852/2004 containing general hygiene requirements and, when applicable, 853/2004 containing additional specific hygiene requirements for food of animal origin).

5.1. **General hygiene requirements applicable to all food donation activities**

The very objective of food hygiene rules – preventing contamination of foodstuffs (and therefore avoiding spoilage due to bacterial growth) in order to protect human health – also contributes to the reduction of food waste. EU food hygiene rules are very general and offer a large degree of flexibility to meet the specific needs of different types of establishments (e.g. restaurants). This flexibility is explained in the Commission Notice on the implementation of food safety management systems covering prerequisite programs (PRPs) and procedures based on the HACCP principles, including the facilitation/flexibility of the implementation in certain food businesses.

Regulation (EC) No 852/2004 on the hygiene of foodstuffs applies to all food establishments.

The most relevant requirements related to food redistribution are:

---

• registration of the establishment to competent authorities (which can be a simple notification procedure to the national competent authority on its activities or significant change of activities);
• application of good hygiene practices laid down in Annex II to that Regulation;
• implementation of procedures based on HACCP principles.

Regulation (EC) No 852/2004 does not lay down very detailed rules but general requirements (for instance to avoid contamination of food) which must be respected by all actors.

These food hygiene rules, which provide great flexibility in how they are implemented, are the only ones applicable to:
• retailers which only store or transport any food which is not subject to temperature conditions such as chilling or freezing. (Examples of such foods are pasta, canned food, sugar, flour, etc…);
• retailers which supply food directly to the final consumer (including caterers according to definition in Article 3(7) of the General Food Law);
• actors involved in the processing of food of non-animal origin only (e.g. fruit, vegetables, nuts) for further redistribution.

5.2. Specific hygiene requirements applicable to redistribution of food of animal origin

Additional specific food hygiene rules, provided for in Regulation (EC) No 853/2004, are to be applied when retailers and redistribution organisations deliver food of animal origin to other establishments. Foods of animal origin include meat, fishery and aquaculture products, dairy products (e.g. cheeses), eggs and egg products, etc. In principle, retailers who wish to deliver food of animal origin to redistribution organisations or charities need to comply with all provisions of Regulation (EC) No 853/2004 with related additional administrative requirements and burden including their approval by national authorities before the activity starts.

Derogation from Regulation (EC) No 853/2004 applies if, at retail level, the supply of food of animal origin:
• is marginal, restricted and local, or
• is limited to transport and storage (however temperature conditions laid down in Regulation (EC) No 853/2004 do apply in this case).

Exemptions are also applicable to so-called composite products i.e. foods that contain both processed products of animal origin and products of non-animal origin. They include a large variety of very different products (e.g. pizzas with ham, olives stuffed with cheese, bread or cakes with butter, pasta with egg products, etc…). They are excluded from the application of additional food hygiene rules applying to the redistribution of food of animal origin.

However, processed products of animal origin used as ingredients to prepare such food shall be obtained and handled in accordance with the requirements of Regulation (EC) No 853/2004.

Additional national rules may apply regarding the supply by retailers of food of animal origin granted such derogations.

It may happen that an operator which usually only supplies food to final consumers – such as for instance a butcher shop or a supermarket (for which Regulation (EC) No 853/2004 is not applicable) – has to comply with all the provisions in that Regulation when donating certain foods (of animal origin) to another establishment, be that a redistribution organisation or a social restaurant. It is the business-to-business nature of the operation which triggers the need for the retailer to comply with all provisions of Regulation (EC) No 853/2004.

In order to address this issue, Member States are allowed to derogate from the rules in Regulation (EC) No 853/2004 if these donations are a "marginal, localised and restricted" activity. These notions are further explained in section 3.6. of the Guidance document on the implementation of certain provisions of Regulation (EC) No 853/2004 on the hygiene of food of animal origin. Briefly, "marginal" must be understood to be a small part of the activities, "restricted" refers to limitation of the activity to certain products and "localised" to the immediate vicinity of the supplier. Member States should further define these notions in national measures subject to notification to the Commission and to other Member States.

A decision tree is provided in Annex 2 in order to facilitate food donors and receivers to assess the need for compliance with Regulation EC (No) 853/2004.

5.3. Hygiene requirements applicable to redistribution of surplus food from the hospitality, catering and food service sectors

While the redistribution of surplus food from the hospitality and catering sectors is more limited for hygiene reasons, it is possible for food business operators to identify and assess possible opportunities to do so on a case-by-case basis. Capacity to ensure safe redistribution of surplus will vary depending on factors such as: the type of food/meal produced; the nature of the establishment; availability of receiver organisations; access to a logistics provider which can ensure safe transport of available surplus, etc.

In order to prevent food waste, it is important that catering operators prevent as much as possible the production of excess food and monitor carefully the quantities of food made available, for instance in a buffet, at any given moment. While rules may differ in the Member States, some national authorities will authorise the redistribution of certain foods made available to customers, for example, shelf-stable, pre-packed foods (e.g. condiments, crackers, biscuits, etc.) provided that the products are not open and packaging is not damaged.

Regulation (EC) No 852/2004 on the hygiene of foodstuffs does not prohibit, as such, the cooling of meals at the end of service in order to facilitate food donation from the food service/hospitality sector.

In order to facilitate safe redistribution of surplus food, some Member States and sectorial organisations have established or are currently developing specific guidelines related to food donation from the catering/hospitality sector.\(^{52}\)

5.4. **Freezing of surplus food to facilitate redistribution**

In recent discussions with Member States regarding guidance needed at EU level to facilitate food donation, experts have indicated that the practice of freezing foods before their expiration date in order to extend shelf-life and facilitate safe redistribution would merit further consideration at EU level as food received by redistribution organisations and charities cannot always be donated to the customer by the "use by" date. However, for hygienic reasons, Regulation (EC) No 853/2004 prescribes that food of animal origin intended for freezing must be frozen without undue delay after production.\(^{53}\) This requirement does not apply to retailers supplying other food business operators such as food banks provided that such retailers' activity stays marginal, localised and restricted in accordance with its Article 1(5)(b)(ii). Member States granting the possibility of freezing food of animal origin for redistribution purposes should adopt national measures accordingly and notify them to the Commission and the other Member States.

6. **Food information to consumers**

6.1. **Legal context**

Regulation (EU) No 1169/2011 on the provision of food information to consumers establishes the general principles, requirements and responsibilities governing food information and in particular food labelling. It aims to ensure a high level of protection of consumers' health and interests by providing a basis for consumers to make informed choices and safe use of food. In the context of the redistribution of surplus food, it is critical to ensure that the end beneficiaries have access to the same information as that which is required and provided when they purchase food in-store.

The list of mandatory particulars which must be included in food labelling is specified under Article 9(1) of the Regulation including inter alia: the name of the food, the list of ingredients, the date of minimum durability (i.e. "best before") or when appropriate the "use by" date; any special storage conditions and/or conditions of use; and a nutrition declaration. Other mandatory information may also be required in labelling provisions of other EU

---

\(^{52}\) See "Guidelines for food donation" at: [http://ec.europa.eu/food/safety/food_waste/library_en](http://ec.europa.eu/food/safety/food_waste/library_en)

\(^{53}\) Meat intended for freezing must be frozen without undue delay after production [Regulation (EC) No 853/2004]. This excludes the possibility of freezing such products at the end of their shelf-life for reason of hygiene and quality.
legislation including sectorial legislation (e.g. Regulation No 853/2004 laying down specific hygiene rules for food of animal origin, Common Market Organisation rules such as Regulation No 1379/2013 on the common organisation of the markets in fishery and agricultural products, marketing standards) or in national legislation.

**Responsibilities of food business operators**

Article 8 of Regulation (EU) No 1169/2011 lays down the responsibilities of food business operators in the provision of food information to consumers. It states amongst others that:

- the food business operator responsible for the food information is the operator under whose name or business name the food is marketed or the importer;
- the food business operator must ensure the presence and accuracy of the food information in accordance with EU rules and any relevant measures laid down in national legislation;
- food business operators which do not affect food information must not supply food which they know or presume, on the basis of the information in their possession as professionals, to be non-compliant with applicable food information rules;
- food business operators, within the businesses under their control, must not modify the information accompanying a food if such modification would mislead the consumer or otherwise reduce the level of consumer protection and the possibilities for the final consumer to make informed choices. Food business operators are responsible for any changes they make to information accompanying food;
- food business operators, within the business under their control, must ensure compliance with the requirements of food information law and relevant national provisions which are relevant to their activities and must verify that such requirements are met.

**How is mandatory information to be provided?**

In the case of pre-packed food, Article 12(2) specifies that mandatory food information must appear directly on the package or on a label attached therein. In certain instances, such information may also be presented in commercial documents related to the food, where it can be guaranteed that such documents either accompany the food to which they refer or were sent before or at the same time of delivery. Article 8(7) specifies that the provision of information by means of commercial documents is possible in instances where: pre-packed food is intended for the final consumer but marketed at a stage prior to sale to the final consumer or where it is intended for supply to mass caterers (for further preparation, processing, splitting or cutting up).

In addition to food information conveyed in commercial documents, the indication of the following particulars must also be included on the external packaging in which pre-packed foods are presented for marketing, i.e. the name of the food, the date of minimum durability

---

54 For definition of "mass caterers", see p. 12.
of the "use by" date, any special storage conditions and/or conditions of use, and the name or business name and address of the food business operator responsible for provision of food information (as specified under Article 8(1)).

In the case of non-prepacked food, Article 44 provides further clarification as to which information must be provided as well as the means by which this should be done. It states that where foods are offered for sale to the final consumer or to mass caterers without pre-packaging, or where foods are packed on the sales premises at the consumer’s request or pre-packed for direct sale, the provision of the particulars specified in Article 9(1)(c) is mandatory. This means that the consumer must be informed of the presence in the food of any ingredient or processing aid listed in Annex II to the Regulation, or derived from a substance or product listed in Annex II causing allergies or intolerances used in the manufacture or preparation of a food and still present in the finished product, even if in an altered form.

Article 44 also states that Member States may adopt national measures concerning the means by which the information on allergens (and any other mandatory particulars laid down in EU rules that are required by national legislation for non-prepacked food) are to be made available and, where appropriate, their form of expression and presentation. For instance, some Member States have adopted specific legislation which allows the hanging of signs in shops explaining that staff may be contacted for further information on allergens.

In the specific case of fishery and aquaculture products, mandatory information on non-prepacked food may be provided for retail sale by means of commercial information such as billboards or posters.

**Business-to-business vs business-to-consumer**

Food business operators which supply food to other food business operators not intended for the final consumer or to mass caterers, shall ensure that those other food business operators are provided with sufficient information to allow them to fulfil their obligations regarding the presence and accuracy of food information (as specified under Article 8.2.), for instance by including such information in commercial documents, if not present on the food itself.

In the case of the specific consumer information to be provided on fishery and aquaculture products, its transmission is ensured through sector-specific traceability rules, where applicable. For processed and prepared fishery and aquaculture products (falling under codes 1604 and 1605 of the combined nomenclature55), the general rule under Article 8.2. of Regulation (EU) No 1169/2011 applies.

---

6.2. Implications for redistribution of surplus food

6.2.1. Information requirements for pre-packed foods

Whether food is purchased by consumers or made available free of charge to end beneficiaries by means of food aid or other food redistribution mechanisms, food information must be present and provided to the end beneficiary in accordance with EU and relevant national rules related to the provision of food information to consumers. When donated food carries labelling in line with all legal requirements, obligations concerning provision of food information may be easily fulfilled. However, when food surplus is generated, for instance at manufacturing level, due to mislabelling of products and/or labelling errors prohibiting the food product’s access to the usual retail channels, additional clarification and/or measures will need to be taken in order to ensure that the end beneficiary receives all the mandatory information required.

In regard to pre-packed foods made available to the final consumer, EU rules require that all mandatory particulars be provided on the package or a label attached thereto. In instances where food with deficient labelling cannot be relabelled prior to its redistribution, the food business operator responsible for food information (cf. Article 8(1)) must provide all necessary information to the redistribution organisation and/or charity organisation in order to ensure that the latter can fulfil their obligations concerning provision of food information to the end beneficiary. Some Member States have provided guidance in order to ensure that safe, edible food which would otherwise be wasted may be redistributed whilst ensuring that the end beneficiary has access to all information which is required (cf. Article 9(1)), even if such information is not directly provided on the label. However, in cases where the labelling error may have implications for public health (for instance, relating to information on the presence of allergens), Member States may then require that the error is corrected on the labelling of the product concerned before it can be donated.

6.2.2. Language requirements

Regulation (EU) No 1169/2011 requires that mandatory food information must appear in a language easily understood by the consumers of the Member States where a food is marketed. In addition, the Member States where the product is marketed may require the use of a specific language.

In practice this would be the official(s) language(s) of the country where the food is placed on the market. However, the provision of mandatory information in a foreign language that is easily understood by the consumer is possible. There are many examples where terms or expressions can be easily understood by the consumer, although they are not in her/his language. In such cases, requiring changes to labelling would appear disproportionate.

---

56 Article 15 thereof. This requirement is not new; it was first laid down in Article 14 of Council Directive 79/112/EEC concerning food labelling.
57 Article 15(2) of Regulation (EU) No 1169/2011.
As the labelling of food products in a foreign language may create an obstacle to the further redistribution of food, some Member States have developed guidance in this regard.

6.2.3. **Information requirements for non-prepacked foods**

It is important that consumers receive the necessary information about food which they consume also when these are not pre-packed and when food is processed, prepared and cooked for further consumption by a catering service or (social) restaurant. As outlined in section 6.1., in such instances, food information required is limited to that relating to the presence of allergens and any other additional information required by national rules.

Article 44 of Regulation 1169/2011 also states that **Member States may adopt national measures concerning the means through which the information on allergens (and possible other mandatory information) are to be made available** and, where appropriate, their form of expression and presentation.

Consequently, Member States have the full capacity to provide all the necessary rules ensuring that information on allergens in food is made available to redistribution and charity organisations and ultimately to consumers in a convenient and efficient way. Most Member States have already adopted such measures.

6.3. **Date marking**

6.3.1. **Legal context**

The aim of date marking in food labelling is to help consumers make safe and optimum use of foods. The date mark is an indication that states the length of time a food can be stored under specified storage conditions. The key piece of EU legislation for date marking is Regulation (EU) No 1169/2011 on the provision of food information to consumers.

There are two types of date marking:

- the **"best before" date**, which is suitable for most foods and indicates the date until which the food can be reasonably expected to maintain its optimal condition if properly stored. It relates to food quality. There are some foods which are exempted from the requirement of the "best before" date, for example fresh fruit, vegetables, wines, salt, sugar, vinegar, chewing gums;

- the **"use by" date**, which is required for foods which from a microbiological point of view are highly perishable, and are therefore likely, after a short period of time, to constitute an immediate danger to human health. The "use by" date relates to safety; after the expiry of the "use by" date, a food cannot be placed on the market as it is deemed to be unsafe.

The format to be utilised in expressing the above-mentioned date marks is regulated in Annex X to Regulation (EU) No 1169/2011.
In cooperation with the EU Member States, the European Commission produced a leaflet which provides further information on the meaning of these two dates as well as the translation of the terms in each of the national languages. The Commission has also published an infographic to help clarify the meaning of these concepts as well as recent findings regarding consumer understanding of these terms. Member State and stakeholder organisations also pursue information campaigns and develop tools in relation to date marking in order to provide guidance to food business operators and advice to consumers in their handling of foods.

6.3.2. Implications for redistribution of surplus food

The establishment of both "use by" and "best before" dates is under the responsibility of food manufacturers. With the exception of table eggs, EU legislation does not prescribe how date marking should be established (i.e. either the choice of "use by" or "best before" or the length of shelf-life). Whereas eating a food past the "use by" date can pose safety concerns, foods past the "best before" date are still safe to be consumed, on the condition that storage conditions are respected and packaging is not damaged. With respect to "best before" dates, manufacturers guarantee the quality of foods (e.g. crispiness, colour, taste, ...) and compliance with any claims made in labelling (e.g. nutritional claims regarding the level of vitamin C in a foodstuff) only until the end of the "best before" date.

In regard to the donation of foods labelled with a "use by" date, food donors should ensure that there is sufficient shelf-life available upon the delivery of such products to food banks and other charity organisations in order to allow for their safe distribution and use by the final consumer prior to the indicated 'use by' date. Some Member States have laid down specific rules regarding the minimum amount of shelf-life which should be available when food products are provided for donation.

The marketing of foods beyond their date of minimum durability (i.e. "best before") is allowed under EU rules, provided that the foods concerned are still safe and their presentation is not misleading. It is permitted, at each stage in the food supply chain, to place food on the market which has passed the date of minimum durability. It is the food business operator's responsibility (e.g. the retailer) to ensure that the food is still safe for human consumption and that consumers are duly informed that the product concerned is past the "best before" date (for instance, such products may be marketed separately with signs indicating that the minimum durability date is exceeded).

---

61 For instance, in France, the model agreement laying down arrangements for food donation between industry and charity organisations (defined under Law n° 2016-138 of 11 February 2016), requires that food manufacturers and retailers provide foods labelled with a "use by" date which have at least 48 hours available shelf-life upon their delivery to food banks and other charities.
Certain Member States restrict or even prohibit marketing of foods past the "best before" date leading to avoidable food waste. Such practices, which restrict recovery and redistribution of food, may be due to lack of clarity as to how long after the "best before" date a given food product may be made available to consumers and the need to respect the role of food business operators who bear responsibility for establishing date marking. Some food business operators may also have their own internal standards as to how long past the "best before" date a product may be redistributed for human consumption, taking into account for instance its quality specifications.

In order to facilitate redistribution of food past the "best before" date, some national authorities in Member States have provided additional guidance to actors on foodstuffs which can be utilized/distributed by food banks and other charities past the "best before" date as well as indicative timeframes for each food category concerned. Public authorities emphasise however that such guidelines are only indicative and the possible distribution of foods past a "best before" date must be assessed on a case-by-case basis. If there is reason to believe that a food could no longer be fit for consumption, then it should not be distributed further. Proper storage conditions and integrity of packaging must always be guaranteed.

### 6.3.3. Eggs: date marking rules and redistribution practices

According to EU marketing rules, eggs marketed as class "A" (i.e. table eggs) must be labelled with a "best before" date which is set at 28 days from laying. EU food hygiene rules further specify that eggs must be delivered to the consumer within a maximum time limit of 21 days of laying. This therefore means that while eggs can no longer be sold in retail after 21 days, consumers who purchase eggs by this date will have an additional week in which they can be sure about the quality and freshness of eggs purchased.

In order to prevent food waste, retailers may sell eggs beyond the 21-day limit to the egg processing industry for the production of egg products and/or process eggs (with sufficient heat treatment) to enable their further utilisation. With the same rationale, beyond the 21-day limit, eggs may also be made available for food redistribution, provided that the receiving food business operator (e.g. charity organisation) processes the eggs (with sufficient heat treatment to ensure their safety) before making these available to consumers.

---

62 Comparative study on EU Member States’ legislation and practices on food donations, European and Economic Social Committee, 2014.
66 In accordance with EU food hygiene rules related to food of animal origin, retailers may supply eggs to another establishment if they comply with all provisions of Regulation (EC) No 853/2004 (including their approval by national authorities) or if the supply is considered as "marginal, restricted and local" and regulated through national measures notified to the European Commission. For further information, see Section 5.2.
7. Fiscal rules

Value added tax can have implications for the transfer of food surplus from donors to food banks and other charity organisations.

Other fiscal instruments (such as tax deductions and corporate tax breaks) can provide economic incentives for food donation and thereby support the redistribution of surplus edible food and prevention of food waste.

7.1. Value Added Tax (VAT)

Value added tax (VAT) is governed at EU level by the VAT Directive\(^\text{67}\) which must be implemented into national law. VAT legislation as applied in the EU Member States can sometimes have implications for food donation, as it is perceived as an obstacle to the transfer of food surplus between donors, food banks and other charitable organisations\(^\text{68}\). In adapting the rules applicable to goods handed out for free (under Articles 16 and 74 of the VAT Directive), Member States can facilitate the donation of food surplus for charitable purposes.

The EU VAT Committee agreed on 7 December 2012 on guidelines\(^\text{69}\) to ensure the uniform application of the VAT Directive across EU Member States. The guidelines specifically give guidance on the application of Articles 16 and 74 in relation to food donation:

"The VAT Committee unanimously agrees that the donation of foodstuffs to the poor, made by a taxable person free of charge, shall be treated as a supply of goods for consideration, in accordance with the first paragraph of Article 16 of the VAT Directive, unless this donation meets the conditions laid down by the Member State to be considered as a gift of small value within the meaning of the second paragraph of Article 16 of the VAT Directive.

The VAT Committee also agrees unanimously that, in cases where such a donation must be treated as a supply of goods for consideration, the taxable amount shall be the purchase price of the goods (or of similar goods or, in the absence of a purchase price, the cost price of the goods) donated, adjusted to the state of those goods at the time when the donation takes place, as provided for in Article 74 of the VAT Directive".

Applications of VAT rules to food redistribution in the EU Member States

In certain Member States, little or no VAT is paid when food is donated to food banks as the national authorities consider, according to Article 74 of the VAT Directive as implemented into national law, that the value of the donated food close to its "best before/use by" date is


\(^{68}\) Comparative study on EU Member States’ legislation and practices on food donations, European and Economic Social Committee, 2014.

small or zero. Conversely, other EU Member States consider the price of a product ready to be donated to be at the same level as its purchase price through usual commercial transactions. Thus, the VAT is also calculated based on the commercial price with negative consequences for food donation\textsuperscript{70}.

Findings from the comparative study of the European Economic and Social Committee (EESC) on food donation legislation and practices indicate that most of the Member States considered\textsuperscript{71} do not impose VAT when food is donated to food banks, provided that certain conditions are fulfilled. According to the EESC study as well as further input provided to the Commission by Member State experts, Belgium, Croatia, Denmark, Italy, Germany, Greece, the Netherlands, Poland and Portugal have introduced specific provisions in their own national tax legislation to address the issue of VAT in relation to food donation. In the UK, most food items are zero-rated but there are exceptions which are standard rated (i.e. 20% VAT) such as confectionary, chocolate biscuits, crisps, etc. In practice, most foods donated to charities in the UK will be zero-rated which means that a company can donate them without having to account for tax. Spain and Sweden have no particular provisions on VAT in relation to food donation.

Further clarification of EU legislation

In answer to a question from the European Parliament\textsuperscript{72}, the Commission has expressed its view that tax barriers should not prevent the donation of food to food banks and other charitable organisations. The Commission, in line with the guidelines agreed by the EU VAT Committee, recommends that, in the determination of VAT for the donation of foods, the value of those goods should be adjusted according to the circumstances and the state of the goods at the time of donation. When food donations are made close to either the "best before" or the "use by" date or the goods are not fit for sale but can be safely consumed, these circumstances should be taken into account by Member States when determining the VAT due, which could even be zero in cases where the food genuinely has no value\textsuperscript{73}.

7.2. Fiscal incentives

Some Member States seek to stimulate food donation by offering tax deductions. Other Member States provide tax credits in support of redistribution schemes.

Corporate tax incentives in place in a few Member States (e.g. France, Spain and Portugal) have demonstrated their effectiveness in encouraging donation of food surplus by industry. In

\textsuperscript{70} Review of EU legislation and policies with implications on food waste, EU FUSIONS, 15 June 2015
\textsuperscript{71} Belgium, Denmark, France, Germany, Greece, Hungary, Italy, Poland, Portugal, Spain, Sweden and UK. Comparative study on EU Member States' legislation and practices on food donations, European and Economic Social Committee, 2014.
\textsuperscript{73} This recommendation follows on from Commission discussions with Member States regarding determination of VAT for foods donated to those in need.
France 60%\textsuperscript{74} and in Spain 35% of the net book value of donated food can be claimed as a corporate tax credit, meaning that food donors are able to deduct that percentage of the value of the donated food from the corporate tax on their revenue. The comparative study carried out by the EESC also shows that in most of the other examined Member States, food donation can be treated as a deductible tax expense and can reduce the taxable income (within certain limits and thresholds depending on the Member States). The EESC specifies that Portugal has in place an enhanced tax deduction, meaning that donors can deduct up to 140% of the value of the food at time of donation, provided that the food will be used for a social purpose (such as supplying food banks) and limited to 8/1000 of the donor’s turnover.

8. **Other EU Programmes**

8.1. **Fund for European Aid to the Most Deprived and food donations**

The Fund for European Aid to the Most Deprived (FEAD) has the specific objective to contribute to alleviating the worst forms of poverty in the EU through the provision of non-financial assistance to the most disadvantaged persons in the EU. Assistance from the FEAD may take the form of food support, basic material assistance (clothing, footwear, hygiene items \textit{etc}) or actions to promote the social inclusion of the most deprived persons.

In every Member State, the FEAD is implemented with the help of partner organisations – public bodies or non-profit organisations – in charge of distributing the assistance or undertaking the social inclusion activities.

The food distributed by the partner organisations may be purchased with FEAD resources but it may also be donated. A FEAD operational programme may provide for the financing of food donations, whereby food is donated to a partner organisation and distributed to the most deprived persons free of charge. The costs of the partner organisations for the collection of the donated food from the donor, its transportation, storage, and distribution to the most deprived persons may be covered with FEAD funds. In this way, the FEAD may contribute to reducing food waste. Awareness-raising activities of the partner organisations among potential donors may also be supported by the FEAD.

The possibility for the financing of food donations has to be provided for in the corresponding FEAD operational programme. Regulation (EU) No 223/2014\textsuperscript{75} establishes that the partner organisations are reimbursed on the basis of their actual costs incurred and paid\textsuperscript{76}. However the Commission has proposed several amendments to Regulation (EU) No 223/2014 as part of the proposal for revision of the Financial Regulation, adopted on 14/09/2016 [COM(2016)605 final]. One of these amendments, if adopted, will offer the possibility for Member States to also use simplified cost options when financing food donations. As a result, the Member

\textsuperscript{74} with limit of 0.5\% of the company's turnover.


\textsuperscript{76} See Article 26(2)(d) of Regulation (EU) No 223/2014.
States will be able to define flat rates, lump sums or unit costs and use them as basis for payments to partner organisations which collect and distribute donated food.

The Commission has set up the FEAD Network for exchange of experience and good practice among the FEAD stakeholders. This is a forum where partner organisations may share their experiences with donated food: http://ec.europa.eu/feadnetwork.

8.2. Common Organisation of the markets in agricultural products

The EU’s market-management scheme (element of the "common organisation of agricultural markets") actively supports the fruit and vegetable sector through four broad goals: a more competitive and market-oriented sector; fewer crisis-related fluctuations in producers’ income; greater consumption of fruit and vegetables in the EU; and increased use of eco-friendly cultivation and production techniques.

In order to benefit from the fruit and vegetable regime, growers are encouraged to join producer organisations (POs) which receive support for implementing operational programmes, based on a national strategy.

Crisis prevention and management measures under the Common Organisation of the markets in agricultural products (CMO) offer POs the possibility of withdrawing quantities of fruits and vegetables from the market. As production of fruit and vegetables is subject to important fluctuations and the products are seasonal and highly perishable, the withdrawal schemes facilitate the management of market surplus which may arise. Financial support is fully provided by the Union budget if the destination of fruit and vegetables withdrawn from the market is the free distribution of products through charities (within the limit of 5 % of the volume of marketed production of each PO). Upon request however, Member States may authorise the charitable organisation and institutions which receive such products to ask for a contribution from the final recipients.

EU legislation gives priority to free distribution (charity withdrawals) over other destinations by granting a higher level of financial support. When fruit and vegetables are withdrawn for other destinations (i.e. non-food use such as composting, fertiliser, energy conversion, etc.), Union financial assistance is limited to 50% (or under some conditions 60%) of the actual expenditure incurred. These withdrawals of fruit and vegetables are therefore a form of organised donation to final recipients.

The free distribution of fruit and vegetables withdrawn from the market concerns the following beneficiaries: charitable organisations and foundations approved by Member States; penal institutions; schools; children's holiday camps; and hospitals and old people's homes designated by the Member States.

These beneficiaries take all the necessary steps to ensure that the quantities thus distributed are additional to the quantities normally bought in by such establishments and that they have sufficient capacity to store the received product.
The CMO rules also allow for the processing of fruit and vegetables withdrawn from the market for free distribution. In such instances, payment in kind by the beneficiaries of free distribution to processors of fruit and vegetables may be allowed provided that appropriate rules are in place at Member State level ensuring that processed products are intended for the final recipients.

Specific labelling is also foreseen to promote the source and the use of the EU funding. By granting a higher contribution rate, the Union's priority allocation of market withdrawals is clearly that products withdrawn are redistributed to the needy through charities as well as other institutions approved by Member States.

8.3. Common Organisation of the markets in fishery and aquaculture products

Contributing to the sustainable exploitation of living marine biological resources is one of the main goals of the common organisation of the markets (CMO) in fishery and aquaculture products. Producer organisations (POs) are the main actors in charge of delivering on this goal.

Two complementary objectives in this context are to avoid and reduce as far as possible unwanted catches and, to the extent that they cannot be avoided, to make the best use of them. In order to achieve the conservation goals of the EU Common Fisheries Policy and with a view to encourage selective fishing practices, minimum conservation reference sizes apply for certain species. As a consequence, for such species, catches which are below the minimum conservation size may not be used for direct human consumption. Such catches may be used however for other purposes, provided that these do not lead to the creation of a market for undersized fish.

Another important activity of POs is the adjustment of production to market requirements. By planning the catching activities according to market demand so that there is always a market outlet for fish which are landed, POs can ensure the best possible revenues for fishermen while at the same time limiting the generation of food waste.

Since its reform in 2014, the CMO has done away with most compensation measures for market withdrawals. However, to ensure a smooth phasing in of the new system, a temporary measure\(^\text{77}\) was introduced which, until the end of 2018, allows fishery POs to withdraw products from the market when the market price is too low. This financial support is granted under specific conditions requiring for instance that the products be put back on the market for human consumption (whether in return for a payment or free of charge).

While the CMO does not specifically promote the donation of fishery and aquaculture products, this option is not excluded. The provision of fishery products for direct human consumption is restricted only for those products which comply with minimum conservation

reference sizes and with the common marketing standards at the moment of their first offer for sale or first sale. Such a restriction does not apply to aquaculture products.
References

(BE) Circulaire relative aux dispositions applicables aux banques alimentaires et associations caritatives, Agence Fédérale pour la Sécurité de la Chaîne alimentaire, FAVV-AFSCA, 08/02/2017.

Comparative study on EU Member States’ legislation and practices on food donations. European Economic and Social Committee, June 2014.


(FI) Foodstuffs donated to Food Aid, EVIRA Control Department, 21.05.2013.

Food Redistribution in the Nordic Region, Experiences and results from a pilot study (TemaNord, 2014)

Food Redistribution in the Nordic Region: Phase II: Identification of best practice models for enhanced food redistribution (TemaNord, 2016)


Law n° 2016-138 of 11 February 2016 regarding the fight against food waste, JORF n° 0036 of 12 February 2016
https://www.legifrance.gouv.fr/affichTexte.do?cidTexte=JORFTEXT000032036289&dateTexte=&categorieLien=id

Mutual agreement model for food donation between a retail company and a food aid association authorised in application of article L. 230-6 of the rural and maritime fisheries code (Convention de dons de denrées alimentaires entre un commerce de détail alimentaire et une association d’aide alimentaire habilitée en application de l’article L. 230-6 du code rural et de la pêche maritime) (see: http://agriculture.gouv.fr/don-alimentaire-un-modele-de-convention-entre-distributeurs-et-associations)

Review of EU legislation and policies with implications on food waste, FUSIONS, June 2015.

Hospitality Food Surplus Redistribution Guidelines, FUSIONS, September 2015

Law no. 166 of 19 August 2016. "Measures regarding donation and distribution of food products and pharmaceuticals for social solidarity and for the limitation of waste” (Disposizioni concernenti la donazione e la distribuzione di prodotti alimentari e farmaceutici a fini di solidarietà sociale e per la limitazione degli sprechi). Gazzetta Ufficiale della Repubblica Italiana. No. 202, 30 August 2016
http://www.gazzettaufficiale.it/eli/gu/2016/08/30/202/sg/pdf


Food Safety Handbook, Association of Dutch food banks, 2016

Procedures to be adopted for restaurants/catering services/events; Procedures for food donated by large establishments; Frequently Asked Questions – NGO DariAcordar with ASAE (Food and Economic Safety Authority) and the DGAV (National Authority for Animal Health)

See also additional national/sectorial food donation guidelines published at:
## Annex 1: Summary table of legal provisions with relevance for food donation

| General Food Law | Regulation (EC) No 178/2002 of the European Parliament and of the Council of 28 January 2002 laying down the general principles and requirements of food law, establishing the European Food Safety Authority and laying down procedures in matters of food safety | • This Regulation applies to all food business operators placing food on the market, including redistribution organisations and other charity organisations (Art. 3.2.). • All actors in the food chain shall ensure that food satisfies the requirements of the General Food Law (Art. 17.1.). • A food business operator is held responsible for compliance with all food law requirements (e.g. food safety, food hygiene, food information for consumers) for activities occurring in the part of the food chain under its own control (Art. 17). • Article 14 lays down essential food safety requirements to be adhered to by all actors. • Article 18 of the General Food Law introduces the concept of traceability. • Activities related to private domestic use and consumption of foods are excluded from the scope of the Regulation (Art. 1.3.). |
| Food Hygiene Package | Regulations (EC) No 852/2004 of the European Parliament and of the Council of 29 April 2004 on the hygiene of foodstuffs • Regulation (EC) No 853/2004 of the European Parliament and of the Council laying down specific hygiene rules for food of animal origin | • All food business operators have to comply with EU rules related to food hygiene. • It is necessary to ensure food safety throughout the food chain, starting with primary production. • It is important for food that cannot be stored safely at ambient temperatures, particularly frozen food, to maintain the cold chain. • Good hygiene practices and procedures based on HACCP principles, where applicable, need to be complied with throughout the food chain. • Specific requirements apply for distribution/donation of foods of animal origin. |

78 Table based on presentation of the European Economic and Social Committee's *Comparative study on EU Member States' legislation and practices on food donations* (Bio by Deloitte, 7 July 2014).
• Food business operators are required to indicate a ‘best before’ or a ‘use by’ date.  
• The marketing of foodstuffs beyond their ‘best before date’ is allowed under EU law (but distribution of foods past the "use by" date is considered unsafe and therefore prohibited).  
• Rules on the provision of food information to consumers shall apply only to undertakings, the concept of which implies a certain continuity of activities and a certain degree of organisation (recital 15). |
VAT Committee guidelines resulting from its 97th meeting.  
79 | • According to Council Directive 2006/112/EC, VAT has to be paid on food intended for donation if the VAT paid by the donor upon purchase has been deducted (Art. 16).  
• The taxable amount is the purchase price at the moment of the donation adjusted to the state of those goods at the time when the donation takes place (Art. 74).  
• COM recommends that – for foods which are close to the ‘best before’ date, Member States should consider the value on which the VAT is calculated to be fairly low, even close to zero in cases where the food genuinely has no value. |

79 Included in the list of guidelines (see p. 165) to be found at: http://ec.europa.eu/taxation_customs/resources/documents/taxation/vat/key_documents/vat_committee/guidelines-vat-committee-meetings_en.pdf
organisation of official controls on products of animal origin intended for human consumption

Regulation (EC) No 882/2004 of the European Parliament and of the Council of 29 April 2004 on official controls performed to ensure the verification of compliance with feed and food law, animal health and animal welfare rules


- Controls to ensure compliance with food and feed legislation, animal health and welfare rules.
- Addresses official controls and other official activities performed to ensure the application of food and feed law, rules on animal health and welfare, plant health and plant protection products. The new rules will gradually become applicable with the main application date being 14 December 2019.

| Information society services (in particular e-commerce) | Directive 2000/31/EC of the European Parliament and of the Council of 8 June 2000 on certain legal aspects of information society services, in particular electronic commerce, in the Internal Market (Directive on electronic commerce) | • Contributes to the proper functioning of the internal market by ensuring the free movement of information society services between the Member States.  
• Approximates certain national provisions on information society services relating *inter alia* to the liability of intermediaries.  
• Complements Union law applicable to information society services without prejudice to the level of protection for, in particular, public health and consumer interests as laid down in EU and national rules, in so far as this does not restrict the freedom to provide information society services. |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Common organisation of the markets in agricultural products</td>
<td>Regulation (EU) No 1308/2013 of the European Parliament and of the Council of 17 December 2013 establishing a common organisation of the markets in agricultural products and repealing Council Regulations (EEC) No 922/72, (EEC) No 234/79, (EC) No 1037/2001 and (EC) No 1234/2007</td>
<td>Art. 34(4) on Charity withdrawals. These withdrawals are at present a form of organised donation for 'free' to final recipients. The related legislation provides a higher support for free distribution (charity withdrawals) than for withdrawals for other destinations. A specific labelling is also foreseen to promote the source and the use of the EU funding. The priority allocation of market withdrawals is clearly that aid is given to the needy through charities and other institutions approved by Member States. Other uses of withdrawn products take place as alternatives to free distribution.</td>
</tr>
<tr>
<td>Common organisation of the markets in</td>
<td>Regulation (EU) No 1379/2013 of the European Parliament and of the Council of 11 December 2013 on the common organisation of</td>
<td>Art. 34(2) on compliance with common marketing standards. Fishery products that do not comply with common marketing standards (including</td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| **Fund for European Aid to the Most Deprived (FEAD)** | Regulation (EU) No 223/2014 of the European Parliament and of the Council of 11 March 2014 on the Fund for European Aid to the Most Deprived | • A FEAD operational programme may foresee the financing of food donations, whereby food is donated to a partner organisation (public body or non-profit organisation) free of charge.  
• The costs for the collection of the donated food from the donor, its transportation, storage, and distribution to the most deprived persons may be covered with FEAD funds.  
• Awareness-raising activities among potential food donors may also be supported. |
Annex 2: Decision tree: Do I need to comply with Regulation EC (No) 853/2004 as a retailer supplying to charity organisation/food bank or as charity organisation/food bank?

1. Do you deliver food of animal origin (meat, eggs, dairy products, fishery products, ...)?
   - YES
   - NO

2. Do you only deliver to the final consumer (e.g. as social restaurant)?
   - YES
   - NO

3. Do you only store or transport food (you don’t process/prepare food, nor slice, repackage, ...)?
   - NO
   - YES

4. Is the supply a marginal, localised and restricted activity under national law?
   - NO
   - YES

5. R. 853/2004 applies
6. R. 853/2004 does not apply except the temperature conditions
7. R. 853/2004 does not apply