

# Training Module 'Communications and Networking' Peer to Peer Exchange Program

Summary from small group  
discussions

# Addressing the challenges – General issues

## → Lessons learned:

- There's a need to involve comms professionals in design/implementation
- Applying the logical framework approach is key to address complexity of plans

## → Tips/advice:

- Context setting in the policy/programme lifecycle

# Addressing the challenges – Target audience

→ Lessons learned:

- NRNs can play a role in facilitating stakeholders' needs analysis when preparing programmes/comms plans

→ Tips/advice:

- Targeted focus as resources are limited
- Needs of target evolve: be responsive

# Addressing the challenges – Message

→ Lessons learned:

- Counter negative perceptions/costs of policy can only be done by focusing on benefits

→ Tips/advice:

- Test your ideas before you put them out
- Evidence-based, supported by facts

# Addressing the challenges – Tools&channels

→ Lessons learned:

- Some tools can be very costly (i.e media) therefore efficient/effective management is needed

→ Tips/advice:

- Grassroot-level outreach gives credibility to the message
- Original, real-life, re-sellable, innovative