

Digital Single Market

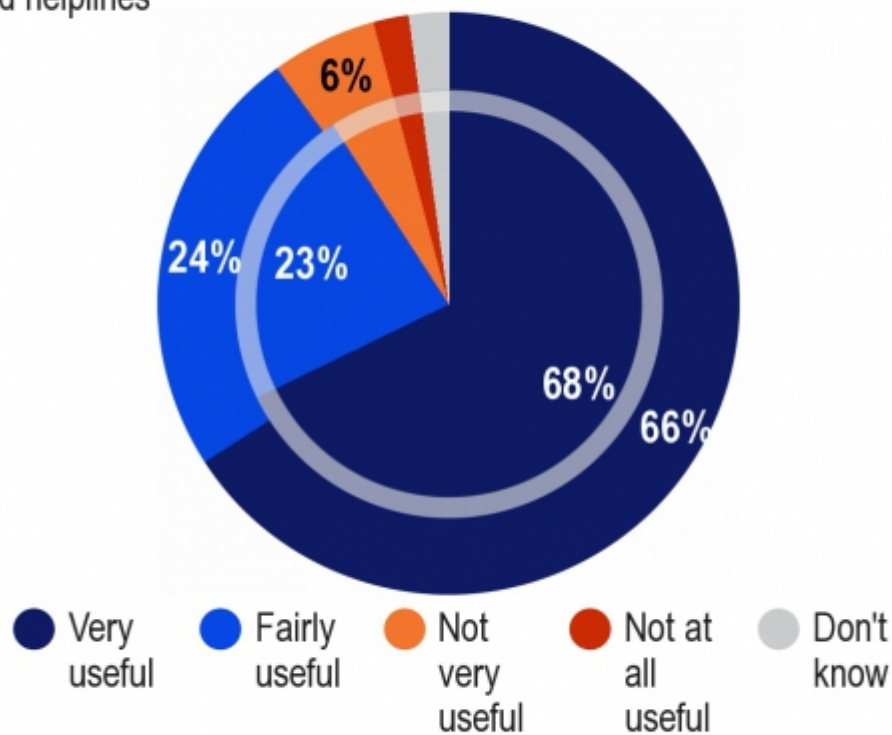
Projects news and results31/05/2012

116111 Child Helplines

The number 116 111 for child helplines is addressed directly to children who seek someone to talk to and provide assistance. The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them or contact someone in distress. A clear majority of respondents to the Eurobarometer Survey of 2012 think that a free Europe-wide number for child helplines is a useful service. Overall, 90% of European respondents to the Eurobarometer Survey of 2012 think that a free Europe-wide single number for child helplines is a useful service , with just 8% saying that it is not useful.

QB6.3. For each of the following hotlines and helplines for services of social value, please tell me if you find them very useful, fairly useful, not very useful or not at all useful. A free Europe-wide single number for...

Child helplines



Inner pie : EB75.2 Apr.-May 2011

Outer pie : EB77.2 Mar. 2012

Total 'Useful': 90%



[1]

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