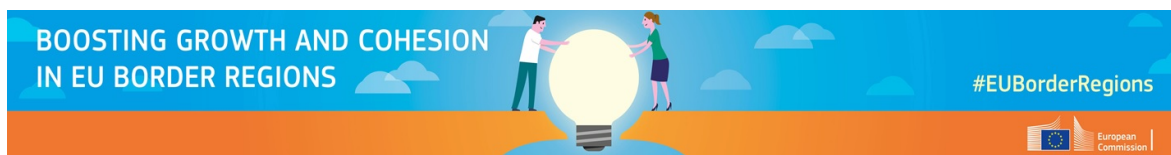


# Cross-border Information Centres

Fields marked with \* are mandatory.



## *Survey on Cross-Border Information Centres*

In implementing the EC communication "**Boosting Growth and Cohesion in EU Border Regions**", the Border Focal Point team in the INTERREG unit of DG REGIO intends to identify existing Cross-Border Information Centres (Interreg funded or not).

These are information centres whose main purpose (possibly with others) is to provide information to individuals when crossing a border between countries of the European Union. The themes covered can be generic or specialised on different themes (e.g. employment conditions or fiscal and social security obligations). But their focus is clearly on providing information for individuals crossing a border regularly. The most common example is individuals working on one side of the border and living on the other.

Mapping the existing Cross-Border Information Centres is important to enable different tools to be targeted in support of such centres. Namely exploring possible synergies with information tools at European level. Furthermore, it would allow promoting the visibility of such centres, enhancing their capacity to liaise with similar centres elsewhere.

Please fill in this form for information centres for which you are responsible.

### Identification

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Title of the Information centre

*500 character(s) maximum*

Organisation responsible for this Information Centre.

Please indicate the name of the organisation responsible for this Information Centre. This could coincide with the centre name if it is an autonomous organisation with legal personality.

Contact person

Please indicate the name of the person responsible for the centre, or who can provide further informations

### Email of the contact person

Please ensure you have the prior authorization of the contact person to indicate the email address

### Physical address of the information centre

Please indicate the physical address (not web address) of the location where individuals can ask for information.

### Web address of the information centre.

Please indicate the web address of the information centre, if any.

## Description of the information centre

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### Main border(s) covered by the information centre.

*100 character(s) maximum*

Please indicate the main border(s) addressed by the information centre (eg. CountryA-CountryB)

### Starting Year of functioning

Please indicate the year when its activities started.

### Main sector covered by the information centre.

Please indicate the main topic covered by the information provided by the centre to its users. If it does not have a main topic please select the option "There are several fields".

- Employment
- Health
- Transport / mobility
- Taxation and social security
- Access to public services
- Access to education
- There are several fields. The centre does not address a single main field.
- There is a main field, but is not listed above.

### Main sector addressed by the information centre, if other than the ones listed above.

If the main topic covered by the information provided by the centre to its users is not mentioned above, please indicate it here.

## Description of the information centre

*2000 character(s) maximum*

Please provide a short description of the information centre. This could include a presentation of its mission, of its target audience and of its thematic focus.

## Opening frequency of the centre

*500 character(s) maximum*

Please indicate the frequency when the centre is opened to its users. Is it open the whole year or in specific seasons? Everyday of the week or just in some? Opening times on a normal functioning day?

## Any data on the frequency of usage?

*500 character(s) maximum*

Please indicate any available data that may give an indication on the number of users and their frequency (e.g. number of users per year; questions per day; etc.)

## Is the Centre partially financed by EU funds?

- Yes  
 No

If financed by EU, please indicate which fund and the approximate percentage of contribution from that fund to the whole budget of the centre

(e.g. ERDF 50%)

Please indicate other financial sources other than EU funds.

## Sustainability / Future plans

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What is the foreseen continuity of the centre?

- The centre is foreseen to be continued in the coming years
- There is a clear need for the centre and willingness to continue it, however it depends on minimum conditions being met (e.g. funding or political willingness not ensured)
- Not likely. The centre was created in the framework of a project. There appears to be no conditions for its continuity after the project.
- No. Either it was created for a specific purpose limited in time, or the lack of demand leads to its closure
- None of the above is correct.

Please explain the foreseen continuity of the centre if none of the above is correct.

*500 character(s) maximum*

Future plans / constraints

*1000 character(s) maximum*

Please describe the future plans for the future of this information centre. If relevant please indicate any constraints that may hamper those plans.

If the centre part of a network?

Please indicate if the centre is part of a network of centres with complementary/equal goals and that cooperate or share resources

- Yes
- No

Please indicate the name of that network and, if available, its web address.

## Before submitting

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\* I acknowledge that,

By submitting this form I authorize the European Commission to use the information provided to:

- Carry out analysis and research;
- Publish parts of the information contained in the form, online, or in print;
- Make available the information, in total or in part, through any web portals, namely those maintained by the European Commission to foster exchanges among stakeholders.
- Include the information, in total or in part, in any public presentations.

- Yes
- No

