

Digital Single Market

Reports and studies 17/12/2012

Digital Efficiency Report 2012 from Cabinet Office UK

"The size of the prize from bringing transactional services offered by central government online is considerable. On the basis of historic data looking at the savings already achieved by existing digital services over offline alternatives, this report estimates that between £1.7 billion and £1.8 billion could be realised as total annual savings to the government and service users. The savings made from greater digitisation of transactions, including their back-end processes, can be achieved whilst maintaining and ultimately improving service quality..."

[Full report](#) [1]

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