Support for developing better country knowledge on public administration and institutional capacity building

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Expert Group Greening the European Semester / Environmental Implementation Review
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Why – Better Country Knowledge on public administration

EUR 4.2 billion (17 countries) ESF & ERDF for TO11 2014-2020

-> quality of investment? value added? impact?
-> Factors for successful reform?
| Programs                  | Structural Funds (thematic objective 11)  
<table>
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<tbody>
<tr>
<td></td>
<td>CEF - Connecting Europe Facility</td>
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<td>ISA - Interoperability Solutions for European Public Administrations</td>
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<td>Research</td>
<td>COCOPS - Coordinating for Cohesion in the Public Sector of the Future</td>
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<td>LIPSE - 'Learning from Innovation in Public Sector Environments'</td>
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<td>ANTICORRP - Trends and Responses to the Challenge of Corruption</td>
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<td>Co-funded Initiatives</td>
<td>OPSI - OECD's Public Sector Innovation Observatory</td>
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<td>EPSA - European Public Sector Award</td>
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<td>Networks</td>
<td>EUPAN - European Public Administration Network</td>
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<td>PES learning network – Public Employment Services</td>
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<td>Peer support</td>
<td>TAIEX – technical assistance for management of structural funds</td>
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<td>FISCALIS – tax collaboration network</td>
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<td>Direct assistance</td>
<td>SRSS – Structural Reform support Service</td>
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<td>SRSP – Structural reform Support Programme</td>
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<td>Tools</td>
<td>Joinup - platform for e-government and interoperability solutions</td>
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<td>Guidance</td>
<td>Quality Public Administration – a Toolbox for Practitioners</td>
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Figure 1: Government effectiveness

Note: The Worldwide Governance Indicators summarise information from 30 existing data sources on views and experiences of citizens, businesspeople and experts in the public, private and NGO sectors. Government effectiveness captures perceptions of the quality of the public service, its degree of independence from political pressures, the quality of policy formulation and implementation, and the credibility of the government’s commitment to such policies. 


...justice scoreboard, e-government review, business environment, anti-corruption report, etc...

BUT...

What is the legal, organisational, political, context behind the indicator?
Distribution of structural challenges from Country Reports/MoU by policy area (% of total)

Source: CSR study based on mapping of Country Reports and MoU 2012-2015

- Distribution of structural challenges from Country Reports/MoU by policy area (% of total):
  - 26 - Encouraging competition and liberalisation of services: 3.0%
  - 22 - Public finance and taxation: 3.0%
  - 23 - Pension system: 2.8%
  - 25 - Banking reform: 2.6%
  - 24 - Corruption/Shadow economy: 2.4%
  - 27 - Reform of state-owned enterprises: 1.8%
  - 21 - Institutional capacity, public administration, justice: 11.1%
  - 04 - Energy networks, RES and emissions: 9.7%
  - 07 - Transport (rail, road networks and other transport infrastructures): 8.9%
  - 06 - Resources efficiency (water and waste): 7.7%
  - 01 - Research, technology development and innovation (RTDI): 7.3%
  - 08 - Access to employment and employability of workers: 4.8%
  - 13 - Combating discrimination and poverty: 4.0%
  - 17 - Improving access to quality education and training: 3.6%
  - 02 - Business environment (Enterprise support, business administration, etc.): 3.4%
  - 11 - Gender equality (including reconciliation of work and family life): 3.2%
  - 09 - LM integration of young people: 3.2%
  - 20 - Improving the LM relevance of education & training: 3.0%
  - 15 - Health and long-term care: 2.8%
  - 10 - Wage setting: Wage in line with productivity; minimum wages: 2.8%
  - 03 - Digital infrastructure and services: 2.8%
  - 12 - Integration of marginalized groups: 2.4%
  - 19 - Improving lifelong learning for all age groups (e.g. by promoting adult learning): 1.2%
  - 18 - Reducing and preventing early school leaving: 1.2%
  - 05 - Environmental protection and adaptation to climate change: 1.2%
  - 16 - Housing and other social infrastructure: 0.2%
  - 14 - Deprived urban and rural communities: 0.2%

Source: CSR study based on mapping of Country Reports and MoU 2012-2015
ESF - EUR 4.2 billion

Support for Institutional Capacity Building 2014-2020

Other funds: CEF, ISA, service programmes
Quality of Public Administration – A Toolbox for Practitioners

http://ec.europa.eu/esf/toolbox

Short version = print & online
Full version = online only
EUPACK
Support for developing better country knowledge on public administration and institutional capacity building
Overview

Inception phase

- Key characteristics of public administration in Member States (task 1)
- Understanding reform dynamics (task 2)
- Understanding the role of (external) support within the country context and reform dynamics (task 3)

Conclusions, lessons and recommendations for future EU policy (task 4)

Thematic support – ad hoc reports, synthesis, meetings, coordination (task 5)
1. **Transparency and Accountability Mechanisms**
   - access to information, open data, budget reports, anti-corruption policies and measures, conflict of interest and asset disclosure by public officials, whistle-blowing mechanisms, investigations and prosecutions,…

2. **Civil Service System and HRM**
   - civil service system regulation, HRM management capacity, recruitment, selection, promotion, appraisal, career development,…

3. **Service Delivery and Digitalisation**
   - overall efficiency and quality of public services, citizen/service, charters, customer surveys, feedback, complaints, mystery shopping, design principles, citizen involvement for service design and evaluation/co-production,…

4. **Organisation and Management of Government**
   - Structures, Processes, Budget

5. **Policy Making, Coordination and Implementation**
   - policy process, stakeholder participation/involvement in policy development, (multilevel) policy coordination, regulation, regulatory impact assessment,…
Thank You