



*European Economic and Social Committee*



*European Commission*

**JOINT EUROPEAN COMMISSION AND EUROPEAN ECONOMIC AND SOCIAL  
COMMITTEE WORKSHOP ON  
EVALUATING THE PERFORMANCE OF NETWORK INDUSTRIES PROVIDING  
SERVICES OF GENERAL ECONOMIC INTEREST**

**10 September 2007**

**European Economic and Social Committee (EESC)  
Jacques Delors Building, Room 62, Rue Belliard 99, Bruxelles**

**Morning sessions: Performance of network industries**

- 9.30-9.40 **Welcome and opening remarks** by Mr János Tóth, President of Section for Transport, Energy, Infrastructure and the Information Society, EESC
- 9.40-10.00 **Keynote speech:** Mr Joaquín Almunia, Member of the European Commission

**Session I: Commission report**

**Chair: Ms Evelyn PICHENOT (President of the Permanent Study Group on Services of general Interest, EESC)**

- 10.00-10.40 **Presentation of the report “Evaluation of the Performance of Network Industries Providing Services of General Economic Interest – 2006 Report”** (European Commission)
- Developments of the legislative framework: Mr Marcel Haag  
Industry performance and market integration: Mr Christian Buelens  
Distributive effects, access and quality: Mr Rod Meiklejohn  
Consumer satisfaction of network industry services: Mr Akis Kyriacou
- 10.40-10.50 Discussant A: Mr David Hall (University of Greenwich, Public Services International Research Unit, PSIRU)
- 10.50-11.00 Discussant B: Mr Francis McGowan (University of Sussex)
- 11.00-11.15 **Coffee break**

**Session II: Subjective and objective assessment of the impact of reforms in network industries**  
**Chair: Stéphane Buffetaut (EESC)**

- 11.15-11.40 **Presentation of the project "Subjective and objective assessment of the impact of reforms in network industries":** Mr Massimo Florio (University of Milan)
- 11.40-11.50 Discussant A: Ms Sophie in't Veld (Member of European Parliament)
- 11.50-12.00 Discussant B: Mr Joost Verlinden (Federal Planning Bureau)
- 12.00-12.30 **Open discussion and questions on the morning sessions**
- 12.30-14.00 **Lunch buffet**

**Afternoon sessions: Evaluation of the methodology and needs for horizontal monitoring**

**Session III: Evaluation of the Commission's methodology**  
**Chair: Mr Raymond Hencks (EESC)**

- 14.00-14.20 **Motivation and methodology of the horizontal evaluation:** Ms Fabienne Ilzkovitz (European Commission)
- 14.20-15.00 **Presentation of a report on the methodology used to assess the performance of network industries providing services of general economic interest:**  
Mr Dominique Spaey (Van Dijk Management Consultants)

**Session IV: The future of the horizontal evaluations**  
**Chair: Werner Stengg (European Commission)**

- 15.00-16.00 **Round table discussion**
- Mr Levi Nietvelt (The European Consumers' Organisation, BEUC)
  - Mr Pierre Bauby (European Liaison Committee on Services of General Interest, CELSIG)
  - Ms Penny Clarke (European Federation of Public Services Unions, EPSU)
  - Ms Sian Jones (European Anti Poverty Network, EAPN)
  - Mr Hugues Vérité (BUSINESSEUROPE)
  - Mr Davide Gallino (European Regulators Groups, ERG)
- 16.00-16.30 **Open discussion and questions on the afternoon sessions**
- 16.30-16.45 **Closing remarks** by Mr Marco Buti (European Commission) and Mr Raymond Hencks (EESC)
- 16.45 **Close**