

Glossary: EU survey on ICT usage and e-commerce in enterprises

Statistics Explained

The **EU survey on ICT usage and e-commerce in enterprises** is an annual survey conducted since 2002, collecting data on the use of [information and communication technology](#), e.g. the internet, enterprise websites and social media, [e-business](#), [e-commerce in enterprises](#), [ICT security](#), [Internet of Things \(IoT\)](#), [data analytics](#), [artificial intelligence \(AI\)](#), [cloud computing services](#) and ICT and the environment.

Main characteristics:

- *statistical unit* : [enterprise](#)
- *reference period* : Current situation in the [reference year](#) for most variables, the previous calendar year for selected variables, e.g. ICT specialists or e-commerce variables;
- *recommended survey periods* : First quarter of the reference year;
- *scope/target population* : enterprises with 10 or more employees and self-employed persons in chosen activities (see below), optionally enterprises with number of employees and self-employed persons between 0 and 9;
- *activity coverage*¹ starting from 2009: enterprises classified in the [NACE Rev. 2](#) headings:
 - Section C (manufacturing);
 - Sections D and E (electricity, gas and steam, water supply, sewerage and waste management);
 - Section F (construction);
 - Section G (wholesale and retail trade, repair of motor vehicles and motorcycles);
 - Section H (transportation and storage);
 - Section I (accommodation and food service activities);
 - Section J (information and communication);
 - Section L (real estate activities);
 - Section M (professional, scientific and technical activities);
 - Section N (administrative and support activities);
 - Group 95.1 (repair of computers and communication equipment) — since 2010;
- *Geographic scope* : enterprises located in any part of the territory of the country.

Further information

- [ICT usage in enterprises](#) (ESMS metadata file — isoc_e)
- [Digital economy and society - dedicated section](#)

¹Activity coverage up to 2009 : enterprises classified in the [NACE Rev. 1.1](#) headings Section D (manufacturing); Section F (construction); Section G ([distributive trade](#)); Groups 55.1 and 55.2 of Section H (hotels and accommodation); Section I (transport, storage and communication); Section K (real estate, renting and business activities); Groups 92.1 and 92.2 of Section O (motion picture, video, radio and television activities). Activity coverage 2011-2013: *Till 2013 classes 64.19 + 64.92 + 65.1 + 65.2 + 66.12 + 66.19 (financial and insurance activities); optional from 2011-13.*

Related concepts

- [EU survey on ICT usage in households and by individuals](#)
- [e-commerce](#)
- [e-business](#)
- [ICT security](#)
- [Internet of Things \(IoT\)](#)
- [data analytics](#)
- [artificial intelligence \(AI\)](#)
- [cloud computing services](#)

Statistical data

- [Digital economy and society statistics - enterprises](#)

Notes