

# Survey on Equipment and Use of Information and Communication Technologies (ICT) in Households (ICT\_H) 2022.

## Questionnaire

### Constitution, characteristics and purpose

The Survey on Equipment and Use of Information and Communication Technologies in Homes (ICT\_H 2022) is a statistical investigation carried out by the National Institute of Statistic (INE), following the recommendation of the Statistic Office of the European Union (EUROSTAT).

This research is aimed at households in order to obtain comparative data on the availability of equipment to communicate and obtain or send information, as well as on the use that household members make of said technologies.

### Legislation

#### Statistic secret

Personal data obtained by statistical services, both directly from informants and through administrative sources, will be protected and will be protected by statistical secrecy (art. 13.1 of the Law of Public Statistical Function of May 9, 1989, (LFEP)). All statistical personnel will have the obligation to preserve statistical secrecy (art. 17.1 of LFEP).

#### Obligation to provide data

Laws 4/1990 and 13/1996 establish an obligation to provide the data requested for the preparation of this Statistics.

Statistical services may request data from all natural and legal persons, national and foreign persons, residents in Spain (art. 10.1 of LFEP).

All natural and legal persons that provide data must answer truthfully, accurately, completely and within the deadlines to the questions ordered in due form by the statistical services (art. 10.2 of LFEP).

To ensure compliance with these regulations, the LFEP (art. 48) grants the INE sanctioning capacity.

## I.- HOUSEHOLD COMPOSITION

**App:** In dwellings of first interview or dwellings of successive interviews in which there is NO information on any member of the household, H1a will be formulated.

For dwellings in successive interviews in which there is information on people in a previous interview, H1b will be formulated.

**H1a. Tell me the name and surname of all the people who currently live in this house. Be sure to include children or temporarily absent people.**

**H1b. Are the people who live in this house...?**

**Interviewer, read only the names**

**App:** During questions H1, H2 and H3:

- The data of each person will be recorded in three text boxes, one for the name and the other for the two surnames.
- The app presents activated the buttons:

“Add person” using text boxes.

“Delete person” with a cross.

“Continue” to confirm all the people and go to the next screen.

**H2. Please tell me if there is any other person who currently has NO PRIMARY RESIDENCE and who is now in this household, even temporarily.**

**Interviewer:** If there is any person, it should be added below.

**H3. Indicate informant person.**

**Interviewer:** Select the informant of the household questionnaire from the following table. If the informant isn't a member of the household, select the option “other person”.

**App:** In this question and the following, all the people included in the previous question (the table of household members formed up to this moment) will be present. In this H3 question, a new answer option “Another person” is included.

Only one answer will be admitted.

			<u>Informant</u>
Name1	Surname1	Surname2	<input type="checkbox"/>
Name2	Surname1	Surname2	<input type="checkbox"/>
Name3	Surname1	Surname2	<input type="checkbox"/>
...			
Name4	Surname1	Surname2	<input type="checkbox"/>
Another person ...		...	<input type="checkbox"/>

**App:** The person initially indicated as the informant of the household questionnaire (Section I), should not be modified. If the indicated person is changed, then the application will present again from question H4, forcing the rest of the questions in the Section to be completed again.

**H4. Does any of the persons mentioned work as a domestic worker in another household?**

**App:** People marked with YES in this question are NOT surveyable members and therefore no longer appear in the following questions.

			<u>YES</u>	<u>NO</u>
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**H5. Do any of these people have another household that they consider their habitual residence but are temporarily here for studies, work, illness or travel?**

			<u>YES</u>	<u>NO</u>
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** People marked with YES in this question are NOT surveyable members and therefore no longer appear in the following questions.

**H6. Sex**

**Interviewer:** Only ask when in doubt.

			<u>MAN</u>	<u>WOMAN</u>
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6
Name	Surname1	Surname2	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**H7. Please, tell me each person's date of birth.**

*Interviewer: try to collect the year of birth and if the birthday has already passed for each household member. If this is not possible, the respondent does not remember the above information, fill in the age.*

	Name	Surname1	Surname2	<u>In the current year, has your birthday already passed?</u>		<u>AGE</u>
				<u>YEAR</u>		
			<input type="text"/>	<input type="checkbox"/> <u>YES</u>	<input type="checkbox"/> <u>NO</u>	<input type="text"/>
			<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
			<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
			<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>
			<input type="text"/>	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="text"/>

*App: In order to pass to the next question, either the year of birth and whether or not the birthday has passed or the "Age" must be filled in for each person. If for a person both data are filled in (year of birth and passed birthday, and age) and are not consistent, an error message will be displayed and you will not be allowed to continue.*

**H8. Please, tell me for the following people in your household, what the situation was in relation to the activity last week.**

*Interviewer: Only for people aged 16 and over. In case that he/she indicates more of one activity, consider the main one.*

	Name	Surname1	Surname2	<u>Working</u>	<u>Unemployed</u>	<u>Student</u>	<u>Another situation</u>
				<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
				<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
				<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
				<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

**H9. Indicate Reference Person**

*App: For successive interviews, this question will appear pre-filled with the mark in the person who had it in the questionnaire from the previous year (Reference person) if this person is a surveyable member this year.*

*For any interview, if the number of surveyable members is 1, that member will also appear pre-marked.*

*Note to the interviewer: Do not ask this question except in the case where it is necessary (for example, due to a change in human group), limiting yourself, in most cases, to marking the one previously indicated.*

*Household reference person: We understand by such, the one to whom the letter will be addressed in the next edition of the survey. You can choose that person aged 18 or over who resides in the household and whose name is on the property title or the lease or sublease of the household.*

			<u>Informant</u>
Name	Surname1	Surname2	<input type="checkbox"/>
Name	Surname1	Surname2	<input type="checkbox"/>
Name	Surname1	Surname2	<input type="checkbox"/>
Name	Surname1	Surname2	<input type="checkbox"/>

**App:** Question H10 regarding the Type of household (TIP\_H) is incorporated below. The situation will be treated according to the number of members of the existing household (that is, those for whom NO has been answered in questions H4 and H5).

If the number of household members is 1, then question H10 will not be asked – automatically being checked option 1)-. If the number of household members is 2, options 2), 3) and 5) will be presented and finally, if the number of members is 3 or more, options are 2), 4) and 5). Formally, we will have:

- If  $TOT\_MH = 1 \Rightarrow TIP\_H = 1 \rightarrow$  go to select the person to be surveyed.
- If  $TOT\_MH = 2 \Rightarrow$  options 2, 3 and 5 will be asked (disable 1 and 4).
- If  $TOT\_MH > 3 \Rightarrow$  options 2, 4 and 5 will be asked (deactivate 1 and 3).

**H10. In order to characterize your type of household, could you tell me which of the following alternatives reflects the composition of your household?**

- |   |                            |
|---|----------------------------|
| One- person household                           | <input type="checkbox"/> 1 |
| Single father or mother iniving with a child    | <input type="checkbox"/> 2 |
| Couple without children living in the household | <input type="checkbox"/> 3 |
| Couple with children living in the household    | <input type="checkbox"/> 4 |
| Other type of household                         | <input type="checkbox"/> 5 |

## SELECTING THE PERSON TO SURVEY

**App:** Once H10 is marked, the Household Questionnaire is completed and section I ends. At that moment, the application proceeds to sort the surveyable persons by age and selects one of them (the person to be surveyed) according to the Kish Table programmed showing its identity on the screen.

**Interviewer, read to the informant 'The person randomly select to answer the individual questionnaire is':**

1. Name
2. Person number
3. Household identify
4. Total surveyable people
5. Questionable number

*As may be:*

*A) If the selected person matches the one you are interviewing, continue.*

*B) If that select person is not the person you are interviewing, please inform them. Ask him/her who of the two knows better the equipment and the Internet in the household sections, and the use by children of the computer and the Internet. If he/she is the informant, fill in those sections with he/ she. If it is the selected person and he/she is not present, ask for the right time to ask the questions, and before ending the interview, do not forget to ask for a contact telephone number.*

## II.- EQUIPMENT OF THE MAIN RESIDENCE IN INFORMATION AND COMMUNICATION TECHNOLOGY PRODUCTS

**Interviewer, read to the informant:** "Next, I am going to ask you if the household has access to some information and communication technology products such as computer, Internet and so on. Keep in mind that we are only referring to the main residence and that it must include appliances under repair and purchased or ordered, even if they are not installed yet. They are also included if they are rented or made available to the household in any other way. Keep in mind that the household is considered to have some of these products, provided that they are available to some of its members even though they are not available to all of them."

### 1. Do you or anyone in your household have any of the following devices at home...

	<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
a) Desktop computer or laptop? Do not include Tablet	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
b) Tablet?	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
c) Landline?	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
d) Mobile phone?	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9

### III.- INTERNET ACCESS AT HOME

**Interviewer, read to the informant:** "This module is aimed at households, and deals with Internet access of all household members, regardless of the type of device used (computers, tablet, mobile phones or other devices to internet-connected."

If any household member has access to the Internet from home, through any type of device (computer, tablet, mobile phone, game console, Smart TV... the household is considered to have access to the Internet."

**2. Do you or anyone in your household have access to the internet at home, by any fixed or mobile device?** (Includes any mobile phone in the home with access, for example, WhatsApp, YouTube).

YES  1 ⇒ go to question 3

NO  6 ⇒ if there are children from 10 to 15 years old, go to section IV; if NO, to section V

DK/NA  9 ⇒ if there are children from 10 to 15 years old, go to section IV; if NO, to section V

**3. What types of internet connection are used at home?**

	<u>YES</u>	<u>NO</u>	<u>DK/NA</u>
a) Fixed broadband connections, e.g. DSL, ADSL, VDSL, cable optical fiber, satellite, Wi-Fi	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9
b) Mobile broadband connections (via the mobile phone network, at least 3G, e.g. UMTS, using (SIM) card or USB key, mobile phone or smartphone as a modem	<input type="checkbox"/> 1	<input type="checkbox"/> 6	<input type="checkbox"/> 9

**App:** If there are children from 10 to 15 years old, go to section IV; if there are no children in that age range, go to section V.

#### IV.- COMPUTER AND INTERNET USE BY CHILDREN (10 TO 15 YEARS)

**Interviewer, read to the informant:** "Next, I'm going to ask you some questions directed at minors in the household between 10 and 15 years old."

**App:** In this section of questions (4-7), all household members from 10 to 15 years old inclusive will be presented. The four questions related to the first child will be asked, then to the second child and so on.

**4. Introduction: The followings question will be refer to... (Name + Surname1 + Surname2 of the minor n° [ ])**

**5. Has (name of minor) used the computer/tablet for the last 3 months?**

- YES  1  
NO  6  
DK/NA  9

**6. Has (name of minor) used the Internet from anywhere in the last 3 months?**

- YES  1  
NO  6  
DK/NA  9

**7. Does (name of minor) have mobile phone?**

- YES  1  
NO  6  
DK/NA  9

**App:** If there is another minor, go to question 4. Introduction (next minor). If not, skip to section V.

## V.- USE OF MOBILE PHONE AND INTERNET BY THE SELECTED PERSON

**Interviewer, read to the interviewee:** "Please, the following questions of the questionnaire are directed to the selected person (Name+Surname1+Surname2+Age), to his/her use of the Internet and his/her different activities, only this person can answer the rest of the questions of the questionnaire."

### 8. Do you use a mobile phone?

- YES  1  
NO  6

**Interviewer, read to the interviewee:** "Next, I am going to ask questions related to your use of the internet. Keep in mind that we refer to the Internet access from anywhere and with any device (**personal computer, laptop or handheld devices, including mobile phone of any kind**).” (If the interviewee has questions about what is “using or access to the internet,” read the following: “it’s the use of devices with access to the Internet communication network to search, consult, send or receive information and buy or order products, scrolling through web pages.”

### 9. When was the last time you used the Internet?

- a) Within the last 3 months  1  
b) Between 3 months and a year ago  2 ⇒ go to section VI  
c) More than one year ago  3 ⇒ go to section X  
d) Never used it  4 ⇒ go to section X

### 10. On average, how often have you used the Internet in the last 3 months?

- a) Every day or almost every day  1  
b) At least once a week (but not every day)  2 ⇒ go to question 12  
c) Less than once a week  3 ⇒ go to question 12

### 11. And do you use the Internet several times a day?

- YES  1  
NO  6

### 12. In general, please indicate your level of confidence in the Internet:

- a) Little or nothing  1  
b) Quite a lot  2  
c) Very much  3

**“Please tell me if in the last 3 months you have used the internet via any device (including apps) to perform any of the following activities for private reasons”:**

**13. Activities related to communication:**

	<u>YES</u>	<u>NO</u>
a) Sending / receiving e-mails	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Making calls (including video calls) over the internet, for example, via Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Participating in social networks (creating user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Tik Tok)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Using instant messaging, e.g. exchanging messages, for example, via Skype, Messenger, WhatsApp	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**14. Activities related to access to information (in the last 3 months and for particular reasons):**

	<u>YES</u>	<u>NO</u>
a) Finding information about goods or services	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Reading online news sites / newspapers / news magazines	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**15. Political and social participation activities (within the last 3 months and for particular reasons):**

	<u>YES</u>	<u>NO</u>
a) Expressing opinions on civic or political issues on websites or in social media (e. g. Facebook, Twitter, Instagram, YouTube)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Taking part in online consultations or voting to define civic or political issues (e. g. urban planning, signing a petition)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**Interviewer, read to the interviewee:** "Remember that we asked if you have used the Internet for the following activities in the last 3 months and for particular reasons."

**16. Entertainment-related activities (within the last 3 months and for particular reasons):**

	<u>YES</u>	<u>NO</u>
a) Listening to music or downloading music (e.g. from Internet radio or streaming, YouTube, Spotify)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Watch programmes broadcast over the Internet (live or recorded) from TV channels (e.g. RTVPlay, ATRESplayer, Movistar +, Mitele).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Watch movies or videos on demand from commercial companies (such as Movistar+, Netflix, Vodafone One, HBO, Amazon Prime).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Watching video content from sharing sites (e.g. YouTube, Twitch, Flooxer, Mtmad)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Playing or downloading games	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**17. Health-related activities (within the last 3 months and for particular reasons):**

	<u>YES</u>	<u>NO</u>
a) Seeking information on health issues (e.g., injuries, nutrition, illness)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Make an appointment with a doctor via website or mobile app (e.g. health centre, hospital)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Accessing personal health records online	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Access other health services through a website or mobile app instead of having to go to the hospital or visit a doctor (e.g. get a prescription or online consultation).	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**18. Other online activities (within the last 3 months and for private reasons):**

- |  | <u>YES</u>                 | <u>NO</u>                  |
|--|----------------------------|----------------------------|
| a) Selling goods or services (transaction or deal done online (e.g. via Amazon, Vinted, FNAC, eBay auctions, Facebook) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Internet banking (including mobile banking)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**19. And if so, for educational, professional or private purposes, have you undertaken any of the following e-learning activities in the last 3 months?**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) Take an online course (or part of an online course)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Use online learning material that is not a full online course (e.g. audio-visual material, e-texts, learning platforms). | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Communicate with teachers or students using online audio or video tools (e.g. Zoom, Microsoft Teams, Google Meet).       | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**App:** If in question 19 you answer '1' (YES) in any item, go to question 20. If in question 19 you answer '6' (NO) in all items, skip to Block VI.

**20. What was the purpose of the learning activities in which you participated in the last 3 months?**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) For formal education purposes (within the education system or formal education, e.g. school, university) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) For professional or work-related purposes  | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) For private purposes   | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

## VI. - USE OF E-GOVERNMENT

**Interviewer, read to the interviewee:** "Continuing on the topic of the Internet, the following questions refer to your possible relationship with public administrations and public services through the Internet, among which also public education and health services should be considered."

Contact and interaction with public administrations and services refer to citizens' obligations (e.g. tax declaration, registration), entitlements (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. libraries, school or university enrolment), public health services (e.g. medical appointments, public hospital services).

**21. Have you performed any of the following activities via a website or app of public authorities or public services for private purpose in the last 12 months?**

	<u>YES</u>	<u>NO</u>
a) Accessed information stored about you by public authorities or public services (e.g. pension, health, working life, fines).	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Accessed information from public databases or registers (e.g. information about availability of books in public libraries, cadastral registers, enterprise registers)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Obtained information (e.g. about services, benefits, entitlements, laws, taxes)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**22. Have you downloaded/printed any official forms from a website or app of public authorities or public services for private purpose in the last 12 months? (e.g. download vaccination certificate Covid-19)**

YES  1  
NO  6

**23. Have you made any appointment or reservation via a website or app with public authorities or public services (e.g. reservation of a book in a public library, application for admission to selective examinations, appointment with a government servant or a state healthcare provider) for private purpose in the last 12 months?**

YES  1  
NO  6

**24. Have you submitted your tax declaration via a website or app for private purpose in the last 12 months?**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) Yes, I submitted it myself   | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) No, I submitted it through the administration (by phone or in person).       | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) No, someone else submitted it on my behalf (e.g. family member, tax adviser) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| d) No, for other reasons (e.g. I am not subject to income tax).                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**25. Have you performed any of the following activities via a website or app of public authorities or public services for private purpose in the last 12 months?**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) Requested official documents or certificates (e.g. graduation, birth, marriage, divorce, death, residence certificates, police or criminal records)                            | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Requested benefits or entitlements (e.g. pension, unemployment, child allowance, enrolment in schools, universities)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Made other requests, claims or complaints (e.g. report theft to the police, launch a legal complaint, request legal aid, initiate a civil claim procedure in front of a court) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**App:** If in question 25 you answer '1' (YES) in any item, go to question 28. If in question 25 you answer '6' (NO) in all items go to question 26.

**26. But, did you need to apply for any official documents or make any of the claims mentioned in the previous question, in the last 12 months?**

- YES  1
- NO  6

**App:** If the answer to question 26 is 'YES' (1), go to question 27. Otherwise go to question 28.

**27. What were the reasons for not requesting any official documents or not making any claims via a website or app of public authorities or public services in the last 12 months?**

	<u>YES</u>	<u>NO</u>
a) Lack of skills or knowledge (e.g. did not know how to use the website/app or it was too complicated to use)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Concerns about the security of personal data or unwillingness to pay online (credit card fraud)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Another person did it on my behalf (e.g. consultant, adviser, relative)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Other reason	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** If in any of the items in question 21 you have answered '1' (YES) or in questions 22 or 23 you have answered '1' (YES) or in question 24 you have selected item a) (Yes, I did it myself) or, finally, in any of the items in question 25 you have answered '1' (YES), go to question 28. Otherwise go to block VII.

**28. Have you encountered any of the following issues when using a website or app of public authorities or public services in the last 12 months?**

	<u>YES</u>	<u>NO</u>
a) Website or app was difficult to use (e.g. it was not user-friendly, the wording was not clear, procedure was not well explained)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Technical problems experienced when using website or app (e.g. long loading, website crashed)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Problems in using the electronic signature or electronic identification (eID)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Not able to access the service on smartphone or tablet (e.g. non compatible device version or non-available applications)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Other issue	<input type="checkbox"/> 1	<input type="checkbox"/> 6

## VII.- USE OF E-COMMERCE

**Interviewer, read to the interviewee: “Next, I am going to ask you questions about purchases of goods or services made by you over the Internet (website or app) made for private reasons. This includes the purchase of used or new goods as well as services from private persons taking into account that the contact and purchase agreement, both from businesses and private persons (e.g. Airbnb, Facebook Marketplace, HomeAway.....), must be made through an intermediary website or app. Payment does not have to be made online (this includes any payment system in use).”**

**“Excluded are purchases made for business purposes, purchases made free of charge, orders placed via email, WhatsApp, phone calls or closed in person.”**

**29. When did you last buy or order, via a website or Internet application, any goods or services from companies or private persons for private use?**

- a) Within the last 3 months  1
- b) Between 3 months and a year ago  2
- c) More than 1 year ago  3
- d) I have never bought or ordered online  4

**App:** If in question 29 you answered option '1' go to question 30. If, on the other hand, in question 29 you answered option '2' or '3' or '4' and in question 9 you answered option '1' (did you use the Internet in the last 3 months) go to question 40. Otherwise go to Block X.

**30. Did you buy any of the following goods, in physical form, via a website or app for private use in the last 3 months? Include online purchases from enterprises or private persons, including used goods.**

	<u>YES</u>	<u>NO</u>
a) Clothes (including sport clothing), shoes or accessories (e.g. bags, jewellery)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Sports goods (excluding sport clothing)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Children toys or childcare items (e.g. nappies, bottles, baby strollers)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Furniture, home accessories (e.g. carpets or curtains) or gardening products (e.g. tools, plants)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Music as CDs, vinyls, etc	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Films or series as DVDs, Blu-ray etc	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) Printed books, magazines or newspapers	<input type="checkbox"/> 1	<input type="checkbox"/> 6
h) Computers, tablets, mobile phones or accessories	<input type="checkbox"/> 1	<input type="checkbox"/> 6
i) Consumer electronics (e.g. TV-sets, stereos, cameras) or household appliances (e.g. washing machines)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
j) Medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
k) Deliveries from restaurants, fast-food chains, catering services	<input type="checkbox"/> 1	<input type="checkbox"/> 6
l) Food or beverages from stores or from meal-kits providers	<input type="checkbox"/> 1	<input type="checkbox"/> 6
m) Cosmetics, beauty or wellness products	<input type="checkbox"/> 1	<input type="checkbox"/> 6
n) Cleaning products or personal hygiene products (e.g. toothbrushes, handkerchiefs, washing detergents, cleaning cloths)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
o) Bicycles, mopeds, cars, or other vehicles or their spare parts	<input type="checkbox"/> 1	<input type="checkbox"/> 6
p) Other physical goods	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** If in question 30 you answer '1' in any item, go to question 31. If in question 30 you answer '6' (NO) in all items, go to question 33.

**31. Did you buy any of the mentioned goods from private persons via a website or app (e.g. eBay, Vinted, Facebook Marketplace, Wallapop)?**

YES  1  
 NO  6

**32. From whom did you buy the mentioned goods via a website or app in the last 3 months? Include online purchases from enterprises or private persons.**

	<u>YES</u>	<u>NO</u>
a) National sellers (includes national web addresses of multinational companies (e.g. Amazon Spain))	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Sellers from other EU countries	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Sellers from the rest of the world	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Country of origin of sellers is not known	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**33. Did you buy or subscribe to any of the following via a website or app for private use in the last 3 months? Free apps are excluded.**

	<u>YES</u>	<u>NO</u>
a) Music as a streaming service or downloads	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Films or series as a streaming service or downloads	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) E-books, online magazines or newspapers (digital format)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Games online or as downloads for smartphones, tablets, computers or consoles	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Software downloads, including downloads of updates for smartphones, tablets, electronic equipment, etc.	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Apps related to health or fitness (excluding free apps)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) Other apps (e.g. related to learning languages, travelling, weather) (excluding free apps)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**34. Did you buy any of the following via a website or app for private use in the last 3 months?**

	<u>YES</u>	<u>NO</u>
a) Tickets to sports events	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Tickets to cultural or other events (cinema, concerts, fairs, etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Subscriptions to the internet or mobile phone connections	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Subscriptions to electricity, water, gas, etc.	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**35. Please tell me now if, for particular reasons, you have contracted (contact and agreement) via a website or app for any household services (e.g. cleaning, childcare, repair work, gardening) in the last 3 months.**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) A service company                                      | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) A private person (e.g. Facebook Marketplace, Wallapop) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**36. Did you buy any transport service via a website or app for private use in the last 3 months?**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) A transport enterprise e.g. local bus, train, flight ticket, taxi ride (e.g. Cabify, Uber, Free Now) | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) A private person (e.g. Blablacar, Amovens)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**37. Did you rent accommodation via website or app for private use in the last 3 months?**

- |  | <u>YES</u>                 | <u>NO</u>                  |
|--|----------------------------|----------------------------|
| a) Enterprises such as hotels or travel agencies | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) A private person (e.g. Airbnb o HomeAway)     | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**38. How many times have you bought goods or services over the internet for private use in the last 3 months?**

- |                    | <u>YES</u>                 | <u>NO</u>                  |
|--------------------|----------------------------|----------------------------|
| 1-2 times          | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| 3-5 times          | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| 6-10 times         | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| More than 10 times | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

**39. Estimate how much money you have spent in total on your purchases via a website or app for private use in the last 3 months. Exclude purchases of shares or other financial assets.**

- |                              |                          |   |
|------------------------------|--------------------------|---|
| Less than 50 euros           | <input type="checkbox"/> | 1 |
| 50 to less than 100 euros    | <input type="checkbox"/> | 2 |
| 100 to less than 300 euros   | <input type="checkbox"/> | 3 |
| 300 to less than 500 euros   | <input type="checkbox"/> | 4 |
| 500 to less than 700 euros   | <input type="checkbox"/> | 5 |
| 700 to less than 1.000 euros | <input type="checkbox"/> | 6 |
| 1.000 euros and more         | <input type="checkbox"/> | 7 |
| Don't know                   | <input type="checkbox"/> | 8 |

**App:** If in question 9 you answered '1' (Internet use in the last 3 months), question 40 is asked.

**40. Have you carried out any of the following financial activities via the Internet for private purposes in the last 3 months? (Excluding transactions carried out by e-mail).**

- |   | <u>YES</u>                 | <u>NO</u>                  |
|---|----------------------------|----------------------------|
| a) Buy or sell shares, bonds, units in funds or other financial assets                                      | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| b) Buy insurance policies, including travel insurance, also as a package together with e. g. a plane ticket | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |
| c) Take a loan, mortgage or arrange credit from banks or other financial providers                          | <input type="checkbox"/> 1 | <input type="checkbox"/> 6 |

## VIII.- INTERNET OF THINGS

**Interviewer, read to the interviewee:** "Next I am going to ask you some questions regarding your use of internet-connected devices or systems in private life, mainly the adoption of home automation solutions (home automation), but also the use of portable devices. Devices that can also be connected to each other to enable advanced services, e.g. remotely control the device, adjust settings, give instructions for tasks to be performed, receive feedback from the device, etc."

**41. Have you used any of the following internet-connected devices or systems for private purposes?**

	<u>YES</u>	<u>NO</u>
a) Internet-connected thermostat, utility meter, lights, plug-ins or other internet-connected solutions for energy management for your home	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Internet-connected home alarm system, smoke detector, security cameras, door locks or other internet-connected security/safety solutions for your home	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Internet-connected home appliances such as robot vacuums, fridges, ovens, coffee machines	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) A virtual assistant in the form of a smart speaker or of an app, such as Google Home, Amazon Alexa/Echo/Computer, Google Assistant, Siri, Cortana, Bixby	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** If you answered '6' (NO) to all items in question 41, go to question 42. Otherwise go to question 44.

**42. Are you aware of the existence of such devices or systems connected to the Internet?**

YES  1  
NO  6

**App:** If you answered '1' (YES) to question 42, question 43 is asked. Otherwise go to question 44.

**43. What were the reasons for not using any of the mentioned internet-connected devices or systems for private purposes?**

	<u>YES</u>	<u>NO</u>
a) I had no need to use those connected devices/systems	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Costs too high	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Lack of compatibility with other devices or systems	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Lack of skills to use those devices or systems	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Concerns about the privacy and protection of data about me generated by those devices or systems	<input type="checkbox"/> 1	<input type="checkbox"/> 6
f) Concerns about security (e.g. that the device or system will be hacked)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
g) Concerns about safety or health (e.g. that the use of the device or system could lead to an accident, injury or health problem)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
h) Other reasons	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**44. Have you used the internet on any of the following devices in your home for private purposes?**

	<u>YES</u>	<u>NO</u>
a) An internet-connected TV	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) An internet-connected game console	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) An internet-connected home audio system, smart speakers (e. g. Alexa, Google Home)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**45. Have you used any of the following internet-connected devices for private purposes?**

	<u>YES</u>	<u>NO</u>
a) A smart watch, a fitness band, connected goggles or headsets, safety-trackers, internet-connected accessories, internet-connected clothes or shoes	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Internet-connected devices for monitoring blood pressure, sugar level, body weight (e.g. smart scales) or other internet-connected devices for health and medical care	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Toys connected to the internet, such as robot toys (including educational) or dolls	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) A car with built-in wireless internet connection	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** If in any of the items in question 41, 44 or 45 you have answered '1' ('YES') go to question 46. Otherwise go to block IX.

**46. Have you encountered any of the following problems with the mentioned internet-connected devices or systems?**

	<u>YES</u>	<u>NO</u>
a) Security or privacy problems (e.g. the device or system was hacked, problems with the protection of information about me and my family generated by those devices or systems)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Safety or health problems (e.g. the use of the device or system lead to an accident, injury or health problem)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Difficulties with using the device (e.g. setting-up, installing, connecting, pairing the device)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) Other problems (e.g. connection problems, support problems)	<input type="checkbox"/> 1	<input type="checkbox"/> 6

## IX.- GREEN ICT

**47. Have you replaced or no longer use of any of these products? If you have never disposed of any of these products, please tick NO.**

	<u>YES</u>	<u>NO</u>
a) Mobile or smartphone	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) Laptop or tablet	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) Desktop computer	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**App:** Go successively to question 48 if you answered '1' (YES) in question 47(a), to question 49 if you answered '1' (YES) in question 47(b) and finally to question 50 if you answered '1' (YES) in question 47(c).

**48. What did you do with your most recent mobile phone or smartphone when you replaced it or no longer use it?**

	<u>YES</u>	<u>NO</u>
a) It is still kept in my household	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) It was sold or given away	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) It was disposed of in electronic waste collection/recycling (incl. leaving it to the retailer to dispose of)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) It was disposed of but not in electronic waste collection/recycling	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Other	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**49. What did you do with your most recent laptop or tablet when you replaced it or no longer use it?**

	<u>YES</u>	<u>NO</u>
a) It is still kept in my household	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) It was sold or given away	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) It was disposed of in electronic waste collection/recycling (incl. leaving it to the retailer to dispose of)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) It was disposed of but not in electronic waste collection/recycling	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Other	<input type="checkbox"/> 1	<input type="checkbox"/> 6

**50. What did you do with your most recent desktop computer when you replaced it or no longer use it?**

	<u>YES</u>	<u>NO</u>
a) It is still kept in my household	<input type="checkbox"/> 1	<input type="checkbox"/> 6
b) It was sold or given away	<input type="checkbox"/> 1	<input type="checkbox"/> 6
c) It was disposed of in electronic waste collection/recycling (incl. leaving it to the retailer to dispose of)	<input type="checkbox"/> 1	<input type="checkbox"/> 6
d) It was disposed of but not in electronic waste collection/recycling	<input type="checkbox"/> 1	<input type="checkbox"/> 6
e) Other	<input type="checkbox"/> 1	<input type="checkbox"/> 6

## X.- REMOTE WORK

### 51. Please tell me, are you currently employed?

**Interviewer, read to the interviewee:** "You are considered to be working even if you were temporarily absent from work, if you maintain the contractual relationship (holidays, leave, etc.)."

- YES  1 ⇒ go to question 52  
NO  6 ⇒ go to section XI

**Interviewer, read to the interviewee:** "Given the changes brought about by Covid19, an annex to the survey has been introduced with some questions on telework. Telework is remote work that is carried out through the exclusive or predominant use of computer, telematic and telecommunication means and systems. The work is carried out non-face-to-face outside the office and can be done from home, in coworking centres... where there is an Internet connection."

### 52. Would your main job allow you to telework?

- Yes, totally or almost totally  1 ⇒ go to question 53  
Yes, partially  6 ⇒ go to question 53  
No, my job requires my 100% presence  3 ⇒ go to section XI

### 53. And, are you currently teleworking?

- YES  1 ⇒ go to question 54  
NO  6 ⇒ go to question 55

### 54. In general, what percentage of your working time is spent teleworking?

- a) Teleworking every day, without coming to the workplace (100% of the working day)  1  
b) Teleworking every day, occasionally coming to the workplace  2  
c) Teleworking 4 days a week (between 80% and less than 100% of the working day)  3  
d) Teleworking 3 days a week (between 60% and less than 80% of the working day)  4  
e) Teleworking 2 days a week (between 40% and less than 60% of the working day)  5  
f) Teleworking 1.5 days a week (between 30% and less than 40% of the working day)  6  
g) Teleworking less than 1.5 days a week (less than 30% of the working day)  7

**55. If you had a choice, what percentage of your current working time would you like to telework?**

- a) Teleworking every day, without coming to the workplace (100% of the working day).  1
- b) Teleworking every day, occasionally coming to the workplace  2
- c) Teleworking 4 days a week (between 80% and less than 100% of the working day)  3
- d) Teleworking 3 days a week (between 60% and less than 80% of the working day)  4
- e) Teleworking 2 days a week (between 40% and less than 60% of the working day)  5
- f) Teleworking 1.5 days a week (between 30% and less than 40% of the working day)  6
- g) Teleworking less than 1.5 days a week (less than 30% of the working day)  7
- h) Face-to-face work only  8

**App:** If you answered YES '1' to question 53, go to question 56. If, on the other hand, in question 53 you answered NO '6', go to block XI.

**56. On a scale of 0 to 10, with 0 being very negative and 10 being very positive, how would you rate your experience with teleworking?**

- 1     2     3     4     5     6     7     8     9     10

## XI.- SOCIO-DEMOGRAPHIC BACKGROUND INFORMATION

### 57. What is your country of birth?

**App:** include in the drop-down list, the list of countries proposed in the address <http://www.ine.es/daco/daco42/clasificaciones/paisesyterritorios.xls> to which the "code 966, Former Spanish territories" will be added.

**Interviewer:** select the mentioned country by clicking on it in the drop-down list. You can scroll through the list of countries by pressing an alphabetical key: you will be placed in the first country (in alphabetical order) whose name begins with that letter.

Country of birth

### 58. What is your nationality?

**Interviewer:** Read all four options, marking only one of them.

- |                   |                          |   |                     |
|-------------------|--------------------------|---|---------------------|
| Spanish           | <input type="checkbox"/> | 1 | ⇒ go to question 60 |
| Foreign           | <input type="checkbox"/> | 2 |                     |
| Spanish and other | <input type="checkbox"/> | 3 |                     |
| None              | <input type="checkbox"/> | 4 | ⇒ go to question 60 |

### 59. Please tell me the country or countries of which you have foreign nationality.

**Implementation:** Include in the drop-down the list of countries proposed in the address <http://www.ine.es/daco/daco42/clasificaciones/paisesyterritorios.xls> (without any incorporation, in this case and the code '108', Spain will be removed).

**Interviewer:** Select the mentioned country by clicking on it in the drop-down. You can scroll through the list of countries by pressing an alphabetical key: it will be placed in the first country (in alphabetical order) whose name begins with that letter. In the event that the informant indicates more than one country, make a multiple selection by activating the Ctrl key.

**"If you have more than one nationality, please indicate first, if applicable, that belonging to a country of the European Union."**

FOREIGN COUNTRIES

SELECTED COUNTRY(ES)

### 60. What is your legal marital status?

- Single  1
- Married  2
- Widowed  3
- Separated  4
- Divorced  5

**App:** If in question H10 of section I you have answered TIP\_H = 1, 2 or 3 the flow of the survey should lead to question 61, pointing in question 61.

If TIP\_H=1, then P61=6

If TIP\_H=2, then P61=6

If TIP\_H=3, then P61=1

Otherwise (e.g. if in H10 you answered TIP\_H = 4 or 5) continue with question 61.

### 61. Regardless of your legal status, do you currently live as a couple?

- YES  1
- NO  6

### 62. What are your highest level completed studies?

**Interviewer:** Write down in the literal of the finished study and indicate the corresponding option. The informant must specify in his answer enough so that it can be encoded correctly.

- Illiterate and incomplete primary education  0
- Primary education  1
- First stage of Secondary Education and similar (Elementary Baccalaureate, EGB, ESO)  2
- Second stage of Secondary Education and similar (Upper Baccalaureate, BUP, Baccalaureate, FPI, Intermediate Vocational Training...)  3
- Non-higher postsecondary education (CoPN3)  4
- Higher Vocational Training (FPPI) and university degrees of duration equal to or greater than 2 years  5
- University degrees of 240 ECTS credits (Bologna), university diplomas, own university degrees of expert or specialist and similar  6
- University degrees of more than 240 ECTS credits (Bologna), graduates, master's degrees and specialties in Health Sciences by the residence system and similar  7
- Doctoral Degree  8
- Unable to encode  9
-

**App:** If in question Q51 you answered YES (1) "have worked", then in question 63 only options '1', '2', '3' and '4' will be active. Otherwise, if you answered NO (6), "has not worked", then only options '0', '5', '6', '7', '8' and '9' will be active.

**63. In which of the following situations in relation to the activity were you in last week? If you were in several, indicate only the one you consider main.**

- |                                 |                            |                       |
|---------------------------------|----------------------------|-----------------------|
| Working as an employed          | <input type="checkbox"/> 1 | ⇒ go to question 64   |
| Self-employed with employees    | <input type="checkbox"/> 2 | } ⇒ go to question 65 |
| Self-employed without employees | <input type="checkbox"/> 3 |                       |
| Family worker (unpaid)          | <input type="checkbox"/> 4 |                       |
| Unemployed                      | <input type="checkbox"/> 5 |                       |
| Student                         | <input type="checkbox"/> 6 |                       |
| Retired or early retired        | <input type="checkbox"/> 7 |                       |
| Permanently disabled            | <input type="checkbox"/> 8 |                       |
| Fulfilling domestic tasks       | <input type="checkbox"/> 9 |                       |
| Other situation                 | <input type="checkbox"/> 0 |                       |

**App:** After completing this question, in general (whether or not the informant of section I coincides with the selected person), the information that must appear in question H8 of the household referring to the selected person must be: if P63 = '1', '2', '3' or '4' then H8 = '1'; if P63= '5' then H8= '2'; if P63= '6', then H8='3' and finally if P63= '7', '8', '9' or '0' then H8= '4'.

**App:** If in question Q63 you answer option '1', question 64 is asked; if you answer option '2', '3' or '4', question 65 is asked. Finally, if you answer option '0', '5', '6', '7', '8' or '9', question 68 is asked.

**64. What type of employment relationship do you have in your main job?**

- |  |                            |
|--|----------------------------|
| Permanent job (or permanent employment relationship) | <input type="checkbox"/> 1 |
| Fixed-term contract                                  | <input type="checkbox"/> 2 |

**65. Please, indicate what type of working day you have in your main job.**

- |           |                            |
|-----------|----------------------------|
| Full-time | <input type="checkbox"/> 1 |
| Part-time | <input type="checkbox"/> 2 |

**66. In your main job, what is the occupation or type of job you perform?**

**Interviewer:** Write down the literal and point out the appropriate option according to the classification table of the manual. The informant must specify sufficiently so that it can be encoded correctly. If the informant doubts about the meaning of this question, some examples can be given such as: bus driver, construction laborer, professor at the university...

-----

67a. Interviewer: Code according to CIUO\_08 (2 digits)

|\_|\_|

67b. Interviewer: The occupation of the worker is:

Manual

1

Non-manual

2

67c. Interviewer: The occupation of the worker is:

ICT Worker

1

Other workers

2

**68. Finally, could you please give me the approximate range of your household's net monthly income (that is, after deductions for taxes, social security contributions and other similar payments)? Please include all sources of income (if more than one), considering (for income from employment) the proportionate share of special payments and other extraordinary income received on a regular basis.**

**Interviewer:** Enter the declared interval. The sum of the regular income received by all household members at present should be counted, whether or not this income is contributed in full or in part to the household expenses.

*In calculating the amount of this monthly income, the following shall be taken into account:*

- For income from employment, the pro rata share of regular income not received on a monthly basis (special payments and other extraordinary income received regularly) must be added to the monthly amount.

- For self-employment income, deductible expenses, deductions or instalments must be deducted from the amount of monthly income.

- |                                |                            |
|--------------------------------|----------------------------|
| Less than 900 euros            | <input type="checkbox"/> 1 |
| 900 to less than 1.600 euros   | <input type="checkbox"/> 2 |
| 1.600 to less than 2.500 euros | <input type="checkbox"/> 3 |
| 2.500 to less than 3.000 euros | <input type="checkbox"/> 4 |
| 3.000 euros and more           | <input type="checkbox"/> 5 |
| Don't know                     | <input type="checkbox"/> 6 |

**69. Finally, do you consider yourself limited in your activities by health problems?**

- |                          |                            |
|--------------------------|----------------------------|
| Very limited             | <input type="checkbox"/> 1 |
| Limited but not severely | <input type="checkbox"/> 2 |
| Nothing limited          | <input type="checkbox"/> 3 |

**NOTE**

*References to products and trademarks included in the questionnaire are for the purpose of clarification and understanding of the questions and are not intended to promote the use of these products.*