

## Contact details of bodies designated to assist service recipients (Article 21 Bodies) 01/02/2020

Member State	Body designated (for providing information to consumers)	Body designated (for providing information to businesses)
<p><b>Austria</b></p>	<p><b>Europäisches Verbraucherzentrum Österreich</b> (European Consumer Centre Austria)</p> <p>Mariahilfer Straße 81 A-1060 Wien</p> <p>Tel: 0043 1 588 77-334 or 342 Fax: 0043 1 588 77-71 E-mail: <a href="mailto:info@europakonsument.at">info@europakonsument.at</a> Web: <a href="http://www.europakonsument.at">http://www.europakonsument.at</a></p>	<p><b>Wirtschaftskammer Österreich</b> (Austrian Federal Economic Chamber)</p> <p>Wiedner Hauptstraße 63 A-1045 Wien</p> <p>Tel: +43 (0) 5 90 900 – 4356 Fax: +43 (0) 5 90 900 - 114356 E-mail: <a href="mailto:euoinfo@wko.at">euoinfo@wko.at</a> Web: <a href="http://wko.at/eu">http://wko.at/eu</a></p>
<p><b>Belgium</b></p>	<p><b>Le Centre européen des Consommateurs</b></p> <p>rue de Hollande 13 1060 Bruxelles</p> <p>Tél. : +32 2 542 33 89 Fax : +32 2 542 32 43 E-mail : <a href="mailto:ECCNET-BE@ec.europa.eu">ECCNET-BE@ec.europa.eu</a></p>	<p><b>SPF Economie, PME, Classes moyennes et Energie</b> (DG des Analyses économiques et de l'Economie internationale)</p> <p>City Atrium C Rue du Progrès, 50 1210 Bruxelles</p> <p>Tél. : +32 (0) 800 120 33 Fax : +32 (0) 800 120 33 E-mail: <a href="mailto:BUSINESS21SERVICES@economie.fgov.be">BUSINESS21SERVICES@economie.fgov.be</a> Web: <a href="http://economie.fgov.be/">http://economie.fgov.be/</a></p>
<p><b>Bulgaria</b></p>	<p><b>Point of Single Contact in cooperation with the European Consumer Centre</b> (European Consumer Centre – Bulgaria)</p> <p>14 Bacho Kiro Str. 1000 Sofia</p> <p>Tel: +359 2 986 7672 Fax: +359 2 987 5508 E-mail: <a href="mailto:ecc.bulgaria@kzp.bg">ecc.bulgaria@kzp.bg</a> Web: <a href="http://ecc.kzp.bg/">http://ecc.kzp.bg/</a></p>	<p><b>Point of Single Contact</b></p> <p>Postal address:</p> <p>Tel.:</p> <p>Fax:</p> <p>E-Mail:</p> <p>Web-address:</p>

<p><b>Croatia</b></p>	<p><b>European Consumer Center Croatia (ECC-Net)</b></p> <p>Ministry of Economy  Ulica grada Vukovara 78  10000 Zagreb</p> <p>Tel: +385 1 6109 744  Fax: +385 1 6109 150  E-mail: <a href="mailto:info@ecc-croatia.hr">info@ecc-croatia.hr</a>  Web: <a href="http://www.ecc-croatia.hr">www.ecc-croatia.hr</a></p>	<p><b>Point of Single Contact Croatia</b></p> <p>Croatian Chamber of Economy  Business Information Centre  Nova cesta 3-7, p.p. 630  10000 Zagreb</p> <p>Tel: +385 1 4606 708  Fax: +385 1 4606 782  E-mail: <a href="mailto:info@psc.hr">info@psc.hr</a> / <a href="mailto:poslovne-informacije@hgk.hr">poslovne-informacije@hgk.hr</a>  Web: <a href="http://www.psc.hr">www.psc.hr</a></p>
<p><b>Cyprus</b></p>	<p><b>European Consumer Centre (Cyprus) (ECC-Net)</b></p> <p>2 Agapinoros, IRIS Tower, 1<sup>st</sup> floor  1421 Nicosia, Cyprus</p> <p>Tel.:+ 357 22 200952  Fax: + 357 22 200975  E-mail: <a href="mailto:ecccyprus@mcit.gov.cy">ecccyprus@mcit.gov.cy</a>  Web: <a href="http://www.ecccyprus.org">www.ecccyprus.org</a></p>	<p><b>Point of Single Contact Cyprus</b>  (Ministry of Commerce, Industry and Tourism)</p> <p>13-15, Andrea Araouzou street  1421 Nicosia, Cyprus</p> <p>Tel.: + 357 22 409345  Fax: + 357 22 409432  E-mail: <a href="mailto:onestopshop@mcit.gov.cy">onestopshop@mcit.gov.cy</a>  Web: <a href="http://www.businessincyprus.gov.cy">www.businessincyprus.gov.cy</a></p>
<p><b>Czech Republic</b></p>	<p><b>Points of Single Contact</b>  (Ministry of Industry and Trade)</p> <p>Politických vězňů 20  112 49 Prague 1</p> <p>Tel: +420 224 852 421  Fax: +420 224 853 079  E-mail: <a href="mailto:sluzby@mpo.cz">sluzby@mpo.cz</a>  Web: <a href="http://www.mpo.cz">www.mpo.cz</a></p>	<p><b>Points of Single Contact</b>  (Ministry of Industry and Trade)</p> <p>Politických vězňů 20  112 49 Prague 1</p> <p>Tel.: +420 224 852 421  Fax: +420 224 8153 079  E-mail: <a href="mailto:sluzby@mpo.cz">sluzby@mpo.cz</a>  Web: <a href="http://www.mpo.cz">www.mpo.cz</a></p>

<p><b>Denmark</b></p>	<p><b>Forbruger Europa (ECC-Net)</b></p> <p>Carl Jacobsens Vej 35 2500 Valby</p> <p>Tel: +45 41 71 50 00 Fax: +45 41 71 51 00 E-mail: <a href="mailto:info@forbrugereuropa.dk">info@forbrugereuropa.dk</a> Web: <a href="http://www.forbrugereuropa.dk">www.forbrugereuropa.dk</a></p> <p><b>Danish Business Authority</b></p> <p>Langelinie Allé 17 2100 Copenhagen Ø</p> <p>Tel: +45 35 29 10 00 E-mail: <a href="mailto:erst@erst.dk">erst@erst.dk</a></p>	<p><b>Point of Single Contact</b> (Danish Business Authority)</p> <p>Langelinje Alle 17 2100. Copenhagen Ø</p> <p>Tel: +45 35 29 10 00 E-mail: <a href="mailto:BusinessInDenmark@erst.dk">BusinessInDenmark@erst.dk</a> Web: <a href="http://www.businessindenmark.dk">www.businessindenmark.dk</a></p>
<p><b>Estonia</b></p>	<p><b>EUROPEAN CONSUMER CENTRE ESTONIA (ECC-Net)</b> <b>EUROOPA LIIDU TARBIJA NÕUSTAMISKESKUS</b></p> <p>Pronksi 12 10117 Tallinn</p> <p>Tel: +372 6201 707 Fax +372 6201 701 E-mail: <a href="mailto:consumer@consumer.ee">consumer@consumer.ee</a> Web: <a href="http://www.consumer.ee/">http://www.consumer.ee/</a></p>	<p><b>Ministry of Economic Affairs and Communications</b></p> <p>Suur-Ameerika 1 10122 Tallinn</p> <p>Tel: +372 625 6342 Fax: +372 6313 660 E-mail: <a href="mailto:services@mkm.ee">services@mkm.ee</a> Web: <a href="http://www.mkm.ee">www.mkm.ee</a></p>
<p><b>Finland</b></p>	<p><b>The Finnish Competition and Consumer Authority (FCCA)</b></p> <p>Haapaniemenkatu 4, Box 5 00531 Helsinki</p> <p>Tel: +358 29 5053 198 Fax: +358 9 876 4398 E-mail: <a href="mailto:palveludirektiivi@kkv.fi">palveludirektiivi@kkv.fi</a> Web: <a href="http://www.kkv.fi">www.kkv.fi</a></p>	<p><b>Point of Single Contact (The Finnish Competition and Consumer Authority)</b></p> <p>Haapaniemenkatu 4, Box 5 00531 Helsinki</p> <p>Tel: +358 29 5053 198 Fax: +358 9 876 4398 E-mail: <a href="mailto:palveludirektiivi@kkv.fi">palveludirektiivi@kkv.fi</a> Web: <a href="http://www.eugo.fi">www.eugo.fi</a></p>

<p><b>France</b></p>	<p><b>Centre Européen des Consommateurs France</b>  <b>European Consumer Centre France (ECC-Net)</b>  c/o Zentrum für Europäischen Verbraucherschutz e.V. /  <b>Centre Européen de la Consommation</b></p> <p>Bahnhofsplatz 3  77694 Kehl</p> <p>Tel: +49 7851 991 48 0  Fax: +49 7851 991 48 11  E-mail: <a href="mailto:CEC-Services@euroinfo-kehl.eu">CEC-Services@euroinfo-kehl.eu</a>  Web: <a href="http://www.cec-zev.eu">http://www.cec-zev.eu</a></p>	<p><b>Enterprise Europe Network Paris Ile-de-France Centre Paris Ile-de-France Chamber of commerce and industry Centre d'information européenne</b></p> <p>2 rue de Viarmes  75001 Paris</p> <p>Tél : +33 1 55 65 73 13  E-mail: <a href="mailto:europa@cci-paris-idf.fr">europa@cci-paris-idf.fr</a>  Web: <a href="http://www.pic2europe.fr/">http://www.pic2europe.fr/</a></p>
<p><b>Germany</b></p>	<p><b>Europäisches Verbraucherzentrum Deutschland (European Consumer Centre Germany)</b></p> <p>Bahnhofsplatz 3  D-77694 Kehl</p> <p>Tel +49/78 51 991 48 0  Fax +49/78 51 991 48 11  E-mail: <a href="mailto:info@cec-zev.eu">info@cec-zev.eu</a>  Web: <a href="http://www.evz.de/">http://www.evz.de/</a></p>	<p><b>Germany Trade &amp; Invest - Gesellschaft für Außenwirtschaft und Standortmarketing mbH (Bonn Office (Trade))</b></p> <p>Villemombler Straße 76  53123 Bonn</p> <p>Tel.: +49 228 24993-0  Fax.: +49 228 24993-212  E-mail: <a href="mailto:unternehmer@portal21.de">unternehmer@portal21.de</a>  Web: <a href="http://www.portal21.de">http://www.portal21.de</a></p> <p>Headquarters Berlin: <a href="http://www.gtai.com">www.gtai.com</a></p>
<p><b>Greece</b></p>	<p><b>European Consumer Centre Greece</b></p> <p>Alexandras 144 av,  Athens, 114 71</p> <p>Tel.: +30 2106460862, +30 2106460814  Fax +30 2106460784  Email: <a href="mailto:info@eccgreece.gr">info@eccgreece.gr</a>  Web: <a href="https://www.eccgreece.gr/">https://www.eccgreece.gr/</a></p>	<p><b>Enterprise Europe Network – Hellas</b></p> <p>National Documentation Centre  Vasileos Konstantinou 48 av.  Athens, 11635</p> <p>Tel: +30 210 7273900  Fax: +30 210 7246824  Email: <a href="mailto:ekt@ekt.gr">ekt@ekt.gr</a>  Web: <a href="http://www.enterprise-hellas.gr/">http://www.enterprise-hellas.gr/</a></p>

<p><b>Hungary</b></p>	<p><b>Point of Single Contact Hungary</b></p> <p>Ministry of Interior József Attila utca 2-4 1051 Budapest</p> <p>Web: <a href="http://1818.hu/segitsegnyujtas-e-ugyintezesben">http://1818.hu/segitsegnyujtas-e-ugyintezesben</a>; <a href="http://1818.hu/home">http://1818.hu/home</a> ; <a href="https://magyarorszag.hu/">https://magyarorszag.hu/</a></p> <p><b>European Consumer Centre Hungary (ECC-Net)</b></p> <p>Iskola utca 13 H-1011 Budapest</p> <p>Tel: +36 1 896 7747 E-mail: <a href="mailto:info@magyarefk.hu">info@magyarefk.hu</a> Web: <a href="http://fogyasztovedelem.kormany.hu/node/11142">http://fogyasztovedelem.kormany.hu/node/11142</a></p>	<p><b>Point of Single Contact Hungary</b></p> <p>Ministry of Interior József Attila utca 2-4 1051 Budapest</p> <p>Web: <a href="http://1818.hu/segitsegnyujtas-e-ugyintezesben">http://1818.hu/segitsegnyujtas-e-ugyintezesben</a>; <a href="http://1818.hu/home">http://1818.hu/home</a> ; <a href="https://magyarorszag.hu/">https://magyarorszag.hu/</a></p> <p><b>Enterprise Europe Network</b></p> <p>Ipar utca 5 1095 Budapest</p> <p>Tel: +36 1 810 1600 Fax: +36 1 810 1601 E-mail: <a href="mailto:eeninfo@tradehouse.hu">eeninfo@tradehouse.hu</a> Web: <a href="http://enterpriseeurope.hu/">http://enterpriseeurope.hu/</a></p>
<p><b>Iceland</b></p>	<p><b>Neytendastofa (Consumer Agency)</b></p> <p>Borgartúni 21 105 Reykjavík</p> <p>Tel: + 354 – 510 11 00 Fax: + 354 – 510 11 01 E-mail: <a href="mailto:postur@neytendastofa.is">postur@neytendastofa.is</a> Web: <a href="http://www.neytendastofa.is">http://www.neytendastofa.is</a></p>	<p><b>Efnahags- og viðskiptaráðuneytið (Ministry of Economic Affairs)</b></p> <p>Skuggasundi 3 150 Reykjavík</p> <p>Tel: + 354 – 545 8800 Fax: + 354 – 511 1161 E-mail: <a href="mailto:postur@evr.is">postur@evr.is</a> Web: <a href="http://www.evr.is">http://www.evr.is</a></p>
<p><b>Ireland</b></p>	<p><b>European Consumer Centre Ireland (ECC-Net)</b></p> <p>MACRO Centre 1 Green Street Dublin 7</p> <p>Tel: + 353 (0)1 8797647 Fax: +353 1 8734328 E-mail: <a href="mailto:info@eccireland.ie">info@eccireland.ie</a> Web: <a href="http://www.eccireland.ie/">http://www.eccireland.ie/</a></p>	<p><b>Galway Chamber of Commerce</b></p> <p>Commerce House Merchant's Road Galway</p> <p>Tel: +353 (0)91 563536 Fax: +353 (0)91 561963 E-mail: Web: <a href="http://www.galwaychamber.com">www.galwaychamber.com</a></p>

<p><b>Italy</b></p>	<p><b>ECC-Net Italy</b>  Via G.M. Lancisi  31 A - 00161 Rome    Tel: +39 (0)6 44238090  Fax: +39 (0)6 44118348  E-mail: <a href="mailto:info@ecc-netitalia.it">info@ecc-netitalia.it</a>  Web: <a href="http://www.ecc-netitalia.it">www.ecc-netitalia.it</a></p>	<p><b>Unioncamere</b> (Chambers of Commerce) through points of single contacts:    Sallustio 21  00187 Roma    Tel: +39 06-4704218  Fax:+39 06.4704240  E-mail:  Web: <a href="http://www.impresainungiorno.it">www.impresainungiorno.it</a></p>
<p><b>Latvia</b></p>	<p><b>European Consumer Centre Latvia ECC-Net (ECC Latvia)</b>    157 Kr.Valdemara Street, Room 228  Riga, LV-1013    Tel: +371 6738 86 25  Fax: +371 6738 86 25  E-mail: <a href="mailto:info@ecclatvia.lv">info@ecclatvia.lv</a>  Web: <a href="http://www.ecclatvia.lv">http://www.ecclatvia.lv</a></p>	<p><b>Investment and Development Agency of Latvia</b>    2 Perses Street  Riga, LV-1442, Latvia    Tel: +371 6703 94 30  Fax: +371 6703 94 31  E-mail: <a href="mailto:een@liaa.gov.lv">een@liaa.gov.lv</a>  Web: <a href="http://www.liaa.gov.lv">http://www.liaa.gov.lv</a></p>
<p><b>Liechtenstein</b></p>	<p><b>Amt für Handel und Transport</b>  (Fachbereich Konsumentenschutz,  Urheberrecht und unlauterer Wettbewerb)    Postfach 684  9490 Vaduz    Tel: (+423) 236 69 04  Fax: (+423) 236 69 07  E-mail: <a href="mailto:info@aht.llv.li">info@aht.llv.li</a>  Web: <a href="http://www.llv.li/lv-aht-home.htm">http://www.llv.li/lv-aht-home.htm</a></p>	<p><b>Einheitlicher Ansprechpartner/ Point of Single Contact</b>  (Amt für Volkswirtschaft / Office for Economic Affairs)    Poststrasse 1 / Haus der Wirtschaft  FL-9494 Schaan    Tel.: +423 236 68 71  Fax: +423 236 68 89  E-mail: <a href="mailto:info@avw.llv.li">info@avw.llv.li</a>  Web: <a href="http://www.eu-go.li/">http://www.eu-go.li/</a></p>

<p><b>Lithuania</b></p>	<p><b>Europos vartotojų centras (ECC-Net) European Consumer Centre in Lithuania</b></p> <p>Algirdo g. 31, Vilnius 03219</p> <p>Tel.: +370 52650368 Fax: +370 52623123 E-mail: <a href="mailto:info@ecc.lt">info@ecc.lt</a> Web: <a href="http://www.ecc.lt/">http://www.ecc.lt/</a></p>	<p><b>Public Institution Enterprise Lithuania Point of Single Contact for Services and Products</b></p> <p>A. Goštauto St. 40A LT-01112 Vilnius</p> <p>Telephone +370 5 219 4342 Fax + 370 5 204 5808 E-mail: <a href="mailto:pgkc@enterpriselithuania.com">pgkc@enterpriselithuania.com</a> Web: <a href="http://www.businessgateway.lt">http://www.businessgateway.lt</a></p> <p><b>Europos vartotojų centras (ECC-Net) European Consumer Centre in Lithuania</b></p> <p>Algirdo g. 31 Vilnius 03219</p> <p>Tel.: +370 52650368 Fax: +370 52623123 E-mail: <a href="mailto:info@ecc.lt">info@ecc.lt</a> Web: <a href="http://www.ecc.lt/">http://www.ecc.lt/</a></p>
<p><b>Luxembourg</b></p>	<p><b>European Consumer Centre Luxembourg (ECC-Net)</b></p> <p>55 rue des Bruyeres L-1274 Howald</p> <p>Tel: +352 26 84 64-1 Fax: +352 26 84 57 61 E-mail: <a href="mailto:info@cecluxembourg.lu">info@cecluxembourg.lu</a> Web: <a href="http://www.cecluxembourg.lu/">http://www.cecluxembourg.lu/</a></p>	<p><b>Entreprise Europe Network</b></p> <p>Chambre des Métiers Luxembourg 2, Circuit de la Foire Internationale Luxembourg-Kirchberg BP 1604 · L-1016 Luxembourg</p> <p>Tel: + 352 42 67 67 -1 Fax: + 352 42 67 87 E-mail: <a href="mailto:contact@cdm.lu">contact@cdm.lu</a> Web: <a href="http://www.eicluxembourg.lu/">http://www.eicluxembourg.lu/</a></p> <p><b>Espace Entreprises de la Chambre de Commerce de Luxembourg</b></p> <p>“Guichet unique” 7, rue Alcide de Gasperi Luxembourg – Kirchberg</p> <p>Tel: +352 42 39 39 – 330 Fax: +352 42 39 39 – 824 E-mail: <a href="mailto:entreprises@cc.lu">entreprises@cc.lu</a> Web: <a href="http://www.cc.lu/">http://www.cc.lu/</a></p>

<p><b>Malta</b></p>	<p><b>European Consumer Centre (MALTA) (ECC-Net)</b></p> <p>47 A, South Street Valletta VLT 1101</p> <p>Tel: +356 2122 1901 Fax: +356 2122 1902 E-mail: <a href="mailto:ecc.malta@gov.mt">ecc.malta@gov.mt</a> Web: <a href="http://www.eccnetmalta.gov.mt">http://www.eccnetmalta.gov.mt</a></p>	<p><b>Malta Enterprise, Enterprise Centre, Industrial Estate</b></p> <p>San Gwann SGN3000 Malta</p> <p>Tel: 00356 25423218 Fax: 00356 25423401 E-mail: <a href="mailto:info@maltaenterprise.com">info@maltaenterprise.com</a></p>
<p><b>Norway</b></p>	<p><b>The European Consumer Centre (ECC-Net)</b></p> <p>Forbruker Europa P.O. Box 4594 Nydalen 0404 Oslo</p> <p>Tel: +47 23 400 500 Fax: +47 23 400 501 E-mail: <a href="mailto:post@forbrukereuropa.no">post@forbrukereuropa.no</a> Web: <a href="http://www.forbrukereuropa.no">http://www.forbrukereuropa.no</a></p>	<p><b>Enterprise Europe Network</b></p> <p>Innovation Norway Po. box 448 - Sentrum N-0104 Oslo Norway</p> <p>Tel. +47 22 00 29 50 Fax +47 22 00 25 01 E-mail: <a href="mailto:bedriftieu@innovasjon Norge.no">bedriftieu@innovasjon Norge.no</a> Web: <a href="http://www.bedriftieu.no/">http://www.bedriftieu.no/</a></p>
<p><b>Poland</b></p>	<p><b>Point of Single Contact</b></p> <p>Ministry of Economy Plac Trzech Krzyży 3/5 00-507 Warszawa</p> <p>Tel: (+48) 22 693 50 00 E-mail: <a href="mailto:epk@mg.gov.pl">epk@mg.gov.pl</a> Web: <a href="http://www.eu-go.gov.pl">http://www.eu-go.gov.pl</a></p>	<p><b>Point of Single Contact</b></p> <p>Ministry of Economy Plac Trzech Krzyży 3/5 00-507 Warszawa</p> <p>Tel: (+48) 22 693 50 00 E-mail: <a href="mailto:epk@mg.gov.pl">epk@mg.gov.pl</a> Web: <a href="http://www.eu-go.gov.pl">http://www.eu-go.gov.pl</a></p>
<p><b>Portugal</b></p>	<p><b>Centro Europeu do Consumidor</b> (European Consumer Centre ECC-Net)</p> <p>Praça Duque de Saldanha, 31 – 1º 1069-013 Lisboa</p> <p>Tel: 00351 213564750 Fax: 00351 213564719 Web: <a href="http://cec.consumidor.pt">http://cec.consumidor.pt</a> E-mail: <a href="mailto:euroconsumo@dg.consumidor.pt">euroconsumo@dg.consumidor.pt</a></p>	<p><b>Instituto de Apoio às Pequenas e Médias Empresas e à Inovação</b> – IAPMEI (Institute of Support to Small and Medium Enterprises and Innovation)</p> <p>Estrada do Paço do Lumiar Campus Lumiar – Ed. A 1649-038 Lisboa</p> <p>Tel: 00351 213 836 000 Fax: 00351 213 836 283 Web: <a href="http://www.iapmei.pt/">http://www.iapmei.pt/</a> E-mail: <a href="mailto:info@iapmei.pt">info@iapmei.pt</a></p>



<p><b>Romania</b></p>	<p><b>European Consumer Centre Romania (ECC-Net)</b></p> <p>Bd. Nicolae Balcescu nr. 32-34, etaj 4, ap. 16, Sector 1, Bucharest RO-010055</p> <p>Tel: +40-(21)-315.71.49 Fax: +40-(21)-311.02.42 E-mail: <a href="mailto:office@eccromania.ro">office@eccromania.ro</a> Web: <a href="http://www.eccromania.ro">www.eccromania.ro</a></p>	<p><b>Name of designated body</b></p> <p>Postal address:</p> <p>Tel:</p> <p>Fax:</p> <p>E-mail:</p> <p>Web-address:</p>
<p><b>Slovakia</b></p>	<p><b>European Consumer Centre Slovakia (ECC-Net)</b></p> <p>Mlynské Nivy 44/a SK-827 15 Bratislava 212</p> <p>Tel: +421/ 905/528 477 Fax: E-mail: <a href="mailto:ECCNET-SK@ec.europa.eu">ECCNET-SK@ec.europa.eu</a> Web: <a href="http://www.europskyspotrebitel.sk">www.europskyspotrebitel.sk</a></p>	<p><b>Ministry of Economy of the Slovak Republic</b></p> <p>Mlynské Nivy 44/a SK-827 15 Bratislava 212</p> <p>Tel: +421/2/4854 2405 Fax: E-mail: <a href="mailto:services@economy.gov.sk">services@economy.gov.sk</a> Web: <a href="http://www.economy.gov.sk">www.economy.gov.sk</a>; <a href="http://www.mhsr.sk">www.mhsr.sk</a></p>
<p><b>Slovenia</b></p>	<p><b>Evropski potrošniški center (European Consumer Centre Slovenia (ECC-Net))</b></p> <p>Frankopanska 5 1000 Ljubljana</p> <p>Tel.: +386 1 432 30 35 Fax: +386 1 433 33 71 E-mail: <a href="mailto:epc@epc.si">epc@epc.si</a> Web: <a href="http://www.epc.si/">http://www.epc.si/</a></p>	<p><b>Obrtno-podjetniška zbornica Slovenije (Chamber of craft and small business)</b></p> <p>Celovška 71 p.p. 2350 1000 Ljubljana</p> <p>Tel.: +386 1 583 05 09 Fax: +386 1 583 08 30 E-mail: <a href="mailto:info@ozs.si">info@ozs.si</a> Web: <a href="http://www.ozs.si/">http://www.ozs.si/</a></p> <p><b>Gospodarska zbornica Slovenije (Chamber of commerce and industry)</b></p> <p>Dimičeva 13 1504 Ljubljana</p> <p>Tel.: +386 1 5898 000 Fax: 386 1 58 98 100]</p> <p>E-mail: <a href="mailto:info@gzs.si">info@gzs.si</a> Web: <a href="http://www.gzs.si/eng">www.gzs.si/eng</a></p>

<p><b>Spain</b></p>	<p><b>European Consumer Centre (Spain) (ECC-Net)</b>  Instituto Nacional de Consumo  C/ Principe de Vergara, 54  28006, Madrid  Tel: +34 91 822 45 55  Fax: +34/ 91 822 45 62  E-mail: <a href="mailto:cec@consumo-inc.es">cec@consumo-inc.es</a>  Web: <a href="http://cec.consumo-inc.es/">http://cec.consumo-inc.es/</a></p>	<p><b>Ministerio de Industria, Turismo y Comercio</b>  Dirección General de Política de la PYME  Pº de la Castellana, 160 - planta 12  28046 Madrid  Tel: +34 900 19 00 92  Fax: +34 91 349 47 76  E-mail: <a href="mailto:infopyme@mityc.es">infopyme@mityc.es</a>  Web: <a href="http://www.ipyme.org/en-US/Contacto/Paginas/Contactenos.aspx">http://www.ipyme.org/en-US/Contacto/Paginas/Contactenos.aspx</a></p>
<p><b>Sweden</b></p>	<p><b>The Swedish Consumer Agency (ECC-Net)</b>  Konsument Europa  Konsumentverket  Lagergrens Gata 8  Box 48  SE-651 02 Karlstad  Tel: +46 (0)54 - 19 41 50  Fax: +46 (0)54 - 19 41 59  E-mail: <a href="mailto:info@konsumenteuropa.se">info@konsumenteuropa.se</a>  Web: <a href="http://www.konsumenteuropa.se/">http://www.konsumenteuropa.se/</a></p>	<p><b>The National Board of Trade</b>  Drottninggatan 89  Box 6803  113 86 Stockholm  Tel: +46-8-690 48 80  Fax: +46-8-30 67 59  E-mail: <a href="mailto:serviceshelpdesk@kommers.se">serviceshelpdesk@kommers.se</a>  Web: <a href="http://www.kommers.se/">http://www.kommers.se/</a></p>
<p><b>The Netherlands</b></p>	<p><b>The Consumer Authority</b>  Consumentenautoriteit (BackOffice Consumentenautoriteit)  Wijnhaven 24  Postbus 16759  2500 BT DEN HAAG  Tel: +31 (0)70 330 59 81  Fax: +31 (0)70 330 59 89  E-mail: <a href="mailto:backoffice_ca@consumentenautoriteit.nl">backoffice_ca@consumentenautoriteit.nl</a>  Web: <a href="http://www.consumentenautoriteit.nl/">http://www.consumentenautoriteit.nl/</a></p>	<p><b>Antwoord voor bedrijven</b>  ("Dutch Point of Single Contact")  Ministerie van Economische Zaken  Projectdirectie Eerste Lijn voor Bedrijven  Postbus 20101  2500 EC Den Haag  Tel: +31 (0)88 602 44 44  E-mail: <a href="http://www.answersforbusiness.nl/en/contact">http://www.answersforbusiness.nl/en/contact</a>  Web: <a href="http://www.answersforbusiness.nl">www.answersforbusiness.nl</a></p>