Claims Management
Following Shipping Pollution Incidents

Gail Robertson
& Brenda Smith
Counter Pollution & Response
MCA
MCA Operations Structure

**SOSREP**

**Director of Operations**
- Alan Fairney

**Deputy Director of Operations**
- Paul Coley

**Coastal Organisation**

**Survey & Inspection**

**Search & Rescue**

**Counter Pollution & Salvage**
- Head of CP & Response
  - Toby Stone

**HQ Organisation**

**Marine Support**
- Scott Baker

**Logistics/Admin**
- Gail Robertson

**Technical Support**
- Kevin Colcomb
- Kelly Reynolds
- Brenda Smith
- Dominic Stevens
- Josh Billinge
- Sophie Winston
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A Workshop for Member States Claims’ Handlers to share experiences and best practice. Explore the scope for development of a European Guidance Manual and standard claim format following shipping pollution incidents.
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Principle supported by:

Norway       Ireland
Sweden       Germany
The Netherlands    Belgium

Steering Group for Project
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Aims:

• Explore possibility of EU Guidelines
• Recommend standardised format
• To improve percentage recovery rates for individual States
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Aims:

- Share experiences of claim negotiations
- Share experiences of individual P&I Clubs
- Share experiences of IOPC Funds
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Tasks:

- Project Launch Meeting
- Establish a location for Workshop
- Source and Secure Workshop Facilitator
- Draft invitation documentation
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Tasks:

• Travel arrangements
• Deliver Workshop
• Report and Recommendations
• Agree close of Project
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Means:

• Each delegation to provide
  • Example of good cost recovery claim
  • A bad cost recovery claim
  • Lessons learned from previous claims
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Means:

• Each delegation to provide
  • claim format
  • good and bad experiences
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Means:

• Explore and compare what each State actually claims for and why:

  • Staff costs
  • Fixed costs
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Expected Results:

• Groundwork for EU uniformity of claim management policies and best practice

• Higher percentage recovery rate
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Progress:

- Venue - area
- Timing – w/c 24 Sep 07
- Facilitator
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Facilitator: Specification

• Detailed methodology
• Produce timetable
• Summarise and capture presentations
• Report
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On going work: On target

• Initial draft of Programme
• Initial draft of Invite and Application Form for attendance
• Spreadsheets developed to count costs
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Questions?

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