

## Workshop 3

# “Coordination & capacity building challenges in Member States with regional RDPs”

*Brussels, 11 June 2014*



#RDPs\_2014\_2020

# Introduction to the Workshop -1

What’s this workshop about?

*How to improve **administrations’ capacity** for delivering better **quality RDPs**?*

*How to improve **coordination mechanisms** and ensure common understanding of rules?*



- Technical knowledge & tools to be +++
- Soft skills and ‘customer services’
- Follow the 20/80 rule
- Primary role of Technical Assistance
- Establish feedback mechanisms (eval.)

- Multiplicity of actors (EU → Regional), implementing bodies, layers of rules
- Different interpretations (uncertainty)
- Different implementing approaches
- Example: Definition of selection criteria!

# Introduction to the Workshop - 2

Two short presentations

Adoption of Quality Management Systems for RDPs

*Andrea Evangelista, INEA / National Rural Network, IT*

Training and capacity transfer to regional administrations

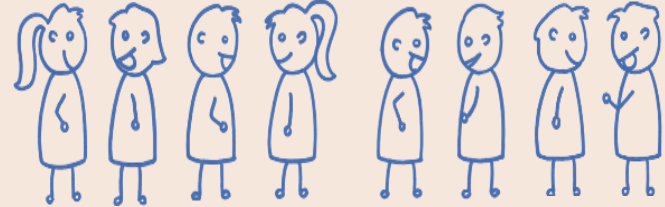
*Laurent Vignaud, Agence de Services et de Paiement, FR*

# Workshop format

## Two presentations

### Discussions: 50 minutes

- *Focus on: why? how? who? results?*
- *What are the challenges and recommendations*



## Summary & conclusions



## Discussion questions

- 1) *What do you think of the cases presented?  
Opportunities, obstacles in your context...*
- 2) **Share YOUR experience:** *What was done and why? By who? What are the results?  
What are the obstacles?*
- 3) **What can be done and by whom?**  
*(What's urgent!)*