

Press release

European Regulators Group for Postal Services (ERGP) 17th Plenary meeting

The Hague, 29 November 2019

The European Regulators Group for Postal Services (ERGP) held its second Plenary meeting for 2019 in The Hague, under the chairmanship of Mr. Cadete de Matos, chairman of Autoridade Nacional de Comunicações (ANACOM), supported by the Vice-Chairs, Dr. Spyros Pantelis (EETT) and Mr. Jack Hamande(BIPT).

The Plenary agreed on the ERGP Work Programme 2020 [ERGP (19) 11], which sets out the ERGP's tasks for the year 2020 in line with the ERGP Medium-Term Strategy (MTS) 2020-2022 [ERGP (19) 7]; that was also adopted.

The ERGP is proud to nominate Mr. Marcin Cichy, President of UKE (Office of Electronic Communications), Poland for the 2021 ERGP Chair.

Finally, the Plenary approved the following documents:

- ERGP Report on quality of service, consumer protection and complaints handling [ERGP (19) 35];
- ERGP Report on postal core indicators [ERGP (19) 37];
- ERGP Report on cross-subsidization practices [ERGP (19) 40].

A number of internal documents were also approved.

The Plenary session was preceded on 28 November by an external open workshop "Data Driven Regulation of Postal Markets". More than 170 participants discussed which indicators and information is needed to regulate the postal market, how to improve further comparability and dissemination and made a first assessment of the data collected in the framework of the Regulation on cross-border parcel delivery services.

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About the ERGP

The ERGP (European Regulators Group for Postal Services) is composed of the 28 national regulatory authorities (NRAs) for postal services of the EU, as well as national regulatory authorities from countries of the European Economic Area and countries with candidate status to join the EU. The ERGP advises and assists the Commission on the development of the internal market for postal services and on the consistent application in all Member States of the regulatory framework for postal services.

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