

## Digital Single Market

Reports and studies01/11/2012

# State of play on the implementation of the 116 numbers

This document gives an updated overview of the current state of play on the implementation of the numbers 116 000 (hotline for missing children), 116006 (helplines for victims of crime), 116111 (child helplines), 116117 (non-emergency medical on-call services) and 116123 (emotional support helplines) in all Member States, as of 1 November 2012.

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