

## Digital Single Market

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# 116000 EU missing children hotline working in five Member States

Two years ago, the European Commission reserved 116000 as a common missing children telephone hotline (IP/07/188) for the entire EU and called on Member States to get it up and running. While last year, the 116000 number was only working in Hungary (IP/08/1129), after repeated calls from the Commission, all EU Member States have today made the number publicly available to hotline providers. The number has also been assigned to service providers in nine Member States, compared to seven last year. 116000 is now a working service in five countries (Greece, Hungary, the Netherlands, Portugal and Romania). It will also be functioning soon in two further countries (Belgium and Slovakia). After having closely monitored that 116000 is reserved by EU countries, as required under EU law, the Commission now calls once again on Member States to support and guide would-be 116000 hotline operators so that parents and children can call 116000 when they need it, everywhere in Europe.

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