

File No.: 05.27.006.001.007 Tel. No.: 22602235 CONFIDENTIAL

CONTINUING VOCATIONAL TRAINING SURVEY 2020

	FOR OFFIC	IAL USE ONLY
	S/N	
	Legal Status	
	Enterprise Size	
	NACE	
D.:		
Principal economic activity of the enterprise		

GENERAL INFORMATION:

- The Continuing Vocational Training is carried out every five years in all European Countries in accordance with the Regulation of the European Council 1552/2005. Its objective is to collect data on vocational training in enterprises, in order to assist in the implementation of relevant policy measures in the public and private sector.
- 2. The information should be given by the person responsible for training issues (Section B-G). The information regarding the general characteristics of the enterprise (Section A) should be given either by the General Manager of the enterprise or the Accountant or any other relevant person.
- 3. The reference year is <u>2020</u>, unless the question refers otherwise.
- 4. The collection of data is carried out in accordance with the Official Statistics Law 25(I)/2021. The provision of data is *mandatory* and the Statistical Service is bound by the Official Statistics Law to treat all information obtained as **CONFIDENTIAL.** Your responses will be used solely for statistical purposes.

Stavros Karagiorgis Director Statistical Service

	SECTION A			
	GROUND DATA ON THE ENTERPRISE (all enterprises) cells only			Please fill the
A1	Principal Economic Activity of the enterprise (derived)	Nace Re	v.2 code	
A2	What was the total number of persons employed by the enterprise on 31/12/2020?	A2m Males	A2f Females	A2tot Total
			<u> </u>	
A4	employed holding an apprenticeship or training contract?			
	a) Number of working days per week			
	b) Normal hours worked per week			
	c) Average number of annual leave for each person employed			
	d) Total overtime hours worked for all persons employed during 20)20		
	e) Total number of days of paid sick leave for all persons employed	d during 2020		
	f) Total number of hours worked for all persons employed in 2	2020		
	persons employed holding an apprentice or training contract?			Euro (000,s)
	a) Direct Labour Cost			
	Total Salaries in 2020 (It includes Cost of Living Allowance, 13 Bonuses, Overtime, Holiday Fund)	8th salary, Comm	nisions,	
	a2) Payments in Kind			
	b) Indirect Labour Cost			
	Contribution of the employer to the Social Insurance Fund, Red b1) Resource Development Authority Fund, Social Cohesion Fund, and GESY	•		
	b2) Payments of employer in Provident/Pension Fund, Leave Fund,	Medical Scheme	es	
	b3) Other labour cost (for training, for uniforms etc)			
	c) TOTAL LABOUR COST			

CVT STRATEGIES (all enterprises)				
This se	ection of the questionnaire addresses Continuing Vocational Training (CVT) strategies	of the enterpri	se.	
CVT a	ctivities relate to training fulfilling the following criteria:			
	· The training must be planned in advance.			
	· The training must be organized or supported with the specific goal of learning	3.		
	• The training must be financed at least partly by the enterprise.			
A8	Is there a specific person or unit within the enterprise having the responsibility for the organization of CVT?	Yes	No	
A9	Does your enterprise regularly assess the future needs of skills and competences of enterprise ? (the term "regularly" covers the recent past years and the next few years		nployed in the	
	No			
	Yes, but not regularly (mainly linked to changes in personnel)			
	Yes, it is a part of the overall planning process in the enterprise			
A10	How does your enterprise usually react to future needs of skills and competences ? react up to now when confronted to future skill needs)	(i.e. how did to	he enterprise	
	a) Continuing vocational training of current staff	Yes	No	
	b) Recruitment of new staff with the suitable qualifications, skills and	Yes	No No	
	competences			
	c) Recruitment of new staff combined with specific training (of the recruited staff)	Yes	No	
	d) Internal reorganization to better use the existing skills and competences (in line	Yes	No	
	with future needs)			
A12	In your enterprise, which skills/competences are generally considered as most im the enterprise in the next few years?	portant for the	e development of	
	the enterprise in the next rew years.			
	Tick the three most important skills/competences from the following list (categoriat least one and maximum three of the categories "a" to "l", or only category "m" in competences to "l", or only c	,	Tick	
		use (s)ne does i	Tot know.	
	a) General IT skills			
	b) IT professional skills			
	c) Management skills			
	d) Team working skills			
	e) Customer handling skills			
	f) Problem solving skills			
	g) Office administration skills			
	h) Foreign language skills			
	i) Technical, practical or job-specific skills			
	j) Oral or written communication skills			
	k) Numeracy and/or literacy skills			
	Other skills not listed above - Please Specify:			
	m) Do not know - A -			
_				

A13	Does the planning of CVT in the enterprise usually lead to a written	Yes	No	
	or programme?			
A14	Does your enterprise usually have an annual training budget, which	h includes	Yes	No
	provision of CVT?			
A15	In your enterprise, do written agreements between social partners concluded at national, regional or sector levels usually	No	Not such agreements	
	cover the provision of CVT?			
A16a	In your enterprise are staff representatives/committees usually	Yes	No	No staff
	involved in the management process of CVT?			repressentative
				s/committees
			\rightarrow Go to B1	\rightarrow Go to B1
A16b	Which aspects of the management process of continuing vocational	raining provisior	are they usual	ly involved in?
	a) Objective setting of training		Yes	No
	b) Establishing criteria for the selection of participants or specific to	arget groups	Yes	No
	c) Form/type of training (eg. internal/external courses; other forms	, such as guided	Yes	No
	on-the-job training etc)			
	d) Content of training		Yes	No
	e) Budget for training		Yes	No
	f) Selection of external training providers		Yes	No
	g) Evaluation/assessment of training outcomes		Yes	No

	SECTION B			
CON	TINUING VOCATIONAL TRAINING CHARACTERISTICS (all enterprises)			
	ection of the questionnaire addresses Continuing Vocational Training (CVT) activities terprise.	es for persons e	mploye	d in
The q	ualifying criteria for a CVT activity are the following:			
	· The training must be planned in advance.			
	· The training must be organized or supported with the specific goal of learning.			
	· The training must be financed fully or at least partly by the enterprise.			
B1	In 2020, did your enterprise provide internal or external CVT courses?			
	a) Internal CVT Courses in 2020	Yes	N	lo
	These are courses which are principally designed and managed by the enterprise itself.			
	b) External CVT Courses in 2020	Yes	N	lo
	These are courses which are principally designed and managed by organizations not part of the enterprise.			
B2	In 2020, did your enterprise provide any of the following other forms of CVT?			
B2afla	g a) Guided on-the-job training			
	Planned training through guided on-the-job training in 2020.	Yes	N	lo
	Planned periods of training, instruction or practical experience undertaken in the work place using the normal tools of work, either at the immediate place of work or in the work situation.			
	of in the work situation.			Go to oflag
B2a	How many persons employed participated in guided on-the-job training in 2020?			
	Less than 10% of all persons employed			
	From 10% to less than 50 % of all persons employed			
	50 % or more of all employed persons employed			
B2bfla	g b) Job-rotation, exchanges, secondments or study visits			
	Planned training through job rotation, exchanges, secondments or study visits	Yes	N	lo
	in 2020.			
	Transfers of workers from one job to another, which are not part of a planned developmental programme, should not be included			
				Go to eflag
B2b	How many persons employed participated in job-rotation, exchanges, secondmen	nts or study vis	sits in 2	020?
	Less than 10% of all persons employed			
	From 10% to less than 50 % of all persons employed			
	50 % or more of all employed persons employed]

B2cflag	c) Conferences, workshops, trade fairs and lectures				
	Planned training through conferences , workshops , trade fairs and l 2020.	ectures in	Yes	N	0
	Participation in these events is counted as training, only when they ar	e planned in			
	advance and the primary intention of a person employed participating	g in them is		\rightarrow G	o to
	training/learning.			B2d	flag
B2c	How many persons employed participated in conferences, workshop	ps, trade fairs	and lectures	in 2020?	?
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B2dflag	g d) Learning or quality circles				
	Planned training through participation in learning or quality circles		Yes	N	0
	Learning circles are groups of persons employed who come together	•			
	basis with the primary aim of learning more about the requirements o				
	organization, work procedures and work places. Quality circles are v	•			
	groups with the objective of solving production and work place probl	ems through			
	discussion.				
				\rightarrow G	
				B2e	flag
B2d	How many persons employed participated in learning or quality circ	cles in 2020?			
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B2eflag	e) Self-directed learning/e-learning				
	Planned training by self-directed learning/e-learning in 2020.		Yes	N	0
	Self-directed learning occurs when an individual engages in a plann	•			
	initiative where he or she manages the settings of the learning initiative	•			
	terms of time schedule and location. This covers e-learning when it is	s self-			
	directed.			→ Go	to B3a
B2e	How many persons employed participated in self-directed learning/	e-learning in	2020?		
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B3a	Did the enterprise provide CVT Courses to its persons employed	Yes	No	Enterp	rise did
	in the previous year, 2019 (internal or external)?			not e	exist
B4a	Did the enterprise provide other forms of CVT to its persons	Yes	No	Enterp	rise did
J .u	employed in the previous year, 2019 (e.g. guided on-the-job	1 63	110	not e	
	training, through job rotation, through conferences, workshops,				
	learning or quality circles, self-directed learning etc)?	<u> </u>			_
				1	

		Yes	No	Euros
	Contributions to collective/mutual or other training funds or the provision of CVT courses			
	Receipts from funds or other finacial subsidies for the rovision of CVT courses		☐ → Go to C1	
In	a 2020 which measures did your enterprise usually benefit fron	for providing	CVT?	
	1 2020 WHICH measures did your enterprise usuany benefit from	1 for providing	CVI.	
	1 2020 WHICH measures did your enterprise usuany benefit from	Tior providing	Yes	No
<u>a</u>)				No
a)	Tax incentives (tax allowances, tax exemptions, tax credits, tax			No
a)	Tax incentives (tax allowances, tax exemptions, tax credits, tax deferrals) Receipts from training funds (national, regional, sectoral)			No
a) b)	Tax incentives (tax allowances, tax exemptions, tax credits, tax deferrals) Receipts from training funds (national, regional, sectoral) EU Subsidies (e.g. from European Social Fund)			No

Filter for the following sections of the questionnaire

If persons employed by the enterprise participated in CVT courses during the reference year 2020

[(B1a or B1b) = Yes]

Then answer

Sections C, D, F

If persons employed by the enterprise did not participate in CVT courses but did participate in other forms of CVT during the reference year 2020

 $[(B1a\ and\ B1b)=No$ $And \\ (B2aflag\ or\ B2bflag\ or\ B2cflag\ or\ B2eflag\)=Yes]$

Then answer

Sections D, F

If persons employed by the enterprise did not participate in CVT courses nor participate in other forms of CVT during the reference year 2020

 $[(B1a\ and\ B1b) = No$ And $(B2aflag\ and\ B2bflag\ and\ B2cflag\ and\ B2dflag\ and\ B2eflag\) = No]$

Then answer

Sections E, F

	SECTION C			
CVT	PARTICIPANTS, SUBJECTS, PROVIDERS AND COS	T (CVT COURSE)	S)	
	section will be completed if the enterprise did provide CV if the answers to questions B1a or B1b are Yes).	T courses for their	r persons emplo	yed during 2020
C1	In 2020, how many persons employed by the enterprise painternal or external)? Each person should be counted only ONCE, irrespective of participated in.	-		
	participated iii.	Males-C2m	Females-C2f	Total-C1tot
- G2	Number of persons employed participating in at least one CVT course in 2020			
C3	In 2020, what was the total paid working time (in hours) s internal or external CVT courses ?	spent on ALL CVT	courses broken	down by
	internal of Caternal C v T courses.	C3i Internal CVT courses (hours)	C3e External CVT courses (hours)	C3tot Total (hours)
	Paid working time (in hours) spent on ALL CVT courses in 2020			
	training hours? Tick the three most important skills/competences from the important in relation to the number of all training hours. If a the nearest class. The respondent should tick at least one and maximum three	a course does not fit	exactly to one c	
	a) General IT skills	of the categories 2	1 10 1.	
	b) IT professional skills			
	c) Management skills			
	d) Team working skills			
	e) Customer handling skills			
	f) Problem solving skills			
	g) Office administration skills			
	h) Foreign language skills			
	i) Technical, practical or job-specific skills			
	j) Oral or written communication skills			
	k) Numeracy and/or literacy skills			
	l) Other skills not listed above - Please Specify:			
C4	Some CVT courses on occupational health and safety are in CVT courses in 2020 was spent on such obligatory cour during paid working time)?			
			U	training hours 20 (%)

100%

a) Obligatory courses on health and safety at work

100% = all paid working time spent on CVT courses

b) All other courses

C6	course	U, which were the most important training provide s:?	e rs of the enterprise	e used for all ext	ernal CVT
	import	ne three most important training providers from the ant in relation to the number of all training hours in e on C4 if any. If a course does not fit exactly to one cla	external courses – i	ncluding those re	
	Tick at	t least one and maximum three of the categories "a" to	o "g".		
		hool, colleges, universities, and other higher educatio			
		blic training institutions (financed or guided by the goult education centers)	overnment; e.g.		
	c) Private training companies				
		vate companies of which the main activity is not train uipment suppliers, parent/associate companies)	ning (e.g.		
		nployer's associations, chambers of commerce, sector	r bodies		
	,	ade Unions			
	<u> </u>	her Training Providers			
C7	In 2020	0, what were the costs incurred by the enterprise in	the provision of (CVT courses?	Г
			Did the enterpris		Total Cost (Euros)
	for inc exa	es and payments made to external organisations the provision of CVT courses and services, cluding course fees, the cost of assessors and aminers and the cost of external trainers used to poort internal courses.	Yes	No	
		ravel and subsistence payments of participants gaged in CVT courses.	Yes	No	
	tra	abour costs of internal trainers (the staff of own ining center and other staff) exclusively or partly volved in designing and managing CVT courses.	Yes	No	
	wi ma inc	thin the enterprise and costs of teaching aterials bought specifically for CVT courses, cluding annual depreciation for training rooms and uipment within the enterprise?	Yes	No	
C7sub	Total of framev	costs in the exceptional case that an enterprise cannowork	ot establish a costs l	breakdown using	the above
					euros
	a) Ca	osts- ''sub-total only''	Yes	No	C7sub
	e) Co	osis- sub-total only			

	SECTION D			
OUTC	OMES (training enterprises)			
	lowing question(s) are to be answered by enterprises that provided CVT course rsons employed during 2020.	s or other forms	of CVT for	
D2a	Does the enterprise usually assess the outcomes of CVT activities?			
	a) Yes, for all activities			
	b) Yes, for some activities			
	c) No, proof of participation is sufficient		☐ → Go to D COV-19	
D2b	Which assessment methods are used?			
		Yes	No	
	a) Certification after written or practical test			
	b) Satisfaction survey amongst participants			
	c) Assessment of participants' behavior or performance in relation to training objectives			
	d) Assessment/measurement of the impact of training on performance of relevant departments or the whole enterprise			
	e) Other			

D COV-19	COVID-19		
	Did the restrictions due to the COVID-19 pandemic have any of the following	ng effects on the	provision of
	CVT courses or other forms of CVT in your enterprise in 2020?		•
		Yes	No
	a) The restrictions due to the COVID-19 pandemic had no effects on the provision of CVT courses and other forms of CVT (no effects)		
	b) Less CVT activities than planned		
	c) Fewer persons participating in CVT		
	d) Less hours spent on CVT activities		
	e) Organisation of CVT activities that would not have taken place otherwise		
	f) Changes to the content of the CVT activities		
	g) Introduction or increased share of CVT activities organised as online or hybrid training		
	h) Introduction or increased share of CVT activities organised as self-directed learning (i.e. non-taught learning activities)		
	i) Increased cost of CVT due to health measures		
	j) Other - Please specify:		
FACTO:	RS LIMITING CVT PROVISION IN 2020 (training enterprises)		
	wing question is to be answered by enterprises that provided CVT courses or employed during 2020.	other forms of C	CVT for their
D3	Did any of the following factors limit the provision of CVT courses or oth enterprise in 2020?	her forms of C	VT in your
		Yes	No
	a) The level of the training provided was appropriate to the needs of the enterprise (no limiting factors)		
	b) The preferred strategy of the enterprise was to recruit individuals with the required qualifications, skills and competences		
	c) Difficulties in assessing training needs in the enterprise		
	d) Lack of suitable offers of CVT courses in the market		
	e) High costs of CVT courses		
	f) Higher focus on IVT provision than on CVT		
	g) Major efforts in CVT realized in recent years		
	h) High workload and limited time available for staff to participate in CVT		
	i) Other reasons		

	SECTION E				
REA	REASONS FOR NON-PROVISION OF CVT ACTIVITIES DURING 2020 (non-training enterprises)				
		wing question is to be answered by enterprises that did not provide CVT (CVT) for their persons employed in 2020.	neither courses r	or other	
E1	E1 What were the reasons <u>not to</u> provide CVT (neither courses nor other forms of CVT) for persons employed in 2020?				
			Yes	No	
	a)	The existing qualifications, skills and competences of the persons employed were appropriate to the current needs of the enterprise			
	b)	The preferred strategy of the enterprise was to recruit individuals with the required qualifications, skills and competences			
	c)	Difficulties in assessing training needs in the enterprise			
	d)	Lack of suitable offers of CVT courses in the market.			
	e)	High costs of CVT courses.			
	f)	Higher focus on IVT provision than on CVT.			
	g)	Major efforts in CVT made in recent years			
	h)	High workload and no time available for staff to participate in CVT			
	i)	Cancellation or postponement of planned training activities due to the restrictions related to the COVID-19 pandemic			
	j)	Other reasons			

SECTION F					
IVT – Initial Vocational Training (all enterprises)					
This section of the questionnaire refers to Initial Vocational Training (IVT) participants (apprentices) in the enterprise.					
The criteria to define this training, i.e. the apprenticeship, are the following:					
	· The apprenticeship must be a formal educational programme (or a component of it).				
	· The completion of the apprenticeship is mandatory to obtain a qualification or certification for this programme.				
	· The duration of the programme is from 6 months to 6 years.				
	· The apprentice receives remuneration.				
F1 Does your enterprise usually employ Initial Vocational Training (IVT) participants (apprentices)?					
		Yes	No		
	The participants (apprentices) are usually employed in the enterprise.				
	An apprenticeship leads to a formal qualification or certificate, i.e. must be a formal education programme (or a component of it).		Go to G1		
F2	which main reason (s) does your enterprise usually provide Initial Vocational Training or offer enticeships?				
		Yes	No		
	a) To qualify future employees according to the needs of the enterprise				
	b) To choose the best apprentices for future employment after completion of apprenticeship				
	c) To avoid possible mismatch with enterprise needs in case of external				
	d) To make use of the productive capacities of apprentices already during their apprenticeship				
	e) Other reasons (e.g. to make the enterprise more attractive to potential staff)				

	SECTION G				
GENERAL INFORMATION (all enterprises)					
G1	If you have any comments about the survey, please write down below:				
G2	Name of the person who answered the questionnaire:				
G3	Position in the enterprise:				
G4	Telephone 1:				
G5	Telephone 2:				
G6	Fax:				
G7	E-mail 1:				
G8	E-mail 2:				
G9	Time needed to fill out this questionnaire:				

	SECTION H						
COMPLETION (FOR OFFICIAL USE ONLY)							
H1	Is the questionnaire complete?	Yes	No □ →Go to H3				
H2	Mode of completion:		<u> </u>				
	a) Web questionnaire						
	b) Telephone interview						
	c) Personal interview						
	d) Sent by email						
	e) Sent by fax		♂o to H4				
Н3	What was the reason for not completing the questionnaire?						
	a) The enterprise has closed						
	b) The enterprise cannot be located						
	c) The enterprise refuses to cooperate						
	d) The enterprise was closed during the collection of the data						
	e) Other reasons for non completion - Please specify:						
H4	Any other comments:						
Н5	Supervisor code:						
Н6	Date of Checking:						