Several initiatives aim to promote innovation and support stakeholders to increase investments in relevant societal areas connected to SHAFE - Smart Healthy Age-Friendly Environments. However, their impact usually runs shorter than desired in the mid- and long-term due to the difficulty to identify, map and connect stakeholders in the different countries that are working for the practical implementation of such topics.

This Social Innovation Questionnaire aims to identify social innovation ecosystems, among NET4Age-Friendly members and other local, regional and national stakeholders, towards the development of a publication that provides the SHAFE mapping on social innovation ecosystems.

The data collected will be aggregated, analysed and disseminated as a lay publication in COST Action 19136 | NET4Age-Friendly, as the result of a Virtual Mobility Grant, to expand knowledge, connect stakeholders, and strengthen the community of social innovators in the field.

The estimated time to complete the questionnaire is approximately 5-8 minutes.

Thank you for your collaboration.

*CONFIDENTIALITY AND DATA PROTECTION*

Before starting the survey, we would like to provide you with relevant information on the way your personal data and answers will be handled.
All entries in the survey will be treated in the strictest confidence and in line with EU legislation on data protection. The overall information gathered will be reported as collected directly from the replies but all personal data will not be presented in connection to the answers provided.

We ask for your name, affiliation and email address. This will allow us to contact you in case we need to clarify doubts or gather additional information and to share the results with you. We will never use your email address for any other purpose than completing this study in line with EU data protection regulation. After the study ends (and maximum by December 2022), all emails and personal data will be destroyed. In what concerns your name and affiliation, you may chose to be acknowledged or prefer to keep anonymous.

To this purpose, we ask you please to select ONLY ONE of the following options:
I agree that my name and affiliation are explicitly acknowledged in the publication of results.

○ YES
○ NO

GENERAL INFORMATION

Contact Person

Position

Email

Organisation’s name

Organisation’s Website

* Type of Organisation

* Country
SOCIAL INNOVATION ECOSYSTEM

According to the OECD “Social innovation refers to the design and implementation of new solutions that imply conceptual, process, product, or organisational change, which ultimately aim to improve the welfare and wellbeing of individuals and communities”. Many initiatives undertaken by the social economy and by the civil society have proven to be innovative in dealing with socio-economic and environmental problems, while contributing to economic development. To fully tap the potential of social innovation, an enabling policy framework is needed to support public, non-profit and private actors to co-construct and implement socially innovative solutions and thereby contribute to address socio-economic issues, build stronger territorial resilience and better respond to future shocks.

https://www.oecd.org/regional/leed/social-innovation.htm

1. Considering the above definition of Social Innovation, do you think that your ecosystem, organisation, network or process is socially innovative?

**NOTE:** An ecosystem consists of actors from different societal sectors and their environments with legal and cultural norms, supportive infrastructures and other relevant elements.

- YES
- NO

1.1 If YES, please identify which type of social innovation your ecosystem develops:

- Creation of new cooperation networks
- Creation of new financing forms
- Creation of new organisation methods
- Creation of new practices
- Creation of new products and services
- Creation or encouragement of new policies, rules and laws
- Open innovation
- Creation of patents for social good
- Other

1.1.1 If "Other", please specify:


2. Does your ecosystem have a legal form?

- YES
- NO

2.1 If "YES", please specify:


3. Does your ecosystem have a name or brand?

- YES
- NO
3.1 If "YES", please specify:


4. What type(s) of stakeholders, target groups or public does your ecosystem aim at? Choose one or tick all that apply

- Professionals/experts
- Students
- Businesses / Industry
- Citizens (in general)
- Women
- Children
- Older people
- People at risk of social exclusion
- Others

4.1 If "Others", please specify:


5. How many organisations form your ecosystem?


5.1 Type Choose one or tick all that apply

- Universities or technology / research centers
- Companies
- Non-profit organizations
- Public administration
- Businesses
- Others

5.1.1 If "Others", please specify:


6. In which of these areas does your ecosystem contribute to social innovation? Choose one or tick all that apply

- Education and training
- Research, science, knowledge
- Culture
- Health and social care
- Participation, democracy, transparency
- Environment, ecology, energy efficiency
- Development and access to new technologies
- Sustainability, development, rural development
- Sustainable jobs and businesses
Social inclusion, integration, gender equality

6.1 If "Others", please specify:

* 7. What is the main source of funding of your ecosystem activities? Choose one or tick all that apply
   - Own funds
   - Public funds
   - Private funds
   - Others

7.1 If "Others", please specify:

* 8. What number of citizens does your ecosystem reach out to?

* 9. What ways for citizen participation exist within your ecosystem? Choose one or tick all that apply
   - Informative participation using standardised procedures (forms or suggestion boxes)
   - Participation through consultation with users / beneficiaries
   - Permanent and institutionalised participation through forums, meetings, etc., without decision-making power
   - Direct participation in decision making through bodies where there is a clear division of governance and open democracy is present
   - Others

9.1 If "Others", please specify:

* 10. Has there been any reproduction or transfer of the ideas, processes or models developed in your ecosystem to others?
   - YES
   - NO

10.1 If "YES", indicate the number of new initiatives, services, organizations or activities that have emerged from your ecosystem

10.2 Of what type? Choose one or tick all that apply
   - New educational organisations
New research organisations
☐ New companies or spin-off
☐ New cultural organizations
☐ Associations or communities
☐ Others

10.2.1 If "Others", please specify

RELEVANT EXAMPLES OF INITIATIVES AND PROJECTS

11. Would you like to mention some of these new initiatives? (Name, Webpage, Contact)

12. Description (Max. 500 characters)

13. Do you know other socially innovative projects in Smart Healthy Age-Friendly Environments (SHAFE) areas that you would like to mention? (Name, Webpage, Contact)

Thank you so much for your collaboration!
If you agreed to share your email with us we will be communicating the results of the study soon!