



# Teaming Up for Civil Protection „Team CP“

## Project overview

Christian Kloyber  
ARC Headquarters  
Division: Operation, Innovation and Subsidiaries





# Quick facts

- **Grant Agreement No.** 070401/2008/507760/SUB/A3
- **Project duration:** 24 months (starting Feb 1, 2009)
- **Project aim:**
  - providing public information, education and awareness rising on civil protection to EU citizens
  - developing a “web 2.0” platform for communication, managing and training of convergent volunteers
  - minimise effects of emergencies on EU citizens and help EU citizens to protect themselves more effectively.
- **EC Contribution:** € 361.965
- **Financing rate:** 75%



# ARC project team

## Coordinating Beneficiary

Project supervisor	Mr Gerry Foitik
Project management team:	
Project coordinator	Mr Christian Kloyber
Project assistant	Mrs Hedwig Milchram
IT-Developer	Mr Markus Hnatek



# Partners

## Associated Beneficiaries

Media partner		Media expert
Austrian Broadcasting Corporation „Hitradio Ö3“	AB1	Martin Radjaby
Partner countries		Project managers
German Red Cross	AB2	Frank Joerres
British Red Cross	AB3	Moya Wood-Heath
Polish Red Cross	AB4	Katarzina Stepinska



# Project management I

## Structure

- **Steering group**
  - project controlling, permanent monitoring of goals and progress
  - composed of all project partners
- **Project management team**
  - project coordinator, project assistant
  - focal point for partners, EC, interested institutions
- **Project team**
  - coordinator, assistant, media expert and project managers of the 3 partner countries
- **National work groups**



# Project management II

## Meeting and communication structures

- permanent steering group - holds regular telephone conferences
- regular meetings of 4 national working groups
- project team meetings in each partner country
- 4 national project working groups
  
- cooperation: Memorandum of Understanding
- reporting to EC and partners
- documentation





# Objectives I

## Research phase:

Enlarge knowledge about convergent volunteers:

- motivation
- managing of spontaneous volunteers
- training needs and expectations
- by means of:
  - Literature review
  - Case study report
  - Experts workshop
  - Survey



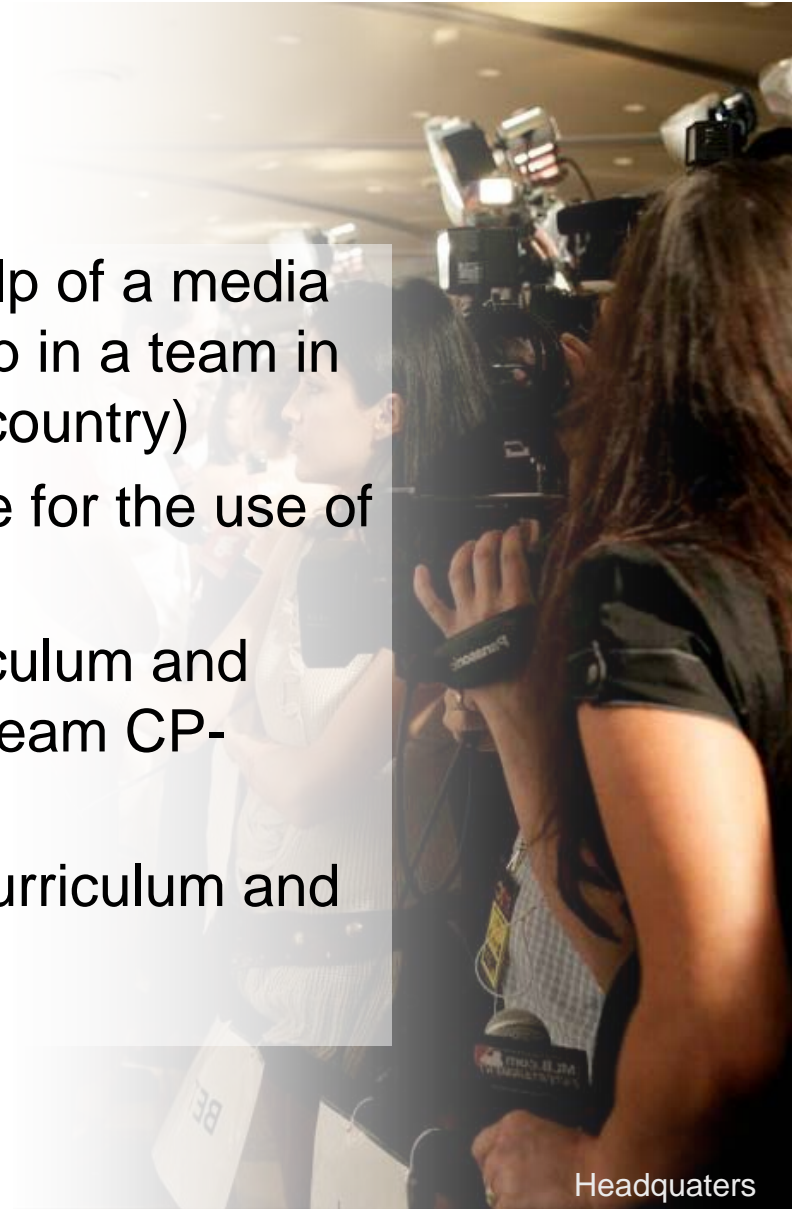






# Implementation

- design a media campaign with help of a media consultant to attract people to help in a team in case of disaster (in each partner country)
- adopt the existing online database for the use of project partners
- develop a prototype training curriculum and adapting it for online learning of Team CP-members
- evaluation of database, training curriculum and online training tools





# Outcome - expected results

- ready to use concept on how to mobilise and raise awareness of population on civil protection
- “educating” and preparing convergent volunteers to respond in a safe, responsible and coordinated way in case of emergency
- develop an online tool for coordination, communication and training of convergent volunteers across Europe – “online community”
- post project: dissemination of outcomes, for possible implementation in other European countries



# Timeline

Year	2009	2010	2011
Project management: communication, documentation, reporting & dissemination	Feb. 2009 – Jan. 2011		
Task B and C research phase	Feb. – Sept.		
1. Literature review 2. Case Study 3. Experts workshop	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">1</div> <div style="text-align: center;">2</div> <div style="text-align: center;">3</div> </div>		
Task D design media campaign	Feb. – Sept.		
1. Identification of media partners 2. Media workshop & media campaigns	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">1</div> <div style="text-align: center;">2</div> </div>		
Survey	Sep - Nov		
Development of training curriculum, online training	Dec. - Jun.		
1. Concept for web 2.0 platform 2. Development of training curriculum; 3. Adaption for e-learning 4. Launch of database UK, GE, PL	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">1</div> <div style="text-align: center;">2</div> <div style="text-align: center;">3</div> <div style="text-align: center;">4</div> </div>		
Testing and evaluation: Evaluation and adaption of database Evaluation of training and curriculum	Jun. – Dec.		
Close down meeting			

# Finances

## Contributions and benefits

- Total project eligible cost: € 482.620
  
- Contributions:
  - EC € 361.965 (75%)
  - ARC € 31.207 (6,47%)
  - Associated beneficiaries: € 89.448 (18,53%)
    - ORF Hitradio Ö3 € 30.650
    - German RC € 24.533
    - British RC € 28.622
    - Polish RC € 5.643





# Contact

Austrian Red Cross, Headquarters  
Operation, Innovation and Subsidiaries  
Wiedner Hauptstrasse 32  
A-1041 Wien

+43 1 58 900 – 132  
christian.kloyber@redcross.at  
[www.redcross.at](http://www.redcross.at)

