

## Digital Single Market

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# European Commission reserves phone numbers for victims of crime and non-emergency medical hotlines in Europe

How can victims of crime get assistance in the EU? Who should EU citizens call if they need non-urgent medical help or advice? New helplines like these should be available soon throughout the EU thanks to a decision taken by the European Commission today. It reserves two new "116" numbers for services of social value. The helpline numbers 116 006 and 116 117 will be reserved for victims of crime and for citizens calling non-emergency medical services across the EU.

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