Targeted survey as part of the REFIT evaluation of the Zoos Directive

Fields marked with * are mandatory.

Targeted consultation as part of the REFIT evaluation of the Zoos Directive
Questionnaire addressed to zoos

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The evaluation is part of the European Commission's Regulatory Fitness and Performance Programme (REFIT). This programme involves a comprehensive, evidence-based assessment of whether the current regulatory framework is proportionate and fit for purpose, and delivering as expected.

Objectives of the evaluation
The evaluation examines the relevance, effectiveness, efficiency, coherence and EU added value of the EU Directive 1999/22/EC relating to keeping of wild animals in zoos (hereinafter 'the Zoos Directive'). It will evaluate what has worked well or poorly, and will compare actual performance to initial expectations. It looks to see if the rules set out in the Directive are simple, clear and do not cause unnecessary costs.

The results will be used by the Commission to inform future decisions relating to the protection of wild animals and the enhancement of EU biodiversity, to which ex-situ conservation and zoos contribute. The evaluation in itself does not consider possible future changes to the legislation.

This survey is part of a broader range of consultation activities. Further information on the evaluation and the different activities it involves can be consulted on the Commission’s evaluation website.

The aim of this consultation is to gather the views and opinions of interested stakeholders on the current EU legislation on zoos and its implementation to date. Your responses will be used to help assess the current situation and ensure that the most accurate and comprehensive evidence is taken into account. It is therefore important that you complete this questionnaire as fully as possible.

The evaluation will look in particular at the implementation and functioning of the EU rules on the regulation of zoos with regards to: (1) the protection of wild animals; (2) the conservation of biodiversity by strengthening the role of zoos.
The Zoos Directive, was adopted with the objective to promote wild animal species protection and conservation by strengthening the role of zoos in the conservation of biodiversity. The Directive intended to achieve these objectives by the adoption of measures by Member States for the licensing and inspection of zoos in order to ensure that zoos respect conservation and protection measures, including appropriate accommodation of the animals.

The Directive requires Member States to establish a licencing and inspection system in order to ensure that zoos implement the following Article 3 conservation measures:

- Participate in one or more of the following: i) research and training through which conservation objectives may be achieved, ii) exchange of information relating to species conservation, iii) captive breeding, iv) repopulation, or v) reintroduction of species into the wild;

- Promote public education and awareness in relation to the conservation of biodiversity, particularly by providing information about the species exhibited and their natural habitats;

- Accommodate animals under conditions which aim to satisfy the biological and conservation requirements of the individual species and maintaining a high standard of animal husbandry;

- Prevent the escape of animals in order to avoid threats to indigenous species and intrusion of outside pest and vermin;

- Keep appropriate records of the zoo’s collection.

Guidance
The questionnaire for this targeted online survey has been prepared in order to gather evidence-based information for the evaluation.

Please answer questions based on direct experience. As far as possible, please provide evidence to substantiate your replies in the open text fields. For many questions it is also possible to upload supporting documents. Where possible, quantitative evidence should be provided. Where this is not possible, estimates and qualitative evidence would be welcome.

You can skip questions that you do not feel comfortable responding to. However, replies to questions marked with an asterisk are compulsory.

To facilitate understanding of the questions, the survey is available in 13 languages. Given possible delays in translating comments submitted in some languages, contributions in English for the open text fields are welcome, as they will help to process the survey more swiftly.

This questionnaire is being sent out to zoo operators in 14 selected Member States (Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, France, Germany, Italy, Ireland, Lithuania, Netherlands, Poland, Portugal, Spain).

**NB:** Several different questionnaires for different stakeholder groups have been established, namely:
• **National competent authorities** (e.g. ministries or regional/local authorities responsible for implementing and enforcing the Zoos Directive)

• EU-level and national-level federations and associations of zoos (e.g. zoos federations) and non-governmental associations (NGOs in the field of biodiversity conservation or animal welfare)), as well as academics and other experts in the area

• **Zoo operators**

In addition, a public consultation for the broader public will run on the Commission’s website ‘Your Voice in Europe’ between September and December 2016.

The different surveys have been distributed via different distribution channels. If you feel you have not received the right questionnaire, or have any queries please contact zoos.direcitive@milieu.be. If you are aware of additional specific documents that should be taken into account in the evidence gathering process, please submit them through the evaluation website.

The present questionnaire is structured as follows:
• Part I investigates the implementation of conservation measures by Zoos, in line with Article 3 of the Zoos Directive

• Part II gathers information and opinions in relation to the results achieved with the Zoos Directive, in order to assess its effectiveness, efficiency, relevance, coherence and added value

• Part III gives stakeholders the possibility to add concluding remarks

You may pause at any time and continue later. Once you have submitted your answers, you can download a copy of your completed responses.

We kindly ask you to fill in the questionnaire within 4 weeks of receipt.

Use of the results
Please note that according to the Commission’s Better Regulation Guidelines, stakeholder’s contributions will be published on the dedicated evaluation website.

Regardless of the option chosen below, your contribution may be subject to a request for access to documents under Regulation 1049/2001 on public access to European Parliament, Council and Commission documents. In such cases, the request will be assessed against the conditions set out in the Regulation and in accordance with applicable data protection rules.

**According to relevant data protection rules, please indicate whether your reply:**

- Can be published, including your name or that of your organisation (I consent to publication of all information in my contribution and I declare that none of it is under copyright restrictions that prevent publication)
- Can be published in an anonymous way (I consent to publication of all information in my contribution except my name/the name of my organisation, and I declare that none of it is under copyright restrictions that prevent publication)
- Cannot be published but only used for statistical and analytical purposes, in the context of the present study

**Background Information**

1. Please indicate here the language that you will use in your replies.

- Bulgarian
- Czech
- Danish
- Dutch
- English
- French
- German
- Greek
- Italian
- Lithuanian
- Polish
- Portuguese
- Spanish
Name of the zoo

Contact name

Email address

Telephone number

Member State
- Belgium
- Bulgaria
- Cyprus
- Czech Republic
- Denmark
- France
- Germany
- Italy
- Ireland
- Lithuania
- Netherlands
- Poland
- Portugal
- Spain
8 **Type of business entity**

- Private – operating a single zoo
- Private – operating several zoos
- Public – run by national authority
- Public – run by regional authority
- Public – run by local authority
- Charity / foundation
- Mix Public/Private
- Mix Public / Charity
- Mix Private / Charity
- Other

9 If 'Other', please specify:

250 character(s) maximum

10 **Number of employees**

- 250 employees or more
- Between 50-249 employees
- Between 10-49 employees
- Less than 10 employees
- Don't know

11 **Please indicate the zoo's visitor number per year.**

- < 200,000
- 200,000 - 750,000
- > 750,000
- Don't know
**12** Type of Zoo

- Zoo
- Zoo with aquarium included
- Aquarium
- Animal park (zoo in which wild animals are housed and displayed in large open spaces designed to resemble their native habitats)
- Safari park (enclosed park in which wild animals are kept uncaged in the open and can be viewed by the public from cars, etc.)
- Other

**13** If 'Other', please specify

*250 character(s) maximum*

**14** Does the zoo have a license issued by the national authority to keep and display wild animals?

- Yes
- No
- Applied, but licence pending

**15** Does the zoo have an exemption from licensing?

- Yes
- No

**16** Who is the authority responsible for issuing the zoo's licence? Please specify the name of the organisation.

*250 character(s) maximum*
17. Who is the authority responsible for granting the exemption? Please specify the name of the organisation.

250 character(s) maximum

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18. Is the zoo a member of a zoos association / representative body? If yes, please specify which one.

250 character(s) maximum

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19. Is the zoo member of other organisations (biodiversity conservation, ex-situ management, tourism, visitor attraction, business association etc.) If yes, please specify which ones.

250 character(s) maximum

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20. Are any members of the zoo's staff member of Specialist Groups of IUCN's Species Survival Commission? If yes, please specify which ones.

500 character(s) maximum

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21. How many species of animals and how many individual animals are kept in the zoo?

<table>
<thead>
<tr>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Species</td>
</tr>
<tr>
<td>Individual animals</td>
</tr>
</tbody>
</table>

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22. Can you provide the source (report link, ISIS record, publication reference,..)?

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If relevant, please also upload documents here.

Please specify the percentage of species you keep that are on global/European/national red lists.

<table>
<thead>
<tr>
<th></th>
<th>% of species</th>
</tr>
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<tbody>
<tr>
<td>Global red list</td>
<td></td>
</tr>
<tr>
<td>European red list</td>
<td></td>
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<tr>
<td>National red list</td>
<td></td>
</tr>
</tbody>
</table>

**Part I - Implementation of conservation measures**
Under Article 3 of the EU Directive (Council Directive 1999/22/EC of 29 March 1999 relating to the keeping of wild animals in zoos) Member States (MS) are required to implement conservation measures to strengthen the role of zoos in the conservation of biodiversity. The conservation measures that EU zoos must implement under Article 3 of the Directive in order to obtain a licence are:

- Participation in one or more of the following: research and training through which conservation objectives may be achieved, exchange of information relating to species conservation skills, captive breeding, repopulation, or reintroduction of species into the wild;

- Promotion of public education and awareness in relation to the conservation of biodiversity, particularly by providing information about the species exhibited and their natural habitats;

- Accommodate animals under conditions which aim to satisfy the biological and conservation requirements of the individual species and maintaining a high standard of animal husbandry;

- Preventing the escape of animals in order to avoid threats to indigenous species and intrusion of outside pests and vermin;

- Keeping appropriate records of the zoo's collection

Research, training and exchange of information

25 Throughout the implementation period of the Zoos Directive (2003-2016), has your zoo participated in research projects designed to benefit conservation?

☐ Yes
☐ No
If your answer is “yes”, please provide the following information:

<table>
<thead>
<tr>
<th>Number of research projects in which the zoo took part</th>
<th>From 0 to 10</th>
<th>From 10 to 25</th>
<th>From 25 to 50</th>
<th>More than 50</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of publications issued (General interest publications, scientific publications, Guidance documents)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

Could you provide a list of the main topics addressed in these research projects? If possible, substantiate your answer by providing the relevant documents or the list of projects or publications with full reference, or provide the URL here.

850 character(s) maximum

If relevant, please upload documents here.

Does the zoo offer trainings in conservation skills for professionals?

○ Yes
○ No
30. If your answer is “yes”, please specify the target groups of the trainings:

Please select one or more answers

- Own employees
- Employees of other zoos
- Students
- Veterinarians
- Biologists
- Volunteers
- Other professionals

31. Please specify “other professionals”

250 character(s) maximum

32. Does the zoo take part in information sharing activities?

- Yes
- No

33. If your answer is yes, please specify:

- Exchange information with other zoos
- Attendance at meetings with other regional or national stakeholders (e.g. zoos federations, national authorities)
- Attendance of meetings with other international stakeholders (e.g., IUCN, EAZA)
- Use the International Species Information System (ISIS)
- Other (please specify below)

34. If ‘Other’, please specify.

500 character(s) maximum
35 Please provide a short description of the information sharing activities carried out.

850 character(s) maximum

Captive breeding, repopulation or reintroduction of species into the wild

36 Do you have a written conservation strategy/plan?

☐ Yes
☐ No

37 If possible, please provide the document, reference or URL.

38 Please upload your document(s) here.

39 Please indicate the overall number of EEP (European Endangered Species Programme) or ESB (European Stud Books) captive breeding programmes the zoo takes part in or coordinates.

<table>
<thead>
<tr>
<th></th>
<th>Taking part</th>
<th>Coordinating</th>
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<tbody>
<tr>
<td>EEP</td>
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<tr>
<td>ESB</td>
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</tbody>
</table>
Please indicate the number and kind of other conservation programmes/projects the zoo participates in.
<table>
<thead>
<tr>
<th></th>
<th>Name of the programme/project</th>
<th>In-situ (conservation of species in their natural habitats) (Yes/No)</th>
<th>Ex-situ (conservation of species outside their natural habitats) (Yes/No)</th>
<th>Local/regional/national (please enter one of the three options)</th>
<th>EU/international (please enter one of the two options)</th>
<th>In-situ or ex-situ conservation project within the frame of Birds- and Habitats Directive (Yes/No)</th>
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</table>
Please indicate if a species was downlisted in any red list (i.e. moved to a lower threat category) or taken off any red list because of conservation programmes your zoo participated in? Please provide a short description.

850 character(s) maximum

Please indicate the number of individual animals bred in your zoo that were reintroduced into the wild over the last 15 years? Which species and which conservation programmes were involved?

850 character(s) maximum

If possible, please provide the documents, references or URLs.

Promoting public education and awareness in relation to the conservation of biodiversity
45  **Does the zoo have a written education strategy (i.e., for non-specialists)?**

- ☐ Yes
- ☐ No

46  If your answer is “yes”, please provide the document, reference or URL or shortly describe the areas addressed, the target groups and kind of activities.

*850 character(s) maximum*

47  Please upload your document(s) here.

48  **Does the zoo carry out any of the following activities?**

Please select one or more answers

- □ Animal shows
- □ Animal handling
- □ Keeper talks
- □ Guided tours
- □ Illustrated species talks
- □ Interactive displays
- □ Zoo maps
- □ Species information boards
- □ Literature provided at the entrance
- □ Other (please specify below)
- □ None of the above

49  If 'Other', please specify.

*250 character(s) maximum*
If possible, please substantiate your answers by providing relevant documents or examples, e.g. annual report, press release, references, URLs.

Please upload your document(s) here.

Which groups are targeted by these activities?

Please select one or more answers

- Schools
- Wider public
- Other (please specify below)

If 'Other', please specify.

Animal accommodation and husbandry

Are there minimum standards on animal accommodation for each species, issued by national authorities, zoos organisations or other bodies which the zoo applies?

- Yes
- No
- Not Applicable (if you are not aware of standards existing in your country)
- Don't know

If your answer is “yes”, please specify.

500 character(s) maximum
56 If your answer is “no”, please indicate on what you base the design of your enclosures?

850 character(s) maximum

57 Can you please provide the number (and percentage on total) of enclosures with environmental enrichment measures? Please provide examples of these measures. If possible, please also provide the references or sources.

850 character(s) maximum

58 If relevant, please also upload documents here.

59 Are animal keepers at the zoo required to have a national (if existing in your country)/international qualification on animal care?

☐ Yes
☐ No
☐ Don't know
Can you please indicate whether the zoo has the following capabilities?

<table>
<thead>
<tr>
<th>Capability</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Written health care programmes (preventive and/or curative)</td>
<td></td>
<td></td>
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<tr>
<td>Written nutrition programme</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In house qualified veterinarian with experience and knowledge of wild animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contact with external qualified veterinarian with experience and knowledge of wild animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hygiene plans for cleaning and change of food/water</td>
<td></td>
<td></td>
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<tr>
<td>Protocols for capture/handling/transport of animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If ‘Other’, please specify.

*250 character(s) maximum*

Prevention of escapes and intrusion

Can you please provide the number of escapes from the zoo posing threats to indigenous species that occurred in the last 15 years (if any)? Which species were concerned?

*850 character(s) maximum*
Does the zoo have a formal plan/protocol to prevent animal escape and prevent intrusion of outside pests and vermin?

Please select one or more answers
- Yes, for escape of animals
- Yes, for intrusion of outside pests and vermin
- No

If possible, please provide the plan/protocol.

Record keeping

Does the zoo have a record keeping system of the zoo's collection?

- Yes
- No

If your answer is “yes”, please specify the options that apply:

Please select one or more answers
- Paper-based system
- Electronic or computer based system
- Standardised data format is used and compliant with other institutions
- Individual record (per animal)
- Group record (per species or groups within a species)
- Mainly individual records with few group records
- Complete collection covered
- Use of Zoological Information Management System (ZIMS )
- Records are used also for permits, information exchange, and transport certificates
- Animal identification systems in line with national/international trade regulations (e.g. Council Regulation 338/97, and Commission Regulation 865/2006 )
- Information to be included is determined by the zoo
- Information to be included is determined by the competent authority
- Other (please specify below)
Part II - Assessment of the Zoos Directive

Effectiveness

Assessing the effectiveness of the Zoos Directive means analysing the extent to which its objectives have been met, and identifying any significant factors that may have contributed to or inhibited progress towards meeting those objectives.

In your opinion, to what extent did the Directive contribute to achieving the following objectives?
<table>
<thead>
<tr>
<th>Protecting threatened wild species</th>
<th>Did not contribute</th>
<th>Slightly contributed</th>
<th>Strongly contributed</th>
<th>Fully contributed</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reinforcing the role of zoos in preserving biodiversity</td>
<td>Did not contribute</td>
<td>Slightly contributed</td>
<td>Strongly contributed</td>
<td>Fully contributed</td>
<td>No opinion</td>
</tr>
<tr>
<td>Make people aware of the values of biodiversity and the steps they can take to conserve and use it sustainably (as laid down in Aichi Target 1 of the Convention of Biologic Diversity)</td>
<td>Did not contribute</td>
<td>Slightly contributed</td>
<td>Strongly contributed</td>
<td>Fully contributed</td>
<td>No opinion</td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td>Did not contribute</td>
<td>Slightly contributed</td>
<td>Strongly contributed</td>
<td>Fully contributed</td>
<td>No opinion</td>
</tr>
</tbody>
</table>
If 'Other', please specify.

500 character(s) maximum

If possible, please justify your replies with evidence.

850 character(s) maximum

In your opinion, has the role of zoos in the conservation of biodiversity been strengthened over the last 15 years? Can this be attributed to the Zoos Directive?

○ Yes, and it can be fully attributed to the Directive
○ Yes, and it can be partly attributed to the Directive
○ Yes, but it cannot be attributed to the Directive
○ No strengthened role has been observed
○ No opinion

Please specify the reasons for your reply.

850 character(s) maximum

Have you observed any other positive or negative changes as a consequence of the Directive?

Please select one or more answers
□ Positive
□ Negative
□ Don't know
74 Please provide examples of positive changes that can be attributed to the Directive.

500 character(s) maximum

75 Please provide examples of negative changes that can be attributed to the Directive.

500 character(s) maximum

76 Concerning the licensing and inspection system established by the enforcement authorities, to what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th></th>
<th>Totally disagree</th>
<th>Somewhat disagree</th>
<th>Somewhat agree</th>
<th>Totally agree</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>An appropriate licensing and inspection system is established in my country</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Inspectorate has sufficient (financial and human) resources to ensure the enforcement of the Directive's requirements</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
Inspectors have sufficient knowledge/training to ensure the enforcement of the Directive's requirements

Every zoo is licensed

Licenses contain conditions to enforce Article 3 requirements

Zoos compliance is monitored regularly

Inspections are carried out before granting/refusing a license

Inspections are carried out before extending a license

Inspections are carried out before significantly amending a license

If a zoo does not meet licensing conditions, it is closed and/or has to comply with specific requirements
Penalties are imposed if breaches are detected are effective, proportionate and dissuasive

| Other (please specify below) | | | | |

77 If 'Other', please specify.

250 character(s) maximum

78 If possible, please justify your replies with evidence.

850 character(s) maximum

79 In your view, which main factors have contributed to or stood in the way of achieving the Zoos Directive's objectives?

850 character(s) maximum
Efficiency

The central question asked here is whether the costs involved in the implementation of the Directive are reasonable and in proportion to the benefits achieved. Both 'costs' and 'benefits' can be monetary and/or non-monetary.

The implementation of the Directive and the related licensing system could have prompted one-off investments and triggered recurrent costs, in order to ensure the compliance of the zoo with the requirements introduced.

Important: For all questions below, only additional costs, directly due to the Zoos Directive, should be considered. Business-as-usual costs (costs from activities that would be incurred even in the absence of the legislation) should not be considered. To this purpose, we also ask you to identify the share of the costs/resources dedicated to the implementation of the Zoos Directive.
Did you undertake the following investments? What share of these investments was made to obtain and keep the licence?

As far as possible, please provide an estimate of the total investments undertaken (in €). If the investments were done fully or partly because of the Directive, indicate the share that can be attributed to the Directive (%).

If the same investments would have been done also in absence of the Directive, please indicate 0%.
<table>
<thead>
<tr>
<th>Investments for:</th>
<th>Total amount of the investments (€)</th>
<th>Approximate share that can be attributed to the Directive (%). Please indicate 0% if the same investments would have been done also in absence of the Directive.</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Renovation of the enclosures</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Provision of information on exhibited animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Improvement of standard of animal husbandry and of the enclosures</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Systems to prevent escape of animals and/or intrusion of outside pests and vermin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Record keeping/animal identification systems</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Other (please specify below)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
If applicable, please specify 'Other'.

[250 character(s) maximum]
Have you observed increased recurrent costs in your zoo? What share of these costs is due to licencing requirements?

As far as possible, please provide an estimate of the following annual costs in € and the share which can be attributed to obtaining/keeping a licence required by the Zoos Directive. If the investments were done fully or partly because of the Directive, indicate the share that can be attributed to the Directive (%).

<table>
<thead>
<tr>
<th>Research and conservation projects</th>
<th>Recurrent costs: Estimate of annual costs (€)</th>
<th>Share that can be attributed to the Directive (%). Please indicate 0% if the same investments would have been done also in absence of the Directive.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Information exchange activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education and awareness raising activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Information on exhibited animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Animal accommodation and high standard of animal husbandry</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventing escape of animals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventing intrusion of outside pests and vermin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Record keeping/animal identification systems</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
83 If applicable, please specify 'Other'.

250 character(s) maximum

84 Did your zoo hire new staff in order to obtain a licence?

☐ Yes
☐ No
☐ Don't know

85 If “yes”, please indicate how many people and their responsibilities.

500 character(s) maximum
Do the procedures for licensing and inspection trigger administrative costs?

As far as possible, please provide an estimate of the following information, as costs in € dedicated to the licensing and inspection procedure. Also possible penalties for non-compliance with licensing requirements are included. If your zoo was subject to a licensing system also before the implementation of the Zoo Directive, please estimate the increase occurred because of the system introduced by the national authority in order to implement the Zoo Directive.

<table>
<thead>
<tr>
<th>Estimate</th>
<th>Where licensing existed in your country before the Directive, estimate of the increase due to the implementation of the Zoo Directive (%)</th>
<th>If licensing did not exist, the increase is 100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Costs for non-compliance with licensing requirements (penalties)</td>
<td>Annual estimate in €</td>
<td></td>
</tr>
<tr>
<td>Charge paid to obtain the license (€)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zoo personnel involved in license applications: man days needed to prepare the application to obtain the license</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Zoo personnel involved in inspections by the MS Competent authorities: man days per one single inspection (preparatory work for the inspection, sending documents to authorities, filling in pre-inspection questionnaires, taking part in the visit of the MS Competent authorities, providing answers to the inspection report)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
87 If applicable, please specify 'Other'.

250 character(s) maximum

88 Have there been delays in licensing that caused additional costs (e.g. investments in enclosure renovation, foregone ticket sales, lower visitor numbers, etc.?)

☐ Yes
☐ No
☐ Don't know

89 If your answer is “yes”, please provide a short description, and provide supporting evidence to substantiate your statement (court judgments, complaint to the authorities).

500 character(s) maximum

90 If relevant, please also upload documents here.
In your experience, does the Directive imply disproportionate costs? Please indicate which costs you deem as disproportionate and the reasons for that.

<table>
<thead>
<tr>
<th>Cost Description</th>
<th>Yes</th>
<th>No</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investments in order to ensure compliance with the licensing requirements</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recurrent costs triggered by the licensing requirements in your zoo</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administrative costs, in relation to the procedures for licensing and inspection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If 'Other', please specify.

250 character(s) maximum

If possible, please justify your replies with evidence.

850 character(s) maximum
Was it difficult for your zoo to comply with and finance Article 3 requirements in order to obtain a license?

- Very difficult
- Moderately difficult
- Slightly difficult
- Not difficult at all
- Don’t know

Please provide examples from your experience.

Do you know any good practices in terms of cost-effective implementation of the Zoos Directive? If yes, please provide examples.

In your opinion, how significant are the benefits associated with the Directives? For each of the items below, please indicate to what extent benefits have been delivered.

<table>
<thead>
<tr>
<th>Benefits for overall biodiversity conservation</th>
<th>No benefits</th>
<th>Minor benefits</th>
<th>Moderate benefits</th>
<th>Major benefits</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for protecting species from extinction</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for ex-situ conservation efforts</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for public education and better knowledge on biodiversity</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for positive changes of behaviour towards biodiversity protection</td>
<td></td>
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<tr>
<td>Benefits for higher engagement of the public/stakeholders in biodiversity protection and other nature protection activities</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for accommodation of animals and standard of animal husbandry</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for the local economy (e.g. new jobs in the zoo and related recreational activities, increased tourism, research and innovation on conservation issues)</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Benefits for zoos as economic operators because of an EU wide legal framework (similar conditions among zoo operators in different EU MS)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for zoos as economic operators as Zoos Directive triggers higher visitor numbers</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefits for society (e.g. health, culture, recreation)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If ‘Other’, please specify.

250 character(s) maximum

Please provide examples for items where you see clear benefits and also the reasons why you don’t see benefits for other items. Could you provide quantitative or monetary evidence for any of the benefits?

850 character(s) maximum

Coherence

Evaluating the coherence of the Directive means assessing if the legislation is consistent with other legislation as well as with other related EU policies.
100 Have you experienced problems (e.g. duplication of work) while applying requirements from other EU or international policies or legislation in addition to the zoos licensing requirements?

Please select one or more answers
- [ ] EU policies and legislation
- [ ] International policies and agreements
- [ ] Don’t know

101 Please provide examples (e.g. regulations on animal health requirements, regulations on trade, regulations on nature protection).

850 character(s) maximum

Relevance

Relevance concerns the extent to which the objectives of the Zoos Directive are consistent with the needs of EU biodiversity conservation. It relates to whether the objectives of the legislation are still necessary and appropriate and whether the objectives and requirements set out in the Directive are still valid.

102 In your opinion, are the following needs that justified the adoption of the Directive still important?

<table>
<thead>
<tr>
<th>Needs</th>
<th>Yes</th>
<th>No</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protect species threatened by extinction</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regulate ex-situ conservation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public awareness of biodiversity conservation issues</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
In your opinion, is the Directive adapted to technical and scientific progress in the field of biodiversity conservation, especially ex-situ conservation and its links to in-situ conservation?

<table>
<thead>
<tr>
<th></th>
<th>Not at all</th>
<th>To some extent</th>
<th>To a large extent</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>In the field of biodiversity conservation in general</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>In relation to strengthening links between in-situ and ex-situ conservation</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If 'Other', please specify.

Please justify your replies.
EU added value

EU Added Value is defined as the additional value resulting from EU legislation compared to what would have been achieved by Member States acting in isolation. EU added value questions ask whether EU action was needed and is still needed.

In your zoo, were the measures listed below already in place before the adoption of the Directive?

<table>
<thead>
<tr>
<th>Measures</th>
<th>Yes</th>
<th>No</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participation in research and training from which conservation objectives may be achieved, exchange of information relating to species conservation skills and, where appropriate, captive breeding, repopulation, or reintroduction of species into the wild</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Promotion of public education and awareness in relation to the conservation of biodiversity, particularly by providing information about the species exhibited and their natural habitats</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accommodating the animals under conditions that aim to satisfy the biological requirements of the species by providing specific enrichment to the enclosures, as well as maintaining high standards of animal husbandry and veterinary preventive and curative care</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventing the escape of the animals and avoid intrusion of outside pests and vermin</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Keep appropriate records of the zoo’s collection</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**In your zoo, to what extent has the Zoos Directive contributed to implementing new conservation measures or improving the existing ones?**

<table>
<thead>
<tr>
<th>Participation in research and training from which conservation objectives may be achieved, exchange of information relating to species conservation skills and, where appropriate, captive breeding, repopulation, or reintroduction of species into the wild</th>
<th>Did not contribute</th>
<th>Somewhat contributed</th>
<th>Fully contributed</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Promotion of public education and awareness in relation to the conservation of biodiversity, particularly by providing information about the species exhibited and their natural habitats</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Accommodating the animals under conditions that aim to satisfy the biological requirements of the species by providing specific enrichment to the enclosures, as well as maintaining high standards of animal husbandry and veterinary preventive and curative care

Preventing the escape of the animals and the intrusion of outside pests and vermin.

Keep appropriate records of the zoo’s collection

<table>
<thead>
<tr>
<th>109</th>
<th>Do you think an EU legislative act is necessary to ensure that zoos implement Article 3 measures?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>No opinion</td>
</tr>
</tbody>
</table>

110 Please justify your reply.
Could the same objectives be partly or entirely achieved with the relevant existing international conventions, programmes or other instruments?

Such instruments include the Convention on biological Diversity (CBD) with the Aichi Targets; the Birds Directive (Council Directive 79/409/EEC) and Habitats Directive (Council directive 92/43/EEC); the Convention on International Trade in endangered Species of Wild Flora and Fauna (CITES) and Council regulation No 338/97 on the protection of species and wild fauna and flora by regulating trade; Regulation 1143/2014 on invasive alien species; National species action plans in EU Member States; European code of conduct on zoological gardens and aquaria and invasive alien species (Council of Europe, Invasive alien Specialist Group, EAZA); European Endangered Species Programmes (EEP); IUCN technical guidelines for the management of ex-situ populations for conservation; WAZA World Zoo and Aquarium Conservation Strategy.

☐ Yes, partly
☐ Yes, fully
☐ No
☐ Don’t know

Please comment on your reply.
In your opinion would the Zoos Directive's objectives of protecting wild fauna and conserving biodiversity have been better achieved with additional EU rules on the following matters?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monitoring and reporting obligations to the EU</td>
<td></td>
<td></td>
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<tr>
<td>Coherent minimum standards for animal accommodation for all species kept in zoos</td>
<td></td>
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<tr>
<td>EU-wide strategic approach for species conservation in zoos</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Focusing on conservation efforts in zoos on species of transnational importance</td>
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<td></td>
</tr>
<tr>
<td>Other (please specify below)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If 'Other', please specify.

250 character(s) maximum

Please justify your replies.

850 character(s) maximum

Part III - Concluding remarks
What works well and what does not in the current legislation on the keeping of wild animals in zoos? Do you have specific recommendations for improvements? Please substantiate your reply.

Thank you for your participation!