

Digital Single Market

News Article

28/04/2011 to 08/05/2011

Take part in a survey on e-Accessibility

On behalf of the European Commission, Technosite, NOVA and CNIPA are carrying out the “Monitoring eAccessibility” Study. This study will provide an overview of the status and progress of eAccessibility-related policies and technologies in 14 selected European countries and three non-European countries. The topic of this Study is “eAccessibility”, in other words the ways that people with disabilities and others (such as older people) overcome the technical barriers and difficulties they experience when trying to participate on equal terms in the information society. ICT is increasingly essential for daily life and work. ICT contributes to efficiency and quality of public services, business opportunities, workers' productivity and overall competitiveness. The survey is open until 8 May.

The countries included in the Study are: Denmark, France, Germany, Hungary, Ireland, Italy, Portugal, Spain, Sweden, the Czech Republic, the Netherlands, United Kingdom, Greece, Norway, United States, Canada and Australia.

The opinion of organisations representing people with disabilities and users is very valuable for the aim of this study, and for this reason we have set up an online survey on the current status of eAccessibility.

If your organisation operates in one of the above-mentioned countries we would like to invite you to take part in the survey and/or to kindly disseminate this survey throughout all your contacts and organizations which may be concerned by these topics. The results of this questionnaire will be compared with the data collected from ICT and policy experts in order to have the widest possible view of the current eAccessibility context. This questionnaire asks about the everyday eAccessibility experiences of end users and people with disabilities, and does not require any specific technical knowledge. The information collected in the survey will be processed anonymously. It will be used to make comparisons between countries but not linked to any individual organisations, and will be used for non-commercial purposes.

To access to the questionnaire, please follow these easy steps:

1. Go to <http://www.eaccessibility-monitoring.eu> [1]
2. In the section “National experts” in the bottom right hand corner, enter the following user and password: Name: User066 ; Password: User066_01
3. Click on “Survey”
4. On the left side, click on “add” and after that, click on “Continue”.

From this point, you can now start to complete the questionnaire. It should not take you more than 10-15 minutes. Please, do not forget to click on “send” in the last page of the questionnaire to finish it correctly.

The questionnaire is divided into 20 topics. The first one, “About your Organisation” is to collect facts and figures about your organisation and is solely to collect statistical data. Each of the following 19 sections addresses a specific aspect of eAccessibility that falls within the scope of this study. Each section has one or more questions regarding specific technologies or policy indicators in relation to a particular ICT domain. Not all questions / sections may be relevant to the user group(s) represented by your organisation or address your expertise. Wherever this is the case, simply choose “don't know” or “this question does not concern the user group(s) represented by my organisation” from the menu and move on to the next one. At the bottom of each question

there is also an optional field in which you may add comments, suggestions or clarifications relating to that specific topic.

Should you have any questions or problems in completing the questionnaire do not hesitate to get in touch at any time. Please send an email explaining your question to [users66\(at\)technosite.es](mailto:users66@technosite.es). We have also provided you with a glossary of the key terms used in the survey (below).

We would be very grateful if you could complete the questionnaire by 8 May 2011.

[2]

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