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Digital Single Market

Call for tenders 1 June 2011 to 5 July 2011

Invitation to Tender: Study on "Analysis of the needs for cross-border services and assessment of the organisational, legal, technical and semantic barriers" - SMART 2011/0074

On the basis of already existing cross-border eGovernment pilot services and other EU initiatives, the study will explore and substantiate the existing and future needs (including socioeconomic, environmental, legal and even sector specific needs) and demand for cross-border eGovernment services. It will carry out an in-depth quantitative and qualitative costbenefit analysis to demonstrate how cross-border eGovernment services can make mobility in the EU less burdensome, provide added value to citizens and businesses and why deployment of new cross-border public services is needed. The study will identify and assess the organisational, legal, technical and semantic barriers that hinder the deployment of cross-border eGovernment services in the EU and consider their solutions. As a conclusion, the study will identify and propose options for the development of cross-border public services with the highest potential impact.

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