

## Digital Single Market

Report / Study 1 January 2011

# State of play on the implementation of the 116 numbers

This document gives an updated overview of the current state of play on the implementation of the numbers 116 000 (hotline for missing children), 116006 (helplines for victims of crime), 116111 (child helplines), 116117 (non-emergency medical on-call services) and 116123 (emotional support helplines) in all Member States, as of 1 January 2011.

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