



SafePASS Cruise Ship Passenger Survey June 2020

Fields marked with * are mandatory.

1 SafePASS Introduction



This project has received funding from the European Union's Horizon 2020 research and innovation programme under Grant Agreement No: 815146



Survey Introduction

This survey is designed for cruise ship passengers. Please do not take this survey if you have never been a cruise ship passenger, or if you have already taken it.

Purpose

The SafePASS project aims to redefine the evacuation processes on board large passenger ships. By developing innovative technological systems and processes SafePASS will develop and test intuitive and easy to use lifesaving appliances and processes that go beyond current state-of-the-art.

Instructions

You should try to complete this survey in one sitting. It will take about five to ten minutes. The survey is about evacuation safety on board cruises you have taken in the past and is intended for cruise ship passengers. You are encouraged to share this survey with friends or family who have also been cruise ship passengers. You can take this survey on your phone or on a computer, but it works best on a computer.

Who is running this survey?

Dr Paul Liston (pliston@tcd.ie) a Research Fellow at the Centre for Innovative Human Systems (CIHS) from Trinity College Dublin, he is also the SafePASS Ethics Manager.

Your Rights

This survey is anonymous. No identifying information about you will be collected, not even your IP address. You do not have to complete this survey if you don't want to. If you start the survey, but decide you don't want to continue, you can quit at any time and your response will not be counted. You cannot, however, withdraw your response after you have submitted it, since there is no way of identifying which survey is yours.

Your Data

The researcher listed above (Dr P Liston) will have access to your survey response. A research assistant will also be used to help analyse the data. Nobody else will have access to the data. Survey responses will be combined together and results will be reported as a group to ensure anonymity. The data from the surveys will be held in an encrypted and password-protected file, accessible only to the researchers. This file will be deleted after seven years. The Data Controller for this research is Trinity College Dublin.

Has this research been approved?

Yes, it was approved by the Research Ethics Committee of the School of Psychology

Who should I contact for information or complaints?

Dr Paul Liston (pliston@tcd.ie) SafePASS Ethics Manager

2 Some questions about you

2.1 Please indicate your nationality

- Afghanistan
- Albania
- Algeria
- Andorra
- Angola
- Antigua and Barbuda
- Argentina
- Armenia
- Australia
- Austria
- Azerbaijan
- Bahamas
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belgium
- Belize
- Benin

- Bhutan
- Bolivia
- Bosnia and Herzegovina
- Botswana
- Brazil
- Brunei Darussalam
- Bulgaria
- Burkina Faso
- Burundi
- Cabo Verde
- Cambodia
- Cameroon
- Canada
- Central African Republic
- Chad
- Chile
- China
- Colombia
- Comoros
- Congo
- Costa Rica
- Côte D'Ivoire
- Croatia
- Cuba
- Cyprus
- Czechia
- Democratic Republic of the Congo
- Denmark
- Djibouti
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Equatorial Guinea
- Eritrea
- Estonia
- Eswatini
- Ethiopia
- Fiji
- Finland
- France
- Gabon
- Gambia
- Georgia
- Germany
- Ghana

- Greece
- Grenada
- Guatemala
- Guinea
- Guinea Bissau
- Guyana
- Haiti
- Honduras
- Hungary
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Ireland
- Israel
- Italy
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kiribati
- Kuwait
- Kyrgyzstan
- Laos
- Latvia
- Lebanon
- Lesotho
- Liberia
- Libya
- Liechtenstein
- Lithuania
- Luxembourg
- Madagascar
- Malawi
- Malaysia
- Maldives
- Mali
- Malta
- Marshall Islands
- Mauritania
- Mauritius
- Mexico
- Micronesia
- Monaco
- Mongolia

- Montenegro
- Morocco
- Mozambique
- Myanmar
- Namibia
- Nauru
- Nepal
- Netherlands
- New Zealand
- Nicaragua
- Niger
- Nigeria
- North Korea
- North Macedonia
- Norway
- Oman
- Pakistan
- Palau
- Panama
- Papua New Guinea
- Paraguay
- Peru
- Philippines
- Poland
- Portugal
- Qatar
- Republic of Moldova
- Romania
- Russian Federation
- Rwanda
- Saint Kitts and Nevis
- Saint Lucia
- Saint Vincent and the Grenadines
- Samoa
- San Marino
- Sao Tome and Principe
- Saudi Arabia
- Senegal
- Serbia
- Seychelles
- Sierra Leone
- Singapore
- Slovakia
- Slovenia
- Solomon Islands
- Somalia
- South Africa

- South Korea
- South Sudan
- Spain
- Sri Lanka
- Sudan
- Suriname
- Sweden
- Switzerland
- Syrian Arab Republic
- Tajikistan
- Tanzania
- Thailand
- Timor-Leste
- Togo
- Tonga
- Trinidad and Tobago
- Tunisia
- Turkey
- Turkmenistan
- Tuvalu
- Uganda
- Ukraine
- United Arab Emirates
- United Kingdom
- United States of America
- Uruguay
- Uzbekistan
- Vanuatu
- Venezuela
- Viet Nam
- Yemen
- Zambia
- Zimbabwe

* 2.2 Which language(s) do you speak?

between 1 and 7 choices

- English
- Spanish
- Greek
- French
- Italian
- German
- Other

* 2.3 Please indicate your age

- 18-24 years old

- 25-34 years old
- 34-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

* 2.4 How many times have you traveled by cruise before?

- Once
- More than 3 times
- More than 10 times
- More than 20 times

3 Some questions about your last cruise

* 3.1 On my last cruise I travelled...

- Alone
- With Friends
- With Family
- Other

* 3.2 Please indicate the age(s) of your traveling companions (select all that apply)

- 0-3 years old
- 4-9 years old
- 10-17 years old
- 18-24 years old
- 25-34 years old
- 34-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

* 3.3 Did you have any mobility issues / or require special assistance?

- Yes
- No

* 3.4 Did any member of your traveling group have any mobility issues / or require special assistance?

- Yes
- No

* 3.5 Please indicate the age(s) of your traveling companions who had mobility issues or who required special assistance (select all that apply)

- 0-3 years old
- 4-9 years old

- 10-17 years old
- 18-24 years old
- 25-34 years old
- 34-44 years old
- 45-54 years old
- 55-64 years old
- 65-74 years old
- 75 years or older

3.6 Please specify the Cruise Ship Name and Operator

4 Some questions about mustering on your last cruise

* 4.1 Did you participate in the muster drill?

- Yes
- No

* 4.2 I understand the difference between mustering and evacuation

- Strongly disagree
- Disagree
- Neither agree nor disagree
- Agree
- Strongly agree

* 4.3 I had enough information to perform the muster drill

- Strongly disagree
- Disagree
- Neither agree nor disagree
- Agree
- Strongly agree

* 4.4 I was confident in my ability to muster on my own without crew guidance

- Strongly disagree
- Disagree
- Neither agree nor disagree
- Agree
- Strongly agree

* 4.5 I was confident in my ability to muster with my family and friends without crew guidance

- Strongly disagree
- Disagree
- Neither agree nor disagree
- Agree

Strongly agree

* 4.6 It was easy to find my cabin on board

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

* 4.7 It was easy to find my assembly station on board

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

* 4.8 I knew how to get to my assembly station from: (select all that apply)

between 1 and 5 choices

my cabin

the pool

the breakfast buffet restaurant

the theatre

the disco

* 4.9 I knew where to find my lifejacket

Yes

No

* 4.10 I knew how to put on my lifejacket

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

* 4.11 Safety signage on this ship was easy to understand

Strongly disagree

Disagree

Neither agree nor disagree

Agree

Strongly agree

5 Safety Behaviours

* 5.1 Did you do a practice run of the route to the assembly station from your cabin?

- Yes
- No

* 5.2 Did you try on your lifejacket? (if it was located in your cabin)

- Yes
- No
- Not applicable

6 Safety Attitudes

* 6.1 In the context of safety how happy would you be to wear a wristband/other wearable tech that would allow crew to locate you in an emergency?

- Very unhappy
- Unhappy
- Neither happy nor unhappy
- Happy
- Very happy

* 6.2 In the context of safety how happy would you be to have your mobile device/tablet help crew in locating you in the event of an emergency?

- Very unhappy
- Unhappy
- Neither happy nor unhappy
- Happy
- Very happy

* 6.3 How happy would you be to use an official cruise line safety application on your phone to give you real-time support and directions in the event of an emergency?

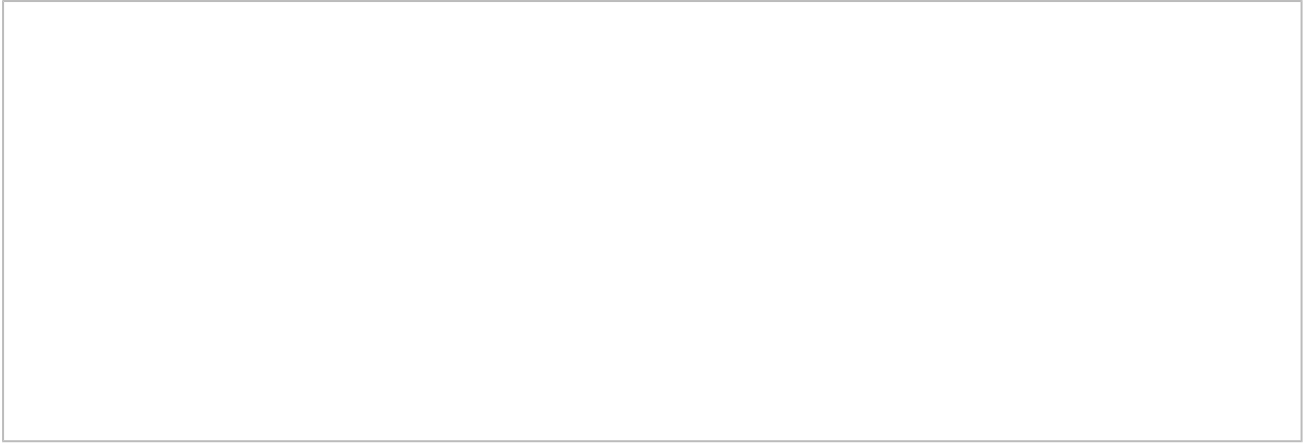
- Very unhappy
- Unhappy
- Neither happy nor unhappy
- Happy
- Very happy

* 6.4 How happy would you be to follow directions based on sound and/or lighting in an emergency?

- Very unhappy
- Unhappy
- Neither happy nor unhappy
- Happy
- Very happy

6.5 Do you have a suggestion of how to improve mustering/evacuation/signage for you or your family/friends?

600 character(s) maximum



7 Please help the SafePASS project by joining our Community

Go to the following to join the SafePASS Community and get involved in the research

<http://www.safepass-project.eu/community>

