The TRAde Control and Expert System (TRACES) ANNUAL REPORT 2014

The EU single market

Top export countries:
1. Germany (135 597)
2. The Netherlands (80 657)
3. Italy (75 232)
4. Belgium (58 271)
5. Poland (42 470)

Top destination countries:
1. Italy (15 227)
2. The Netherlands (14 493)
3. Belgium (10 734)
4. Germany (10 176)
5. Spain (6 050)

2014

The EU single market

EU border control

Top entry countries:
1. Spain (76 091)
2. United Kingdom (25 655)
3. Portugal (10 272)
4. Latvia (9 252)
5. Bulgaria (8 833)

Common veterinary entry document for animals (CVEDA)

Top entry countries:
1. Spain (76 091)
2. United Kingdom (25 655)
3. Portugal (10 272)
4. Latvia (9 252)
5. Bulgaria (8 833)

Common entry document for products of non-animal origin (CED)

Top entry countries:
1. France (13 429)
2. Latvia (5 825)
3. Lithuania (3 835)
4. Poland (616)
5. Estonia (316)

Common Health Entry Document for Plants and Plant protection (CHEDPP)

Top entry countries:
1. France (70 349)
2. United Kingdom (26 214)
3. Spain (21 932)
4. Germany (10 485)
5. Portugal (8 432)

Common entry document for products (CHEDP)

Top entry countries:
1. France (496 852)
2. Germany (431 694)
3. Spain (341 873)
4. Italy (339 470)
5. United Kingdom (271 204)

Common entry document for plants (CHEDA)

Top entry countries:
1. Germany (1 982 658)
2. The Netherlands (675 282)
3. France (627 014)
4. Belgium (306 810)
5. United Kingdom (173 632)
Cooperation with non-EU countries

TRACES users

<table>
<thead>
<tr>
<th>Type</th>
<th>Number of User Profiles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Competent Authorities</td>
<td>29,106</td>
</tr>
<tr>
<td>Business users</td>
<td>7,064</td>
</tr>
</tbody>
</table>

Total number of user profiles by type

30% from competent authorities
70% from business users

TRACES Helpdesk

5,745 calls were made in 2014

3% via telephone
97% via mail

Most frequently asked questions by
1. United Kingdom
2. France
3. Germany
4. The Netherlands
5. Spain

TRACES Training

2014

Contact and Further Information

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TRACES Sector
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Application: https://webgate.ec.europa.eu/sanco/traces
Website: http://www.ec.europa.eu/traces
Presentation: http://www.prezi.com/user/TRACES
TRACES Toolkit: https://circabc.europa.eu/w/browse/ac0bd3d2-66ae-4234-b09c-a3fa9854acfd