Press release

European Regulators Group for Postal Services (ERGP) 9th Plenary Meeting
Brussels, 3 December 2015

The European Regulators Group for Postal Services (ERGP) met in the second plenary session of 2015 in Brussels, under the chairmanship of Feliksas DOBROVOLSKIS, Director General of the Lithuanian Communications Regulatory Authority (RRT).

During this plenary meeting, the ERGP members adopted a series of documents, notably the *"ERGP Report on the quality of service, consumer protection and complaint handling 2014 - an analysis of trends" [ERGP PL (15) 26], the "ERGP Report on core indicators for monitoring the European postal market" [ERGP PL (15) 27],* the *"ERGP report on legal regimes applicable to European domestic or cross-border e-commerce parcels delivery and, particularly, any provisions that could be in conflict with each other" [ERGP PL (15) 28]* and the *"ERGP Report on the possible impact of Article 12 application after ECJ C-340/13" [ERGP PL (15) 29].* The full text of these reports is available on the ERGP website.

Furthermore, two *Flash Reports*, namely on the *Report on the quality of service, consumer protection and complaint handling 2014 [ERGP PL (15) 33] and on the Report on core indicators for monitoring the European postal market [ERGP PL (15) 34]* were adopted. They provide a concise and comprehensive overview on the results of the above reports. The Flash Reports can be found on this link [here].

A joint ERGP-BEREC ad-hoc working group on cross-border parcels had been set up with the aim of analysing whether regulatory insights from the electronic communications sector can be transferred to the cross-border parcels sector. The joint ERGP-BEREG Opinion on "Price transparency and regulatory oversight of cross-border parcels delivery, taking into account possible regulatory insights from the electronic communications sector" [ERGP PL (15) 32] was adopted by the ERGP plenary; it has been adopted by BEREC on 10 December 2015 [BoR (15) 214]. The document and a specific Press Release can be found under [link] and [link].

The ERGP also approved for public consultation its Draft Work Programme for 2016 which includes work on assessing the efficiency of postal operators and the changing needs of postal users and also provides for monitoring of the evolution of the core indicators of the European postal market, of the quality of service and the development of end-to-end competition in the postal sector. Also, in the context of the European Commission roadmap for completing the single market for parcel delivery and the DSM Strategy, the ERGP intends to continue advising the Commission concerning cross-border e-commerce parcels delivery. The *"ERGP Work Programme 2016 - ERGP PL (15) 35"* will be subject to a public consultation that runs from 9 December 2015 until 18 January

2016.

The ERGP plenary elected with unanimity Professor Angelo Marcello CARDANI, President of the Italian Autorità per le garanzie nelle comunicazioni (AGCOM) to become the Chairman of the ERGP for 2017. Together with Feliksas DOBROVOLSKIS he will serve as one of the two vice-chairs of the ERGP in 2016. On 1 January 2016 Mr Veselin BOZHKOV, Chairman of the Bulgarian Communications Regulation Commission (CRC) will take over as the Chair of ERGP.

About the ERGP

The ERGP is composed of the 28 national regulatory authorities (NRAs) for postal services of the EU, as well as national regulatory authorities from countries of the European Economic Area and countries with candidate status to join the EU.
The ERGP's tasks are to advise and assist the Commission in consolidating the internal market for postal services or any other matter related to postal services within its competence.

Furthermore, the ERGP is advising on and assisting the Commission with the development of the internal market for postal services and as to the consistent application in all Member States of the regulatory framework for postal services. Contact details: GROW-ERGP@ec.europa.eu
Website: http://ec.europa.eu/growth/sectors/postal-services/ergp/index_en.htm