This action is funded by the European Union

**ANNEX 1**

of the Commission Decision on the Annual Action Programme 2016 (part 1) for Zimbabwe

**Action Document for Support to the consolidation of the democratic process in Zimbabwe**

**INFORMATION FOR POTENTIAL GRANT APPLICANTS**

**WORK PROGRAMME FOR GRANTS**

This document constitutes the work programme for grants in the sense of Article 128(1) of the Financial Regulation (Regulation (EU, Euratom) No 966/2012), applicable to the EDF in accordance with Article 37 of Regulation (EU) 2015/323 in the following section concerning calls for proposals: 5.4.1.

| 1. Title/basic act/CRIS number | Support to the consolidation of the democratic process in Zimbabwe  
CRIS number: ZW/FED/038-598  
financed under the 11th European Development Fund |
<table>
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<tr>
<td>2. Zone benefiting from the action/location</td>
<td>Zimbabwe</td>
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</table>
| 4. Sector of concentration/thematic area | Sector 3: Governance and Institution-building  
DEV. Aid: YES |
| 5. Amounts concerned | Total estimated cost: EUR 9 083 080  
Total amount of EDF contribution **EUR 8 000 000**  
This action is co-financed in joint co-financing by:  
- UNDP for an amount of USD 1 000 000 (EUR 883 080)  
- other donors contributing to UNDP's basket fund (amounts not yet known)  
This action is co-financed by potential grant beneficiaries for an indicative amount of EUR 200 000 |
| 6. Aid modality and implementation modalities | Project Modality  
Direct Management – grants –call for proposals  
Indirect management with the United Nations Development Fund (UNDP) |
| 7 a) DAC codes | 150,151,15150 (40%),15151 (60%). |
| b) Main Delivery Channel | UNDP -4100-41114  
Non-governmental organisations (NGOs) and civil society- 20000 -20000 |
### General policy objective

| Participation development/good governance | ☐ | ☐ | X |
| Aid to environment | X | ☐ | ☐ |
| Gender equality (including Women In Development) | ☐ | X | ☐ |
| Trade Development | X | ☐ | ☐ |
| Reproductive, Maternal, New born and child health | X | ☐ | ☐ |

### RIO Convention markers

| Biological diversity | X | ☐ | ☐ |
| Combat desertification | X | ☐ | ☐ |
| Climate change mitigation | X | ☐ | ☐ |
| Climate change adaptation | X | ☐ | ☐ |

### 9. Global Public Goods and Challenges (GPGC) thematic flagships

N/A

### SUMMARY

The Constitution of Zimbabwe, adopted in May 2013 states that elections must be held regularly, be peaceful, free and fair, conducted by secret ballot, based on universal adult suffrage and equality of votes and free from violence and other electoral malpractices.

The July 2013 elections were perceived to have been better managed by stakeholders although numerous shortcomings were also highlighted. The European Union (EU) also acknowledged the peaceful environment within which the elections were held but expressed concern about alleged irregularities and reports of incomplete participation, as well as the identified weaknesses in the electoral process and lack of transparency.

The Zimbabwe Electoral Commission (ZEC) acknowledged most of these challenges at the "All-Stakeholders Review Conference on the 2013 Referendum and Harmonised Elections", of March 2014 as well as at the "Identification of the Zimbabwe Electoral Commission Needs Assessment Gaps" of October 2014.

Positive steps have been made in the democratic process since 2013, as seen by the setting up of the National Prosecution Authority, the increased transparency in the appointment of the judiciary and the constitutionalisation of independent commissions supporting democracy. An opportunity exists for continued support to democratic consolidation and efforts to strengthen key stakeholders such as ZEC, civil society, political parties and the electorate.

The proposed action therefore intends to contribute to the consolidation of the democratic process through taking an electoral cycle approach. Focus will be on strengthening the capacity of the electoral administration to conduct democratic elections on the one hand and capacitating voters and electoral stakeholders, including women and other marginalised groups, to take on their electoral duties and monitoring role on the other. Much effort also needs to be put into promoting an environment that is conducive for free, inclusive and credible elections, including equitable access to the state media by all political parties. Policy and political dialogue, particularly around the need for further amendment of the Electoral Act and the need for a conducive environment will complement the financial support.
1. CONTEXT

1.1 Country

In July 2012, the European Council made a decision to suspend the application of Article 96 appropriate measures, which permitted Zimbabwe and the EU to launch the 11th EDF programming exercise in August 2012. A Country Strategy Paper (CSP) 2014-2020 was agreed by the EU and the National Authorising Officer (NAO) and was immediately followed by the drafting of the EU’s response strategy, the National Indicative Programme (NIP), which, after the lifting of the suspended Article 96 appropriate measures in November 2014, was then signed on 16 February 2015 marking the resumption of full development cooperation between Zimbabwe and the EU.

After a strong rebound since the adoption of multiple currencies in 2009, gross domestic product (GDP) growth in Zimbabwe has slowed down since 2013 and remains below potential. Zimbabwe’s economy remains constrained, with an unsustainably high external debt, deindustrialisation and informalisation of the economy. The 2011-2012 Poverty Income Consumption Expenditure Survey (PICES) reveals that 72.3% of Zimbabweans are poor, whilst 16.2% of the households are in extreme poverty. Poverty is most prevalent in rural areas, where 84.3% of people are deemed poor and 30.4% extremely poor. Although the prevalence of poverty among male and female headed households is almost the same at 62.9% and 62.0% respectively, female households are worse off on average but with many variations. The 2013 United Nations Human Development Index (HDI) ranks Zimbabwe among low human development countries: 155 out of 186 countries. The estimated GDP per capita in 2014 was USD 931.¹

The five-year (2013-2018) economic blueprint, namely Zimbabwe Agenda for Sustainable Socio-Economic Transformation (ZIM ASSET), has four strategic clusters and two sub clusters namely: (1) Food Security and Nutrition; (2) Social Services and Poverty Eradication; (3) Infrastructure and Utilities; (4) Value Addition and Beneficiation and two sub clusters: (a) Fiscal Reform Measures and Public Administration, and (b) Governance and Performance Management. The Government’s transformational agenda is anchored on its commitment to implement a wide range of developmental programmes that are targeted at establishing a comprehensive national infrastructure with public enterprises reforms as one of the major focuses.

ZEC was established as an independent commission in February 2005, after years of electoral reforms. The reforms also took into account the Southern African Development Community (SADC) Principles and Guidelines Governing Democratic Elections which stipulated that elections were to be run by an independent management body and not a government department. ZEC was given the mandate to control and manage as well as oversee all electoral processes in the country. With the new Constitution, ZEC is now the sole custodian of elections in Zimbabwe.

In 2008, the country held harmonised elections which were marred by political violence and followed by a political, economic and humanitarian crisis, which led to the formation of a Government of National Unity and the signing of a Global Political Agreement (GPA). One of the major expected deliverables of the GPA was a democratic constitution. This was adopted and signed into law in May 2013, after which harmonised elections were held in July 2013. The 2013 elections were perceived to have been better managed by stakeholders although numerous shortcomings were also highlighted. The African Union (AU) Election Observation Mission (AUEOM) makes recommendations in its final report, among others, on the need for the voters’ roll to be available to all stakeholders for verification and inspection,

¹ 2014 World Bank Report.
and to ensure its integrity through greater transparency, accessibility and public communication, with strict adherence to the provisions of the relevant statutes and laws of Zimbabwe; to reconsider the use of Police Officers in assisting voters as it may unduly influence the manner in which they vote and to reconsider the reduction of parameters that necessitate persons to qualify as ‘assisted voters’. In general, emphasis is put on the need for adequate access to information on the different processes such as voter registration, availing of the voters' roll, the involvement of civil society in civic and voter education and media access. In that regard, the AU and SADC missions recommended that there is need for timely and adequate provision of resources to ZEC.


The SADC “Principles and Guidelines Governing Democratic Elections” and the SADC Parliamentary Forum (PF) “Norms and Standards for Elections in the SADC Region” have been of substantial relevance to elections in Zimbabwe. These guidelines reinforce key provisions of the founding treaty of SADC and are supported by the SADC Protocol on Politics, Defence and Security Cooperation.

Finally, as a member of the SADC and the AU, Zimbabwe is politically bound by the UN Declaration of Principles for International Election Observations and the Code of Conduct for International Election Observers. The Declaration was endorsed by the AU and SADC among many other intergovernmental and non-governmental organisations involved in election observation.

Under Zimbabwean law, in addition to approval by the Parliament, an international treaty has to be incorporated into domestic law through an Act or adopted through positive / reasonable interpretation of legislation by the courts.

1.1.1 Public Policy Assessment and EU Policy Framework

The founding values and principles of the Constitution of the Republic of Zimbabwe include the rule of law, fundamental human rights and freedoms and good governance, among others. The Constitution clearly sets out the electoral processes and systems and states that elections, which must be held regularly, have to be peaceful, free and fair, conducted by secret ballot, based on universal adult suffrage and equality of votes and free from violence and other electoral malpractices. The Constitution also provides for a Zimbabwe Electoral Commission whose mandate is summarised as follows: preparation for the conduct and supervision of elections and referenda, management of the voters roll, delimitation of constituencies, wards and other electoral boundaries, voter education and receiving and considering complaints from the public. It also states that ZEC has the sole responsibility to register voters, compile and maintain the voters' rolls and registers.

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The Electoral Act, which provides for the conduct of elections and referendums, has undergone amendments, the most recent being in August 2014. The amendments still fall short of aligning the Act to the Constitution, highlighting the need for comprehensive electoral reforms. In a bid to further align electoral laws to the Constitution, the General Laws Amendment Bill (GLAB) was gazetted on 8 May 2015. The Bill has addressed one aspect of alignment by providing for the transfer of the voter registration and maintenance of the voters' roll mandate to ZEC but this is not enough as the Registrar General (RG) can still have a role to play in registration of voters. The Minister of Justice has also retained a large measure of control by having the power to decide on any conflict that arises between the role of ZEC and that of the RG regarding the voters’ roll. Although the GLAB has not yet been passed, ZEC has decided to take up its constitutional mandate of voter registration by conducting voter registration in all the areas subjected to by elections. The 2013 database, however, is still under the control of the Registrar General and the political parties still do not have full access to the voters' roll.

In 2014, ZEC, with funding from Denmark, commissioned a needs/gaps assessment, which highlighted the capacity gaps and the shortfalls of the 2013 elections. ZEC acknowledged both the positive and negative observations and committed to making institutional and technical changes in order to become a centre of excellence. The needs assessment also made recommendations about the next elections and developed an action plan and a budget.

The EU, in its agenda for change clearly states that good governance, in its political, economic, social and environmental terms, is vital for inclusive and sustainable development. Likewise the EU Strategic Framework on Human Rights and Democracy states that the EU will strengthen its work with partners worldwide to support democracy, notably the development of genuine and credible electoral processes and representative and transparent democratic institutions at the service of the citizen.

As there is no short-term method to support a democratic transition, effective electoral assistance primarily means long term institutional strengthening and capacity development.

The EU support to governance and institution building under the 11th EDF NIP has as the main objective to strengthen Zimbabwe's economic recovery and contribute to the democratic process as well as to peace and stability. The consolidation of the democratic process which will result in strengthened democratic governance through strengthened institutions, increased citizen voice in democratic processes and greater accountability is in line with the constitution of Zimbabwe as well as with the Zimbabwe Agenda for Sustainable Socio-Economic Transformation (ZIM ASSET).

1.1.2 Stakeholder analysis

The topic of integrity in elections is a cross-cutting one and requires a multi-stakeholder approach. The proposed programme has been endorsed by ZEC during the formal consultations. Furthermore, particularly regarding results under specific objective 1, the programme responds to a request by the Government of Zimbabwe and ZEC for UN capacity building support to ZEC and has been jointly designed by ZEC and UNDP following consultations with all electoral stakeholders. ZEC will organise a final stakeholder workshop on the programme in May 2016 with participation of political parties, civil society organisations (CSOs), government institutions, and development partners.

The identified stakeholders are:

**The Zimbabwe Electoral Commission**

ZEC is the independent Electoral Management Body foreseen by the Constitution, whose main function is to prepare for, conduct and supervise all aspects of the elections. In 2008, ZEC managed the first harmonised elections in Zimbabwe, consolidating four elections, i.e.
the Presidential, House of Assembly, senatorial and local government elections, into one. ZEC faces challenges, among which are lack of full institutional independence, lack of adequate and timely financial resources and inadequate human resources. Positive progress is to be noted regarding its financial independence, since for the first time, the National Budget 2016 includes a separate vote for ZEC, although ZEC remains underfunded.

The discharge of operational functions is well catered for by the decentralised structures which are in place. Although the enabling legislation is not yet in place regarding ZEC's control over the voters' roll, ZEC has carried out a pilot polling-station based voter registration exercise which has resulted in a polling station-based voters' roll for the Marondera central by-elections held on 19 September 2015. A polling station-based voters' roll was also used in the Nkulumane constituency by elections held on 19 December 2015. ZEC, however, did not manage to have a single voters' roll and the ward-based voters' roll was also used together with the polling station based roll.

**Ministry of Justice, Parliamentary and Legal Affairs**

The Ministry is responsible for constitutional alignment and drafting of new legislation. Drafting of new legislation falls under the responsibility of the Attorney General’s office which falls under the Ministry. There is a need for the Ministry to expedite the full alignment of the electoral laws before the elections.

**Ministry of Finance and Economic Development**

The Ministry of Finance and Economic Development confirmed at a meeting held with the EU on 7 April 2016 that the National Budget will cover the financial gap of the programme. The Government’s contribution is estimated to range between USD 17 and 25 million. Government financing, although it will not be channelled through the basket fund, is necessary to ensure the viability of the action and will include at least the salaries of new staff at ZEC as well as the per diem for temporary staff involved in the voter registration process.

**Parliament**

Parliament is responsible for law making, for protecting the Constitution and promoting democratic governance. There is a need for Parliament to execute its legislative agenda, part of which entails approving and passing aligned electoral laws. Parliament also plays an oversight role over ZEC in that ZEC is required to submit annual reports to Parliament on its operational activities as well as a report on the conduct of every election and referendum. Members of Parliament must be elected to Parliament through a free and credible process and make up the different Parliamentary Committees set up to deal with different issues in Parliament.

**Zimbabwe Human Rights Commission (ZHRC)**

The Commission has the mandate to promote the protection of human rights as well as to investigate and address violations of human rights and freedoms, including political and voting rights. The programme foresees collaboration with the ZHRC for the promotion, protection and fulfilment of elections related human rights.

**Zimbabwe Peace and Reconciliation Commission**

This Constitutional Commission has not been set up yet and, although a draft bill has been prepared, it is not clear that it will be operational during the implementation of the programme. According to the Constitution, among other functions, the Commission will develop procedures and institutions at a national level to facilitate dialogue among political parties, community base organisations and other groups, in order to prevent conflicts and disputes arising in the future.
If the Commission is set up in line with the Constitution, the EU would consider providing support under a future programme in line with the NIP.

**Political parties and independent candidates**

As contestants and stakeholders in the elections, the relationship between ZEC and political parties, particularly opposition political parties, has been tense as they have accused ZEC of being partial. However, the relationship has improved due to the confidence building measures that ZEC has undertaken through increasing consultations and engagement with political parties. ZEC also needs to engage political parties on the campaign environment in order to promote a culture of tolerance and peace through the adoption of the political parties' code of conduct as political parties tend to resort to violence as a political tool. Political parties also face challenges particularly in internal democracy and the promotion of women's representation role and participation in decision-making. Building trust in the integrity of the voters' roll and of its management remain critical issues to be addressed by ZEC in its interaction with the political parties.

**Civil Society Organisations**

This includes non-governmental organisations (NGOs) and faith-based organisations (FBOs), including women's rights organisations, which play a critical role in policy dialogue around electoral reform, in educating and mobilising citizen's participation in the electoral process as well as monitoring and observation of the process. The Delegation holds regular consultations with CSOs working on electoral cycle issues.

**Media**

In its role of promoting access to information by providing information on electoral processes, there is need for both the public and private media to be non-partisan and impartial in its reporting on national processes.

1.1.3 **Priority areas for support/problem analysis**

Within the electoral cycle, the time between the post and pre-elections period is best suited to address necessary and sometimes fundamental changes to the legal framework, voter registration, constituency boundaries, election administration, campaign finance, and electoral redress system, as well as other, broader areas of the electoral process. It is widely recognised that electoral conduct as well as electoral assistance have to take stock of all the steps of the electoral cycle.

It is crucial to use the post-elections momentum to encourage follow-up activities, since the elevated interest of most electoral stakeholders tends to diminish after elections, and the period immediately before an election is at most times too contested to achieve any meaningful reforms. To stay engaged after an election is an approach which electoral assistance practitioners cooperating under the Declaration of Principles (DoP) have been trying to underscore. However, international funding for elections is still predominantly received just before an election; and the view of looking at elections as an electoral cycle has not yet been sufficiently embraced.

An electoral cycle approach also provides an opportunity for recommendations by EOMs to be taken into account in the next cycle. Key recommendations made by the AUEOM include the need for greater transparency on and adequate provision of logistics and resources to ZEC, the need for greater transparency on and accessibility of the voters' roll, greater involvement

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in Non State Actors in civic and voter education in order to enhance participation as well as the need to ensure access to the media, particularly the state media, by all political parties.

There is now a “window of opportunity” in Zimbabwe following the Government endorsed request by ZEC for a UN Needs Assessment Mission (NAM) that was conducted in May-June 2015 and the subsequent request by the Government of Zimbabwe to the UN for electoral assistance. Several aspects need to be taken into consideration:

Global (convergent) approach: Strengthening electoral reforms entails a broader support to the democratic process including capacitating voters and involving electoral stakeholders, besides strengthening the capacity of ZEC.

Coordinated approach: Close cooperation, general consensus about necessary reforms and effective coordination are necessary to avoid parallel processes and waste of resources. It is necessary to clarify and agree on priorities as well as who is supporting what, why and when.

Interlinked electoral reforms: Support to the electoral processes has to be interlinked especially with accompanying changes to the electoral legal framework.

Step-by step approach: support will be formulated on the basis of expected results and indicators. A set of result indicators, clear criteria and clear assessment mechanisms will be established followed by periodic review of progress made. These will be used for deciding whether, in consultation with ZEC, government, UNDP and other stakeholders, to move on to the next phase, suspend or stop the activities. The reporting timelines will be clearly defined in the Agreement and strictly respected in order to enable the Parties to take the necessary decisions in a timely manner.

The support to the Zimbabwean electoral process should be comprehensive and possibly address the following areas:

- Stable and peaceful campaign and electoral environment;
- Robust legal framework for electoral process in line with the Constitution as well as regional and international standards;
- Professional and transparent ZEC with full control over a trusted voter register;
- Capacitated and well informed voters and electoral stakeholders taking on their electoral duties and oversight role.

2. **RISKS AND ASSUMPTIONS**

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<tr>
<th>Risks</th>
<th>Risk level (H/M/L)</th>
<th>Mitigating measures</th>
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<tbody>
<tr>
<td>Government requests donors’ assistance but agreement cannot be reached on a programme due to insufficient progress made in the electoral reform process</td>
<td>M</td>
<td>Continuous political dialogue between the Government, ZEC and the political parties. There is a continued dialogue and a willingness from international funding partners (regrouped around the UN) to stand ready to support the process, provided it abides by a number of standards and good practices highlighted well in advance.</td>
</tr>
<tr>
<td>Insufficient funding made available by the government and development partners to fully implement the programme</td>
<td>M</td>
<td>Different scenarios developed with different level of ambition in terms of expected results depending on the level of available funding.</td>
</tr>
<tr>
<td>International funding partners provide support but there is slow progress in achieving the results outlined in the financial agreement</td>
<td>M</td>
<td>Robust assessment of the electoral support and of the priorities of support and constraints / risks associated.</td>
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Concrete measures to strengthen the political will to reform, e.g. independence of ZEC from the executive, the capacity of ZEC to manage the voters' registration and roll independently, the neutrality and commitment of ZEC staff and Commissioners, the independence of the electoral and constitutional courts.

Robust oversight mechanism that include ZEC, the political parties and other stakeholders (including the international funding partners).

Identification of implementing partners with the capacity to provide the agreed support and within the required timeframe.

GLAB is not passed into law

M

Support to CSO advocacy initiatives.

Support to political party dialogue.

Continuous political dialogue between the EU and the Government.

Multiparty dialogue on the electoral process including a conducive environment for elections fails to take off

M

Interparty platforms provided by ZEC or other players on a regular basis early on in the process and not just in the electoral period.

Support appropriate trust building processes.

Facilitate dialogue and mediation between political parties.

Assumptions

Reform of the legislative framework will be completed before the start of the 2018 electoral campaign and in particular the responsibility for the voters' roll is completely handed over to ZEC and the voters' roll is updated in an inclusive way ahead of the start of the 2018 electoral campaign;

The reengagement process between the EU and the Government of Zimbabwe will progress positively resulting in regular political dialogue allowing for open discussions on issues which affect the democratic process;

There will be political will and commitment to the full implementation of the programme, respecting the constitution, regional and international guidelines;

ZEC will continue to constructively engage with stakeholders at all important stages, such as on the voter registration model, which will result in greater trust and credibility of the process;

The operating environment will continue to be conducive allowing civil society organisations to operate freely and conduct civic and voter education.

3. Lessons learnt, complementarity and cross-cutting issues

3.1 Lessons learnt

The 2013 elections were rushed as the time between the setting of the election date and the actual voting was limited. This translated into limited time for the different processes such as voter education. ZEC had limited funding in the pre electoral period to conduct the necessary capacity building of its staff in the crucial areas of voter registration and management of the voters’ roll, whilst funding for the conduct of the elections was released at the last minute. Therefore, it is essential to take an electoral cycle approach when supporting the electoral process by ensuring that funding is made available to the election management body (EMB) at the appropriate time during the electoral cycle rather than wait until the elections are imminent.
The EU, together with the Swedish International Development Agency (SIDA), the Canadian International Development Agency (CIDA), Norway and Switzerland, supported ZEC through an agreement with the Electoral Institute for Sustainable Democracy in Africa (EISA). Through this support to EISA, ZEC updated its strategic plan and improved its engagement with stakeholders, thus providing building blocks for increased trust.

Previous EU support to ZEC provided through the UNDP and EISA has shown that there is a need for the establishment of a well-co-ordinated programme approach for optimal utilisation of available resources and to eliminate duplication of effort, ensuring that all interventions are contributing to the same clearly defined overarching objective for sustained impact. Progress indicators also need to be clearly defined and agreed on before implementation to ensure that all actors are on the same page.

3.2 Complementarity, synergy and donor coordination

For the 2013 elections, support to ZEC came from SIDA, CIDA, Norway, Switzerland and the EU channelled through EISA. Co-ordination and complementarity was ensured through the joint project board meetings.

Under the EDF Bridging Facility, support is provided to ZEC through EISA and the International Foundation for Electoral Systems (IFES). USAID is supporting the electoral cycle through International Institute for Electoral Systems (IFES) to national CSOs and possibly to ZEC. The Department for International Development UK (DFID), Denmark and Australia support CSOs working on election-related matters, particularly around monitoring the external environment and to increasing citizen engagement in the electoral process. The EU Delegation chairs an informal donor subgroup on elections.

The UNDP, following a formulation mission in October 2015, has designed a comprehensive programme of support with three major expected outcomes: (1) Strengthened institutional and electoral capacity of ZEC to meet its constitutional mandate and ensure sustainability; (2) sustainable voter registration for 2018 that is transparent, credible and inclusive and (3) enhanced and effective ZEC's engagement and outreach with electoral stakeholders, including the eligible voters.

Other support provided by the EU to the justice sector, including traditional chiefs, the Parliament, the Zimbabwe Human Rights Commission, local authorities, and civil society working on monitoring, promoting and protecting human rights as well as on constitutional alignment, constitutional education and promotion of constitutionalism is complementary to these actions and contributes to the consolidation of democracy.

Policy dialogue and political dialogue will complement this action, particularly regarding the need to fully align the Electoral Act to the Constitution and the need for formal and regular dialogue between ZEC and the electoral stakeholders on every step of the electoral process.

3.3 Cross-cutting issues

The programme will address the issue of gender equality by providing for the participation of women and other marginalised groups such as youth and persons living with disabilities in the process as voters as well as candidates or members within their political parties. All training workshops, including those for ZEC, will ensure equitable participation of women and men. To the biggest extent possible, data captured by the project will be sex-disaggregated. The objectives of good governance, human rights, democracy and peace and stability will be actively supported and pursued.
4. DESCRIPTION OF THE ACTION

4.1 Objectives/results

This programme is relevant for the Agenda 2030. It contributes primarily to the progressive achievement of SDG targets sixteen on building effective, accountable and inclusive institutions at all levels and five on gender equality, but also promotes progress towards Goal one to end poverty. This does not imply a commitment by the country benefiting from this programme.

The overall objective is to promote a transparent and inclusive electoral process for free and fair elections in Zimbabwe fully in line with the Constitution and regional standards for democratic elections.

Specific objective 1: to enhance the institutional and technical capacity of the Zimbabwe Electoral Commission to meet its constitutional mandate as an independent Commission.

Result 1.1: Strengthened institutional and electoral capacity of ZEC to meet its constitutional mandate and ensured sustainability.

Result 1.2: Sustainable voter registration that is transparent, credible and inclusive.

Result 1.3: Enhanced and effective engagement and outreach by ZEC with electoral stakeholders, including other public bodies with a role in election processes, civil society, including women's rights organisations, political parties and the eligible voters.

Specific Objective 2: to support a more conducive environment for credible elections.

Result 2.1: Strengthened civil society, including women's rights organisations, able to perform its oversight role of electoral matters and in the electoral reform process.

Result 2.2: A culture of dialogue promoted through strengthened democratic political parties with improved knowledge of electoral processes and more equitable representation by women in decision-making and representation roles.

Result 2.3: Better informed media on electoral matters able to accurately and impartially report on electoral processes and policies, a more balanced reporting on the electoral campaign in the media and a more equitable access of all parties to these media.

Result 2.4: Comprehensive civic and voter education on all relevant aspects of the electoral process availed to all citizens particularly women and marginalised groups such as the youth, people living with disability and the elderly.

4.2 Main activities

Under result 1.1, indicative main activities are:

- Implementation of the ZEC five-year Strategic Plan 2016-2020;
- Capacity building activities of ZEC staff and Commissioners;
- Developing and implementing of institutional development and capacity building plan.

Under result 1.2, indicative main activities are:

- Development and implementation of a robust and effective voter registration operational plan;
• Strengthening the IT department to support Voter Registration requirements, including in-house capacity of using GIS system, and development of hardware, software and networking systems and strengthening of website services;

• Procurement of material and equipment used in voter registration and monitoring of the integrity of the voters' roll;

• Training on voter education and on voter registration issues.

Under result 1.3 indicative main activities are:

• Establishment and implementation of a voter education strategic plan in consultation with stakeholders;

• Developing and designing, in partnership with CSOs, of effective and targeted messages for a campaign on promoting participation of voters;

• Support to the Election Stakeholders Group, an information and dissemination forum comprised of political parties, CSOs, FBOs and Government entities, where ZEC will inform all the election stakeholders about progress with regard to the preparation of elections, consult on important emerging issues, obtain consensus on key areas involving election stakeholders as well as obtain regular feedback;

• Training of public institutions, including possibly among others the ZHRC, the Peace and Reconciliation Commission, the Media Commission, the Zimbabwe Republic Police, etc., on their role in the electoral process in line with the Constitution;

• Engagement with stakeholders on electoral systems and practices and gender equality and women's empowerment and electoral participation.

Under result 2.1: indicative main activities are:

• Monitoring and Observation Electoral processes;

• Electoral Reform Advocacy;

• Monitoring media, including social networks.

Under result 2.2: indicative main activities are:

• Promote dialogue among political parties and political parties dialogue with other electoral stakeholders;

• Review the Political Parties Code of Conduct.

Under result 2.3: indicative main activities are:

• Capacity building of media on electoral cycle matters.

Under result 2.4: indicative main activities are:

• Electoral education and Capacity Building for CSOs (including community based and women's rights organisations);

• Campaigns, including the use of modern media platforms, to mobilise citizens participation.

4.3 Intervention logic

In line with the electoral cycle approach, the programme will support pre-electoral, electoral and post-electoral activities with a two-pronged approach: institutional building of the electoral commission and other electoral stakeholders and promotions of stakeholders' participation in all the different phases of the electoral cycle.
The programme has been formulated taking into account the recommendations of different Electoral Observation Missions reports on the 2013 elections.

Under the first component, the programme will support ZEC to develop its institutional and operational capacity to conduct elections, including a trusted voter registration system, in line with the Constitution, the amended electoral legal framework and regional and international obligations.

The second component seeks to contribute to a conducive environment for credible elections, supporting the active and informed participation of other electoral stakeholders in the electoral cycle, such as political parties, media, CSOs and citizens in order to contribute to increased public trust on the electoral process and prevent electoral violence.

Youth, women and people living with disability will be particularly targeted by all actions to ensure inclusive participation in all the phases of the electoral cycle.

A midterm review will be conducted in order to assess the progress and the feasibility of continuing with the programme.

A more detailed description of the intervention logic is outlined in the attached Logical Framework.

5. IMPLEMENTATION

5.1 Financing agreement

In order to implement this action, it is foreseen to conclude a financing agreement with the partner country, referred to Article 17 of Annex IV to the ACP-EU Partnership Agreement.

5.2 Indicative implementation period

The indicative operational implementation period of this action, during which the activities described in section 4.2 will be carried out and the corresponding contracts and agreements implemented, is 60 months from the date of entry into force of the financing agreement.

Extensions of the implementation period may be agreed by the Commission’s authorising officer responsible by amending this decision and the relevant contracts and agreements; such amendments to this decision constitute non-substantial amendment in the sense of Article 9(4) of Regulation (EU) 2015/323.

5.3 Implementation of the budget support component

Not applicable.

5.4 Implementation modalities

5.4.1 Grants: call for proposals "Electoral stakeholders participation in the electoral cycle (2016-2020)" (direct management)

(a) Objectives of the grants, fields of intervention, priorities of the year and expected results

The call will target the specific objective 2 to support a more conducive environment for credible elections.

Fields of intervention will be, inter alia: strengthening the capacity of civil society to monitor and observe electoral process and advocate for electoral reform, promotion of interparty dialogue, building the capacity of the media on electoral matters, support voter and civic education campaigns, etc.
The expected results are having strengthened political parties and civil society organisations knowledge and ability to participate in the electoral processes; more equitable representation by women in decision-making and representation roles; better informed media on electoral matters able to accurately and impartially report on electoral processes and policies and comprehensive civic and voter education on all relevant aspects of the electoral process availed to all citizens particularly women and marginalised groups such as the youth, people living with disability and the elderly.

(b) Eligibility conditions

The initiatives to be financed shall be initiated and directly implemented by Civil Society Organisations with demonstrable experience on electoral cycle matters.

As applicant: the eligibility of applicants is restricted to all types of CSOs and their associations originating from countries eligible for the European Development Fund.

Co-applicant and affiliated entities: the eligibility of co-applicant and affiliated entities is restricted to all types of CSOs and/or their associations originating from the countries described above under applicant.

Subject to information to be published in the call for proposals, the indicative amount of the EU contribution per grant will be of minimum EUR 400 000 and maximum EUR 1 800 000 and the grants may be awarded to sole beneficiaries and to consortia of beneficiaries (coordinator and co-beneficiaries). The indicative duration of the grant (its implementation period) is between 24 and 36 months.

(c) Essential selection and award criteria

The essential selection criteria are financial and operational capacity of the applicant.

The essential award criteria are relevance of the proposed action to the objectives of the call; design, effectiveness, feasibility, sustainability and cost-effectiveness of the action.

(d) Maximum rate of co-financing

The maximum possible rate of co-financing for grants under this call is 90%.

In accordance with Article 192 of Regulation (EU, Euratom) No 966/2012, if full funding is essential for the action to be carried out, the maximum possible rate of co-financing may be increased up to 100%. The essentiality of full funding will be justified by the Commission’s authorising officer responsible in the award decision, in respect of the principles of equal treatment and sound financial management.

(e) Indicative timing to launch the call

4th quarter of 2016.

4 Indicatively, civil society organisations will be defined as: non-state, non-profit making actors operating on an independent and accountable basis which include: non-governmental organisations, organisations representing indigenous peoples, organisations representing national and/or ethnic minorities, diaspora organisations, migrants’ organisations in partner countries, local traders’ associations and citizens’ groups, cooperatives, employers’ associations and trade unions (social partners), organisations representing economic and social interests, organisations fighting corruption and fraud and promoting good governance, civil rights organisations and organisations combating discrimination, local organisations (including networks) involved in decentralised regional cooperation and integration, consumer organisations, women’s and youth organisations, environmental, teaching, cultural, research and scientific organisations, universities, churches and religious associations and communities, the media and any non-governmental associations and independent foundations, including independent political foundations, likely to contribute to the implementation of the objectives of programme.
5.4.2 Indirect management with an international organisation

A part of this action may be implemented in indirect management with United Nations Development Fund (UNDP) in accordance with Article 58(1)(c) of Regulation (EU, Euratom) No 966/2012, applicable by virtue of Article 17 of Regulation (EU) 2015/323. This implementation entails the setting up of a basket fund for donor contributions, training and capacity building of ZEC, the procurement of technical assistance, technical and operational support for the identification and roll out of a sustainable, credible and inclusive voter registration and support ZEC's engagement with other stakeholders to build trust and confidence on the electoral administration. This implementation is justified because UNDP has been implementing capacity building measures for Government institutions under previous programmes and will build on this experience to further support capacity development of ZEC. Moreover, the UN has the capacity to provide the space for policy dialogue as it proved during the implementation of the "Support to the completion of the Participatory Constitution Making Process in Zimbabwe" (COPAC) programme. It also has the capacity to attract service providers with relevant experience and more particularly in technically challenging areas, such as voter registration.

The entrusted entity would target the results under specific objective 1 and will also contribute with USD 1 000 000 to these activities.

The entrusted entity will mainly (core of the activities) carry out budget-implementation tasks for the execution of all the activities mentioned above. This includes: have a margin of discretionary power to implement the action, manage procurement and grant award procedures, awarding, signing and executing the resulting procurement contracts and grant contracts, accepting deliverables, carrying out payments and recovering the funds unduly paid.

If negotiations with the above-mentioned entrusted entity fail, that part of this action may be implemented in direct management in accordance with the implementation modalities identified in section 5.4.

The Commission authorises that the costs incurred by the entrusted entity may be recognised as eligible as of a date prior to the adoption of this decision but not earlier than the date of submission of UNDP's request because, given the limited time remaining until the 2018 elections, preparatory actions and technical assistance to ZEC are already ongoing.

5.4.3 Changes from indirect to direct management mode due to exceptional circumstances

In case of exceptional circumstances which will make the implementation of the component under 5.4.2 in indirect management impossible, this component will be managed in direct management.

5.4.3.1 Grants: call for proposals (direct management)

(a) Objectives of the grants, fields of intervention, priorities of the year and expected results

The call will target the activities under specific objective 1 to enhance the institutional and technical capacity of the Zimbabwe Electoral Commission to meet its constitutional mandate as an independent Commission.

Fields of intervention and expected results will be defined taking into consideration the exceptional circumstances that made impossible the implementation of these activities in indirect management.
(b) Eligibility conditions

The initiatives to be financed shall be initiated and directly implemented by Civil Society Organisations\(^5\) with demonstrable experience on electoral cycle matters.

**As applicant:** the eligibility of applicants is restricted to all types of CSOs and their associations originating from countries eligible for the European Development Fund.

**Co-applicant and affiliated entities:** the eligibility of co-applicant and affiliated entities is restricted to all types of CSOs and/or their associations originating from the countries described above under applicant.

Subject to information to be published in the call for proposals, the indicative amount of the EU contribution per grant will be of **minimum EUR 400 000 and maximum EUR 1 800 000** and the grants may be awarded to sole beneficiaries and to consortia of beneficiaries (coordinator and co-beneficiaries). The indicative duration of the grant (its implementation period) is between **24 and 36 months**.

(c) Essential selection and award criteria

The essential selection criteria are financial and operational capacity of the applicant.

The essential award criteria are relevance of the proposed action to the objectives of the call; design, effectiveness, feasibility, sustainability and cost-effectiveness of the action.

(d) Maximum rate of co-financing

The maximum possible rate of co-financing for grants under this call is **90%**.

In accordance with Article 192 of Regulation (EU, Euratom) No 966/2012, if full funding is essential for the action to be carried out, the maximum possible rate of co-financing may be increased up to 100%. The essentiality of full funding will be justified by the Commission’s authorising officer responsible in the award decision, in respect of the principles of equal treatment and sound financial management.

(e) Indicative timing to launch the call

4th quarter of 2016.

5.5 Scope of geographical eligibility for procurement and grants

The geographical eligibility in terms of place of establishment for participating in procurement and grant award procedures and in terms of origin of supplies purchased as established in the basic act and set out in the relevant contractual documents shall apply.

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\(^5\) Indicatively, civil society organisations will be defined as: non-state, non-profit making actors operating on an independent and accountable basis which include: non-governmental organisations, organisations representing indigenous peoples, organisations representing national and/or ethnic minorities, diaspora organisations, migrants' organisations in partner countries, local traders' associations and citizens' groups, cooperatives, employers' associations and trade unions (social partners), organisations representing economic and social interests, organisations fighting corruption and fraud and promoting good governance, civil rights organisations and organisations combating discrimination, local organisations (including networks) involved in decentralised regional cooperation and integration, consumer organisations, women's and youth organisations, environmental, teaching, cultural, research and scientific organisations, universities, churches and religious associations and communities, the media and any non-governmental associations and independent foundations, including independent political foundations, likely to contribute to the implementation of the objectives of programme.
The Commission’s authorising officer responsible may extend the geographical eligibility in accordance with Article 22(1)(b) of Annex IV to the ACP-EU Partnership Agreement on the basis of urgency or of unavailability of products and services in the markets of the countries concerned, or in other duly substantiated cases where the eligibility rules would make the realisation of this action impossible or exceedingly difficult.

### 5.6 Indicative budget

<table>
<thead>
<tr>
<th>Specific objective 1</th>
<th>EU contribution (in EUR)</th>
<th>Indicative third party contribution, in currency identified</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.3.2. – Indirect management with UNDP</td>
<td>5 590 000</td>
<td>UNDP USD 1 000 000 Contributions from other donors to be confirmed</td>
</tr>
<tr>
<td>Specific objective 2</td>
<td>1 800 000</td>
<td>EUR 200 000</td>
</tr>
<tr>
<td>5.3.1 – Call for proposals Electoral stakeholders participation in the electoral cycle (2016-2020) (direct management)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.9 – Evaluation, 5.10 - Audit</td>
<td>100 000</td>
<td>N.A.</td>
</tr>
<tr>
<td>5.11 – Communication and visibility</td>
<td>10 000</td>
<td>N.A.</td>
</tr>
<tr>
<td>Contingencies</td>
<td>500 000</td>
<td>N.A.</td>
</tr>
<tr>
<td>Totals</td>
<td>8 000 000</td>
<td>EUR 200 000 + USD 1 000 000 (EUR 883 080)</td>
</tr>
</tbody>
</table>

### 5.7 Organisational set-up and responsibilities

The management/governance arrangements for the activities related to electoral support will be based on a two-tier formal structure. It will consist of:

- a decision-making forum, the project board (PB) responsible for the overall strategic guidance of the project and making policy decisions having the annual work-plan and the results framework as a reference. The PB will be co-chaired by the ZEC Chairperson and the UN Resident Coordinator, and participants will be in addition to ZEC and the UN, the Ministry of Finance, the Ministry of Justice, contributing donors and CSOs.

- a technical working group (TWG) on electoral matters and coordination chaired by the ZEC Chief Elections Officer (CEO) and with participation from ZEC, UNDP, IFES, EISA and contributing donors.

### 5.8 Performance monitoring and reporting

The day-to-day technical and financial monitoring of the implementation of this action, including the projects resulting from a call for proposals will be a continuous process and part of the implementing partner’s responsibilities. To this aim, the implementing partner shall establish a permanent internal, technical and financial monitoring system for the action and elaborate regular progress reports (not less than annual) and final reports. Every report shall provide an accurate account of implementation of the action, difficulties encountered, changes introduced, as well as the degree of achievement of its results (outputs and direct outcomes) as measured by corresponding indicators, using as reference the logframe matrix (for project
modality). The report shall be laid out in such a way as to allow monitoring of the means envisaged and employed and of the budget details for the action. The final report, narrative and financial, will cover the entire period of the action implementation.

The Commission may undertake additional project monitoring visits both through its own staff and through independent consultants recruited directly by the Commission for independent monitoring reviews (or recruited by the responsible agent contracted by the Commission for implementing such reviews).

5.9 Evaluation

Having regard to the importance of the action, a mid-term and final evaluation will be carried out for this action or its components via independent consultants contracted by the Commission.

Midterm evaluation will be carried out for learning purposes, in particular with respect to the progress in achieving the expected results, the feasibility of fully achieving them and/or the need amend the programme.

A final evaluation will be carried out for accountability and learning purposes at various levels (including for policy revision), taking into account in particular the fact that the results of this programme should inform the following electoral cycle.

The Commission shall inform the implementing partner at least one month in advance of the dates foreseen for the evaluation missions. The implementing partner shall collaborate efficiently and effectively with the evaluation experts, and inter alia provide them with all necessary information and documentation, as well as access to the project premises and activities.

The evaluation reports shall be shared with the partner country and other key stakeholders. The implementing partner and the Commission shall analyse the conclusions and recommendations of the evaluations and, where appropriate, in agreement with the partner country, jointly decide on the follow-up actions to be taken and any adjustments necessary, including, if indicated, the reorientation of the project.

Indicatively, two contracts for evaluation services shall be concluded under a framework contract in 2017 and 2020.

5.10 Audit

Without prejudice to the obligations applicable to contracts concluded for the implementation of this action, the Commission may, on the basis of a risk assessment, contract independent audits or expenditure verification assignments for one or several contracts or agreements.

Indicatively, one contract for audit services shall be concluded under a framework contract in 2020.

5.11 Communication and visibility

Communication and visibility of the EU is a legal obligation for all external actions funded by the EU.

This action shall contain communication and visibility measures which shall be based on a specific Communication and Visibility Plan of the Action, to be elaborated at the start of implementation and supported with the budget indicated in section 5.6 above.

In terms of legal obligations on communication and visibility, the measures shall be implemented by the Commission, the partner country, contractors, grant beneficiaries and/or
entrusted entities. Appropriate contractual obligations shall be included in, respectively, the financing agreement, procurement and grant contracts, and delegation agreements.

The Communication and Visibility Manual for European Union External Action shall be used to establish the Communication and Visibility Plan of the Action and the appropriate contractual obligations.

The implementation modalities for communication and visibility actions will be direct management through procurement of services and/or supplies for a total amount of EUR 10 000 as indicated in section 5.6 above.

<table>
<thead>
<tr>
<th>Subject in generic terms, if possible</th>
<th>Type (works, supplies, services)</th>
<th>Indicative number of contracts</th>
<th>Indicative trimester of launch of the procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication and Visibility</td>
<td>Services, Supplies</td>
<td>1</td>
<td>4th trimester 2017</td>
</tr>
</tbody>
</table>

Appropriate contractual obligations for visibility shall be included in the grant contracts and in the delegation agreement with UNDP.
APPENDIX - INDICATIVE LOG FRAME MATRIX

The activities, the expected outputs and all the indicators, targets and baselines included in the logframe matrix are indicative and may be updated during the implementation of the action, no amendment being required to the financing decision. The indicative logframe matrix will evolve during the lifetime of the action: new lines will be added for including the activities as well as new columns for intermediary targets (milestones) for the output and outcome indicators whenever it is relevant for monitoring and reporting purposes. Indicators will be disaggregated by sex whenever relevant.

<table>
<thead>
<tr>
<th>Intervention logic</th>
<th>Indicators</th>
<th>Baselines (incl. reference year)</th>
<th>Targets (incl. reference year)</th>
<th>Sources and means of verification</th>
<th>Assumptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall objective: to promote a transparent and inclusive electoral process for free and fair elections in Zimbabwe fully in line with the Constitution and regional standards for democratic elections** (EURF level 2, Indicator no. 2).</td>
<td>OO I1: Extent to which electoral processes are undertaken according to good practices and regional standards for elections, including equal participation of women and men therein* and are endorsed as free and fair by local and regional Election observer missions</td>
<td>OO I1 B: Gaps noted by the all-Stakeholders’ Review Conference on the 2013 Referendum and Harmonised Elections, held in Harare on 19-21 March 2013</td>
<td>OO I1 T: Improvements noted by SADC EOM, AU, SADC ECF, at least 2 domestic EOMs. (2018)</td>
<td>OO I1 S: Reports of domestic and regional election observers</td>
<td>Political willingness and stability</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Reform of the legislative framework will be completed before the elections and in particular the responsibility for the voters’ roll is completely handed over to ZEC and the voters’ roll is updated in an inclusive way ahead of the elections scheduled for 2018</td>
</tr>
</tbody>
</table>

6 Indicators aligned with the relevant programming document are marked with '*' and indicators aligned to the EU Results Framework with '**'.
<table>
<thead>
<tr>
<th>Specific Objectives</th>
<th>Specific Objective 1: To enhance the institutional and technical capacity of the Zimbabwe Electoral Commission to meet its constitutional mandate.</th>
<th>Specific Objective 2: To contribute to a more conducive environment for credible elections.</th>
</tr>
</thead>
<tbody>
<tr>
<td>SO1 I1: Status of voters roll</td>
<td>SO1 I1 B. 2013 Voters roll was outdated, manual, not easily analysed &amp; inaccessible to all stakeholders.</td>
<td>SO2 I1 B. 6,400,000 registered voters in 2013</td>
</tr>
<tr>
<td>SO1 I2: ZEC compliance with the Electoral Act and the Constitution</td>
<td>SO1 I2 B: 2013 EOM reports revealed ZEC’s lack of compliance with Constitution e.g conducting voter registration</td>
<td>SO2 I2 B: 3,480,047 for the presidential elections</td>
</tr>
<tr>
<td>SO1 I3: Status of ZEC gender policy</td>
<td>SO1 I3 B: No Gender policy</td>
<td>SO2 I2 B: No disaggregated data available</td>
</tr>
<tr>
<td>SO1 I3 T: Development and implementation of new gender policy (2017)</td>
<td>SO1 I3 S: Electoral stakeholders reports, Evaluation reports, Media reports</td>
<td>SO2 I3 T: 50% of voters that turn out to vote are from the identified marginalised groups (2018)</td>
</tr>
<tr>
<td>SO1 I3 S: Electoral stakeholders reports, Evaluation reports, Media reports</td>
<td>ZEC Gender policy document, ZEC implementation reports</td>
<td>SO2 I3 S: ZEC Gender policy document, ZEC Implementation reports</td>
</tr>
<tr>
<td>Reform of the legislative framework will be completed before the 2018 elections and in particular the responsibility for the voters’ roll is completely handed over to ZEC and the voters’ roll is updated in an inclusive way ahead of the 2018 elections</td>
<td>ZEC will continue to constructively engage with stakeholders at all important stages, such as on the voter registration model, which will result in greater trust and credibility of the process.</td>
<td></td>
</tr>
<tr>
<td>Expected Results</td>
<td>Result 1.1: Strengthened institutional and electoral capacity of ZEC to meet its constitutional mandate and ensured sustainability.</td>
<td>R1.1 I1: Status of management of election cycle</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1 I2: Status of gender mainstreaming by ZEC</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1 I3: Status of Capacity building plan</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1 I4: The number of decentralised offices fully operational.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1. I5: Number of irregularities observed by Observers</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1 I6: Status of compliance with laws on announcement of election results</td>
</tr>
<tr>
<td></td>
<td></td>
<td>R1.1 I7: Status of feedback on the credibility of elections</td>
</tr>
</tbody>
</table>

Government avails sufficient funding
<table>
<thead>
<tr>
<th>Result 1.2 Sustainable voter registration that is transparent, credible and inclusive.</th>
<th>R1.2 I1. Status of feedback on outreach and awareness-raising by ZEC and other stakeholders (CSOs, political parties) on voter registration</th>
<th>R1.2 I1 B: 2013 election observer reports state that there was insufficient outreach and voter education by ZEC and other stakeholders</th>
<th>R1.2 I1 T: 2018 election observer missions report positively on outreach by ZEC and other stakeholders</th>
<th>R1.2 I1 S: Electoral stakeholders reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>R1.2 I2: Status of feedback on Voter registration process</td>
<td>R1.2 I2 B: 2013 Voter registration process was fraught with irregularities and complaints e.g. that there were more voters registered in the rural areas than in the urban areas</td>
<td>R1.2 I2 B: Voter registration process is considered credible by the majority of local and international stakeholders (2018)</td>
<td>R1.2 I2 S: Voter register Electoral stakeholders reports</td>
<td></td>
</tr>
<tr>
<td>R1.2 I3: % of complaints regarding voter registration handled as per the law</td>
<td>R1.2 I3 B: No baseline</td>
<td>R1.2 I3 B:. 80% (up to 2018)</td>
<td>R1.2 I3 S: Court records</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Result 1.3 Enhanced and effective engagement and outreach by ZEC with electoral stakeholders, including other public bodies with a role in election processes, civil society, including women’s rights organisations, political parties and the eligible voters.</th>
<th>R1.3 I1: Number of Electoral stakeholders dialogue platforms</th>
<th>R1.3 I1 B: Adhoc in 2015</th>
<th>R1.3 I1 T: 10 quarterly forums held by next elections (2018)</th>
<th>R1.3 I1 S: media and observer mission reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>R1.3 I2: Status of satisfaction of stakeholders with level and quality of ZEC's engagement (CSOs, political parties, government ministries)</td>
<td>R1.3 I2 B: n/a</td>
<td>R1.3 I2 T: At least 80% express satisfaction (2018)</td>
<td>R1.3 I2 S: ZEC reports Stakeholder reports</td>
<td></td>
</tr>
<tr>
<td>R1.3 I3: Number of women's rights organisations and other marginalised groups participating in stakeholders dialogue platforms</td>
<td>R1.3 I3 B: Will be identified in the inception period</td>
<td>R1.3 I3 T: Will be identified in the inception period</td>
<td>R1.3 I3 S: ZEC reports Media reports IFES survey</td>
<td></td>
</tr>
</tbody>
</table>

| Political environment remains stable | Key stakeholders are willing to engage and participate in electoral processes | That voter registration option is selected and rolled out timeously |
**Result 2.1** Strengthened civil society, including women’s rights organisations, able to perform its oversight role of electoral matters and in the electoral reform process.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.1 I1: Number of Domestic observer missions engaged in the electoral cycle</td>
<td>Will be identified in the inception phase</td>
</tr>
<tr>
<td>R2.1 I2: Extent to which domestic observer missions are engaged in the electoral cycle</td>
<td>Will be identified during the inception phase</td>
</tr>
<tr>
<td>R2.1 I3: Status of feedback on domestic observers by regional observers</td>
<td>2013 AU and SADC EOM reports</td>
</tr>
<tr>
<td>R2.1 I4: Status of involvement of Civil society in electoral reforms</td>
<td>Ongoing Civil society initiatives targeting electoral reforms, eg, petition presented to Parliament in March 2016</td>
</tr>
</tbody>
</table>

**R2.1 I1 B:** Will be identified in the inception phase  
**R2.1 I2 B:** Will be identified during the inception phase  
**R2.1 I3 B:** Regional observer organisations report positively on the conduct of domestic observers (during elections – 2018)  
**R2.1 I4 B:** Ongoing Civil society initiatives targeting electoral reforms, eg, petition presented to Parliament in March 2016

<table>
<thead>
<tr>
<th>Status</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.1 I1 T:</td>
<td>All political parties trained (2018)</td>
</tr>
<tr>
<td>R2.1 I2 T:</td>
<td>30% political parties agents trained as Trainers (2018)</td>
</tr>
<tr>
<td>R2.1 I3 T:</td>
<td>At least 30% increase in the number of female participants (2018)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Source</th>
<th>Details</th>
</tr>
</thead>
</table>
| R2.1 I1 S: | Reports of domestic and regional elections observer missions  
Media reports |
| R2.1 I2 S: | Reports of domestic and regional election Observers  
CSOs reports |
| R2.1 I3 S: | Regional Election observer mission reports |
| R2.1 I4 S: | CSOs are consulted on electoral reform and prepare and present position papers for their engagement with Parliament |

The environment continues to be conducive for civil society operations.

**Result 2.2** A culture of dialogue promoted through strengthened democratic political parties, with improved knowledge of electoral processes and more equitable representation by women in decision-making and representation roles.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.2 I1: Status of training for political parties’ representatives on their role, eg. polling agents</td>
<td>Will be identified during the inception phase</td>
</tr>
<tr>
<td>R2.2 I2: Number of party agents trained as trainers disaggregated by sex, age</td>
<td>Will be identified during the inception phase</td>
</tr>
<tr>
<td>R2.2 I3: % change in the number of female candidates fielded by political parties</td>
<td>To be identified in the inception phase (referring to previous elections)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.2 I1 T:</td>
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</tr>
<tr>
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</tr>
<tr>
<td>R2.2 I3 T:</td>
<td>At least 30% increase in the number of female participants (2018)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Source</th>
<th>Details</th>
</tr>
</thead>
</table>
| R2.2 I1 S: | Reports of political parties  
Media reports |
| R2.2 I2 S: | Pre and post training reports  
Election observers reports  
Contestants |
| R2.2 I3 S: | Political parties candidates lists  
ZEC election report  
Civil society reports |

Multi party dialogue on the electoral process, including a conducive environment takes off.
### Result 2.3 Better informed media on electoral matters able to accurately and impartially report on electoral processes and policies, a more balanced reporting on the electoral campaign in the media and more equitable access of all parties to these media.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Status and regularity of ZEC media platform forum</th>
<th>Ad hoc meetings between ZEC and media in 2016</th>
<th>Quarterly forums held by the next elections</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.3 I1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I2</td>
<td>Number of voter and civic education programmes both in the state and private media</td>
<td>to be identified in inception phase</td>
<td>Will be identified during the inception phase</td>
</tr>
<tr>
<td>R2.3 I3</td>
<td>Status of feedback by political parties on access to media</td>
<td>2013 media and observer mission reports state that political parties were disgruntled with the level of media coverage received particularly in the state media</td>
<td>Political parties express satisfaction on the level of media coverage (space and time allocation); (2018)</td>
</tr>
<tr>
<td>R2.3 I1 B</td>
<td>Ad hoc meetings between ZEC and media in 2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I2 B</td>
<td>to be identified in inception phase</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I3 B</td>
<td>2013 media and observer mission reports state that political parties were disgruntled with the level of media coverage received particularly in the state media</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I1 T</td>
<td>8 Quarterly forums held by the next elections</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I2 T</td>
<td>Will be identified during the inception phase</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I3 T</td>
<td>Political parties express satisfaction on the level of media coverage (space and time allocation); (2018)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I1 S</td>
<td>Media monitoring reports</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I2 S</td>
<td>Regular convening of meetings between ZEC and the media, electronic and print media products</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.3 I3 S</td>
<td>Media Monitoring reports Press statements made by political parties</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Result 2.4 Comprehensive civic and voter education on all relevant aspects of the electoral process availed to all citizens particularly women and marginalised groups such as the youth and the elderly.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Status of implementation of Voter education strategy</th>
<th>Number of citizens attending voter and civic education workshops/information platforms with attendance statistics disaggregated by sex, age</th>
<th>Forms of media channels available for citizens to access information on the electoral process</th>
</tr>
</thead>
<tbody>
<tr>
<td>R2.4 I1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I2</td>
<td>Number of citizens attending voter and civic education workshops/information platforms with attendance statistics disaggregated by sex, age</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I3</td>
<td>Forms of media channels available for citizens to access information on the electoral process</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I1 B</td>
<td>No strategy is adopted and implemented by 2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I2 B</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I3 B</td>
<td>Will be identified in the inception phase</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I1 T</td>
<td>Strategy is adopted and implemented by 2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I2 T</td>
<td>to be identified in the inception phase (40% attendance by women is expected)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I3 T</td>
<td>Information on electoral processes is available through all forms of media channels, e.g. newspapers, radio, television, posters, social media (2018)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I1 S</td>
<td>Media reports ZEC and civil society reports</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I2 S</td>
<td>Civil society reports, Workshop attendance register ZEC and civil society workshop reports</td>
<td></td>
<td></td>
</tr>
<tr>
<td>R2.4 I3 S</td>
<td>Media reports Civil society reports MMPZ reports, EOM reports Voter education campaign materials</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The operating environment will continue to be conducive allowing civil society organisations to operate freely and conduct civic and voter education.