

Digital Single Market

112 in Italy

112 is one of the emergency numbers in Italy.

The average time to answer a 112 call is 6 seconds. In addition to Italian, the calls are answered in English, French and German. In some areas, they may also be answered in Slovenian.

According to the latest E-communications household and telecom single market survey, 36% of Italians know they can use 112 everywhere in the EU.

The European emergency number 112 is not the only emergency number in Italy:

- 113 - police
- 115 - fire brigade
- 118 - first aid

In Lombardia and Rome province, Where Are U app uses the location function specific of the smartphone (GNSS, WIFI).

For disabled people, in specific areas, SMS, Fax and e-mail services are available.

Useful Link

- [Police](#) ^[1]

Team responsible

[DG Connect](#) ^[2]

Published:

Wednesday, 24 May, 2017

Last update:

Wednesday, 24 May, 2017

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[1] <http://www.poliziadistato.it/>

[2] https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en