

E-business , a contraction of 'electronic business', refers to the use of [information and communication technology](#) to support a business strategy. E-business is more than just [E-commerce](#) , and involves business processes spanning the entire value chain from purchasing and logistics management to customer service and corporate partnerships - all of them making use of electronic communications.

Further information

- [ICT usage in enterprises](#) (ESMS metadata file — isoc_e)
- [Digital economy and society - dedicated section](#)

Related concepts

- [E-commerce](#)
- [EU survey on ICT usage and e-commerce in enterprises](#)

Statistical data

- [E-business integration](#)