

Annex 2.1: Results of the questionnaire for participants of the Community Mechanism training courses

Participation in the courses	number	in %
Induction course	16	36
Operational management course	21	47
High level co-ordination course	8	18
Sum	45	100

n = 33, thereof 12 people participated in two courses

Job title of participants	N°
ABC-defense and alliance officer	1
Business man	1
Chemical industry	1
Civil defense manager	1
Clerk	1
Construction engineer	1
Deputy chief financial officer (DCFO)	1
Deputy head of county rescue service	1
Director of civil protection unit	1
Emergency assistant	1
Emergency manager	1
Engineer	1
Fire fighter (senior)	2
Fire fighter director	2
Fire officer	1
Government	1
Head of department in information technology	1
Head of education and training	1
Head of the state major	1
Head of international relations	1
Landeswarnzentrale Voralberg	1
Medical director	2
Music teacher	1
Project Manager International Humanitarian Operations	1

Years in position	number	in %
1 - 3 years	5	16
3- 5 years	4	13
5+ years	23	72
Sum	32	100

n = 33

1. Training courses and objectives and results.....					Expectation compared to contribution
Means of statements on a scale 1 (not important) to 5 (very important)		...intended to		...contributed to	
		means		means	
15	... create common understanding in multinational civil protection activities.	4.45		3.63	0.82
13	... create a common platform with identified roles in the case of activation of assistance interventions.	3.96		3.31	0.65
14	... find common procedures in case of international assistance interventions within the Community Mechanism.	4.28		3.66	0.62
1	... create an international system for assistance interventions in civil protection.	4.06		3.63	0.43
2	... improve your understanding of the functioning of the Community Mechanism.	4.19		3.81	0.38
10	... create networking in the field of civil protection.	4.16		3.90	0.26
6	... exchange amongst leaders/experts.	3.93		3.75	0.18
3	... practice and optimize joint assistance interventions in international teams.	3.96		3.80	0.16
7	... get a general idea of international actors and partners in the field of civil protection	4.22		4.16	0.06
9	... share (or learn) new experiences in civil protection.	3.16		3.13	0.03
12	... exchange of national approaches in civil protection.	3.06		3.12	-0.06
8	... develop cooperation in civil protection.	3.78		3.87	-0.09
5	... exchange of information in civil protection.	3.34		3.44	-0.10
4	... increase knowledge about civil protection.	2.79		2.97	-0.18
11	... exchange of best practice in civil protection.	2.72		2.97	-0.25

n = 33, missing cases varying from n = 4 to n = 0 within the answer possibilities

2. Preparation for the training course	Less	More or less	Much	Not applicable	Sum
Statements on a scale 1 (not at all) to 5 (very much), aggregated 1+2 and 4+5	in %	in %	in %	in %	in %
Felt adequately prepared for the training course based on our national activities	27	24	46	3	100
Felt adequately informed about the requirements for international interventions in case of a major emergency / disaster based on our national activities	33	24	43	0	100

n = 33

3./4. Results of the training course participation at the				Not	
Statements on a scale 1 (not at all) to 5 (very much), aggregated 1+2 and 4+5	Less	More or less	Much	applicabl e	Su m
	in %	in %	in %	in %	in %
Personal level					
Helped to improve my preparedness for participation in an international assessment and/or co-ordination team within the CM		18	82		100
Helped to find my role within participation in an international assessment and/or co-ordination team within the CM	6	18	76		100
Helped to improve my personal preparedness for interventions in case of national major emergencies assisted by the CM	15	15	70		100
Helped to fulfil my tasks in an international assessment and/or coordination team	9	21	67	3	100
Helped to contributed to a better understanding on international level amongs different intervention teams	3	21	76		100
Professional skills level					
Improved my experience of operations at national and/or international level in CIVP	19	25	53	3	100
Improved my English language regarding technical terminology of CIVP	26	19	48	7	100
Helped to improve my general experience in the field of CIVP	38	19	40	3	100
Improved my emergency management in CIVP	28	34	38		100
Soft skills level					
Improved my understanding of requirements to work in a multi disciplinary multination team	10	23	67		100
Improved my way to handle complex situations	28	16	56		100
Improved my ability to improvise effectively under rapidly changing conditions	25	25	47	3	100

The course facilitated no improvement	14		18	68	100
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n = 33, missing cases varying from n = 1 to n = 0 within the answer possibilities

5.1 Dissemination of the results / products of the training courses				
	Yes	No	Not applicable	Sum
	in %	in %	in %	in %
Own conclusions and recommendations relevant for own country are developed through participant/s and disseminated to relevant national authorities.	65	23	12	100
Own report was written and disseminated to national relevant authorities.	52	42	6	100
Training material relevant for national and regional civil protection institutions has been elaborated.	52	36	12	100
Training material of the course disseminated/used for own training courses on national level.	47	38	15	100
Documents of training course are disseminated within national relevant authorities.	46	36	18	100
Training material of the course disseminated/used for own training courses on regional level.	39	46	15	100
No dissemination has taken place.	30	31	39	100

n = 33, missing cases varying from n = 1 to n = 7 within the answer possibilities

5.2 Use (since the training course) of any of the products, which have been disseminated/produced in the training course? (E.g. Handbooks, reports, templates, checklists, etc.)			
	number	in %	
Yes, a lot	3	9	
Yes, sometimes	19	59	
Not really	7	22	
Not at all	3	9	
Sum	32	100	

n = 33, missing cases n = 1

6.1 Activities that have been initiated and / or undertaken at local / regional / national level as follow-up of the training courses?				
	Yes	No	Not applicable	Sum
	in %	in %	in %	in %
Discussions of the content of the training course with relevant national authorities	53	38	9	100
Development and implementation of national training activities for national authorities	50	28	22	100
Adjustment of national approaches and structures with regard to integrate the elements of the Community Mechanism	44	31	25	100
Implementation on national level of the ideas and developed approaches as follow-up of the course	42	42	16	100
Development and implementation of national training activities for regional authorities	41	38	22	101
Development and implementation of national complementing training activities	34	38	28	100
Development of ideas and approaches in workshops with relevant national authorities	31	53	16	100

n = 33, missing cases varying from n = 1 to n = 0 within the answer possibilities

To 6.1 Further mentioned follow up activities were:

- a) Discussion of the courses at national level, particularly with the aim of organizing the Italian editions. It seems much harder to make regional authorities aware of the mechanism and it will take time.
- b) In September 2004 a major mountain rescue training incident (30 hours) was run involving over 20 SAR Agencies and teams from Ireland, the UK and Northern Ireland.

6.2 Training led to any significant improvements / changes of your tasks within CIVP or your country's relevant activities

	number	in %
Yes	11	34
No	15	47
Not applicable	6	19
Sum	32	100

n = 33, missing cases n = 1

To 6.2 Further mentioned types of improvement:

- Better organisation of the mission cycle, planning and attempts to link these activities with the mechanism. Common emergency communication and information system and MIC.
- Extension of the expert team, exchange of experience through international contacts.
- An OSOCC model for coordination was adopted.
- Inclusion of the gained experiences in the discussion and planning.
- Updated information

7. Usefulness of the training courses

7.1 Most useful outcome for oneself

What was the most useful out of the training course for you?	N°
The personal contact to colleagues in the partner countries with similar tasks, working in the field of international humanitarian and emergency aid.	6
Improvement of my English language skills, getting used to technical terms.	6
Improved knowledge and preparedness about international response within the Community Mechanism.	5
Knowledge about working procedure of other institutions and participants, knowledge of other leadership instruments, understanding of different approaches.	5
Understanding of the EU procedures, understanding of international cooperation and the way international emergencies are dealt with.	3
Exchange of information and experiences.	3
Getting a broad understanding of European institutions, committees and actors especially within the scope of the EU Mechanism; deepening the knowledge about the activities and strengths of the EU partners.	2
International exchange of ideas, concept finding.	2

Contact with the participants / trainer, getting to know EU consultants.	2
Cultural awareness and getting to know about international players, the media exercise.	2
Find common procedures in case of international assistance interventions within the Community Mechanism.	1
Improvement of my understanding of civil protection.	1
I got to know a larger context of emergency aid but could also define new limits and possible general conditions for myself.	1
Understanding of problematic within international emergency operations.	1
Use and development of synergies to UN-systems.	1
Work in a multi-disciplinary team.	1
Control of the aims of our own emergency crew.	1
Handling of complex situations.	1
Establishing international contacts.	1
To see and learn from the capable team of THW on how they perform training and to get an example from AKNZ on how training turns out without proper planning and resources to implement. Really, really bad!!!	1
The whole course was very good.	1

N = 33 No answer = 0

7.2 Most useful outcome for own organisation

(Ranked in descending order of frequency of citation)

What was the most useful out of the training course for your organisation?	N°
Improved preparedness for receiving international aid and support in case of big disasters; find common procedures in the case of international assistance interventions within the Community Mechanism.	3
No relevance.	2
Get a general idea of the functioning of the Community Mechanism.	2
For my organisation there will be an improved and larger coordination within the scope of disaster operation; improvement in the working procedures.	2
Increased knowledge about civil protection.	1
More consideration of the EU activities regarding our own planning.	1
Updated information and insights, distribution of common templates and documents.	1
Input for our own Mechanism courses	1
Differentiation EU, NATO, UNO.	1
Exchange of information.	1
A new strategy on how to intervene in international humanitarian missions.	1
Additional qualification as a coordinator on EU level to the already existing UNDAC-membership allows several options for an	1

assignment.	
The multi agency OSOCC model for Coordination through cooperation.	1
Reconfirmation of the establishment and aims of our own emergency crew.	1
Not very much, the core of the community mechanism did not open.	1
Motivation.	1
Contact to others who work in the field of international humanitarian and emergency aid.	1

N = 33 No answer = 8

7.3 Usefulness of results

(Ranked in descending order of frequency of citation)

Which results (if any) of the training course do you consider currently useful regarding your national / regional structure?	N°
My national structure is prepared for international rescue and civil protection operations, both in and out.	2
Implementation of results of the training in national training programs, organizing a national course.	2
Develop cooperation in Civil Protection, increasing the degree of preparedness.	1
Develop capacities for cooperation in an international evaluation team ("EUDAC").	1
The understanding of the structures and working methods of the international partners and getting to know international colleagues are the main requirements for common trainings and only this allows efficient cooperation during disaster operations.	1
Knowledge of the framework and working procedure of emergency aid as a common approach.	1
The coordination of the international cooperation and the use of already existing experiences in other EU Member States.	1
Knowledge about different organisations.	1
The new working procedures I learnt at the training.	1
MIC, flow of information.	1
I feel I came out from my narrow perspective. But it is not easy to make other colleagues to get the sense of the mechanism and of Europe.	1
Exercises.	1
Improved contacts on national and international level.	1

Information about other participants.	1
Everything.	1

N = 33

No answer = 10

7.4 Main obstacles for sufficient use of results

(Ranked in descending order of frequency of citation)

What are the main obstacles, why results were not sufficiently used (if ever)?	N°
Not sufficient consideration of the Community Mechanism within the national structures, lack of awareness.	2
Clear objectives and strategies on the side of the EU in coordination with national authorities (modalities of missions, contract basis, questions with regard to assurances, etc.).	1
The course was not very well organised, the concept of EU community mechanism was perhaps not yet that clear even to the faculty.	1
There is still a huge amount of unanswered questions concerning mobilisation, accreditation etc. in case of an emergency mission as an EU-coordinator.	1
In international interventions the link between EU and ONU (ONDAC teams).	1
Implementation on the national level, information management and structure of disaster operations.	1
I haven't been informed by the Red Cross about the intended collaboration in the network, no perspective how to use the achieved knowledge because the future development of our division is rather vague.	1
My current job is not directly oriented to handle disasters and emergency situations in the field.	1
Missing possibility for real international assistance.	
It is not very easy to get a place in a follow-up course, the possibility to take part in international and national operations is very restricted, that allows very little or almost zero routine.	1
One has to create an efficient system on the national level on how to include the trained staff in an efficient manner during disaster operations.	1
We need more members trained on the courses and we need multi-nationality (commission run) training.	1
The use of untrained persons as team leader etc.	1
Problems of understanding of the framework and working procedure/ distribution of tasks.	1

Language.	1
Regional/ national arrogance	1
The German federalism.	1
No obstacles, national trainings are on a very high level	1

N = 33 No answer = 12

8. Synthesis / Conclusions					Hardly	More or		Not	
Statements on a scale 1 (not important) to 5 (very important), aggregated 1+2 and 4+5					important	less	Important	applicable	Sum
					in %	in %	in %	in %	in %
Permitting improved cooperation between MemberStates - bilateral or within the Community Mechanism - in case of emergency					15	9	76		100
Contributing to a better common understanding between different services involved in civil protection					9	24	67		100
Assuring improved cooperation within the Community Mechanism					15	18	64	3	100
Improving effectiveness of response in case of major emergencies					18	18	61	3	100
Increasing the degree of preparedness to receive possible international intervention at national level					21	21	58		100
Increasing information and awareness within your organisation					24	21	52	3	100
Increasing information and awareness for public					44	16	15	25	100

n = 33, missing cases varying from n = 1 to n = 2 within the answer possibilities

To 8. Increasing information and awareness within our organisation was done:

- a) By dissemination and exchange of the gained experiences and new information with staff.
- b) By resolution.
- c) Meetings / internet information site.
- d) We are preparing a series of lectures for the public.