



Self-assessment in Latvian NRNSU

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Where are we now

1. Getting ready event plan for 2016.
2. Persons responsible for events are preparing tables with following information:
 - Title of the event;
 - description of the event;
 - methodology and/or guidelines;
 - time frame;
 - objectives, quantitative indicators;
 - **qualitative indicators and methods of data collection;**
 - resources needed;
 - responsible person and support team.

Where are we now

3. We are currently preparing discussions and brainstorming to cover all upcoming plans, indicators and methods. (team + management)
4. All activities plans will be **collected in our Data base**, to ease reporting procedures and collection of statistics.

Quality indicators and methods

1. **Information and explanation** - very important is to recognise significance of quality indicators and how we can benefit from them.
2. **Identification of existing information** - there are already many information collected and many reports written. It is important to identify and use them.
3. **Regularity of quality measures** - how often it is useful to measure each event (for example, once per 3 months, once a year)
4. **To determine the «right» method** — self-assessment within the NSU team (like brainstorming, open space groups etc) has same importance as ratings received from participants/users.

Example on social media

Quantitative method- number of new followers in social networks (facebook, twitter, youtube, etc.), number of our publications in social media, how often network is mentioned in different publications, etc.

Qualitative methods:

Things we can do ourselves: comments received on publications, likes/dislikes on articles, most popular articles.

Things we can receive from outside: survey of followers.



Thank you!