

ROMANIA



The National Institute of Statistics

## QUALITY DECLARATION OF THE NATIONAL INSTITUTE OF STATISTICS

### **The Mission of the National Institute of Statistics**

*The NIS has the mission to satisfy the information needs of all the categories of users of statistical data and information by collecting, producing and disseminating data in accordance with the Law on the organisation and functioning of official statistics in Romania no. 226/2009, with the Regulation (EC)no. 223/2009 of the European Parliament and of the Council of 11March 2009 on the European statistics and with the European Statistics Code of Practice, necessary to substantiate the decisions regarding the social and economic development of the country and for the knowledge and information of the public opinion on the realities of the Romanian society.*

### **The Vision of the National Institute of Statistics**

*The NIS, in its quality of main producer of official statistical data, responsible with the coordination at national level of all the activities on the development, elaboration and dissemination of the European statistics, is oriented towards achieving, on a short perspective, of some functional, technical and methodological performances, acknowledged at national and international level, comparable to performances of the most advanced national statistical institutes of EU Member States.*

### **Principles that rule the mission and vision of the National Institute of Statistics:**

- ***User focus***

The NIS collects, processes and disseminates official statistics that answers the users' needs, both quantitatively and qualitatively, and keep the dissemination deadlines, in an objective, professional and transparent manner so that all users are treated equitable and without discrimination. The actual and future needs of the users will permanently guide the statistical activities of the NIS.

The degree of satisfaction of the users is regularly monitored through users' satisfaction surveys and by other specific means.

- ***Continuous improvement of the official statistics activity***

The users' needs are constantly evolving, being defined by change and diversity.

Consequently, it is imperative to improve the working techniques, methods and procedures based on scientific professional standards in order to satisfy the requests of all the categories of statistical data users.

Conditions for various categories of users will be created so that they have a more significant part in the programming and elaboration of the official statistics.

- ***Product quality commitment***

The NIS produces statistical data and information at a high standard of quality, based on strictly scientific criteria and in accordance with the principles of objectivity and confidentiality.

The statistical products have to meet the following quality criteria: relevance, accuracy, accessibility and clarity, timeliness and punctuality, comparability and coherence.

The NIS will continue its efforts to inform users about the quality of the statistical products by elaborating metadata on the significance of indicators produced and user-oriented quality reports for all the statistical fields.

- ***Accessibility of statistical data and information***

The NIS disseminates statistical data and information in an accessible format – approved by the users – and in an adequate manner. The implication of mass-media provides an easy access to statistical data and information and contributes to the formation of a statistical culture of data users.

Opportunities shall be created for the enhancement of the collaboration/consultation with various categories of users in order to knowledge and satisfy their ever-increasing and diversified needs.

- ***Cooperation in the field of official statistics***

The collaboration and partnership between the NIS and other authorities and public institutions aims to render more efficient the whole statistical activity within the National Statistical System by widely use the sources of administrative data, reduce costs and increase the efficiency in providing users with statistical data and information. To this end, the implementation of the principles and good practice under the European Code of Practice in Statistics will be taken into account.

The NIS, aware of the fact that only through a constructive dialogue the actors involved in the operation at high parameters of the National Statistical System can learn from each other and gradually develop the Romanian statistics, will advocate and implement mechanisms and tools meant to ensure this goal, the common objective of the National Statistical System.

- ***Respect for the needs of data suppliers***

A sine-qua-non condition of the official statistics activity is the partnership with the data suppliers – the respondents. In this respect, the NIS will be permanently preoccupied to analyse, plan, implement and monitor the most adequate methods and measures for limiting the response burden of data suppliers, caused by the obligation to report data.

The reducing of the response burden of data suppliers, the ensuring of the confidentiality and protection of data transmitted and their use exclusively for statistical purposes will continue to be fundamental goals of the NIS.

- ***Commitment of the NIS leadership***

The NIS leadership is deeply involved in the formation and thorough study of the quality culture in all the statistical fields, both within the institute and other producers of official statistics, part of the National Statistical System.

From this perspective, the NIS leadership regularly monitors the effectiveness of all statistical processes and activities carried out in relation to quality criteria. It estimates the risks, consequences and impact of the statistical activities in relation to users, data suppliers and other parties involved and elaborates clear, measurable and controllable plans and objectives.

By active participation, in terms of transparency and visibility and with an accurate coordination and thorough support, the NIS will keep stimulating the personnel towards the continuous improvement of the statistical activity, inspiring a responsible individual and collective thinking, innovative and open to improvement processes and appropriate resolution of the challenges faced.

- ***Systematic implementation of quality management in statistics***

The NIS implements the quality management system based on the approach and elaboration of procedures and mechanisms in accordance with the EFQM/CAF excellence model for the continuous evaluation and in view of the quality improvement of the organizational system.

The NIS systematically and regularly identifies the strengths and weaknesses specific to the statistical fields and takes actions to improve and extend the implementation of effective solutions and remove deficiencies, respectively, where appropriate.

The internal good practice, as well as that of other countries, will be a valuable inspiration for the improvement of the total quality management within the NIS.

- ***Effectiveness in relation to statistical processes***

The NIS activities of official statistics must be seen as processes that create value for users. The quality of statistics is determined by the quality of their elaboration.

The NIS takes actions in order to produce official statistics by efficiently using the human, material and financial resources, aiming to prevent the occurrence of errors in the statistical processes and products.

The quality of statistical processes is constantly reviewed and improved.

With transparent statistical processes and specific and clearly documented procedures, the NIS will seek to ensure outcomes of high quality and a greater cost efficiency.

- ***Satisfaction of individual and collective needs of the NIS staff***

Meeting the needs of the NIS staff in terms of vocational training and optimal working conditions is a fundamental concern in the attempt to attract and keep competent and devoted staff for statistical activity. The NIS leadership will continue to act in this direction, the specialized human resources being key resources in all statistical fields.

The communication between the leadership at all levels and the NIS staff will be encouraged for the systematic quality improvement of the statistical activities.

The NIS leadership will be constantly preoccupied with increasing the skill level of the staff, taking actions to improve the continuous training system with lectures and other forms of training, both in the professional field and in that of the systems and methods of quality management.