

## Digital Single Market

# 112 in France

112 is one of the emergency numbers in France.

The average time to answer a 112 call is 13 seconds after a compulsory message. In addition to French, the calls can be answered in 40 languages thanks to the help of interpreters.

According to the latest E-communications household and telecom single market survey, 40% of French people know they can use 112 everywhere in the EU.

The European emergency number 112 is not the only emergency number in France:

- 15 - medical emergency,
- 17 - police,
- 18 - fire brigade,
- 115 - social emergency,
- 119 - abused children,
- 116000 - missing children,
- 114 - National centre for emergency calls for disabled end-users

## Useful Links

- [Interior Ministry](#) [1]
- [Ambulance services](#) [2]
- [Europe Direct Lyon Rhône-Alpes](#) [3]

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### Links

[1] <http://www.interieur.gouv.fr/>

[2] <http://www.samu-de-france.fr/fr>

[3] <http://www.europe-direct-stuttgart.de/112-Infos/112-Flyer-fr.pdf>

[4] [https://ec.europa.eu/info/departments/communications-networks-content-and-technology\\_en](https://ec.europa.eu/info/departments/communications-networks-content-and-technology_en)