



NATIONAL STATISTICS OFFICE • MALTA

SURVEY ON INFORMATION AND COMMUNICATION TECHNOLOGY USAGE IN HOUSEHOLDS AND BY INDIVIDUALS 2022

IMPORTANT: THIS QUESTIONNAIRE IS MANDATORY AND IS REQUIRED IN TERMS OF THE MALTA STATISTICS AUTHORITY ACT (Cap. 422 of the laws of Malta)

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NAME OF INDIVIDUAL				
1. REFERENCE NUMBER				
2. ID NUMBER				
3. Address				
4. Telephone number				
5. Mobile number				
6. E-mail				

FOR OFFICIAL USE ONLY			
	Initials	Name and Surname	Date
Interviewer			
Vetter			
Data Entry Operator			

Data Management Unit
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Sezzjoni A: Access għat-teknoloġija tal-informatika u komunikazzjoni
Section A: Access to Information and Communication Technologies


A1	Inti, jew membri oħra f'din id-dar, għandkom access għall-<i>internet</i> fid-dar? (bi kwalunkwe apparat) Do you or anyone in your household have access to the internet <u>at home</u>? (using any device)
i	Immarka ċirku <u>wiehed</u> biss <i>Tick <u>one circle</u> only</i>
	Iva Yes <input type="radio"/> O₁
	Le No <input type="radio"/> O₂
	Ma nafx Do not know <input type="radio"/> O₃

Sezzjoni B: L-użu ta' l-*internet*
Section B: Use of internet

B1	Meta l-<i>aħħar</i> li <u>użajt</u> l-<i>internet</i>? (Kwalunkwe apparat għandu jiġi kkunsidrat, kemm jekk intuża mid-dar, xogħol jew postijiet oħra) When did you <u>last use</u> the internet? (Any internet enabling device used from home, work or other places)
i	Immarka ċirku <u>wiehed</u> biss <i>Tick <u>one circle</u> only</i>
	F'dawn l- <i>aħħar</i> tliet xhur <i>Within the last three months</i> <input type="radio"/> O₁ → B2
	Bejn tliet xhur u sena ilu <i>Between three months and a year ago</i> <input type="radio"/> O₂ → C1
	Iktar minn sena ilu <i>More than one year ago</i> <input type="radio"/> O₃ → G1
	Qatt ma wżajtu <i>Never used it</i> <input type="radio"/> O₄ → G1

B2	Bejn wiehed u ieħor, kemm-il darba <u>użajt</u> l-<i>internet</i> f'dawn l-<i>aħħar</i> tliet xhur? On average, how often did you use the internet <u>during</u> the last three months?
i	Immarka ċirku <u>wiehed</u> biss <i>Tick <u>one circle</u> only</i>
	Diversi drabi matul il- <i>gurnata</i> <i>Several times during the day</i> <input type="radio"/> O₁
	Darba kuljum jew kważi kuljum (f'amest ijiem fil- <i>gimgħa</i> jew iktar) <i>Once a day or almost every day (five days or more per week)</i> <input type="radio"/> O₂
	Mill-inqas darba fil- <i>gimgħa</i> (imma mhux kuljum) <i>At least once a week (but not every day)</i> <input type="radio"/> O₃
	Inqas minn darba fil- <i>gimgħa</i> <i>Less than once a week</i> <input type="radio"/> O₄

B3	F'dawn l-aħħar tliet xhur, liema minn dawn l-attivitatijiet wettaqt bl-użu tal-<i>internet</i> (anke permezz ta' apps) għal skopijiet personali? <i>During the last 3 months, for which of the following activities did you use the internet (including via apps) for personal purposes?</i>		
	i Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
Komunikazzjoni / Communication			
a)	Tibgħat u/jew tircievi <i>emails</i> <i>Sending and/or receiving emails</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
b)	Iċċempel (jew tagħmel <i>video calls</i>) minn fuq l- <i>internet</i> (eż. <i>Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat, MS Teams</i> , eċċ.) <i>Making calls (including video calls) over the internet (e.g. via Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat, MS Teams, etc.)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
c)	Tipparteċipa f' <i>social networks</i> (toħloq profil, ittella' messaġġi jew kontribuzzjonijiet oħra fuq <i>Facebook, Twitter, Instagram, Snapchat</i> , eċċ.) <i>Participating in social networks (creating a user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat, etc.)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
d)	Tibgħat messaġġi li jaslu b'mod immedjat (eż. <i>Skype, Messenger, WhatsApp, Viber, Snapchat</i> , eċċ.) <i>Using instant messaging, i.e. exchanging messages (e.g. via Skype, Messenger, WhatsApp, Viber, Snapchat, etc.)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Aċċess għall-informazzjoni / Access to information			
e)	Issib informazzjoni dwar prodotti jew servizzi <i>Finding information on goods or services</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
f)	Qari ta' siti tal-aħbarijiet <i>online</i> , gazzetti, jew rivisti tal-aħbarijiet <i>online</i> <i>Reading online news sites, newspapers or news magazines</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Parteċipazzjoni ċivika u politika / Civic and political participation			
g)	Tesprimi opinjonijiet dwar kwistjonijiet ċiviċi u politiċi f' <i>websites</i> jew fuq <i>social media</i> (eż. <i>Facebook, Twitter, Instagram, YouTube</i>) <i>Expressing opinions on civic or political matters on websites or in social media (e.g. Facebook, Twitter, Instagram, YouTube)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
h)	Tieġu sehem f'konsultazzjonijiet <i>online</i> jew tivvota dwar kwistjonijiet ċiviċi jew politiċi (eż. <i>urban planning</i> , iffirmar ta' petizzjoni) <i>Taking part in online consultations or voting on civic or political issues (e.g. urban planning, signing a petition)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
Aċċess għal divertiment / Use of entertainment			
i)	Tisma' jew tniżżel mużika (eż. <i>web radio, streaming</i> , eċċ.) <i>Listening or downloading music (e.g. web radio, music streaming, etc.)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
j)	Tara televiżjoni <i>streamed</i> (live jew <i>ripetizzjoni</i>) fuq l- <i>internet</i> ipprovduta minn xandara tat-televiżjoni <i>Watching internet streamed TV (live or catch-up) provided by TV broadcasters</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
k)	Tara <i>Video on Demand</i> minn fuq servizzi kummerċjali (eż. <i>Netflix, HBO, Amazon Prime</i> , eċċ.) <i>Watching Video on Demand from commercial services (e.g. Netflix, HBO, Amazon Prime, etc.)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
l)	Tara <i>videos</i> minn <i>sharing services</i> (eż. <i>YouTube</i>) <i>Watching video content from sharing services (e.g. YouTube)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂

m)	Tilgħab jew tniżżel logħob <i>Playing or downloading games</i>	<input type="radio"/>	<input type="radio"/>
n)	Tisma' jew tniżżel podcasts <i>Listening to or downloading podcasts</i>	<input type="radio"/>	<input type="radio"/>
Saħħa / eHealth			
o)	Tfittex informazzjoni dwar is-saħħa (eż. feriti, mard, nutrizzjoni, titjib tas-saħħa, eċċ.) <i>Seeking health-related information (e.g. injuries, diseases, nutrition, improving health, etc.)</i>	<input type="radio"/>	<input type="radio"/>
p)	Tagħmel appuntament ma' tabib jew speċjalista minn fuq <i>website</i> jew <i>apps</i> (eż. fi sptar jew ċentru tas-saħħa) <i>Making an appointment with a practitioner via a website or apps (e.g. at a hospital or a health care centre)</i>	<input type="radio"/>	<input type="radio"/>
q)	Taċċessa records mediċi <i>online</i> <i>Accessing personal health records online</i>	<input type="radio"/>	<input type="radio"/>
r)	Tagħmel użu minn servizzi ta' saħħa oħrajn <i>online</i> minn fuq <i>websites</i> jew <i>apps</i> minnflok tmur l-isptar jew tara' t-tabib (eż. iġġib riċetta tat-tabib jew konsultazzjoni <i>online</i>) <i>Using other health services via a website or app instead of having to go to the hospital or visit a doctor (e.g. by getting a prescription or a consultation online)</i>	<input type="radio"/>	<input type="radio"/>
Servizzi oħra <i>online</i> / Other online services			
s)	Bejgħ ta' prodotti jew servizzi permezz ta' <i>website</i> jew <i>app</i> (eż. fuq <i>eBay</i> , <i>Maltapark</i> , <i>Facebook Marketplace</i> , eċċ.) <i>Selling of goods or services via a website or app (e.g. eBay, Maltapark, Facebook Marketplace, etc.)</i>	<input type="radio"/>	<input type="radio"/>
t)	Servizzi bankarji minn fuq l- <i>internet</i> permezz ta' <i>website</i> jew <i>app</i> <i>Internet banking via a website or app</i>	<input type="radio"/>	<input type="radio"/>
B4	F'dawn l-aħħar tliet xhur, ipparteċipajt f'attivitajiet ta' tagħlim akkademiku, professjonali jew personali minn fuq l-<i>internet</i>? <i>During the last 3 months, did you participate in any learning activities for educational, professional or personal purposes over the internet?</i>		
		Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>	
		Iva Yes	Le No
a)	Attendejt kors <i>online</i> (formali jew mhux formali) (inkludi tagħlim mill-iskejjel li sar <i>online</i> waqt il-pandemija) <i>Attending an online course (formal or non-formal) (include online learning provided by schools during the pandemic)</i>	<input type="radio"/>	<input type="radio"/>
b)	Użajt materjal <i>online</i> minflok segwejt kors <i>online</i> komplut (eż. materjal awdjoviżiv bħal <i>tutorials</i> , <i>software</i> tat-tagħlim <i>online</i> jew kotba elettronici, <i>apps</i> ta' tagħlim) <i>Using online learning material other than a complete online course (e.g. audio-visual materials, such as tutorials, online learning software, electronic textbooks, learning apps)</i>	<input type="radio"/>	<input type="radio"/>
c)	Komunikazzjoni ma' edukaturi jew studenti bl-użu ta' għodda awdjoviżivi <i>online</i> (eż. <i>Zoom</i> , <i>MS Teams</i> , <i>Google Classroom</i> , eċċ.) <i>Communicating with educators or learners using audio or video online tools (e.g. Zoom, MS Teams, Google Classroom, etc.)</i>	<input type="radio"/>	<input type="radio"/>

<p>ⓘ B5 tapplika biss jekk imqar tveġiba waħda minn B4a – B4c hi ‘Iva’ <i>B5 is only applicable if at least one of B4a – B4c is ‘Yes’</i></p>		
B5	<p>X’kien l-iskop ta’ l-attivitajiet ta’ tagħlim li pparteċipajt fihom <u>f’dawn l-ahhar tliet xhur?</u> <i>What was the purpose of the learning activities you participated in during the last 3 months?</i></p>	
ⓘ	<p>Immarka ‘Iva’ jew ‘Le’ għal kull waħda <i>Tick ‘Yes’ or ‘No’ in each row</i></p>	
		<p>Iva Le Yes No</p>
a)	<p>Għal edukazzjoni formali (eż. skola jew università) <i>For formal education (e.g. school or university)</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
b)	<p>Għal skopijiet professjonali jew ta’ xogħol <i>For professional or work-related purposes</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
c)	<p>Għal skopijiet personali <i>For personal purposes</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>

**Sezzjoni Ċ: L-użu ta' e-Government
Section C: Use of e-Government**

C1	F'dawn l-aħħar tnax-il xahar, wettaqt xi waħda mill-attivitajiet li ġejjin permezz ta' website jew app ta' awtoritajiet jew servizzi pubbliċi għal skopijiet personali? <i>During the last 12 months, have you performed any of the following activities via a website or app of public authorities or public services for personal purposes?</i>			
	i Immarka 'Iva' jew 'Le' għal kull waħda, inkella immarka għażla 'd' <i>Tick 'Yes' or 'No' in each row, or else tick option 'd'</i>			
		Iva Yes	Le No	
	a)	Accessajt informazzjoni dwarrek mañżuna għand awtoritajiet jew servizzi pubbliċi (eż. informazzjoni dwar pensjoni, saħħa, eċċ.) <i>Accessed information stored about you by public authorities or public services (e.g. information regarding pension, health, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
	b)	Accessajt informazzjoni minn databases jew reġistri pubbliċi (eż. informazzjoni dwar id-disponibbiltà tal-kotba fil-libreriji pubbliċi, reġistri katastali, reġistri tal-intrapriži, eċċ.) <i>Accessed information from public databases or registers (e.g. information about availability of books in public libraries, cadastral registers, enterprise registers, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
c)	Tikseb informazzjoni (eż. dwar servizzi, beneficiċċji, drittijiet, liġijiet, ħinijiet tal-ftuħ) <i>Obtained information (e.g. about services, benefits, entitlements, laws, opening hours)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂	
d)	Ma wettaqt l-ebda waħda mill-attivitajiet imsemmija <i>Have not performed any of the mentioned activities</i>	<input type="radio"/> ₁		
C2	F'dawn l-aħħar tnax-il xahar, niżżilt jew stampajt xi formoli uffiċjali minn website jew app ta' awtoritajiet jew servizzi pubbliċi għal skopijiet personali? <i>During the last 12 months, have you downloaded or printed any official forms from a website or app of public authorities or public services for personal purposes?</i>			
	i Immarka ċirku wieħed biss <i>Tick one circle only</i>			
	Iva Yes	<input type="radio"/> ₁		
Le No	<input type="radio"/> ₂			
C3	F'dawn l-aħħar tnax-il xahar, għamilt xi appuntament jew ibbukjajt appuntament permezz ta' website jew app ma' awtoritajiet jew servizzi pubbliċi għal skopijiet personali? (eż. ibbukkjajt ktieb f'librerija pubblika, għamilt appuntament ma' impjegat tal-gvern jew fornitur tal-kura tas-saħħa tal-istat) <i>During the last 12 months, have you made any appointment or reservation via a website or app with public authorities or public services for private purpose? (e.g. reservation of a book in a public library, appointment with a government servant or a state healthcare provider)</i>			
	i Immarka ċirku wieħed biss <i>Tick one circle only</i>			
	Iva Yes	<input type="radio"/> ₁		
Le No	<input type="radio"/> ₂			

C4	F'dawn l-aħħar tnax-il xahar, ressaqt id-dikjarazzjoni tat-taxxa tiegħek permezz ta' website jew app għal skopijiet personali? <i>During the last 12 months, have you submitted your tax declaration via a website or app for personal purposes?</i>	
	i Immarka ċirku <u>wiehed biss</u> <i>Tick one circle only</i>	
	Iva, għamiltha jien <i>Yes, I did it myself</i>	<input type="radio"/> O ₁
	Le, saret awtomatikament (mill-awtorità tat-taxxa, minn min iħaddimni, minn awtorità oħra) <i>No, it was done automatically (by the tax authority, employer, other authority)</i>	<input type="radio"/> O ₂
	Le, ressaqtha lill-awtorità tat-taxxa permezz ta' dokument stampat <i>No, I delivered it to the tax authority in paper format</i>	<input type="radio"/> O ₃
	Le, persuna oħra għamlithom f'ismi (eż. membru tal-familja, konsulent tat-taxxa) <i>No, someone else did it on my behalf (e.g. family member, tax adviser)</i>	<input type="radio"/> O ₄
Le, għal raġunijiet oħra (eż. mhux soġġett għat-taxxa fuq id-dhul) <i>No, for other reasons (e.g. not subject to income tax)</i>	<input type="radio"/> O ₅	

C5	F'dawn l-aħħar tnax-il xahar, għamilt xi waħda mill-attivitajiet li ġejjin, permezz ta' website jew app ta' awtoritajiet jew servizzi pubbliċi, għal skopijiet personali? <i>During the last 12 months, have you performed any of the following activities via a website or app of public authorities or public services for personal purposes?</i>		
	i Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
	a)	Tlabt dokumenti jew ċertifikati uffiċjali (eż. gradwazzjoni, twelid, żwieġ, divorzju, mewt, ċertifikati ta' residenza, kondotta tal-pulizija jew kriminali) <i>Requested official documents or certificates (e.g. graduation, birth, marriage, divorce, death, residence certificates, police or criminal records)</i>	<input type="radio"/> O ₁
b)	Tlabt benefiċċji jew għamilt registrazzjonijiet (eż. pensjoni, qgħad, allowance għat-tfal, registrazzjoni fi skejtel, universitajiet) <i>Requested benefits or entitlements (e.g. pension, unemployment, child allowance, enrolment in schools, universities)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂
c)	Għamilt talbiet, rapporti jew ilmenti (eż. irrapportajt serq lill-pulizija, niedejt ilment legali, tlabt għajjnuna legali, bdejt proċedura ta' talba ċivili quddiem qorti) <i>Made other requests, claims or complaints (e.g. report theft to the police, launch a legal complaint, request legal aid, initiate a civil claim procedure in front of a court)</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂

i C6 tapplika biss jekk it-tweġibiet għal C5a – C5c huma kollha 'Le' <i>C6 is only applicable if answers to C5a – C5c are all 'No'</i>			
C6	X'kienu r-raġunijiet għaliex ma tlabtx dokumenti uffiċjali jew ma sarux talbiet permezz ta' website jew app ta' awtoritajiet jew servizzi pubbliċi f'dawn l-aħħar tnax-il xahar? <i>What were the reasons for not requesting any official documents or not making any claims via a website or app of public authorities or public services in the last 12 months?</i>		
	i Immarka 'Iva' jew 'Le' għal kull waħda, inkella immarka għażla 'a' <i>Tick 'Yes' or 'No' in each row, or else tick option 'a'</i>		
	Iva Yes	Le No	
a)	Ma kelli għalfejn nitlob l-ebda dokument jew nagħmel l-ebda talba <i>I did not have to request any documents or to make any claims</i>	<input type="radio"/> O ₁	<input type="radio"/> O ₂

C6b sa C6f japplikaw biss jekk it-tweġiba għal C6a hi 'Le' C6b to C6f are only applicable if the answer to C6a is 'No'		
b)	Nuqqas ta' kapaċità u għarfien teknoloġiku (eż. ma tafx tuża s-sit elettroniku, jew l-użu tagħha huwa wisq ikkumplikat) <i>Lack of skills or knowledge (e.g. did not know how to use the website/app or it was too complicated to use)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
c)	Kont imħasseb dwar il-protezzjoni u s-sigurtà ta' data personali jew irrifjutajt li tħallas <i>online</i> (frodi bil-kard ta' kreditu) <i>Concerns about protection and security of personal data or unwillingness to pay online (credit card fraud)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
d)	Nuqqas ta' <i>electronic signature</i> jew <i>electronic identification</i> jew kwalunkwe għodda oħra biex tuża l-eID (meħtieġa għall-użu tas-servizzi) <i>Lack of electronic signature, electronic identification (eID) or any other tool to use the eID (required for using the services)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
e)	Persuna oħra għamlet dan f'ismi (eż. konsulent, qarib) <i>Another person did it on my behalf (e.g. consultant, adviser, relative)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
f)	Raġunijiet oħra <i>Other reasons</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
<i>i</i> C7 tapplika biss jekk imqar tweġiba waħda minn C1a – C1c, C2a, C3a, C4a, C5a – C5c hi 'Iva' <i>C7 is only applicable if at least one answer among C1a – C1c, C2a, C3a, C4a, C5a – C5c is 'Yes'</i>		
C7	<u>F'dawn l-aħħar tnax-il xahar, iltqajt ma' xi waħda mill-problemi li ġejjin meta użajt <i>website</i> jew <i>app</i> ta' awtoritajiet jew servizzi pubbliċi?</u> <i>During the last 12 months, have you encountered any of the following issues when using a website or app of public authorities or public services?</i>	
<i>i</i>	Immarka ' <i>Iva</i> ' jew ' <i>Le</i> ' għal kull waħda, inkella immarka għażla ' <i>g</i> ' <i>Tick 'Yes' or 'No' in each row, or else tick option 'g'</i>	
		<i>Iva</i> <i>Le</i> <i>Yes</i> <i>No</i>
a)	Il- <i>website</i> jew l- <i>app</i> kienu diffiċli biex jintużaw (eż. ma kienx faċli biex nuzaha, il-kliem ma kienx ċar, il-proċedura ma kinitx spjegata tajjeb) <i>Website or app was difficult to use (e.g. it was not user-friendly, the wording was not clear, procedure was not well explained)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
b)	Iltqajt ma' problemi tekniċi meta użajt il- <i>website</i> jew l- <i>app</i> (eż. <i>loading</i> twil, <i>website</i> ma hadmitx) <i>Experienced technical problems when using website or app (e.g. long loading, website crashed)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
c)	Kellek problemi fl-użu tal- <i>electronic signature</i> jew <i>electronic identification</i> (eID) <i>Problems in using the electronic signature or electronic identification (eID)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
d)	Ma stajt x tħallas permezz tal- <i>website</i> jew l- <i>app</i> (eż. minħabba nuqqas ta' <i>access</i> għall-metodi ta' <i>hlas</i> meħtieġa) <i>Not able to pay via the website or app (e.g. due to lack of access to the payment methods required)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
e)	Ma stajt x tidhol fis-servizz fuq l- <i>smartphone</i> jew it- <i>tablet</i> (eż. verżjoni tal-apparat mhux kompatibbli jew applikazzjonijiet mhux disponibbli) <i>Not able to access the service on smartphone or tablet (e.g. non compatible device version or non-available applications)</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
f)	Problemi oħra <i>Other issues</i>	<input type="radio"/> ₁ <input type="radio"/> ₂
g)	Ma kelli l-ebda problema <i>I have not encountered any issues</i>	<input type="radio"/> ₁

Sezzjoni D: L-użu ta' e-Commerce
Section D: Use of e-Commerce

D1	<p>Meta kienet <u>l-aħħar darba</u> li xtrajt jew ordnajt prodotti jew servizzi għal skopijiet personali minn fuq l-<i>internet</i> (permezz ta' kwalunkwe apparat, inkluż kompjuter, jew <i>smartphone</i>)? When did you <u>last buy or order goods or services for personal use over the internet</u> (using any device, including desktop, portable or handheld computers, or smartphones)?</p>		
i	<p>Immarka ċirku <u>wieħed biss</u> <i>Tick one circle only</i></p>		
	F'dawn l-aħħar tliet xhur <i>Within the last three months</i>	<input type="radio"/>	$O_1 \rightarrow D2$
	Bejn tliet xhur u sena ilu <i>Between three months and a year ago</i>	<input type="radio"/>	$O_2 \rightarrow D11$
	Iktar minn sena ilu <i>More than one year ago</i>	<input type="radio"/>	$O_3 \rightarrow D11$
	Qatt ma xtrajt jew ordnajt prodotti jew servizzi minn fuq l- <i>internet</i> <i>Never bought or ordered goods or services over the internet</i>	<input type="radio"/>	$O_4 \rightarrow D11$
D2	<p>F'dawn l-aħħar tliet xhur, liema mill-prodotti li ġejjin xtrajt minn fuq l-<i>internet</i> għal skopijiet personali? Inkludi prodotti ġodda jew użati, mixtrija <i>online</i> mingħand intrapriżi jew persuni privati. Eskludi oġġetti bla ħlas. <u>During the last 3 months, which of the following goods did you buy over the internet for personal use?</u> Include new and used products bought online from enterprises or private persons. Exclude items free of charge.</p>		
i	<p>Immarka '<u>Iva</u>' jew '<u>Le</u>' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i></p>		
		Iva Yes	Le No
a)	Ħwejjeġ (inklużi ħwejjeġ tal-isport), żraben jew aċċessorji (eż. basktijiet, ġojjelli, eċċ.) <i>Clothes (including sport clothing), shoes or accessories (e.g. bags, jewellery, etc.)</i>	<input type="radio"/>	<input type="radio"/>
b)	Apparat sportiv (eskluzi ħwejjeġ tal-isport) <i>Sports goods (excluding sport clothing)</i>	<input type="radio"/>	<input type="radio"/>
c)	Ġugarelli tat-tfal jew <i>childcare items</i> (eż. ħrieqi, fliexken, <i>strollers</i> tat-trabi, eċċ.) <i>Children toys or childcare items (e.g. nappies, bottles, baby strollers)</i>	<input type="radio"/>	<input type="radio"/>
d)	Għamara, aċċessorji tad-dar (eż. twapet jew purtieri, eċċ.) jew prodotti tal-ġardinaġġ (eż. għodda, pjanti, eċċ.) <i>Furniture, home accessories (e.g. carpets or curtains, etc.) or gardening products (e.g. tools, plants, etc.)</i>	<input type="radio"/>	<input type="radio"/>
e)	Mużika bħala <i>CDs, vinyls</i> , eċċ. (eskludi mużika mnizzla mill- <i>internet</i>) <i>Music as CDs, vinyls, etc. (exclude music downloaded from the internet)</i>	<input type="radio"/>	<input type="radio"/>
f)	Films jew serje bħala <i>DVDs, Blu-ray</i> , eċċ. <i>Films or series as DVDs, Blu-ray, etc.</i>	<input type="radio"/>	<input type="radio"/>
g)	Kotba stampati, rivisti jew gazzetti <i>Printed books, magazines or newspapers</i>	<input type="radio"/>	<input type="radio"/>
h)	Kompjuters, <i>tablets, mobile phones</i> jew aċċessorji <i>Computers, tablets, mobile phones or accessories</i>	<input type="radio"/>	<input type="radio"/>
i)	Apparat elettroniku (eż. settijiet tat-TV, <i>stereos, cameras</i> , eċċ.) jew tagħmir domestiku (eż. <i>washing machines</i> , eċċ.) <i>Consumer electronics (e.g. TV-sets, stereos, cameras, etc.) or household appliances (e.g. washing machines)</i>	<input type="radio"/>	<input type="radio"/>
j)	Mediċina jew supplimenti tad-dieta bħal vitamini (eskluzi it-tiġdid <i>online</i> tal-preskrizzjonijiet) <i>Medicine or dietary supplements such as vitamins (excluding online renewal of prescriptions)</i>	<input type="radio"/>	<input type="radio"/>
k)	Kunsinni minn ristoranti, ħwienet tal- <i>fast-food</i> , u servizzi ta' <i>catering</i> <i>Deliveries from restaurants, fast-food chains and catering services</i>	<input type="radio"/>	<input type="radio"/>
l)	Prodotti tal-ikel jew xorb minn ħwienet jew minn fornituri ta' <i>meal-kits</i> <i>Food or beverage items from stores or from meal-kits providers</i>	<input type="radio"/>	<input type="radio"/>

m)	Prodotti kozmetiċi, tas-sbuħija jew <i>wellbeing</i> <i>Cosmetic, beauty or wellbeing products</i>	<input type="radio"/>	<input type="radio"/>
n)	Prodotti għat-tindif jew għal iġjene personali (eż. <i>toothbrushes</i> , imkatar, <i>washing detergents</i> , biċċiet tat-tindif eċċ.) <i>Cleaning products or personal hygiene products (e.g. toothbrushes, handkerchiefs, washing detergents, cleaning cloths)</i>	<input type="radio"/>	<input type="radio"/>
o)	Roti, <i>mopeds</i> , karozzi, jew vetturi oħra jew <i>spare parts</i> tagħhom <i>Bicycles, mopeds, cars, or other vehicles or their spare parts</i>	<input type="radio"/>	<input type="radio"/>
p)	Ogġetti materjali oħra <i>Other physical goods</i>	<input type="radio"/>	<input type="radio"/>

i D3 u D4 japplikaw biss jekk imqar twegħiba waħda minn D2a – D2p hi 'Iva'
D3 and D4 are only applicable if at least one answer among D2a – D2p is 'Yes'

D3	F'dawn l-aħħar tliet xhur, mingħand min xtrajt dawn il-prodotti minn fuq l-internet? <i>During the last 3 months, from whom did you buy these goods over the internet?</i>		
i	Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	Bejjiegħ lokali <i>Local seller</i>	<input type="radio"/>	<input type="radio"/>
b)	Bejjiegħ minn pajjiż ieħor fl-Unjoni Ewropea (eskludi r-Renju Unit) <i>Seller from another EU country (exclude the UK)</i>	<input type="radio"/>	<input type="radio"/>
c)	Bejjiegħ minn pajjiż ieħor (barra mill-Unjoni Ewropea, inkluż ir-Renju Unit) <i>Seller from the rest of the world (non-EU countries, including the UK)</i>	<input type="radio"/>	<input type="radio"/>
d)	Il-pajjiż tal-orijini tal-bejjiegħ mhux magħruf <i>Country of origin of seller is unknown</i>	<input type="radio"/>	<input type="radio"/>

D4	Xtrajt xi wħud minn dawn l-ogġetti mingħand <u>persuni privati</u> permezz ta' <u>website</u> jew <u>app</u> (eż. <i>eBay, Facebook, Marketplace, Maltapark, eċċ.</i>)? <i>Did you buy any of these goods from <u>private persons</u> via a website or app (e.g. eBay, Facebook Marketplace, Maltapark, etc.)?</i>		
i	Immarka ċirku <u>wieħed</u> biss <i>Tick <u>one circle</u> only</i>		
	Iva Yes	<input type="radio"/>	
	Le No		<input type="radio"/>

D5	F'dawn l-aħħar tliet xhur, xtrajt jew inktibt għal xi wieħed minn dawn li gejjin permezz ta' <u>website</u> jew <u>app</u> għal użu personali? Eskludi abbonamenti bla ħlas. <i>During the last 3 months, did you buy or subscribe to any of the following via a website or app for personal use? Exclude free subscriptions.</i>		
i	Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	Mużika bħala servizz ta' <i>streaming</i> jew <i>downloads</i> (eż. <i>Spotify Premium, Google Play Music, Apple Music, eċċ.</i>) <i>Music as a streaming service or downloads (e.g. Spotify Premium, Google Play Music, Apple Music, etc.)</i>	<input type="radio"/>	<input type="radio"/>
b)	Films jew serje shaħ bħala servizz ta' <i>streaming</i> jew <i>downloads</i> (eż. <i>Netflix, HBO GO, Google Play, eċċ.</i>) <i>Films or series as a streaming service or downloads (e.g. Netflix, HBO GO, Google Play, etc.)</i>	<input type="radio"/>	<input type="radio"/>
c)	Kotba elettronici, rivisti <i>online</i> jew gazzetti <i>online</i> <i>e-Books, online-magazines or online-newspapers</i>	<input type="radio"/>	<input type="radio"/>

d)	Logħob <i>online</i> jew downloads għal <i>smartphones, tablets</i> , kompjuters jew <i>consoles</i> <i>Online games or downloads for smartphones, tablets, computers or consoles</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
e)	<i>Computer software</i> jew <i>software</i> ieħor bħala <i>downloads</i> , inkluż <i>upgrades</i> <i>Computer software or other software as downloads, including upgrades</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
f)	<i>Apps</i> relatati mas-saħħa jew saħħa fiżika <i>Apps related to health or fitness</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
g)	<i>Apps</i> oħra (eż. relatati mat-tagħlim tal-lingwi, l-ivvjaġġar, it-temp) <i>Other apps (e.g. related to learning languages, travelling, weather)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

D6 **F'dawn l-aħħar tliet xhur, xtrajt minn dawn li ġejjin permezz ta' *website* jew *app* għall-użu personali?**
During the last 3 months, did you buy any of the following via a website or app for personal use?

i	Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	Biljetti għal avvenimenti sportivi <i>Tickets to sports events</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
b)	Biljetti għal avvenimenti kulturali jew avvenimenti oħra (eż. ċinema, kunċerti, fieri, eċċ.) <i>Tickets to cultural or other events (e.g. cinema, concerts, fairs, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
c)	Abbonamenti għal servizzi tal- <i>internet</i> jew konnessjoni tal- <i>mobile</i> <i>Subscriptions to internet or mobile phone connections</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
d)	Abbonamenti għall-elettriku, ilma, <i>heating supply</i> , rimi ta' skart jew servizzi simili <i>Subscriptions to electricity, water, heating supply, waste disposal or similar services</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
e)	Servizzi tad-dar (eż. tindif, <i>babysitting</i> , xogħol ta' tiswija, ġardinaġġ, eċċ.) <i>Household services (e.g. cleaning, babysitting, repair work, gardening, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

i **D7 tapplika biss jekk it-tweġiba għal D6e hi 'Iva'**
D7 is only applicable if the answer to D6e is 'Yes'

D7 **Xtrajt xi wieħed minn dawn s-servizzi tad-dar permezz ta' *website* jew *app* minn persuni privati (eż. minn *Facebook, Marketplace, Maltapark*, eċċ.)?**
Did you buy any of the mentioned household services via a website or app from private persons (e.g. on Facebook Marketplace, Maltapark, etc.)?

i	Immarka ċirku <u>wieħed</u> biss <i>Tick one circle only</i>		
	Iva Yes	<input type="radio"/> ₁	
	Le No	<input type="radio"/> ₂	

D8 **F'dawn l-aħħar tliet xhur, xtrajt xi servizz tat-trasport permezz ta' *website* jew *app* għall-użu personali minn xi waħda minn dawn li ġejjin?**
During the last 3 months, did you buy any transport service via a website or app for personal use from any of the following?

i	Immarka 'Iva' jew 'Le' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	Kumpanija tat-trasport (eż. tal-linja, ferrovija, biljett tal-ajru, <i>taxi</i> (eż. eCabs, Bolt) <i>A transport enterprise (e.g. bus, train, flight ticket, taxi (e.g. eCabs, Bolt)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
b)	Persuna privata <i>A private person</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

D9	F'dawn l-aħħar tliet xhur, krejt akkomodazzjoni permezz ta' <i>website</i> jew <i>app</i> għall-użu personali minn xi waħda minn dawn li ġejjin?		
	<i>During the last 3 months, did you rent accommodation via website or app for personal use from any of the following?</i>		
<p>i Immarka 'Iva' jew 'Le' għal kull waħda Tick 'Yes' or 'No' in each row</p>			
		Iva Yes	Le No
a)	Kumpaniji bħal lukandi jew aġenziji tal-ivvjaġġar (eż. <i>Booking.com, Trivago</i> eċċ.)? <i>Enterprises such as hotels or travel agencies (e.g. Booking.com, Trivago, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
b)	Persuna privata (eż. <i>Airbnb</i> , eċċ.) <i>A private person (e.g. Airbnb, etc.)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

D10	F'dawn l-aħħar tliet xhur, xtrajt xi servizzi oħra apparti, dawk imsemmija qabel, permezz ta' <i>website</i> jew <i>app</i> għall-użu personali? Eskludi servizzi finanzjarji u tal-assigurazzjoni.		
	<i>During the last 3 months, did you buy any other services, apart from those mentioned previously, via a website or app for personal use? Exclude financial and insurance services.</i>		
<p>i Immarka ċirku wieħed biss Tick <i>one circle only</i></p>			
	Iva Yes	<input type="radio"/> ₁	
	Le No	<input type="radio"/> ₂	

D11	F'dawn l-aħħar tliet xhur, għamilt xi wieħed minn dawn li ġejjin permezz ta' <i>website</i> jew <i>app</i> għal skopijiet personali?		
	<i>During the last 3 months, did you carry out any of the following via a website or app for personal purposes?</i>		
<p>i Immarka 'Iva' jew 'Le' għal kull waħda Tick 'Yes' or 'No' in each row</p>			
		Iva Yes	Le No
a)	Xiri ta' poloz t'assigurazzjoni, inkluż dawk offruti bħala parti minn pakkett ma' servizzi oħra (eż. <i>assigurazzjoni tal-ivvjaġġar offruta mal-biljett tal-ajru</i> eċċ.) <i>Buying insurance policies, including those offered as a package together with another service (e.g. travel insurance offered together with a plane ticket)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
b)	Tieġu self, ipoteki jew kreditu minn banek jew intermedjarji finanzjarji oħra <i>Taking a loan, mortgage or arranging credit from banks or other financial providers</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
c)	Xiri jew bejgħ t'ishma, <i>bonds</i> , fondi, jew assi finanzjarji oħra <i>Buying or selling shares, bonds, funds, or other financial assets</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

Sezzjoni E: Internet of things
Section E: Internet of things

E1	F'dawn l-aħħar tliet xhur, liema minn dawn l-attivitajiet ghamilt? <i>During the last 3 months, which of the following activities have you carried out?</i>		
i	Immarka 'Iva' jew 'Le' għal kull waħda, inkella immarka għażla 'e' Tick 'Yes' or 'No' in each row, or else tick option 'e'		
		Iva Yes	Le No
a)	Użajt termostat imqabbad mal- <i>internet</i> , <i>utility meter</i> , <i>dwal</i> , <i>plug-ins</i> jew apparat ieħor imqabbad mal- <i>internet</i> għall-immaniġġjar tal-enerġija tad-dar tiegħek <i>Used internet-connected thermostat, utility meter, lights, plug-ins or other internet-connected solutions for energy management for your home</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
b)	Użajt sistema t' <i>alarm</i> tad-dar imqabbdha mal- <i>internet</i> , apparat li jinduna bil-preżenza ta' duħħan, kameras tas-sigurtà, serraturi ta' bibien jew apparat ieħor ta' sigurtà imqabbdin mal- <i>internet</i> tad-dar tiegħek <i>Used internet-connected home alarm system, smoke detector, security cameras, door locks or other internet-connected security/safety solutions for your home</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
c)	Użajt apparat domestiku imqabbad mal- <i>internet</i> bħal <i>robot vacuum cleaner</i> , <i>frigġ</i> , <i>forn</i> , <i>washing machine</i> , magna tal-kafè <i>Used internet-connected home appliances such as robot vacuum cleaners, fridges, ovens, washing machine, coffee machines</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
d)	Użajt assistent virtwali fil-forma ta' <i>smart speaker</i> jew t' <i>app</i> (eż. <i>Google Home</i> , <i>Amazon Alexa / Echo</i> , <i>Google Assistant</i> , <i>Siri</i> , <i>Cortana</i> , <i>Bixby</i>) <i>Used a virtual assistant in the form of a smart speaker or of an app (e.g. Google Home, Amazon Alexa/Echo, Google Assistant, Siri, Cortana, Bixby)</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
e)	Ma użajt l-ebda wieħed minn dawn <i>I have not used any of the above</i>	<input type="radio"/> ₁	
i	E2 tapplika biss jekk it-tweġiba għal E1e hi 'Iva' <i>E2 is only applicable if the answer to E1e is 'Yes'</i>		
E2	Għal liema raġunijiet ma użajt l-ebda mill-apparat jew sistemi imqabbdin mal-<i>internet</i> imsemmija, għal skopijiet personali? <i>What were the reasons for not using any of the mentioned internet-connected devices or systems for personal purposes?</i>		
i	Immarka 'Iva' jew 'Le' għal kull waħda Tick ' <u>Yes</u> ' or ' <u>No</u> ' in each row		
		Iva Yes	Le No
a)	Ma kontx naf li apparat jew sistemi bħal dawn jeżistu <i>I didn't know such devices or systems exist</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
	E2b sa E2i japplikaw biss jekk it-tweġiba għal E2a hi 'Le' <i>E2b to E2i are only applicable if the answer to E2a is 'No'</i>		
b)	Ma kellix għalfejn nuża dan l-apparat jew sistemi <i>I had no need to use the mentioned connected devices/systems</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
c)	Jiswew hafna flus <i>Costs are too high</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
d)	Nuqqas ta' kompatibilità m'apparat jew sistemi oħra <i>Lack of compatibility with other devices or systems</i>	<input type="radio"/> ₁	<input type="radio"/> ₂
e)	Nuqqas ta' ħiliet biex nuża l-apparat jew sistemi msemmija <i>Lack of skills to use the mentioned devices or systems</i>	<input type="radio"/> ₁	<input type="radio"/> ₂

f)	Thassib dwar il-privatezza u l-protezzjoni tad-data personali ġġenerata mill-apparat jew sistemi msemmija <i>Concerns about the privacy and protection of personal data generated by the mentioned devices or systems</i>	<input type="radio"/>	<input type="radio"/>
g)	Thassib dwar is-sigurtà (eż. l-apparat jew is-sistema jistgħu jiġu <i>hacked</i>) <i>Concerns about security (e.g. the device or system will be hacked)</i>	<input type="radio"/>	<input type="radio"/>
h)	Thassib dwar sigurtà jew saħħa (eż. li l-użu tal-apparat jew tas-sistema jista' jwassal għal incident, korriment jew problema ta' saħħa) <i>Concerns about safety or health (e.g. that the use of the device or system could lead to an accident, injury or health problem)</i>	<input type="radio"/>	<input type="radio"/>
i)	Raġunijiet oħra <i>Other reasons</i>	<input type="radio"/>	<input type="radio"/>


E3	Użajt l-<i>internet</i> minn fuq xi apparat fid-dar minn dawn li ġejjin, għal użu personali? <i>Have you used the internet on any of the following devices in your home, for personal use?</i>		
i	Immarka ' <u>Iva</u> ' jew ' <u>Le</u> ' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	TV imqabbd mal- <i>internet</i> <i>An internet-connected TV</i>	<input type="radio"/>	<input type="radio"/>
b)	Game console imqabbd mal- <i>internet</i> (eż. <i>Playstation, Xbox, eċċ.</i>) <i>An internet-connected game console (e.g. Playstation, Xbox, etc.)</i>	<input type="radio"/>	<input type="radio"/>
c)	Sistema t' <i>audio</i> tad-dar imqabbd mal- <i>internet</i> jew <i>smart speaker</i> <i>An internet-connected home audio system or smart speakers</i>	<input type="radio"/>	<input type="radio"/>

E4	Użajt xi apparat imqabbd mal-<i>internet</i> minn dawn li ġejjin, għal skopijiet personali? <i>Have you used any of the following internet-connected devices, for personal use?</i>		
i	Immarka ' <u>Iva</u> ' jew ' <u>Le</u> ' għal kull waħda <i>Tick 'Yes' or 'No' in each row</i>		
		Iva Yes	Le No
a)	<i>Smart watch</i> jew <i>fitness band</i> (eż. <i>FitBit, Fossil Q, Samsung Gear, eċċ.</i>), <i>connected goggles</i> jew <i>headsets</i> (eż. <i>virtual reality headsets</i>), <i>safety-trackers</i> jew aċċessorji/ħwejjeġ/żraben imqabbd mal- <i>internet</i> (eż. <i>smart ring</i>) <i>Smart watch or fitness band (e.g. FitBit, Fossil Q, Samsung Gear, etc.), connected goggles or headsets (e.g. virtual reality headsets), safety-trackers, internet-connected accessories, clothes or shoes (e.g. smart ring)</i>	<input type="radio"/>	<input type="radio"/>
b)	Apparat imqabbd mal- <i>internet</i> għall-monitieraġġ tal-pressjoni, tal-livell taz-zokkor, tal-piż (eż. <i>smart scale</i>) jew apparat ieħor imqabbd mal- <i>internet</i> għas-saħħa u l-kura medika <i>Internet-connected devices for monitoring blood pressure, sugar level, body weight (e.g. smart scales) or other internet-connected devices for health and medical care</i>	<input type="radio"/>	<input type="radio"/>
c)	Ġugarelli mqabbd mal- <i>internet</i> , bħal <i>robot toys</i> (inklużi dawk edukattivi) jew pupi <i>Toys connected to the internet, such as robot toys (including educational toys) or dolls</i>	<input type="radio"/>	<input type="radio"/>
d)	Karozza b' <i>wireless internet connection</i> (eż. <i>infotainment system</i> , informazzjoni dwar it-traffiku, <i>driver assistance</i> , eċċ.) <i>A car with built-in wireless internet connection (e.g. infotainment system, traffic information, driver assistance, etc.)</i>	<input type="radio"/>	<input type="radio"/>

<p>i E5 tapplika biss jekk imqar twegiba waħda minn E1a – E1d, E3a – E3c, E4a – E4d hi ‘Iva’ <i>E5 is only applicable if at least one of E1a – E1d, E3a – E3c, E4a – E4d is ‘Yes’</i></p>		
E5	<p>Iltaqajt ma' xi problemi minn dawn li ġejjin bl-apparat jew sistemi konnessi mal-<i>internet</i> imsemmija? <i>Have you encountered any of the following problems with the mentioned internet-connected devices or systems?</i></p>	
	<p>i Immarka ‘Iva’ jew ‘Le’ għal kull waħda, inkella immarka għażla ‘e’ <i>Tick ‘Yes’ or ‘No’ in each row, else tick option ‘e’</i></p>	
		<p>Iva Le Yes No</p>
a)	<p>Problemi ta' sigurtà jew ta' privatezza (eż. l-apparat jew is-sistema ġew <i>hacked</i>, problemi bil-protezzjoni tal-informazzjoni dwarek u dwar il-familja tiegħek ġġenerata minn dawn l-apparati jew sistemi) <i>Security or privacy problems (e.g. the device or system was hacked, problems with the protection of information about me and my family generated by those devices or systems)</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
b)	<p>Problemi ta' sigurtà jew ta' saħħa (eż. l-użu tal-apparat jew tas-sistema wassal għal inċident, korriment jew problema ta' saħħa) <i>Safety or health problems (e.g. the use of the device or system lead to an accident, injury or health problem)</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
c)	<p>Diffikultajiet fl-użu tal-apparat (eż. it-twaqqif, l-installazzjoni, il-konnessjoni, il-<i>pairing</i> tal-apparat ma' apparat ieħor) <i>Difficulties with using the device (e.g. setting-up, installing, connecting, pairing the device)</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
d)	<p>Problemi oħra (eż. problemi ta' konnessjoni, problemi ta' <i>support</i>) <i>Other problems (e.g. connection problems, support problems)</i></p>	<p><input type="radio"/>₁ <input type="radio"/>₂</p>
e)	<p>Ma kelli l-ebda problema <i>I have not encountered any issues</i></p>	<p><input type="radio"/>₁</p>

Sezzjoni F: Green ICT
Section F: Green ICT


F1	<p>X'għamilt bl-apparat li gej meta biddiltu jew ma bqajtx tużah? (irreferi għall-apparat l-aktar reċenti li ssostitwejt jew li m'għadekx tuża)</p> <p>What did you do with the following devices when you replaced them or were no longer using them? (refer to your personal, most recent device that you replaced/no longer use)</p>
i	<p>Immarka ċirku <u>wieħed biss</u></p> <p>Tick <u>one circle only</u></p>
a)	<p>Mobile jew smartphone Mobile or smartphone</p>
	<p>Għadu jinżamm fid-dar tiegħi <input type="radio"/> O₁ <i>It is still kept in my household</i></p>
	<p>Biegħejtu jew tajtu lil xi hadd ieħor <input type="radio"/> O₂ <i>It was sold or given away</i></p>
	<p>Intrema fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₃ <i>It was disposed of in electronic waste collection or recycling</i></p>
	<p>Intrema iżda mhux fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₄ <i>It was disposed of but not in electronic waste collection or recycling</i></p>
	<p>Qatt ma nextara jew għadu qed jintuża <input type="radio"/> O₅ <i>It was never bought or is still in use</i></p>
	<p>Oħrajn <input type="radio"/> O₆ <i>Other</i></p>
b)	<p>Laptop jew tablet Laptop or tablet</p>
	<p>Għadu jinżamm fid-dar tiegħi <input type="radio"/> O₁ <i>It is still kept in my household</i></p>
	<p>Biegħejtu jew tajtu lil xi hadd ieħor <input type="radio"/> O₂ <i>It was sold or given away</i></p>
	<p>Intrema fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₃ <i>It was disposed of in electronic waste collection or recycling</i></p>
	<p>Intrema iżda mhux fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₄ <i>It was disposed of but not in electronic waste collection or recycling</i></p>
	<p>Qatt ma nextara jew għadu qed jintuża <input type="radio"/> O₅ <i>It was never bought or is still in use</i></p>
	<p>Oħrajn <input type="radio"/> O₆ <i>Other</i></p>
c)	<p>Desktop computer Desktop computer</p>
	<p>Għadu jinżamm fid-dar tiegħi <input type="radio"/> O₁ <i>It is still kept in my household</i></p>
	<p>Biegħejtu jew tajtu lil xi hadd ieħor <input type="radio"/> O₂ <i>It was sold or given away</i></p>
	<p>Intrema fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₃ <i>It was disposed of in electronic waste collection or recycling</i></p>
	<p>Intrema iżda mhux fil-ġbir jew reċiklaġġ tal-iskart elettroniku <input type="radio"/> O₄ <i>It was disposed of but not in electronic waste collection or recycling</i></p>

	Qatt ma nxtara jew għadu qed jintuża <i>It was never bought or is still in use</i>	<input type="radio"/>	O ₅
	Oħrajn <i>Other</i>	<input type="radio"/>	O ₆
F2	Meta xtrajt l-aħħar <i>mobile</i> jew <i>smartphone</i>, <i>tablet</i>, <i>laptop</i> jew <i>desktop computer</i>, liema mill-karatteristiċi li ġejjin qist bħala importanti? <i>When you bought your latest mobile or smartphone, tablet, laptop or desktop computer, which of the following characteristics did you consider important?</i>		
	Immarka 'Iva' jew 'Le' għal kull waħda minn 'a' sa 'f', inkella immarka għażla 'g' jew 'h' <i>Tick 'Yes' or 'No' in each of 'a' to 'f', else tick option 'g' or 'h'</i>		
		Iva Yes	Le No
a)	Prezz <i>Price</i>	<input type="radio"/>	O ₁ <input type="radio"/>
b)	Karatteristiċi tal- <i>hard drive</i> (spazju, veloċità), <i>processor speed</i> <i>Hard drive characteristics (storage, speed), processor speed</i>	<input type="radio"/>	O ₁ <input type="radio"/>
c)	<i>Ecodesign</i> tal-apparat (eż. kemm jservi, jistax jigi <i>upgraded</i> u msewwi b'inqas materjal; materjali użati għall-ippakkjar li ma jagħmlux ħsara lill-ambjent, eċċ.) <i>Ecodesign of the device (e.g. durable, upgradeable and repairable designs that require fewer materials; environmentally friendly materials used for packaging, etc.)</i>	<input type="radio"/>	O ₁ <input type="radio"/>
d)	Possibbiltà li testendi l-ħajja tal-apparat billi tixtri garanzija żejda <i>Possibility to extend the life span of the device by buying extra guarantee</i>	<input type="radio"/>	O ₁ <input type="radio"/>
e)	Effiċjenza enerġetika tal-apparat <i>Energy efficiency of the device</i>	<input type="radio"/>	O ₁ <input type="radio"/>
f)	<i>Take-back scheme</i> offruta mill-manifattur jew mill-bejjiegħ (jigifieri l-manifattur jew il-bejjiegħ jieħu l-apparat antik mingħajr ebda spiża jew joffri skontijiet lill-klijent biex jixtri apparat ġdid) <i>A take-back scheme offered by the manufacturer or seller (i.e. the manufacturer or seller takes the device which becomes obsolete at no cost or offers discounts to the client to purchase another device)</i>	<input type="radio"/>	O ₁ <input type="radio"/>
g)	Ma kkunsidrajt l-ebda mill-karatteristiċi msemmija <i>Have not considered any of the mentioned characteristics</i>	<input type="radio"/>	O ₃
h)	Qatt ma xtrajt minn dawn l-apparati <i>Never bought any of these devices</i>	<input type="radio"/>	O ₄

Sezzjoni G: Dettalji demografici
Section G: Demographic details

G1 Kemm għandek żmien? <i>How old are you?</i> _____			
G2 Sess: Sex:	<input type="radio"/> ₁ Raġel / <i>Male</i>	<input type="radio"/> ₂ Mara / <i>Female</i>	
G3 Pajjiż twelidek: <i>Country of birth:</i> _____	Country code		
G4 Ċittadinanza primarja: <i>Country of main citizenship:</i> _____	Country code		
G5 X'inhu l-ogħla livell ta' edukazzjoni li <u>temmejt b'suċċess</u>? <i>What is the highest level of education you have <u>successfully completed</u>?</i>			
i Immarka ċirku <u>wieħed biss</u> <i>Tick <u>one circle only</u></i>			
<input type="radio"/> ₁	M'attendejt l-ebda skola, lanqas dik qabel il-primarja (<i>kindergarten, nursery, infant stage 1-2, eċċ.</i>) <i>No formal education or pre-primary (kindergarten, nursery, infant stage 1-2, etc.)</i>		
<input type="radio"/> ₂	Livell primarju (<i>year 1-6, standard 1-7, eċċ.</i>) <i>Primary (year 1-6, standard 1-7, etc.)</i>		
<input type="radio"/> ₃	Skola għal persuni b'diżabilità <i>School for persons with a disability</i>		
<input type="radio"/> ₄	Livell sekondarju (ġenerali) (1 O Level jew inqas) <i>Secondary (general) (1 O Level or less)</i>		
<input type="radio"/> ₅	Livell sekondarju (ġenerali) (2 O Levels jew iktar) <i>Secondary (general) (2 O Levels or more)</i>		
<input type="radio"/> ₆	Korsijiet bażici jew introduttorji fl-MCAST li jdumu sena jew inqas <i>Foundation or introductory courses at MCAST of one year or less</i>		
<input type="radio"/> ₇	Livell sekondarju (vokazzjonali) (eż. skejjel tas-snaġġa, skejjel tal-apprentistat f'livell sekondarju) <i>Secondary (vocational) (e.g. trade schools, apprentice schools at secondary level)</i>		
<input type="radio"/> ₈	Livell post-sekondarju (ġenerali) (<i>sixth form, Junior College, korsijiet fl-MCAST li jwasslu għaċ-ċertifikat tal-matrikolazzjoni</i>) <i>Post-secondary (general) (sixth form, Junior College, Matriculation Certificate courses at MCAST)</i>		
<input type="radio"/> ₉	Livell post-sekondarju (vokazzjonali) qabel is-sena 2000 (eskluża l-ITS) (eż. <i>Fellenberg Training Centre - City and Guilds, OTD, ATD, Technical Institute (eż. ESTS, TAS), Industrial Training Centre, School of Hairdressing, skejjel għat-taħriġ ta' segretarji, skejjel tad-Dockyard, skejjel għall-assistenti tal-kindergarten, eċċ.</i>) <i>Post-secondary (vocational) before the year 2000 (excluding ITS) (e.g. Fellenberg Training Centre - City and Guilds, OTD, ATD, Technical Institute (e.g. ESTS, TAS), Industrial Training Centre, School of Hairdressing, secretarial schools, Dockyard school, schools for kindergarten assistants etc.)</i>		
<input type="radio"/> ₁₀	Livell post-sekondarju (vokazzjonali), korsijiet li jdumu inqas minn sentejn (2) <i>Post-secondary (vocational), courses of less than two (2) years</i>		
<input type="radio"/> ₁₁	Livell post-sekondarju (vokazzjonali), korsijiet li jdumu sentejn (2) jew iktar <i>Post-secondary (vocational), courses of two (2) years or more</i>		

<input type="radio"/> ₁₂	Diploma ta' livell terzjarju, <i>MCAST/ITS Higher National Diploma, Higher Technician Diploma, Full Technician Diploma</i> University level diploma, <i>MCAST/ITS Higher National Diploma, Higher Technician Diploma, Full Technician Diploma</i>
<input type="radio"/> ₁₃	Degree jew kwalifika mill-Kulleġġ għat-Taħriġ tal-Għalliema <i>First degree or Teachers' Training College qualification</i>
<input type="radio"/> ₁₄	Master's degree (inkluża l-ACCA) <i>Master's degree (including ACCA)</i>
<input type="radio"/> ₁₅	Ċertifikat jew diploma <i>post-graduate</i> <i>Post-graduate certificate or diploma</i>
<input type="radio"/> ₁₆	Dottorat (Ph.D.) <i>Doctorate (Ph.D.)</i>
<input type="radio"/> ₁₇	Oħrajn (Speċifika l-kwalifika u/jew l-istituzzjoni) <i>Other (Specify the qualification and/or institution)</i>

G6	Stat ta' impjieg: Current activity status:
	Immarka ċirku <u>wieħed biss</u> <i>Tick one circle only</i>
<input type="radio"/> ₁	Impjegat (inkluż impjieg għal rasek, bl-impjegati jew minghajr impjegati) <i>Employed (including self-employed with or without employees)</i> → G7
<input type="radio"/> ₂	Qiegħed/Qiegħda <i>Unemployed</i> → G10
<input type="radio"/> ₃	Irtirat/a <i>Retired</i> → G10
<input type="radio"/> ₄	Ma nistax naħdem minħabba mard jew diżabilita <i>Cannot work due to illness or disability</i> → G10
<input type="radio"/> ₅	Student/a, persuna fi żmien ta' taħriġ jew persuna li qed tagħmel esperjenza ta' xogħol bla ħlas <i>Student or person having an unpaid working experience</i> → G10
<input type="radio"/> ₆	Nieħu ħsieb id-dar u/jew il-familja <i>Taking care of the house and/or family</i> → G10
<input type="radio"/> ₇	Oħrajn (Speċifika) <i>Other (Specify)</i> → G10

G7 Stat ta' impieg: Employment status:		
<input type="checkbox"/> Immarka ċirku <u>wiehed biss</u> <input type="checkbox"/> Tick <u>one circle only</u>		
<input type="radio"/> ₁ Naħdem għal rasi b'impjegati miegħi <input type="radio"/> ₂ Naħdem għal rasi mingħajr impjegati <input type="radio"/> ₃ Impjegat <input type="radio"/> ₄ Xogħol mal-familja (bla ħlas)		
G8 Stat ta' impieg: Employment status: <i>Part-timers li jaħdmu b'sigħat imnaqqsa għandhom jagħzlu 'Naħdem part-time' filwaqt li full-timers li jaħdmu b'sigħat imnaqqsa għandhom jagħzlu 'Naħdem full-time'.</i> <i>Part-timers on reduced hours should select 'Part-time job' while full-timers on reduced hours should select 'Full-time job'.</i>		
<input type="checkbox"/> Immarka ċirku <u>wiehed biss</u> <input type="checkbox"/> Tick <u>one circle only</u>		
<input type="radio"/> ₁ Naħdem <i>full-time</i> <input type="radio"/> ₂ Naħdem <i>part-time</i>		
G9a Titlu tal-impjieg prinċipali tiegħek: Main job title: <hr/>	ISCO code	
G9b Iddiskrivi l-impjieg prinċipali tiegħek: Describe your main job: <hr/>		
G10 Fejn toqgħod? (Speċifika l-lokalita`) Where do you live? (Specify the locality) <hr/>	MGC code	
G11a Numru totali ta' membri li jgħixu f' din id-dar: Total number of members living in this household: Kemm minnhom huma: <i>How many of them are:</i>	<hr/>	
G11b Membri li għandhom inqas minn 14-il sena? Members under 14 years of age?	<hr/>	

G11c	Membri li għandhom bejn 14 u 15-il sena? <i>Members aged between 14 and 15 years?</i>	_____
G11d	Membri li għandhom bejn 16 u 24 sena? <i>Members aged between 16 and 24 years?</i>	_____
G11e	Membri <u>studenti</u> li għandhom bejn 16 u 24 sena? <i><u>Student</u> members aged between 16 and 24 years?</i>	_____
G11f	Membri li għandhom bejn 25 u 64 sena? <i>Members aged between 25 and 64 years?</i>	_____
G11g	Membri li għandhom 65 sena jew iktar? <i>Members who are 65 years or older?</i>	_____

G12	Bejn wieħed u ieħor, x'inhu d-dhul nett fix-xahar tal-membri kollha li jgħixu f'din id-dar? (Għodd d-dhul tal-membri kollha) What is the average net monthly income for all members living in this household? (Combine the income of all household members)
<input type="radio"/>	Immarka ċirku <u>wieħed biss</u> <i>Tick one circle only</i>
<input type="radio"/>	Inqas minn €800 <i>Less than €800</i>
<input type="radio"/>	€800 jew iktar, iżda inqas minn €1,000 <i>€800 to less than €1,000</i>
<input type="radio"/>	€1,000 jew iktar, iżda inqas minn €1,250 <i>€1,000 to less than €1,250</i>
<input type="radio"/>	€1,250 jew iktar, iżda inqas minn €1,600 <i>€1,250 to less than €1,600</i>
<input type="radio"/>	€1,600 jew iktar, iżda inqas minn €2,000 <i>€1,600 to less than €2,000</i>
<input type="radio"/>	€2,000 jew iktar, iżda inqas minn €2,400 <i>€2,000 to less than €2,400</i>
<input type="radio"/>	€2,400 jew iktar, iżda inqas minn €3,000 <i>€2,400 to less than €3,000</i>
<input type="radio"/>	€3,000 jew iktar, iżda inqas minn €3,500 <i>€3,000 to less than €3,500</i>
<input type="radio"/>	€3,500 jew iktar, iżda inqas minn €4,500 <i>€3,500 to less than €4,500</i>
<input type="radio"/>	€4,500 jew iktar <i>€4,500 and more</i>
<input type="radio"/>	Ma nafx <i>Do not know</i>

G13	Limitazzjoni fl-attivitajiet minħabba problemi tas-saħħa? Limitation in activities because of health problems?
<input type="radio"/>	Immarka ċirku <u>wieħed biss</u> <i>Tick one circle only</i>

<input type="radio"/>	O₁	Limitat ħafna <i>Severely limited</i>
<input type="radio"/>	O₂	Limitat iżda mhux severament <i>Limited but not severely</i>
<input type="radio"/>	O₃	Ma jiena limitat/a xejn <i>Not limited at all</i>
G14a Ma' min sar dan l-istħarriġ? With whom was this survey conducted?		
<input type="radio"/>	i	Immarka ċirku <u>wieħed biss</u> <i>Tick one circle only</i>
<input type="radio"/>	O₁	Mal-persuna magħżula With the chosen respondent
<input type="radio"/>	O₂	Ma' membru ieħor tal-familja/persuna oħra fl-istess dar (niżżel ir-relazzjoni tagħha/tiegħu mal-persuna mghazula) With another family member/person living in the same household (list down his/her relationship to the chosen respondent)
i G14b tapplika biss jekk G14a hi '2' G14b is only applicable if G14a is '2'		
G14b		Speċifika Specify <hr/>