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## Digital Single Market

Projects story 31 May 2012

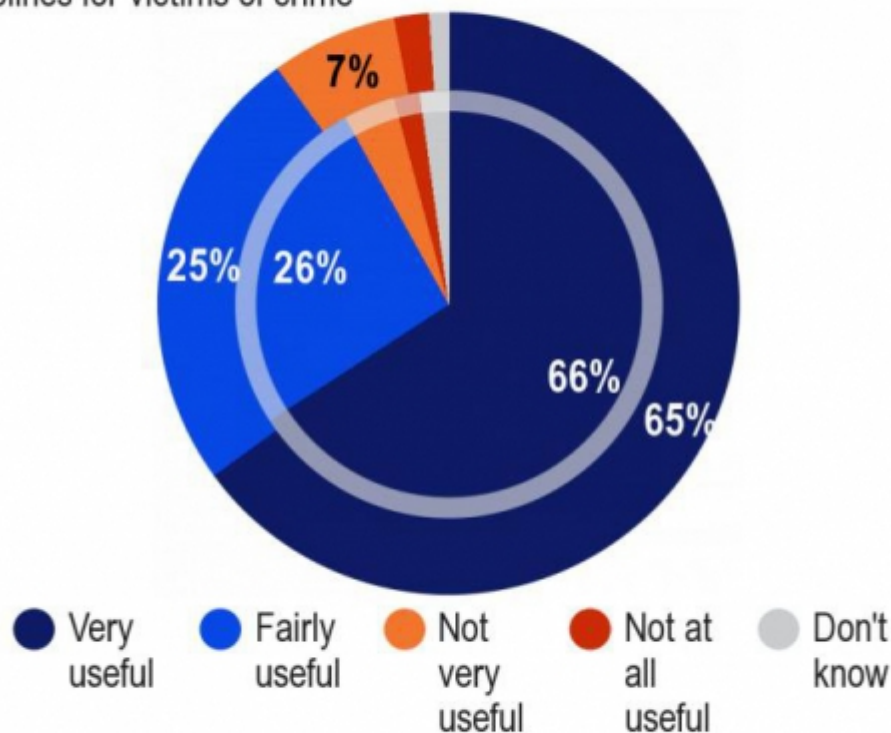
# 116006 - Victims of crime

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The 116 006 helpline for victims of crime gives people emotional support, informs them of their rights and how to use these, while also referring victims to relevant organisations. As a single access point, it provides information about local police and criminal justice proceedings, possibilities for compensation and insurance matters, and other sources of help for victims of crime. There is a strong belief among respondents to the Eurobarometer Survey of 2012 that a free Europe-wide number for helplines for victims of crime is a useful service of social value. 90% of people in Europe think that a free Europe-wide single number for helplines for victims of crime is a useful service, with just 9% saying that it is not useful. Almost two-thirds of respondents (65%) see it as very useful, with 25% describing it as fairly useful. Just 7% think such number is not very useful, while a further 2% say that it is not at all useful.

QB6.2. For each of the following hotlines and helplines for services of social value, please tell me if you find them very useful, fairly useful, not very useful or not at all useful. A free Europe-wide single number for...

Helplines for victims of crime



Inner pie : EB75.2 Apr.-May 2011

Outer pie : EB77.2 Mar. 2012

Total 'Useful': 90%



[1]

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