STAKEHOLDERS FORUM 2023

27 SEPTEMBER 2023
Hotel Bedford, BRUSSELS
Key Themes & Topics

• The ERGP Stakeholders Forum acts as a platform for the ERGP in engaging with stakeholders and is organised with the main objective of having an exchange of views with stakeholders on issues relevant for the postal sector.

• The Forum aims to discuss/explore issues:
• Letter-mail types remaining and trends in different countries, in a forward-looking perspective, in an effort to project what letter-mail types and volumes may remain, to better forecast the rate of drop, and future composition of letter volumes, and how the volume mix compared to parcels may develop in the short, medium and longer term, so to best cater for future users’ needs and contribute towards USO sustainability.
• How digitalization, diminishing letter mail market, parcels, couriers, etc. have changed the single market for postal services and what the challenges for regulators and operators are.
Key Themes & Topics

• Focus on regulations, statistical data, evolution of user needs, etc. in EU and third countries (e.g., UK, USA, Latin Am, Japan, Africa, China), stakeholders (Unions, UPU, PostEurop, European Commission), and experts/researchers, consultants, academia and business operators in the postal and delivery sectors.

• Furthermore, Stakeholders will also have the opportunity to discuss the ERGP Work Programme for 2024, that is currently under public consultation.
Practical Details

• Date: 27 September 2023
• Location: Hotel Bedford, Rue du Midi 135, 1000 Bruxelles, Belgium
• Organization: ERGP / European Commission
• Time: 09:00 – 17:00 (CET).
• Meet and Greet Sessions: 9:00 – 10:00
• Welcome coffee and registration starts at 9:00

• Attendees: CEO and Senior executive experts of Postal, Delivery and E-Commerce Companies, Heads and Senior Executives of the Regulatory Bodies, Executive and Board Members of the European Commission, International Organizations, Consumer Organizations, Unions and other Stakeholders.

• Key words: Postal, Logistics, Transport, E-commerce, New Players, Regulation, Delivery, Digitalization, Communication, Letter mail.
SH Forum Programme

09:00 - 10:00 Welcome coffee and registration
09:00 - 10:00 Meet and Greet Sessions Working Group Co-chairs

10:00 - 10:10 Opening remarks
Petros Galides, ERGP Chair 2023, Deputy Commissioner - Office of the Commissioner for Electronic Communications & Postal Regulation (Cyprus)

10:10- 11:45 Session I: The Future of Letter Mail
Moderator: Petros Galides
Peter Dunn (Cullen International)
Line Theil Elikofer (Trafikstyrelsen)
Manuela Bruck (OEPAG)
Jose Anson (UPU)

11:30 - 11:45 Coffee break
SH Forum Programme

11:45-13:00 Session II: ERGP Work Programme 2024

11:45 - 12:15 Dan Sjöblom, Incoming ERGP Chair 2024, Director General- Swedish Post & Telecom Authority (PTS)

12:15 - 13:00 Questions and answers

13:00 - 14:00 Lunch break
SH Forum Programme

14:00 – 14:15 **Keynote speaker** Kerstin Jorna, Director General DG GROW, European Commission

14:15 – 15:15 **Session III: Global Perspectives - How to connect the EU Postal Market with the world?**

*Moderator: Spyros Pantelis (outgoing ERGP-Chair)*

- Holger Winklbauer (International Post Corporation)
- Jose Anson (UPU)
- Thomas Schlegel (CERP)
- Stefan Krawczyk (e-bay)

14:30 – 15:15 Discussion

15:15 – 15:45 Coffee break
SH Forum Programme

15:45 - 16:45 Session IV: Regulatory Round Table - Do we need postal specific regulation to manage the twin transition of the postal sector? (consumer protection, environmental sustainability, labour issues, and market competition).

Moderator: Guillaume Roty (Deputy Head of Unit, EC)

- Annegret Groebel (BNetzA)
- Dimitris Theodorakis (UNI Europe)
- Paul De Maeyer (Belgian Ombudsman)
- Botond Szebeny (PostEurop)
- Emanuele Frezza (UPS)
16:45 - 17:15 Discussion

17:15 - 17:30 Closing Remarks:

Petros Galides, ERGP Chair 2023, Deputy Commissioner - Office of the Commissioner for Electronic Communications & Postal Regulation (Cyprus)

Merete Clausen, Director, DG GROW
Speakers

Manuela Bruck
Senior Vice President Corporate Communications, Customer Care and Consumer Initiatives – Österreichische Post AG

Jose Anson
UPU Postal and Trade Economist

Holger Winklbauer
CEO International Post Corporation (IPC)

Thomas Schlegel
Chairman of the European Committee for Postal Regulation (CERP)

Stefan Krawczyk
Associate General Counsel, Head Government Relations EMEA & Global Brand Relations, eBay Inc.

Dr. Annegret Groebel
Director of International Relations Bundesnetzagentur (BNetzA)

Dimitris Theodorakis
Director – Post & Logistics (UNI Europe)

Paul De Maeyer
Belgian Ombudsman
Speakers

Botond Szebeny, Secretary General of PostEurop

Emanuele Frezza, EU Affairs Senior Manager UPS Europe