Raising capacity and quality

Thematic Group on Improving RDP Implementation

Paul Soto

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Conclusions of TG1

- Capacity building of programme managers = a priority for successful start of programmes

- Two aspects:
  - Technical knowledge of staff
  - Adequate IT tools and information channels

- Action required
  - Training
  - Methodological practices
  - Information and Exchange among peers

Some common challenges observed by evaluators

- Gap between administrative culture/drivers and outputs sought in programmes (especially for new measures)

- Path dependency – lack of knowledge of alternatives

- Lack of knowledge of problems on ground

- Silos both horizontal and vertical

- Staff turn-over, loss of institutional memory

- Lack of resources - dominance of the immediate

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Some suggestions

- Analyse the whole delivery process, the chain and actors

- Identify critical steps + bottlenecks

- Identify the key people involved, who faces/interacts with the client groups

- Practical examples

- Training which brings together different parties.

- Induction programmes, mentoring, twinning, staff exchanges...

- Grouping and communicating questions and answer

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Some examples

- DG Mare OP Clinics

- Adapting CLLD for Roma Inclusion

- DG Agri - ENRD programming workshops

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