

Digital Single Market

112 in Poland

112 is one of the emergency numbers in Poland

The average time to answer a 112 call is 5 seconds. In addition to Polish, the calls can be answered in English, German, Russian, Slovak, Czech, Ukrainian, Byelorussian, Lithuanian and Italian, depending on the call centres. The 112 operator receives the location of the caller within 7 seconds.

According to the latest E-communications household and telecom single market survey, 83% of Poles know they can use 112 everywhere in the EU.

Alongside 112, the following emergency numbers are available:

- 999 - ambulance
- 998 - fire brigade
- 997 - police

There is no specific help for the disabled people to access 112.

Useful Links

- [National 112 website](#) [1]
- [Interior Ministry](#) [2]
- [Fire brigade](#) [3]
- [Police](#) [4]

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Links

[1] <http://www.112.gov.pl/>

[2] <http://www.mswia.gov.pl/>

[3] <https://www.straz.pl/>

[4] <http://www.policja.pl/>

[5] https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en